



**Muni
Service Delivery
Daily Report**

Tuesday, March 02, 2010





Content

• Not outs for the a.m. rush hour	3
• Not outs for the p.m. rush hour	4
• Daily not outs & RDO report	5
• Accidents & line delays > 20 minutes	6
• Vehicles availability and maintenance reports	
Light Rail Vehicles Count (chart)	10
Light Rail Maintenance Hold	11
Light Rail Maintenance Available	12
Light Rail Maintenance Count	13
Motor & Trolley Buses Pull Outs (chart)	14
Motor & Trolley Buses Pull Outs (details)	15
• Operators absenteeism report	16

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Lines affected
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Runs Not Out and Late Out for Rush Hours

03 03 2010 WEDNESDAY MORNING REPORT

Cable Car	0	0	0	1	
Flynn	6	0	0	0	8X=1, 14XL=2, 1X=1
Kirkland	7	0	0	0	2=1, 12=2, 28=1, 43=3
Woods	9	0	0	1	9=1, 18=1, 23=1, 27=3, 44=1, 48=1
Potrero	5	0	0	1	14=2, 22=1, 30=1, 49=1
Presidio	0	0	0	1	
Green	3	0	0	0	J=1, L=1, M=1
F line	0	0	0	0	
TOTAL	30	0	0	4	

Special Events

Emergency Equipment Demand - Reason

Division

Number of coaches

Report data compiled as of - 0740

<i>Not-Outs: No Operators</i>	<i>Not-Outs: No Equipment</i>	<i>Late Pull-outs: No Operators</i>	<i>Late Pull-outs: No Equipment</i>	<i>Afected lines</i>
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03 02 10 TUESDAY PM NOLO REPORT

<i>Cable Car</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>0</i>	
<i>Flynn</i>	<i>12</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>5=8X 2=14L 1=38 4=38L</i>
<i>Kirkland</i>	<i>7</i>	<i>0</i>	<i>1</i>	<i>0</i>	<i>1=10 1=12 3=28 1=47 1=80</i>
<i>Woods</i>	<i>4</i>	<i>0</i>	<i>2</i>	<i>0</i>	<i>1=9 2=29 1=44</i>
<i>Potrero</i>	<i>10</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>1=6 3=14 3=24 2=41 1=49</i>
<i>Presidio</i>	<i>3</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>1=1 1=5 1=31</i>
<i>Metro</i>	<i>1</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>1=S</i>
<i>F line</i>	<i>1</i>	<i>0</i>	<i>0</i>	<i>0</i>	
<i>TOTAL</i>	<i>38</i>	<i>0</i>	<i>3</i>	<i>0</i>	

Special Events

Emergency Equipment Demand - Reason

Division

Number of coaches

REPORT DATA COMPILED AS OF 1600 HRS

	Runs Missed	RDO	Missed Runs %	Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Pulled Out Runs %
Missed Service By Division Due To No Regular Day Off (RDO)							
TUESDAY, MAR 02, 2010							
SIGN UP DECEMBER 2009							
Cable Car one-piece	0	5	0.0%	49	0	5	100.0%
Cable Car multi-piece	0		0.0%				
Flynn one-piece	10	0	26.3%	155	12	0	92.3%
Flynn multi-piece	4		5.9%				
Kirkland one-piece	9	1	15.8%	218	12	1	94.5%
Kirkland multi-piece	6		5.9%				
Woods one-piece	4	1	4.6%	260	5	1	98.1%
Woods multi-piece	2		2.0%				
Potrero one-piece	6	0	9.0%	202	8	0	96.0%
Potrero multi-piece	4		4.5%				
Presidio one-piece	2	0	3.8%	162	3	0	98.1%
Presidio multi-piece	2		2.4%				
Metro one-piece	1	14	1.5%	148	2	14	98.6%
Metro multi-piece	2		4.1%				
F Line one-piece	2	2	20.0%	33	3	2	90.9%
F Line multi-piece	2		22.2%				
System total				1227	45	23	96.3%

Accidents

Tue Mar 02, 2010

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
06:31 03/02/10	R OPERATOR ME	88	2144	27	N	1403	IRVING AVENUE & ARGUELLO (IB)	ACCIDENT, LRV & PEDESTRAIN	IB	06:31	06:46	20
							1094662	[LRV2=1503]SENIOR STAFF & SAFETY*, SYSTEM SAFETY* P. MEDINA*, K. ANDERSON*, F. LUM*, C CARRILLO*, INSP C DEBONO, CLAIMS # 06-A-46*, VIDEO*, J HALEY*, S LAU*, F ALEJANDRO*, J TRUE*, D BANBURY*, 311*, INSP R GUZMAN*, AID REFUSED, OPERATOR INTERVIEWD @ CHURCH & DUBOCE, INSP DONALDSON CLEARED SI MINT YARD 1403<->1503 @09:00 VEH DELAY: 02:29 LINE DELAY: 00:15				
06:46 03/02/10	R OPERATOR ME	72	2144	27	N	1403	IRVING AVENUE & ARGUELLO (IB)	ACCIDENT, LRV & PASSENGER	IB	06:46		20
							1094663	[LRV2=1503]SEE INCIDENT # 1094662, PASSENGER STATED AID REFUSED WILL GO SEE OWN DOCTOR, INSP R DONALDSON CLEARED				
09:04 03/02/10	R OPERATOR FL	35	1381	406	38L	6220	GEARY & 46TH AVE (OB)	ACCIDENT (COACH / AUTO), NO INJURY.	OB	09:04	10:17	26
							1094642	INSP R. JONES RESP, SFPD UNIT # 3-G-62, SFFD ENGINE # 34, MEDIC 75 RESP. AID REFUSED. MGR STAURT*, SYSTEM SAFETY*, CLAIM 6A46*, NO INJURY, NO 799. VEH DELAY: 01:13				
14:00 03/02/10	T 311 CALL CENT PR	38	1770	6	30	5505	3RD STREET & MARKET (OB)	ALLEGED ACCIDENT-COACH AND PEDESTRIAN-MEDICAL REFUSED	OB	14:00	14:03	38
							1094792	SYSTEM SAFETY-K. ANDERSON*; CLAIMS 6A46-T. KUAN*; DISPATCHER*; VIDEO PULLED FOR CLAIMS AND S/SAFETY* 311 CALL CENTER CALLED AT 1400HRS. RUN 6 COULD NOT BE INTERVIEWED-RUN RELIEVED AT 1343 HRS. OPERATOR WILL MAKE REPORT ON 3-3-10; ACCORDING TO 311: PEDESTRIAN WAS NOT CLAIMING INJURY, HE WANTED TO REPORT DAMAGE TO CELL PHONE. VEH DELAY: 00:03				

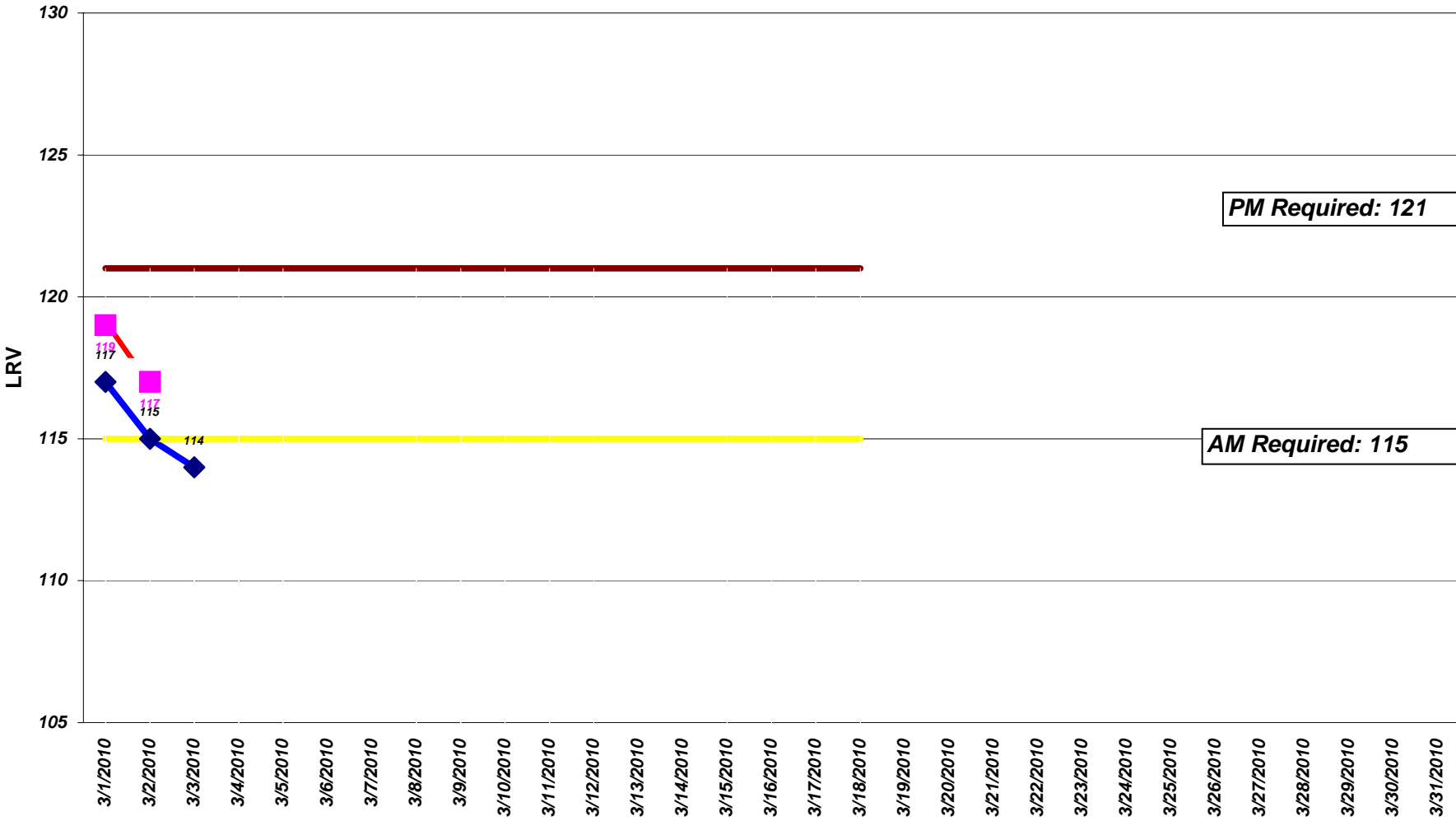
TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
14:23 03/02/10	R OPERATOR ME	86	1697	062	L	1542	TARAVAL ST & 35TH AVENUE (OB)	MUNI PATRON/AUTO ACCIDENT (ALIGHTING)	OB	14:23	14:54	74
						1094821	[LRV2=1406]SENIOR STAFF/SYSTEM SAFETY; INSP R MCCRAY; M CONTRERAS & MRU 4S46 RESPONDED, AS WELL AS SFPD UNIT 3-I-68 STAR# 625, WITH CASE# 100203356; MEDIC 66 TRANSPORTED THE 17 YRS OLD FEMALE PATRON TO SFGH WITH RIGHT KNEE INJURIES; ^L^ LINE WAS SWITCHED BACK OB TO IB @ TARAVAL ST & 22ND AVENUE; 2 M/C SHUTTLES USED TO COVER THE GAP. OPERATOR TRANSPORTED FOR POST ACCIDENT 799; INSP K WILLIAMS* TRAIN WAS BANKED @ TARAVAL & 46TH AVENUE, AND THEN PULLED IN BY SHOP PERSONNEL. SI GREEN N/R [EOR 19:34] VEH DELAY: 05:11 LINE DELAY: 00:31		LD	14:23	14:54	
23:18 03/02/10	R SFPD KI	13	0932	807	43	8220	JACKSON & PRESIDIO (OB)	ACCIDENT COACH & AUTO	OB	23:15	00:23	25
						1094896	INSP.GEETER CLEARED. VEH DELAY: 01:08					

Line Delays \geq 20 Minutes

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
08:12 03/02/10	R OPERATOR ME	88	1591	51	J	1456	30TH STREET & CHURCH (IB,OB)	NON-MUNI PEDESTRAIN ACCIDENT	IB LD	08:12 08:12	08:40 08:40	20
						1094712	SWITCHBACKS, 22ND/CHURCH (OUTBOUND TO INBOUND) & GLEN PARK (INBOUND TO OUTBOUND), INSP G WILLIAMS, INSP C DEBONO CLEARED VEH DELAY: 00:28 LINE DELAY: 00:28					
11:16 03/02/10	R INSP R GUZMAN ME	88	1726	902	S	1519	DUBOCE & CHURCH (OB)	STUCK ON BREAKER LOCKED KEYS	OB LD	11:16 11:16	11:33 12:00	20
						1094771	SENIOR STAFF & SAFETY*, C. CARRILLO*, 311*, S LAU*, J TRUE*, J KELLY*, STATION & PORTAL HOLDS, LSGP*, SUBWAY PA*, 29/M/1442 & 1543, ROUTED OUT FERRY PORTAL I/B, INSP C DEBONO, INSP R DONALDSON, MRU 4-S-35 REPAIRED SI MINT YARD N/R VEH DELAY: 00:17 LINE DELAY: 00:44					
12:02 03/02/10	R OPERATOR GV	88	1083	155	F	1075	JEFFERSON & MASON (IB)	REAR DOOR/DEAD BATTERY	IB LD	11:57 11:57	13:08 13:08	85
						1094766	PCC SHOP DEAD TOW TO PCC SHOP. RESCUE CAR 168/F/1057. LSGP 4S35,4S27,4C55. TWO SHUTTLES. SI PCC SHOP N/R [EOR 14:58] VEH DELAY: 03:01 LINE DELAY: 01:11					
14:23 03/02/10	R OPERATOR ME	86	1697	062	L	1542	TARAVAL ST & 35TH AVENUE (OB)	MUNI PATRON/AUTO ACCIDENT (ALIGHTING)	OB LD	14:23 14:23	14:54 14:54	74
						1094821	[LRV2=1406]SENIOR STAFF/SYSTEM SAFETY; INSP R MCCRAY; M CONTRERAS & MRU 4S46 RESPONDED, AS WELL AS SFPD UNIT 3-I-68 STAR# 625, WITH CASE# 100203356; MEDIC 66 TRANSPORTED THE 17 YRS OLD FEMALE PATRON TO SFGH WITH RIGHT KNEE INJURIES; ^L^ LINE WAS SWITCHED BACK OB TO IB @ TARAVAL ST & 22ND AVENUE; 2 M/C SHUTTLES USED TO COVER THE GAP. OPERATOR TRANSPORTED FOR POST ACCIDENT 799; INSP K WILLIAMS* TRAIN WAS BANKED @ TARAVAL & 46TH AVENUE, AND THEN PULLED IN BY SHOP PERSONNEL. SI GREEN N/R [EOR 19:34] VEH DELAY: 05:11 LINE DELAY: 00:31					

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY				
									DI	START	END	CC	
14:32 03/02/10	R	OPERATOR ME	86	1223	053	L	1421	TARAVAL ST & 33RD AVENUE (OB)	BLOCKED BY MUNI ACCIDENT	OB	14:23	14:59	74
					1094824		INSP M CONTRERAS & R MCCRAY ASSISTED. INSP K WILLIAMS* VEH DELAY: 00:36 LINE DELAY: 00:36						
14:56 03/02/10	R	OPERATOR ME	86	1562	085	N	1463	JUDAH ST & 23RD AVENUE (OB)	FALL ON BOARD	OB	14:56	15:28	74
					1094826		SENIOR STAFF/SYSTEM SAFETY; INSP R MCCRAY, M CONTRERAS & MRU 4S46 RESPONDED; SFPD* 58 YRS OLD FEMALE PATRON WAS TRANSPORTED TO SFGH BY MEDICS, CLAIMING HEAD INJURIES ON BOARD WHILE THE TRAIN WAS IN MOTION; A 6 YEARS OLD CHILD WAS TREATED & RELEASED AS WELL. LSGP; ^N^ LINE WAS SWITCHED BACK OB TO IB @ JUDAH ST & 19TH AVENUE FOR THE TIME BEING; TWO M/C SHUTTLES USED; VIDEO* 311 CENTER* CLAIMS UNIT# 6-A-50* OPERATOR WAS TRANSPORTED FOR POST ACCIDENT 799 SI GREEN N/R [EOR 20:04] VEH DELAY: 05:08 LINE DELAY: 00:32						
15:04 03/02/10	R	OPERATOR ME	86	1943	061	N	1491	JUDAH ST & 22ND AVENUE (OB)	BLOCKED BY MUNI ACCIDENT	OB	14:56	15:28	74
					1094827		INSP R MCCRAY & M CONTRERAS ASSISTED; INSP J TYRONE* VEH DELAY: 00:32 LINE DELAY: 00:32						
15:27 03/02/10	R	OPERATOR ME	86	0892	033	N	1482	JUDAH ST & 16TH AVENUE (OB)	BLOCKED BY MUNI ACCIDENT	OB	14:56	15:28	74
					1094828		INSP R MCCRAY & M CONTRERAS ASSISTED; INSP J TYRONE* VEH DELAY: 00:32 LINE DELAY: 00:32						
19:30 03/02/10	R	OPERATOR CA	38			60	WASHINGTON & MASON (IB,OB)	SPLICED CHECK DETERMINED DAMAGED CABLE. REPAIRS SLATED TO BE COMPLETED PRIOR TO AM SERVICE.	IB	19:30	01:30	25	
				1094899		MGR8M8* 2 SHUTTLES. SEN.STAFF* LINE DELAY: 06:00							

LIGHT RAIL VEHICLES AM/PM Required & Availability



PM Required: 121

AM Required: 115

◆ AM Availability
 ■ PM Availability
 — AM REQUIRED
 — PM REQUIRED

Date	Day of week	A.M.	P.M.		
SCHEDULED ACTUAL SCHEDULED ACTUAL					
Light Rail Vehicles (LRVs) Availability - Peak					
March 2010					
03/01/10	MONDAY	115	117	121	119
03/02/10	TUESDAY	115	115	121	117
03/03/10	WEDNESDAY	115	114	121	
03/04/10	THURSDAY	115		121	
03/05/10	FRIDAY	115		121	
03/08/10	MONDAY	115		121	
03/09/10	TUESDAY	115		121	
03/10/10	WEDNESDAY	115		121	
03/11/10	THURSDAY	115		121	
03/12/10	FRIDAY	115		121	
03/15/10	MONDAY	115		121	
03/16/10	TUESDAY	115		121	
03/17/10	WEDNESDAY	115		121	
03/18/10	THURSDAY	115		121	
03/19/10	FRIDAY	115		121	
03/22/10	MONDAY	115		121	
02/23/10	TUESDAY	115		121	
02/24/10	WEDNESDAY	115		121	
02/25/10	THURSDAY	115		121	
02/26/10	FRIDAY	115		121	
03/29/10	MONDAY	115		121	
03/30/10	TUESDAY	115		121	
03/31/10	WEDNESDAY	115		121	

	Maintenance Holds
Green Division	
Daily Maintenance Morning Status Report	
March 3, 2010	
Light Rail Vehicles (LRVs) on Hold Status @ 7:30 a.m.	

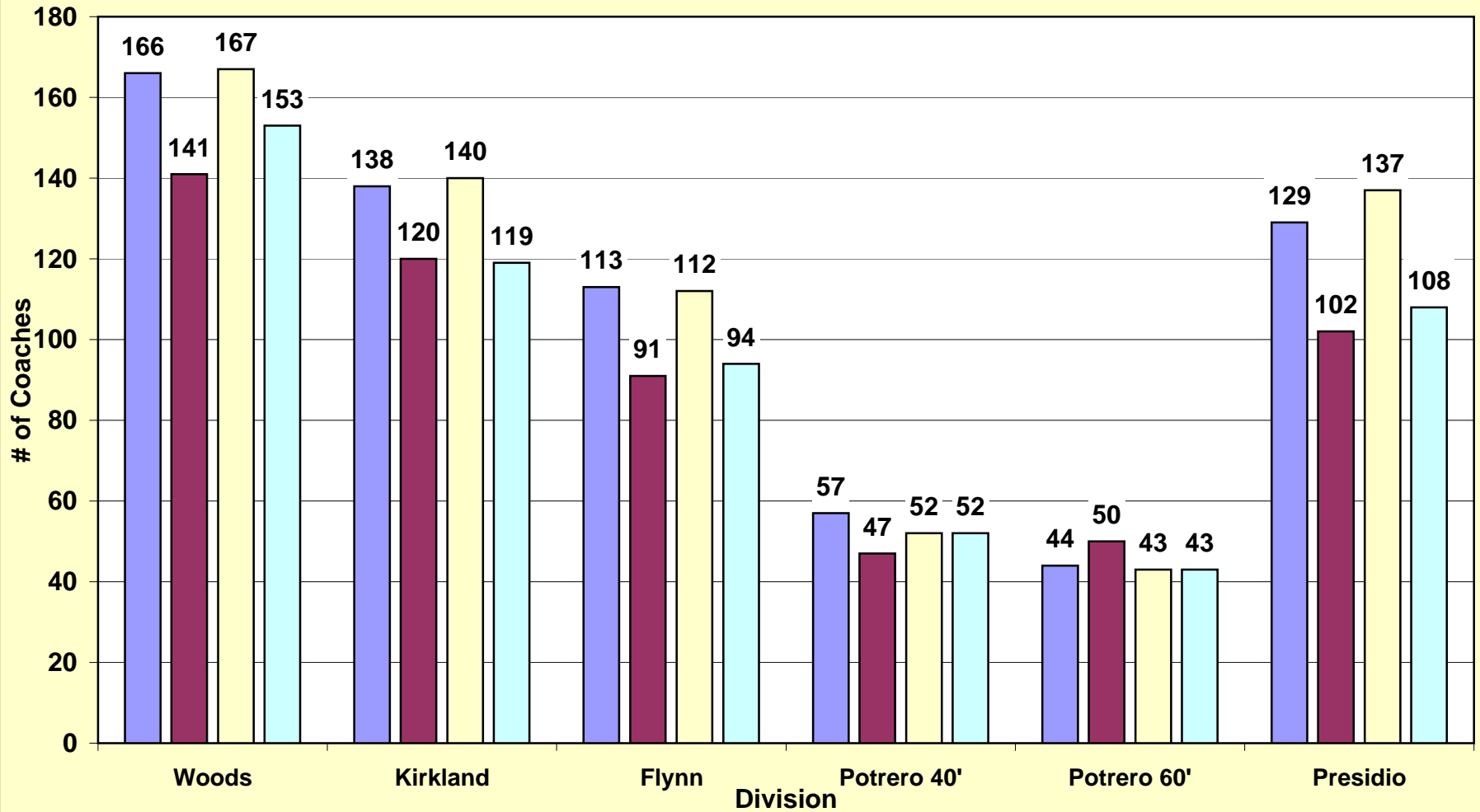
AIR SUPPLY SYSTEM	0
AUTOMATIC TRAIN CONTROL SYSTEM (ATCS)	0
BRAKE SYSTEM	1
COUPLER	0
DOORS / STEPS	0
HEATING/VENTILATION/AIR CONDITIONING (HVAC)	0
LIGHT / MIRROR/WIPER/ARTIC	0
PANTOGRAPHS	0
PROPULSION	0
TRUCK NOISE/ FLAT	2
PREVENTIVE MAINTENANCE	7
SUPPORT SHOP	5
BODY/PAINT/LEAKER	2
FLEET APPEARANCE/CLEANING	0
AWAITING PARTS	0
DESTSIGN / ELECTRICAL/ELECTRONIC	0
ACCIDENT/DERAIL/INVESTIGATION	3
BREDA / VENDOR	7
ENGR / PROJECT	2
LONG TERM HOLDS	8
QUALITY ASSURANCE	0

TOTAL **37**

	LRV2/3	PCC	Milan	Historic
Green Division Daily Maintenance				
3, 2010				March
Morning Status Report @ 7:30 a.m.				
Fleet size	151	21	10	8
Present demand (AM)	116	13	4	3
Maintenance Holds	37	10	5	4
Equipment available for service @ 7:30 a.m.	114	11	5	4

Motor & Trolley Coaches Availability
 A.M. 3/3/10 & 3/2/10 P.M. Peak Time

■ Equipment available for service @ 7:45 a.m.
 ■ Final a.m. pull-out
 ■ Equipment available for service @ 5:30 p.m.
 ■ Final p.m. pull-out



	Woods	Kirkland	Flynn	Subtotal Diesel	Potrero 40'	Potrero 60'	Presidio	Subtotal Trolley	Totals
Bus Maintenance Morning Status Report									
Information Reported by Each Division									
Morning (a.m.) availability									
3/3/10									
Fleet size	191	145	124	460	75	73	165	313	773
Present demand	148	127	97	372	48	53	102	203	575
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	5	1	4	10	1	1	3	5	15
Campaigns / retrofits	1	0	1	2	0	0	0	0	2
Maintenance Holds	25	7	11	43	18	29	36	83	126
Awaiting parts	8	0	1	9	5	5	8	18	27
Radio	0	0	1	1	0	1	0	1	2
Farebox	0	0	0	0	0	0	0	0	0
Equipment available for service @ 7:45 a.m.	166	138	113	417	57	44	129	230	647
Final a.m. pull-out	141	120	91	352	47	50	102	199	551
Reserve fleet usage	0	0	0	0	0	10	0	10	10
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	1	1	1
Operator not outs	7	7	6	20	1	3	0	4	24
Afternoon (p.m.) availability									
3/2/10									
Fleet size	191	145	124	460	75	73	165	313	773
Present demand	149	121	97	367	63	54	109	226	593
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	1	1	6	8	2	1	0	3	11
Campaigns / retrofits	0	0	0	0	0	0	0	0	0
Maintenance holds	24	5	12	41	23	30	28	81	122
Awaiting parts	8	0	1	9	5	5	9	19	28
Radio	0	0	0	0	0	0	0	0	0
Farebox	0	0	0	0	1	1	0	2	2
Equipment available for service @ 5:30 p.m.	167	140	112	419	52	43	137	232	651
Final p.m. pull-out	153	119	94	366	52	43	108	222	588
Reserve fleet usage	0	0	0	0	0	0	0	0	0
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	1	1	1
Operator not outs	1	2	3	6	3	0	1	4	10

	Schedul ed	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
Full-Time Operators Absenteeism											
Day: TUESDAY, MARCH 02, 2010											
Green	236	63	21	7	19	16	26.7	8.9	3.0	8.1	6.8
Cable Car	138	25	8	5	6	6	18.1	5.8	3.6	4.3	4.3
Potrero	240	42	17	5	16	4	17.5	7.1	2.1	6.7	1.7
Presidio	195	31	11	8	8	4	15.9	5.6	4.1	4.1	2.1
Kirkland	253	49	20	4	13	12	19.4	7.9	1.6	5.1	4.7
Woods	318	48	21	2	16	9	15.1	6.6	0.6	5.0	2.8
Flynn	189	49	16	2	25	6	25.9	8.5	1.1	13.2	3.2
Total	1,569	307	114	33	103	57	19.6%	7.3%	2.1%	6.6%	3.6%

Summary For The Last 7 Days

TUESDAY 02 23 10	1586	325	99	47	115	64	21%	6%	3%	7%	4%
WEDNESDAY 02 24 10	1589	333	104	45	113	71	21%	6%	3%	7%	5%
THURSDAY 02 25 10	1579	314	101	42	107	64	20%	6%	3%	7%	4%
FRIDAY 02 26 10	1602	365	133	5	113	74	23%	8%	3%	7%	5%
SATURDAY 02 27 10	1096	277	105	26	84	62	25%	10%	2%	8%	6%
SUNDAY 02 28 10	1045	261	97	20	80	64	25%	9%	2%	8%	6%
MONDAY 03 01 10	1584	326	128	29	105	64	21%	8%	2%	7%	4%

* **Unplanned leave includes:** absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...
+ **Other reasons includes:** 1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.

18.23529