

DAILY SERVICE DELIVERY OVERVIEW

TUESDAY, JUNE 7, 2011

1. RUNS PULLED OUT- IN SERVICE:

	SCHEDULED	% PULLED OUT IN SERVICE	OPEN RUNS		RUNS WORKED AT OVER TIME
			<u>AM</u>	<u>PM</u>	
SYSTEM WIDE	1174	94.7%	22	40	64

2. VEHICLES AVAILABILITY

	SCHEDULED	AVAILABLE	SPARE RATIO
LRV	114	110	-4%
F-LINE	20	24	20%
CABLE CAR	26	30	15%
WOODS	140	186	33%
KIRKLAND	111	125	13%
FLYNN	103	111	8%
POTRERO 40'	49	53	8%
POTRERO 60'	53	34	-36%
PRESIDIO	103	119	16%
TOTAL:	719	792	10%

3. OPERATORS' ABSENTEEISM:

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Green	194	37	7	7	13	10
Cable Car	115	24	6	2	12	4
Potrero	227	56	13	7	26	10
Presidio	191	34	8	5	12	9
Kirkland	223	42	9	9	15	9
Woods	337	61	16	5	24	16
Flynn	199	45	10	11	16	8
TOTAL:	1,486	299	69	46	118	66

1. ACCIDENTS & DELAYS > 20 MINUTES:

ACCIDENTS

TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
11:41 06/07/11	R OPERATOR WO	39	2966	142	54	8356	EVANS & MENDELL (OB)	NON INJURY COACH AND TRUCK COLLISION, WHILE COACH STATIONARY TRUCK MADE CONTACT WITH COACH, NO DAMAGE TO COACH, MINOR DAMAGE TO TRUCK	OB	11:47	12:37	17
						1174453	INSP J JIANG CLEARED, MGR J STUART*, VIDEO*, 6-A-42*, SYSTEM SAFETY*, NO 799 REQUIRED. VEH DELAY: 00:50					

ACCIDENTS & DELAYS > 20 MINUTES:

ACCIDENTS - CONTINUED

18:46 06/07/11	R	OPERATOR ME	74	2155	137	M	1455	19TH AVE. & JUNIPERRO SERRA (OB)	LRV & AUTO ACCIDENT (NO INJURY)	OB LD	18:46 18:46	19:39 19:39	86
								1174549					
								SFPD* CAD. #2870. INSP.CONTRERAS, MRU 4S44 & 4S46 CLEARED. OPERATORS & PASSENGERS NOTIFIED VIA LSGP*. INSP.HENLEY ASSISTED WITH SWITCHBACK AT 19TH AVE. & HOLLOWAY. SHUTTLES BUS BRIDGE BETWEEN GENEVA & WEST PORTAL STATION. CLAIMS* 6-A-46. VIDEO PULL REQUESTED. 311 CALL CENTER*, SYSTEM SAFETY*, A.ANDREW*, J.CASTILLO*, J.KELLY*, D.PUGLISI*. SEIOR STAFF/SAFETY/RAILS* UPAGED. NO POST ACCIDENT 799 PER INSPECTOR. SI GREEN 1502 @20:35 VEH DELAY: 01:49 LINE DELAY: 00:53					
21:50 06/07/11	R	OPERATOR GV	86	2712	181	F	1076	BEACH BETWEEN POWELL & STOCKTON (OB)	PCC & AUTO ACCIDENT (TAXI CAB). NO INJURY	OB LD	21:50 21:50	22:27 22:27	86
								1174568					
								INSP.WILLIAMS CLEARED. MOTORIST WITH NO INSURANCE DOCUMENTS. SFPD* CAD. #3426. UNIT. #A12E AND 3A106 CLEARED. MRU 4S35*, 4S20*, INSP.MCCRAY*, PCC SHOP*, METRO DISPATCHER*, FOLLOWER RUN 182/F/1075 SWITCHED BACK AT EMBARCADERO & PIER 39 IB-OB. SYSTEM SAFETY*J.SADORRA* MESS, J.KELLY* MESS. SENIOR STAFF/SAFETY/RAILS* UPAGED. NO POST ACCIDENT 799 PER INSP.WILLIAMS. VEH DELAY: 00:37 LINE DELAY: 00:37					

DELAYS > 20 MINUTES:

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
11:20 06/07/11	R TRAINING CAR GV	78			F	1010	BETWEEN SAN JOSE & RANDALL (IB)	PROPULSION / DOOR	IB LD	11:20 11:45	11:27 12:10	16
							1174448 4C52, 4S48, 4S27, RESCUE CAR 065/JJ/1477 TOWED IN SI GREEN N/R VEH DELAY: 00:07 LINE DELAY: 00:25					
18:46 06/07/11	R OPERATOR ME	74	2155	137	M	1455	19TH AVE. & JUNIPERRO SERRA (OB)	LRV & AUTO ACCIDENT (NO INJURY)	OB LD	18:46 18:46	19:39 19:39	86
							1174549 SFPD* CAD. #2870. INSP.CONTRERAS, MRU 4S44 & 4S46 CLEARED. OPERATORS & PASSENGERS NOTIFIED VIA LSGP*. INSP.HENLEY ASSISTED WITH SWITCHBACK AT 19TH AVE. & HOLLOWAY. SHUTTLES BUS BRIDGE BETWEEN GENEVA & WEST PORTAL STATION. CLAIMS* 6-A-46. VIDEO PULL REQUESTED. 311 CALL CENTER*, SYSTEM SAFETY*, A.ANDREW*, J.CASTILLO*, J.KELLY*, D.PUGLISI*. SEIOR STAFF/SAFETY/RAILS* UPAGED. NO POST ACCIDENT 799 PER INSPECTOR. SI GREEN 1502 @20:35 VEH DELAY: 01:49 LINE DELAY: 00:53					
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