

## DAILY SERVICE DELIVERY OVERVIEW

### THURSDAY, JUNE 9, 2011

#### 1. RUNS PULLED OUT- IN SERVICE:

	SCHEDULED	% PULLED OUT IN SERVICE	OPEN RUNS		RUNS WORKED AT OVER TIME
			<u>AM</u>	<u>PM</u>	
<b>SYSTEM WIDE</b>	<b>1174</b>	<b>96.5%</b>	<b>19</b>	<b>22</b>	<b>59</b>

#### 2. VEHICLES AVAILABILITY

	SCHEDULED	AVAILABLE	SPARE RATIO
<b>LRV</b>	<b>114</b>	<b>110</b>	<b>-4%</b>
<b>F-LINE</b>	<b>20</b>	<b>25</b>	<b>25%</b>
<b>CABLE CAR</b>	<b>26</b>	<b>30</b>	<b>15%</b>
<b>WOODS</b>	<b>140</b>	<b>182</b>	<b>30%</b>
<b>KIRKLAND</b>	<b>111</b>	<b>127</b>	<b>14%</b>
<b>FLYNN</b>	<b>103</b>	<b>108</b>	<b>5%</b>
<b>POTRERO 40'</b>	<b>49</b>	<b>57</b>	<b>16%</b>
<b>POTRERO 60'</b>	<b>53</b>	<b>34</b>	<b>-36%</b>
<b>PRESIDIO</b>	<b>103</b>	<b>126</b>	<b>22%</b>
<b>TOTAL:</b>	<b>719</b>	<b>799</b>	<b>11%</b>

### 3. OPERATORS' ABSENTEEISM:

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
<b>Green</b>	198	40	9	9	9	13
<b>Cable Car</b>	120	28	7	3	11	7
<b>Potrero</b>	233	60	16	5	27	12
<b>Presidio</b>	194	37	8	5	11	13
<b>Kirkland</b>	222	56	8	10	20	18
<b>Woods</b>	347	62	13	7	23	19
<b>Flynn</b>	207	51	10	11	17	13
<b>TOTAL:</b>	<b>1,521</b>	<b>334</b>	<b>71</b>	<b>50</b>	<b>118</b>	<b>95</b>

### 1. ACCIDENTS & DELAYS > 20 MINUTES:

#### ACCIDENTS

TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY				
									DI	START	END	CC	
08:08 06/09/11	R	OPERATOR PR	11	1995	60	3	5537	KEARNY BETWEEN BUSH & SUTTER (IB)	ACCIDENT, TROLLEY POLE AND NEWSPAPER KIOSK/DEFECTIVE RETRIEVER	IB	08:08	09:20	14
								1174461					
10:55 06/09/11	R	OPERATOR PO	26	1827	398	49	7043	VAN NESS & PINE (OB)	ACCIDENT, COACH/SUV, MINOR, NO INJURIES	OB	10:55	12:02	14
								1174787					
13:08 06/09/11	R	OPERATOR PR	26	1308	79	30	5507	TOWNSEND & 4TH STREET (OB)	COACH / COACH COLLISION (TROLLEY POLES / TROLLEY POLES) - NO INJURIES REPORTED	OB	12:57	14:00	34
								1174757					

**ACCIDENTS & DELAYS > 20 MINUTES:**

**ACCIDENTS – CONTINUED**

17:44 06/09/11	R	OPERATOR FL	27	2165	533	38	6254	GEARY & DIVISADERO (IB)	COACH / AUTO COLLISION (HIT AND RUN) - NO INJURIES	IB	17:44	18:29	34
					1174850			INSP A. ESCOBAR CLEARED, VIDEO*, CLAIMS (6S46)*, SYSTEM SAFETY*, NO DAMAGE TO COACH, CAR DROVE AWAY, NO 799 VEH DELAY: 00:45					
18:07 06/09/11	R	OPERATOR WO	11	2136	167	27	8451	5TH STREET & MISSION (IB)	COACH / AUTO COLLISION (COACH REAR ENDED IN BUS ZONE) - NO INJURIES	IB	18:07	18:36	34
					1174851			INSP J. FLORES CLEARED, VIDEO*, CLAIMS (6A46)*, SYSTEM SAFETY*, MINOR DAMAGE TO COACH, NO 799 VEH DELAY: 00:29					
18:16 06/09/11	R	OPERATOR WO	11	3459	203	48	8170	PORTOLA & DORCHESTER (OB)	COACH / AUTO COLLISION - INJURY	OB	18:16	20:39	34
					1174908			INSP A. GEETER CLEARED, INSP A. ESCOBAR RESPONDED, RESCUE OPERATOR #3569 RESPONDED, MEDIC #85 RESPONDED, SFPD UNIT #115E RESPONDED, VIDEO*, CLAIMS (6A46)*, SYSTEM SAFETY*, SENIOR MANAGEMENT PAGED*, TWU-250*, PEER ASSISTANCE*, WORKERS COMP*, C. TURNER (SUPT)*, OPERATOR TRANSPORTED TO ST. FRANCIS MEDICAL, AUTO TOWED, OPERATOR 799 SI WOODS N/R VEH DELAY: 02:23					

**DELAYS > 20 MINUTES:**

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY				
									DI	START	END	CC	
20:54 06/09/11	R	OPERATOR WO	36		224	67	8521	CORTLAND & NEVADA (IB,OB)	NON MUNI INJURY ACCIDENT, ROLLING DELAY	IB	20:54 LD 20:54	21:18	34
					1174909			INSP T. ESPINOZA CLEARED LINE DELAY: 00:24					
22:52 06/09/11	T	SFFD PR	36		5		MC ALLISTER BETWEEN LEAVENWORTH & HYDE (OB)	BLOCKED BY TWO ALARM FIRE	OB	22:52 LD 22:52	01:19	36	
					1174928			311* INSP J. GIANG AND A. VELACRUZS RESP 5 LINE REROUTED OB 2 STOPS MISSED SENIOR PAGED LINE DELAY: 02:27					