



**Muni
Service Delivery
Daily Report**

Thursday, March 04, 2010





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Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Lines affected
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Runs Not Out and Late Out for Rush Hours

03 05 2010 FRIDAY MORNING REPORT

Cable Car	0	0	0	0	
Flynn	3	0	0	0	8x=1, 14L=2
Kirkland	7	0	0	0	10=2, 12=1, 19=1, 28=1, 30X=1, 43=1
Woods	3	0	0	0	29=3
Potrero	12	0	0	0	14=4, 22=2, 24=1, 41=2, 49=3
Presidio	2	0	0	0	30=1, 45=1
Green	1	0	0	1	N=1
F line	2	0	0	0	F=2
TOTAL	30	0	0	1	

Special Events

Emergency Equipment Demand - Reason

Division

Number of coaches

Report data compiled as of - 0745 HOURS (TIME)

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Afected lines
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03 04 10 THURSDAY PM NOLO REPORT

Cable Car	0	0	0	0	
Flynn	9	0	0	0	8=6 14L=1 38=1 38L=1
Kirkland	10	0	0	0	1X=1 2=2 12=2 19=1 28=2 43=1 47=1
Woods	6	0	0	0	9=1 29=1 27=1 48=1 67=1 71=1
Potrero	14	0	0	0	6=2 14=2 22=2 24=2 30=3 41=1 49=2
Presidio	5	0	0	0	1=2 5=1 21=1 45=1
Metro	2	0	2	0	L=1 S=1
F line	1	0	0	0	
TOTAL	47	0	2	0	

Special Events

Emergency Equipment Demand - Reason

Division

Number of coaches

REPORT DATA COMPILED AS OF 1600 HRS

	Runs Missed	RDO	Missed Runs %	Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Pulled Out Runs %
Missed Service By Division Due To No Regular Day Off (RDO)							
THURSDAY, MAR 04, 2010							
SIGN UP DECEMBER 2009							
Cable Car one-piece	0	4	0.0%	49	0	4	100.0%
Cable Car multi-piece	0		0.0%				
Flynn one-piece	6	0	15.8%	155	8	0	94.8%
Flynn multi-piece	4		5.9%				
Kirkland one-piece	7	0	12.3%	218	8	0	96.3%
Kirkland multi-piece	2		2.0%				
Woods one-piece	4	1	4.6%	260	5	1	98.1%
Woods multi-piece	2		2.0%				
Potrero one-piece	8	0	11.9%	202	10	0	95.0%
Potrero multi-piece	4		4.5%				
Presidio one-piece	6	0	11.5%	162	7	0	95.7%
Presidio multi-piece	2		2.4%				
Metro one-piece	2	12	3.0%	148	2	12	98.6%
Metro multi-piece	0		0.0%				
F Line one-piece	1	2	10.0%	33	1	2	97.0%
F Line multi-piece	0		0.0%				
System total				1227	41	19	96.7%

Accidents

Thu Mar 04, 2010

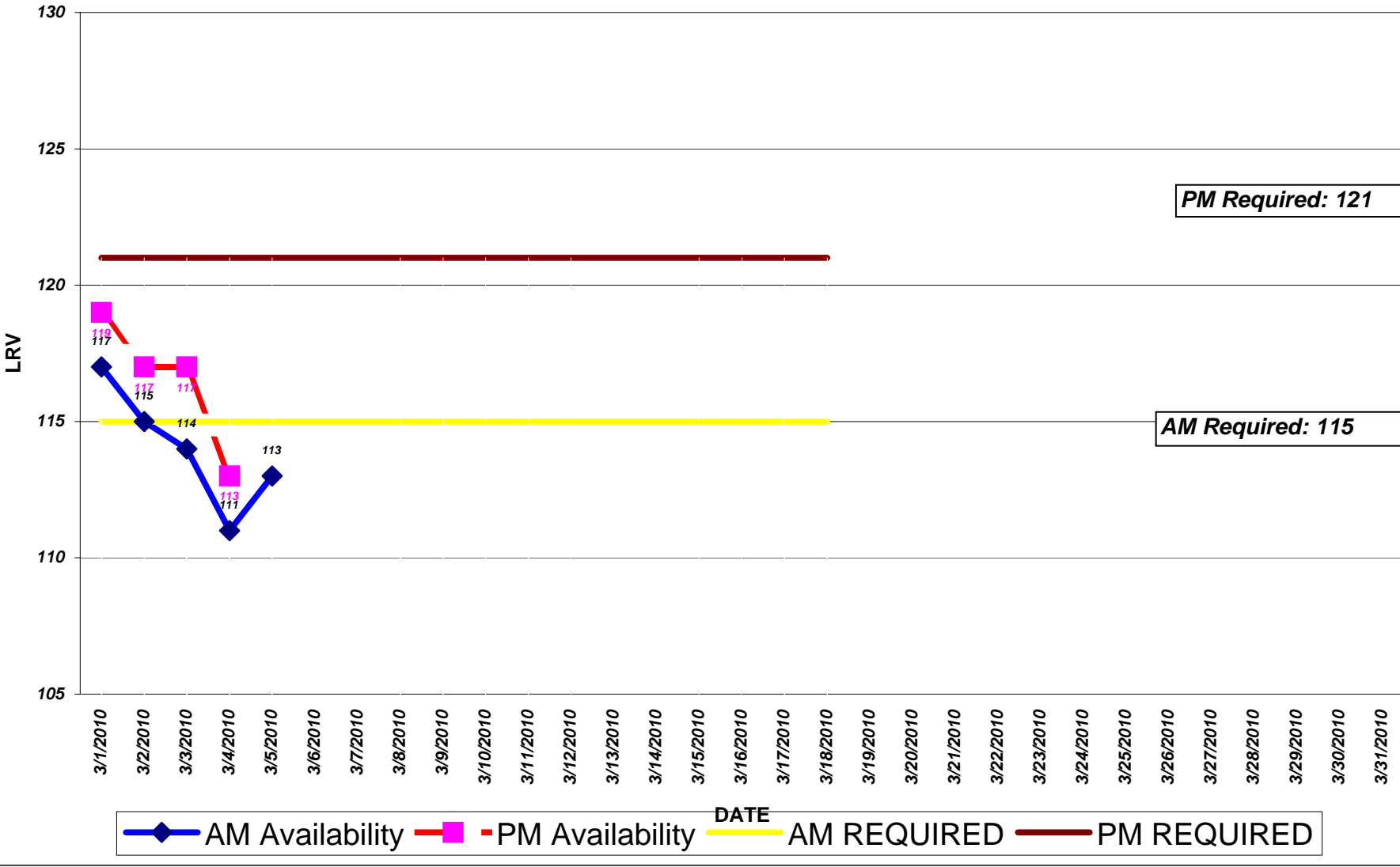
TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
10:54 03/04/10	R OPERATOR WO	40	2628	40	56	8512	ARLETA STREET & BAYSHORE STREET (IB)	VEHICLE ACCIDENT (COACH MIRROR AND TELEPHONE POLE SUPPORT WIRE)	IB	10:54	12:20	39
							1095084	INSP B. WONG, MANAGER STUART, SYSTEM SAFETY*, VIDEO*, 6A46*, OPERATOR 799, INSPECTOR LAVIGNE TRANSPORT NEW OPERATOR TO PULL COACH IN, BROKEN RIGHT CONVEX MIRROR/CRACKED RIGHT FLAT MIRROR. SI WOODS N/R VEH DELAY: 01:26				
13:06 03/04/10	R OPERATOR FL	27	3025	507	14L	6408	MISSION & NEW MONTGOMERY (OB)	COACH & AUTO COLLIDE	OB	13:06	14:12	29
							1095170	TUCKER,E MINOR NO 799 VEH DELAY: 01:06				
13:25 03/04/10	R OPERATOR ME	88	581	20	L	1410	TARAVAL & 15TH AVENUE (IB)	ACCIDENT, LRV & AUTO	IB LD	13:25	13:47	20 13:47
							1095026	[LRV2=1507]MINOR DAMAGE, NOT IN THE INTERSECTION, CLAIMS # 06-46*, SYSTEM SAFETY G DUDERIAN*, NO OPERATO 799, NOT CPUC REPORTABLE, INSP K WILLIAMS*, INSP R AREVALO CLEARED VEH DELAY: 00:22 LINE DELAY: 00:22				
14:16 03/04/10	R OPERATOR PR	36	1147	106	45	5506	4TH ST & MISSION (IB)	COACH & AUTO COLLIDE	IB	14:16	14:58	29
							1095191	FLORES MINOR NO 799 VEH DELAY: 00:42				
14:49 03/04/10	R OPERATOR KI	32	1026	675	28	8008	19TH AVE & EUCALYPTUS (OB)	COACH & AUTO COLLIDE(HIT& RUN) MINOR NO 799	OB	14:49	15:48	29
							1095192	NEWMAN VEH DELAY: 00:59				

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
17:58 03/04/10	R OPERATOR GV	74	1758	175	F	1057	JEFFERSON STREET & TAYLOR STREET (IB)	NON-INJURY ACCIDENT PCC AND AUTO (HIT AND RUN) NOT IN THE INTERSECTION.	IB LD	17:58 17:58	18:00 18:00	23
						1095236	INSP. 4-C-55B DIAL* TO INTERVIEW OPERATOR, NO MTA-R FORM GENERATED , DID NOT MEET CRITERIA, SYSTEM SAFETY*, MINOR DAMAGE TO PCC (SCRATCHES) ON LEFT SIDE. NO 799 VEH DELAY: 00:02 LINE DELAY: 00:02					
18:39 03/04/10	R OPERATOR FL	27	3097	514	14L	6423	MISSION & 7TH ST (OB)	COACH & COACH COLLIDE (CONVEX MIRROR DAMAGE)520/14L/6208 OP ID#3617	OB	18:39	19:33	29
						1095265	FLORES ESPINOSA SAFETY* VIDEO* OP 799 (MINOR) SI FLYNN N/R VEH DELAY: 00:54					
21:44 03/04/10	R OPERATOR ME	77	1351	132	M	1539	SAN JOSE AVE. & FARALLONES (OB)	PEDESTRIAN & LRV ACCIDENT (PEDESTRIAN UNDER TRAIN)	OB LD	21:44 21:44	23:56 23:56	86
						1095214	SFFD ENGINE#15, SFPD UNIT.#3I16E, SFFD MEDIC #93 TRANSPORTED PEDESTRIAN TO SFGH. LRV WHEELS DID NOT MAKE CONTACT WITH PEDESTRIAN BUT FEMALE SUSTAINED HIP & HEAD INJURIES FROM PILOT-BAR. INSP.HENLEY CLEARED. INSP.WELLS* , METRO DISPATCHER* , SYSTEM SAFETY, CLAIMS 6-A-50, OPERATORS & PASSENGERS NOTIFIED* , LSGP. 1 SHUTTLE 547/8/6272. SENIOR STAFF/SAFETY/RAILS/TRACKS* UPAGED. K.ANDERSON* , J.HALEY* , S.LAU* , F.ALEJANDRO* , J.TRUE* , J.KELLY* , D.BANBURY* , J.DOUGHERTY* , VIDEO DEPT* . CPUC* FAXED* , PHONE* , FORM R-1. METRO SHOP* . SI GREEN N/R [EOR 00:58] VEH DELAY: 03:14 LINE DELAY: 02:12					

Line Delays \geq 20 Minutes

TIME DATE		CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
										DI	START	END	CC
11:01 03/04/10	R	OPERATOR GV	20	1630	158	F	1055	MARKET & DRUM (OB)	NO FOWARD MOTION/LOW POWER/NO RADIO CONTACT	OB LD	11:01 11:01	11:28 11:28	85
							1095253	4S46,4T42,PCC SHOP RESCUE CAR 1075 F-LINE SWITCHBACK OB/IB AT FERRY SI N/R [EOR 15:30] VEH DELAY: 04:29 LINE DELAY: 00:27					
13:25 03/04/10	R	OPERATOR ME	88	581	20	L	1410	TARAVAL & 15TH AVENUE (IB)	ACCIDENT, LRV & AUTO	IB LD	13:25 13:25	13:47 13:47	20
							1095026	[LRV2=1507]MINOR DAMAGE, NOT IN THE INTERSECTION, CLAIMS # 06-46*, SYSTEM SAFETY G DUDERIAN*, NO OPERATO 799, NOT CPUC REPORTABLE, INSP K WILLIAMS*, INSP R AREVALO CLEARED VEH DELAY: 00:22 LINE DELAY: 00:22					
21:44 03/04/10	R	OPERATOR ME	77	1351	132	M	1539	SAN JOSE AVE. & FARALLONES (OB)	PEDESTRIAN & LRV ACCIDENT (PEDESTRIAN UNDER TRAIN)	OB LD	21:44 21:44	23:56 23:56	86
							1095214	SFFD ENGINE#15, SFPD UNIT.#3116E, SFFD MEDIC #93 TRANSPORTED PEDESTRIAN TO SFGH. LRV WHEELS DID NOT MAKE CONTACT WITH PEDESTRIAN BUT FEMALE SUSTAINED HIP & HEAD INJURIES FROM PILOT-BAR. INSP.HENLEY CLEARED. INSP.WELLS*, METRO DISPATCHER*, SYSTEM SAFETY, CLAIMS 6-A-50, OPERATORS & PASSENGERS NOTIFIED*, LSGP. 1 SHUTTLE 547/8/6272. SENIOR STAFF/SAFETY/RAILS/TRACKS* UPAGED. K.ANDERSON*, J.HALEY*, S.LAU*, F.ALEJANDRO*, J.TRUE*, J.KELLY*, D.BANBURY*, J.DOUGHERTY*, VIDEO DEPT*. CPUC* FAXED*, PHONE*, FORM R-1. METRO SHOP*. SI GREEN N/R [EOR 00:58] VEH DELAY: 03:14 LINE DELAY: 02:12					
23:15 03/04/10	R	INSP.KINDSTED GV	77	2303	183	F	1075	MARKET & 3RD STREET (OB)	NO PROPULSION	OB LD	23:18 23:18	23:40 23:40	86
							1095215	PCC SHOP CLEARED. INSP.KINDSTEDT. SI GREEN N/R [EOR 02:18] VEH DELAY: 03:00 LINE DELAY: 00:22					

LIGHT RAIL VEHICLES AM/PM Required & Availability



Date	Day of week	A.M.	P.M.		
SCHEDULED ACTUAL SCHEDULED ACTUAL					
Light Rail Vehicles (LRVs) Availability - Peak					
March 2010					
03/01/10	MONDAY	115	117	121	119
03/02/10	TUESDAY	115	115	121	117
03/03/10	WEDNESDAY	115	114	121	117
03/04/10	THURSDAY	115	111	121	113
03/05/10	FRIDAY	115	113	121	
03/08/10	MONDAY	115		121	
03/09/10	TUESDAY	115		121	
03/10/10	WEDNESDAY	115		121	
03/11/10	THURSDAY	115		121	
03/12/10	FRIDAY	115		121	
03/15/10	MONDAY	115		121	
03/16/10	TUESDAY	115		121	
03/17/10	WEDNESDAY	115		121	
03/18/10	THURSDAY	115		121	
03/19/10	FRIDAY	115		121	
03/22/10	MONDAY	115		121	
02/23/10	TUESDAY	115		121	
02/24/10	WEDNESDAY	115		121	
02/25/10	THURSDAY	115		121	
02/26/10	FRIDAY	115		121	
03/29/10	MONDAY	115		121	
03/30/10	TUESDAY	115		121	
03/31/10	WEDNESDAY	115		121	

Insufficient numbers of vehicle ready for service

	Maintenance Holds
Green Division	
Daily Maintenance Morning Status Report	
March 5, 2010	
Light Rail Vehicles (LRVs) on Hold Status @ 7:30 a.m.	

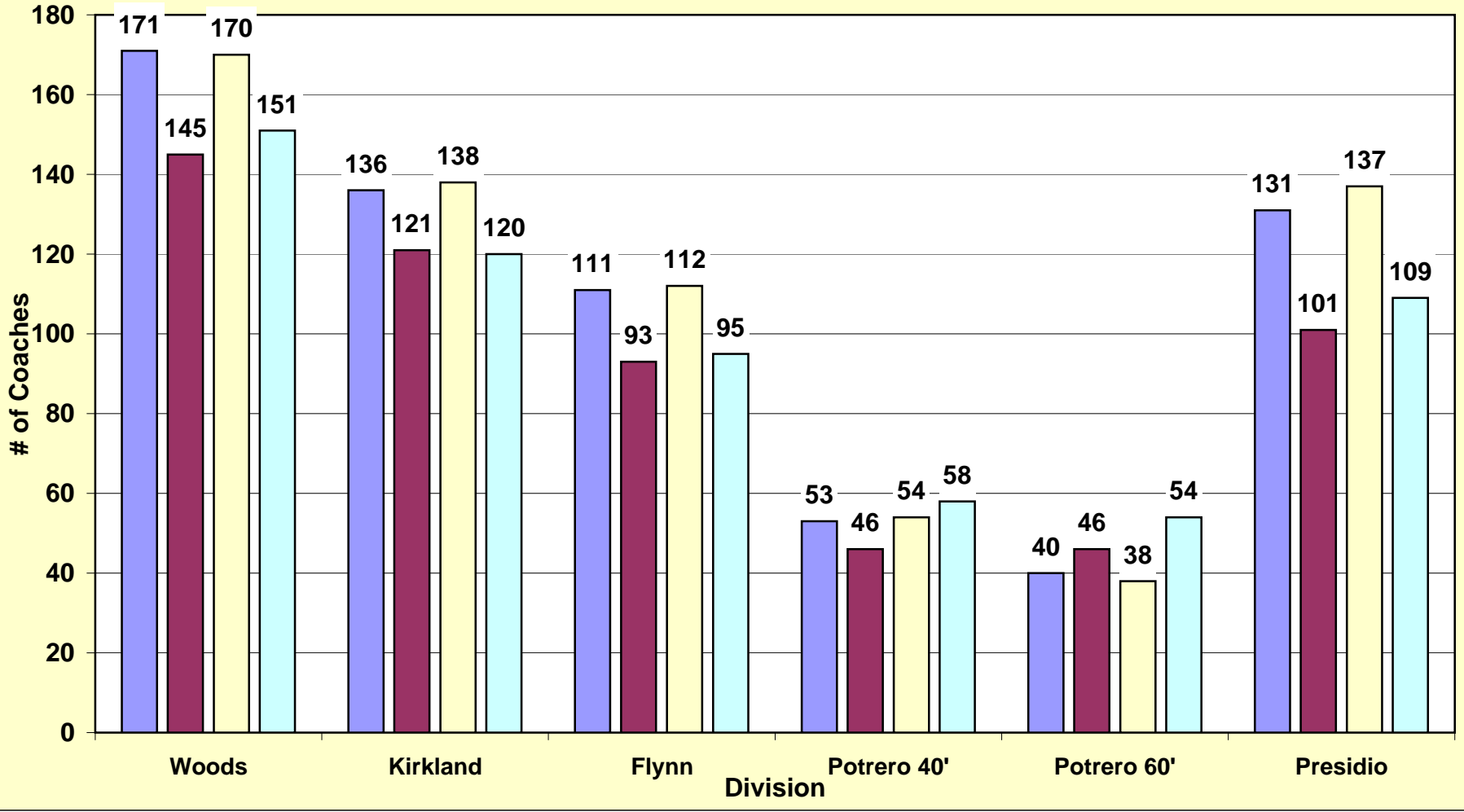
AIR SUPPLY SYSTEM	0
AUTOMATIC TRAIN CONTROL SYSTEM (ATCS)	2
BRAKE SYSTEM	0
COUPLER	0
DOORS / STEPS	1
HEATING/VENTILATION/AIR CONDITIONING (HVAC)	0
LIGHT / MIRROR/WIPER/ARTIC	0
PANTOGRAPHS	0
PROPULSION	2
TRUCK NOISE/ FLAT	0
PREVENTIVE MAINTENANCE	10
SUPPORT SHOP	4
BODY/PAINT/LEAKER	0
FLEET APPEARANCE/CLEANING	1
AWAITING PARTS	0
DESTSIGN / ELECTRICAL/ELECTRONIC	0
ACCIDENT/DERAIL/INVESTIGATION	1
BREDA / VENDOR	7
ENGR / PROJECT	2
LONG TERM HOLDS	8
QUALITY ASSURANCE	0

TOTAL **38**

	LRV2/3	PCC	Milan	Historic
Green Division Daily Maintenance				
5, 2010				March
Morning Status Report @ 7:30 a.m.				
Fleet size	151	21	10	8
Present demand (AM)	116	13	4	3
Maintenance Holds	38	12	5	4
Equipment available for service @ 7:30 a.m.	113	9	5	4

Motor & Trolley Coaches Availability
 A.M. 3/5/10 & 3/4/10 P.M. Peak Time

■ Equipment available for service @ 7:45 a.m.
 ■ Final a.m. pull-out
 ■ Equipment available for service @ 5:30 p.m.
 ■ Final p.m. pull-out



	Woods	Kirkland	Flynn	Subtotal Diesel	Potrero 40'	Potrero 60'	Presidio	Subtotal Trolley	Totals
Bus Maintenance Morning Status Report									
Information Reported by Each Division									
Morning (a.m.) availability									
3/5/10									
Fleet size	191	145	124	460	75	73	165	313	773
Present demand	148	127	97	372	48	53	102	203	575
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	6	1	5	12	1	2	3	6	18
Campaigns / retrofits	1	0	2	3	0	0	0	0	3
Maintenance Holds	20	9	13	42	22	33	34	89	131
Awaiting parts	6	0	1	7	5	5	9	19	26
Radio	0	0	0	0	1	1	0	2	2
Farebox	0	0	1	1	0	0	0	0	1
Equipment available for service @ 7:45 a.m.	171	136	111	418	53	40	131	224	642
Final a.m. pull-out	145	121	93	359	46	46	101	193	552
Reserve fleet usage	0	0	0	0	0	7	0	7	7
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	1	1	1
Operator not outs	3	6	4	13	2	7	1	10	23
Afternoon (p.m.) availability									
3/4/10									
Fleet size	191	145	124	460	75	73	165	313	773
Present demand	149	121	97	367	63	54	109	226	593
Extra service	11	0	0	11	N/A	N/A	N/A	N/A	11
Scheduled maintenance	6	1	2	9	0	2	0	2	11
Campaigns / retrofits	1	0	1	2	0	0	0	0	2
Maintenance holds	21	7	12	40	21	35	28	84	124
Awaiting parts	6	0	1	7	5	5	9	19	26
Radio	0	0	0	0	0	0	0	0	0
Farebox	0	0	0	0	0	0	0	0	0
Equipment available for service @ 5:30 p.m.	170	138	112	420	54	38	137	229	649
Final p.m. pull-out	151	120	95	366	58	54	109	224	590
Reserve fleet usage	0	0	0	0	2	16	0	15	15
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	1	1	1
Operator not outs	3	1	2	6	2	1	0	3	9

	Schedul ed	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
Full-Time Operators Absenteeism											
Day: THURSDAY, MARCH 04, 2010											
Green	242	52	16	5	18	13	21.5	6.6	2.1	7.4	5.4
Cable Car	139	30	7	4	11	8	21.6	5.0	2.9	7.9	5.8
Potrero	242	48	19	5	17	7	19.8	7.9	2.1	7.0	2.9
Presidio	189	34	11	8	12	3	18.0	5.8	4.2	6.3	1.6
Kirkland	250	42	17	4	13	8	16.8	6.8	1.6	5.2	3.2
Woods	315	40	14	0	16	10	12.7	4.4	0.0	5.1	3.2
Flynn	186	44	14	2	22	6	23.7	7.5	1.1	11.8	3.2
Total	1,563	290	98	28	109	55	18.6%	6.3%	1.8%	7.0%	3.5%

Summary For The Last 7 Days

THURSDAY 02 25 10	1579	314	101	42	107	64	20%	6%	3%	7%	4%
FRIDAY 02 26 10	1602	365	133	5	113	74	23%	8%	3%	7%	5%
SATURDAY 02 27 10	1096	277	105	26	84	62	25%	10%	2%	8%	6%
SUNDAY 02 28 10	1045	261	97	20	80	64	25%	9%	2%	8%	6%
MONDAY 03 01 10	1584	326	128	29	105	64	21%	8%	2%	7%	4%
TUESDAY 03 02 10	1569	307	114	33	103	57	20%	7%	2%	7%	4%
WEDNESDAY 04 02 10	1578	306	111	30	112	53	19%	7%	2%	7%	4%

* **Unplanned leave includes:** absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...

+ **Other reasons includes:** 1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.

18.23529