



**Muni  
Service Delivery  
Daily Report**

Monday, March 01, 2010





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Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Lines affected
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**Runs Not Out and Late Out for Rush Hours**

**03 02 10 TUESDAY AM NOLO MORNING REPORT**

<b>Cable Car</b>	0	0	0	0	
<b>Flynn</b>	7	0	0	0	1X=2, 8X=1, 14X=2, 38=2
<b>Kirkland</b>	8	0	1	0	2=1, 12=3, 28=1, 43=1, 47=2
<b>Woods</b>	4	0	0	0	18=1, 44=1, 48=1, 54=1
<b>Potrero</b>	5	0	0	0	14=2, 22=2, 49=1
<b>Presidio</b>	0	0	0	2	
<b>Green</b>	0	0	0	0	
<b>F line</b>	1	0	0	1	
<b>TOTAL</b>	25	0	1	3	

**Special Events**

**Emergency Equipment Demand - Reason**

Division

Number of coaches

Report data compiled as of - 0730 HRS (TIME)

<b>Not-Outs: No Operators</b>	<b>Not-Outs: No Equipment</b>	<b>Late Pull-outs: No Operators</b>	<b>Late Pull-outs: No Equipment</b>	<b>Lines affected</b>
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**Runs Not Out and Late Out for Rush Hours**

**Monday, March 1, 2010 Afternoon Report**

<b>Cable Car</b>	0	0	0	0	
<b>Flynn</b>	7	0	0	0	3-8X; 3-14X; 1-38;
<b>Kirkland</b>	4	0	0	0	1-10; 1012; 1-19; 1-30X;
<b>Woods</b>	11	0	1	0	2-9; 1-18; 1-29; 1-44; 2-48; 2-54; 2-71;
<b>Potrero</b>	15	0	0	0	1-6; 3-14; 4-22; 1-24; 2-30; 2-41; 2-49;
<b>Presidio</b>	5	0	1	0	2-1; 1-5; 1-21; 1-31;
<b>Green</b>	1	0	0	0	1-L
<b>F line</b>	0	0	0	0	
<b>TOTAL</b>	<b>43</b>	<b>0</b>	<b>2</b>	<b>0</b>	

**Special Events**

**Emergency Equipment Demand - Reason (7) SHUTTLES USED FOR SUBWAY DELAYS**

**Division**

**Number of coaches (7) shuttles**

**Report data compiled as of - 16:00**

	Runs Missed	RDO	Missed Runs %	Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Pulled Out Runs %
<b>Missed Service By Division Due To No Regular Day Off (RDO)</b>							
MONDAY, MAR 01, 2010							
SIGN UP DECEMBER 2009							
<b>Cable Car one-piece</b>	0	3	0.0%	49	0	3	100.0%
<b>Cable Car multi-piece</b>	0		0.0%				
<b>Flynn one-piece</b>	5	0	13.2%	155	6	0	96.1%
<b>Flynn multi-piece</b>	2		2.9%				
<b>Kirkland one-piece</b>	5	0	8.8%	218	6	0	97.2%
<b>Kirkland multi-piece</b>	2		2.0%				
<b>Woods one-piece</b>	7	5	8.0%	260	9	5	96.5%
<b>Woods multi-piece</b>	4		4.0%				
<b>Potrero one-piece</b>	13	0	19.4%	202	14	0	93.1%
<b>Potrero multi-piece</b>	2		2.2%				
<b>Presidio one-piece</b>	8	0	15.4%	162	9	0	94.4%
<b>Presidio multi-piece</b>	2		2.4%				
<b>Metro one-piece</b>	1	20	1.5%	148	1	20	99.3%
<b>Metro multi-piece</b>	0		0.0%				
<b>F Line one-piece</b>	1	4	10.0%	33	1	4	97.0%
<b>F Line multi-piece</b>	0		0.0%				
<b>System total</b>				<b>1227</b>	<b>46</b>	<b>32</b>	<b>96.3%</b>

# Accidents

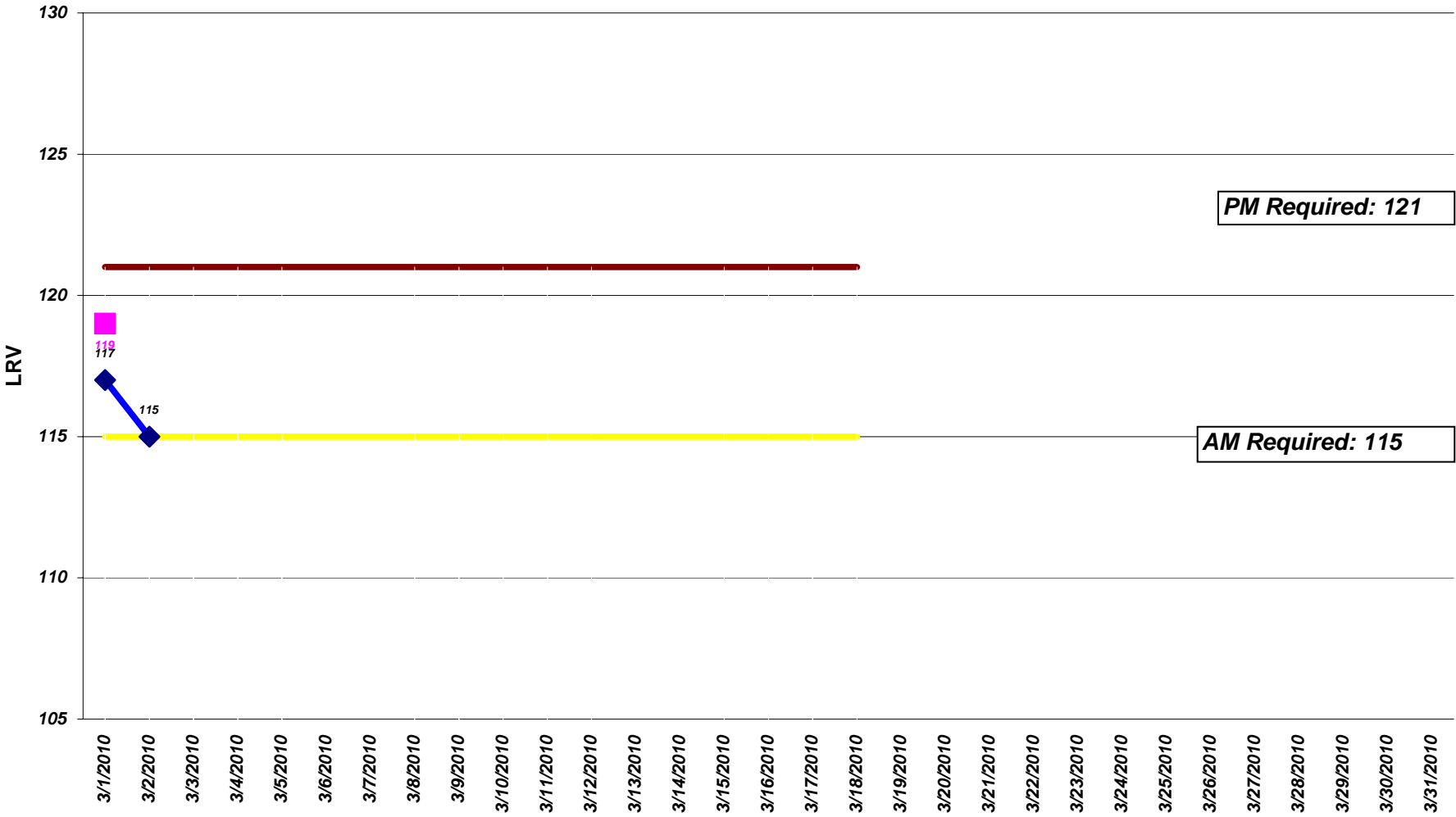
Mon Mar 01, 2010

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
12:36 03/01/10	R OPERATOR CA	23	2360	24	60	2	HYDE & NORTH POINT (OB)	SLOT BLADE, NO INJURIES	OB	12:36	12:53	38
						1094577	INSP A JAHN, INSP KWONG*, CABLE SHOP TRUCK 665, CABLE MACHINERY, MGR Y KWAN* CT 2 @13:55 VEH DELAY: 01:19 LINE DELAY: 00:17		LD	12:36	12:53	

## Line Delays $\geq$ 20 Minutes

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
15:15 03/01/10	R OPERATOR ME	72	3096	147	N	1505	VAN NESS & CIVIC CENTER (IB)	MASTER CONTROLER	IB	15:15	15:50	85
						1094603	[LRV2=1414]DEAD PUSH TO FOLSOM SIDE TRACK. DEAD TOW TO MME AFTER RUSH HOUR. 4S39,4S27.STATION HOLDS, SUBWAY PA.LSGP*. MOTOR COACH SHUTTLES, SS/STAFF, N/R EOR. SI MME N/R [EOR 17:12] VEH DELAY: 01:57 LINE DELAY: 00:35		LD	15:15	15:50	
20:40 03/01/10	R OPERATOR ME	87	2908	119	N	1519	JUDAH & 22 ND AVE (IB)	NO BRAKE RELEASE	IB	20:40		85
						1094677	[LRV2=1483]4C24,4T78*SS/STAFF*. SI MME N/R [EOR 00:12] VEH DELAY: 03:32 LINE DELAY: 00:46		LD	20:40	21:26	

# LIGHT RAIL VEHICLES AM/PM Required & Availability



◆ AM Availability   
 ■ PM Availability   
 — AM REQUIRED   
 — PM REQUIRED

Date	Day of week	A.M.	P.M.		
		SCHEDULED	ACTUAL	SCHEDULED	ACTUAL
<b>Light Rail Vehicles (LRVs) Availability - Peak</b>					
February 2010					
03/01/10	MONDAY	115	<b>117</b>	121	<b>119</b>
03/02/10	TUESDAY	115	<b>115</b>	121	
03/03/10	WEDNESDAY	115		121	
03/04/10	THURSDAY	115		121	
03/05/10	FRIDAY	115		121	
03/08/10	MONDAY	115		121	
03/09/10	TUESDAY	115		121	
03/10/10	WEDNESDAY	115		121	
03/11/10	THURSDAY	115		121	
03/12/10	FRIDAY	115		121	
03/15/10	MONDAY	115		121	
03/16/10	TUESDAY	115		121	
03/17/10	WEDNESDAY	115		121	
03/18/10	THURSDAY	115		121	
03/19/10	FRIDAY	115		121	
03/22/10	MONDAY	115		121	
02/23/10	TUESDAY	115		121	
02/24/10	WEDNESDAY	115		121	
02/25/10	THURSDAY	115		121	
02/26/10	FRIDAY	115		121	
03/29/10	MONDAY	115		121	
03/30/10	TUESDAY	115		121	
03/31/10	WEDNESDAY	115		121	



	<b>Maintenance Holds</b>
<b>Green Division</b>	
<b>Daily Maintenance Morning Status Report</b>	
<b>March 2, 2010</b>	
Light Rail Vehicles (LRVs) on Hold Status @ 7:30 a.m.	

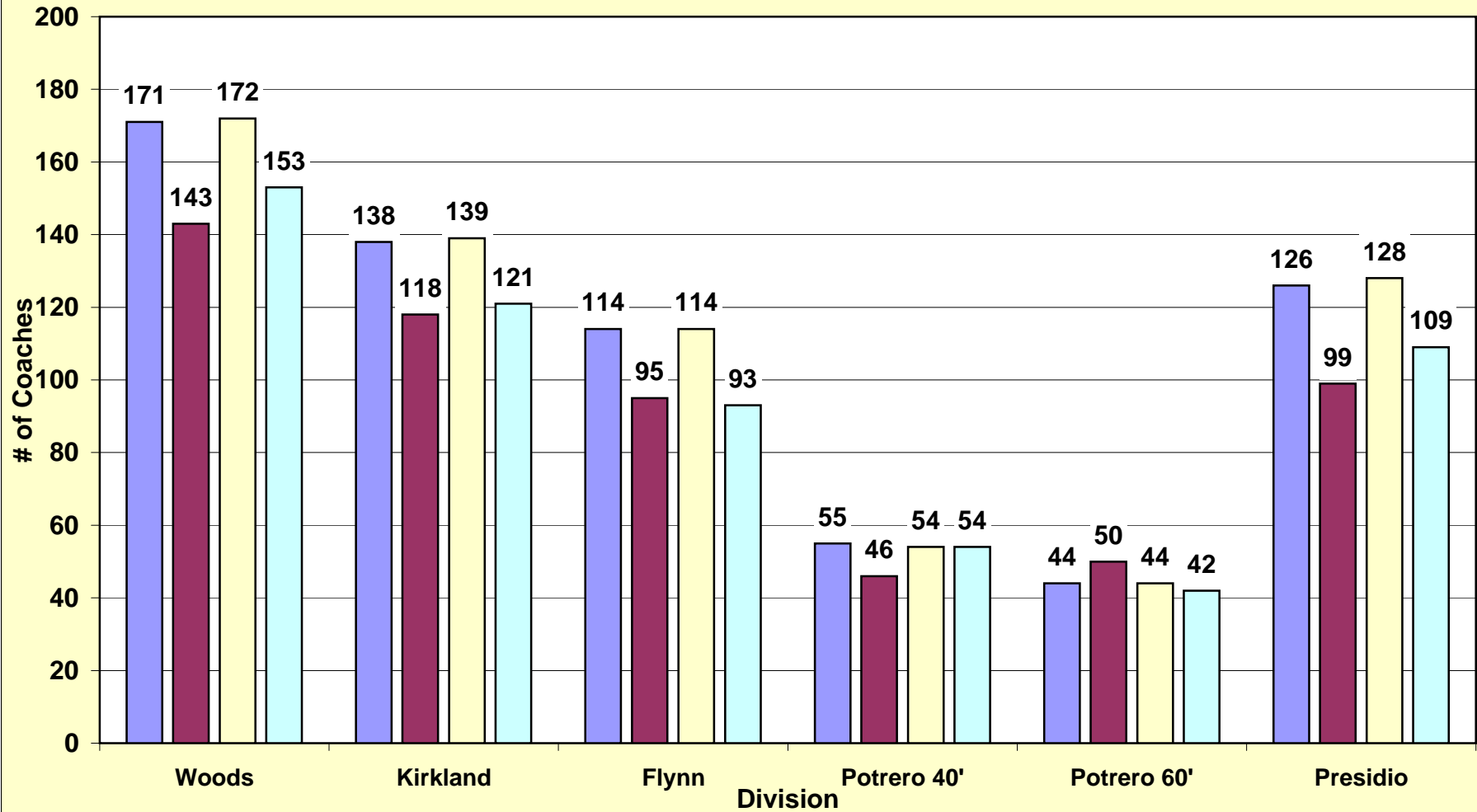
AIR SUPPLY SYSTEM	1
AUTOMATIC TRAIN CONTROL SYSTEM (ATCS)	0
BRAKE SYSTEM	1
COUPLER	0
DOORS / STEPS	2
HEATING/VENTILATION/AIR CONDITIONING (HVAC)	0
LIGHT / MIRROR/WIPER/ARTIC	0
PANTOGRAPHS	0
PROPULSION	1
TRUCK NOISE/ FLAT	0
PREVENTIVE MAINTENANCE	5
SUPPORT SHOP	6
BODY/PAINT/LEAKER	3
FLEET APPEARANCE/CLEANING	0
AWAITING PARTS	0
DESTSIGN / ELECTRICAL/ELECTRONIC	1
ACCIDENT/DERAIL/INVESTIGATION	0
BREDA / VENDOR	6
ENGR / PROJECT	2
LONG TERM HOLDS	8
QUALITY ASSURANCE	0

**TOTAL** **36**

	LRV2/3	PCC	Milan	Historic
<b>Green Division Daily Maintenance</b>				
				<b>March</b>
<b>2, 2010</b>				
Morning Status Report @ 7:30 a.m.				
<b>Fleet size</b>	151	21	10	8
<b>Present demand (AM)</b>	116	13	4	3
<b>Maintenance Holds</b>	<b>36</b>	<b>8</b>	<b>5</b>	<b>4</b>
<b>Equipment available for service @ 7:30 a.m.</b>	<b>115</b>	<b>13</b>	<b>5</b>	<b>4</b>

**Motor & Trolley Coaches Availability**  
**A.M. 3/2/10 & 3/1/10 P.M. Peak Time**

■ Equipment available for service @ 7:45 a.m.  
 ■ Final a.m. pull-out  
 ■ Equipment available for service @ 5:30 p.m.  
 ■ Final p.m. pull-out



	Woods	Kirkland	Flynn	Subtotal Diesel	Potrero 40'	Potrero 60'	Presidio	Subtotal Trolley	Totals
<b>Bus Maintenance Morning Status Report</b>									
Information Reported by Each Division									
<b>Morning (a.m.) availability</b>									
<b>3/2/10</b>									
Fleet size	191	145	124	460	75	73	165	313	773
Present demand	148	127	97	372	48	53	102	203	575
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	4	1	7	12	3	1	3	7	19
Campaigns / retrofits	1	0	0	1	0	0	0	0	1
Maintenance Holds	20	7	10	37	20	29	39	88	125
Awaiting parts	8	0	0	8	5	5	8	18	26
Radio	1	0	1	2	0	0	0	0	2
Farebox	1	0	0	1	0	0	0	0	1
Equipment available for service @ 7:45 a.m.	171	138	114	423	55	44	126	225	648
Final a.m. pull-out	143	118	95	356	46	50	99	195	551
Reserve fleet usage	0	0	0	0	0	10	0	10	10
Trolley hot body defects	N/A	N/A	N/A	N/A	0	1	3	4	4
Operator not outs	5	9	2	16	2	3	3	8	24
<b>Afternoon (p.m.) availability</b>									
<b>3/1/10</b>									
Fleet size	191	145	124	460	75	73	165	313	773
Present demand	149	121	97	367	63	54	109	226	593
Extra service	5	0	0	5	N/A	N/A	N/A	N/A	5
Scheduled maintenance	4	1	5	10	0	0	0	0	10
Campaigns / retrofits	1	0	0	1	4	0	0	4	5
Maintenance holds	19	6	10	35	21	29	37	87	122
Awaiting parts	8	0	0	8	5	5	9	19	27
Radio	0	0	0	0	0	0	0	0	0
Farebox	1	0	0	1	1	1	0	2	3
Equipment available for service @ 5:30 p.m.	172	139	114	425	54	44	128	226	651
Final p.m. pull-out	153	121	93	367	54	42	109	226	593
Reserve fleet usage	0	0	0	0	0	2	0	0	0
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	7	7	7
Operator not outs	1	0	4	5	0	0	0	0	5

	Schedul ed	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
<b>Full-Time Operators Absenteeism</b>											
<b>Day: MONDAY, MARCH 01, 2010</b>											
Green	233	63	19	4	21	19	27.0	8.2	1.7	9.0	8.2
Cable Car	142	31	10	5	9	7	21.8	7.0	3.5	6.3	4.9
Potrero	245	54	25	5	19	5	22.0	10.2	2.0	7.8	2.0
Presidio	194	33	13	6	7	7	17.0	6.7	3.1	3.6	3.6
Kirkland	255	36	16	4	12	4	14.1	6.3	1.6	4.7	1.6
Woods	324	61	28	2	17	14	18.8	8.6	0.6	5.2	4.3
Flynn	191	48	17	3	20	8	25.1	8.9	1.6	10.5	4.2
<b>Total</b>	<b>1,584</b>	<b>326</b>	<b>128</b>	<b>29</b>	<b>105</b>	<b>64</b>	<b>20.6%</b>	<b>8.1%</b>	<b>1.8%</b>	<b>6.6%</b>	<b>4.0%</b>

**Summary For The Last 7 Days**

<b>MONDAY 02 22 10</b>	1605	346	114	49	110	73	22%	7%	3%	7%	5%
<b>TUESDAY 02 23 10</b>	1586	325	99	47	115	64	21%	6%	3%	7%	4%
<b>WEDNESDAY 02 24 10</b>	1589	333	104	45	113	71	21%	6%	3%	7%	5%
<b>THURSDAY 02 25 10</b>	1579	314	101	42	107	64	20%	6%	3%	7%	4%
<b>FRIDAY 02 26 10</b>	1602	365	133	5	113	74	23%	8%	3%	7%	5%
<b>SATURDAY 02 27 10</b>	1096	277	105	26	84	62	25%	10%	2%	8%	6%
<b>SUNDAY 02 28 10</b>	1045	261	97	20	80	64	25%	9%	2%	8%	6%

\* **Unplanned leave includes:** absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...

+ **Other reasons includes:** 1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.