



**Muni  
Service Delivery  
Daily Report**

Tuesday, March 09, 2010





## Content

• Not outs for the a.m. rush hour	3
• Not outs for the p.m. rush hour	4
• Daily not outs & RDO report	5
• Accidents & line delays > 20 minutes	6
• Vehicles availability and maintenance reports	
Light Rail Vehicles Count (chart)	8
Light Rail Maintenance Hold	9
Light Rail Maintenance Available	10
Light Rail Maintenance Count	11
Motor & Trolley Buses Pull Outs (chart)	12
Motor & Trolley Buses Pull Outs (details)	13
• Operators absenteeism report	14

<b>Not-Outs: No Operators</b>	<b>Not-Outs: No Equipment</b>	<b>Late Pull- outs: No Operators</b>	<b>Late Pull- outs: No Equipment</b>	<b>Lines affected</b>
---------------------------------------	---------------------------------------	--	--	-----------------------

**Runs Not Out and Late Out for Rush Hours**

**03 10 2010 WEDNESDAY MORNING REPORT**

<b>Cable Car</b>	0	0	0	0	
<b>Flynn</b>	0	0	0	0	
<b>Kirkland</b>	1	0	0	0	12=1
<b>Woods</b>	2	0	0	0	18=1, 27=1
<b>Potrero</b>	5	0	1	0	14=2, 22=1, 49=2
<b>Presidio</b>	0	0	2	0	
<b>Green</b>	0	0	0	0	
<b>F line</b>	1	0	0	0	F=1
<b>TOTAL</b>	9	0	3	0	

**Special Events**

**Emergency Equipment Demand - Reason**

Division

Number of coaches

**Report data compiled as of - 0740 HOURS**

<b>Not-Outs: No Operators</b>	<b>Not-Outs: No Equipment</b>	<b>Late Pull-outs: No Operators</b>	<b>Late Pull-outs: No Equipment</b>	<b>Afected lines</b>
-------------------------------	-------------------------------	-------------------------------------	-------------------------------------	----------------------

**03 09 10 TUESDAY PM NOLO REPORT**

<b>Cable Car</b>	0	0	0	0	
<b>Flynn</b>	7	0	0	0	8X=4 14L=2 38=1
<b>Kirkland</b>	6	0	0	0	2=2 10=1 28=1 43=1 80=1
<b>Woods</b>	6	0	0	0	9=2 16X=1 36=1 54=1 71=1
<b>Potrero</b>	13	1	0	0	6=2 14=2 22=2 24=2 30=3 49=3
<b>Presidio</b>	7	0	0	0	1=1 5=1 21=1 30=2 31=1 45=1
<b>Metro</b>	1	0	0	0	KT=1
<b>F line</b>	0	0	0	0	
<b>TOTAL</b>	<b>40</b>	<b>1</b>	<b>0</b>	<b>0</b>	

**Special Events**

Emergency Equipment Demand - Reason

Division

Number of coaches

**REPORT DATA COMPILED AS OF 1600 HRS**

	Runs Missed	RDO	Missed Runs %	Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Pulled Out Runs %
<b>Missed Service By Division Due To No Regular Day Off (RDO)</b>							
TUESDAY, MAR 09, 2010							
SIGN UP DECEMBER 2009							
<b>Cable Car one-piece</b>	0	5	0.0%	49	0	5	100.0%
<b>Cable Car multi-piece</b>	0		0.0%				
<b>Flynn one-piece</b>	2	0	5.3%	155	3	0	98.1%
<b>Flynn multi-piece</b>	2		2.9%				
<b>Kirkland one-piece</b>	4	0	7.0%	218	5	0	97.7%
<b>Kirkland multi-piece</b>	2		2.0%				
<b>Woods one-piece</b>	5	1	5.7%	260	6	1	97.7%
<b>Woods multi-piece</b>	2		2.0%				
<b>Potrero one-piece</b>	11	0	16.4%	202	15	0	92.6%
<b>Potrero multi-piece</b>	8		9.0%				
<b>Presidio one-piece</b>	5	0	9.6%	162	5	0	96.9%
<b>Presidio multi-piece</b>	0		0.0%				
<b>Metro one-piece</b>	1	7	1.5%	148	1	7	99.3%
<b>Metro multi-piece</b>	0		0.0%				
<b>F Line one-piece</b>	0	6	0.0%	33	0	6	100.0%
<b>F Line multi-piece</b>	0		0.0%				
<b>System total</b>				<b>1227</b>	<b>35</b>	<b>19</b>	<b>97.1%</b>

# Accidents

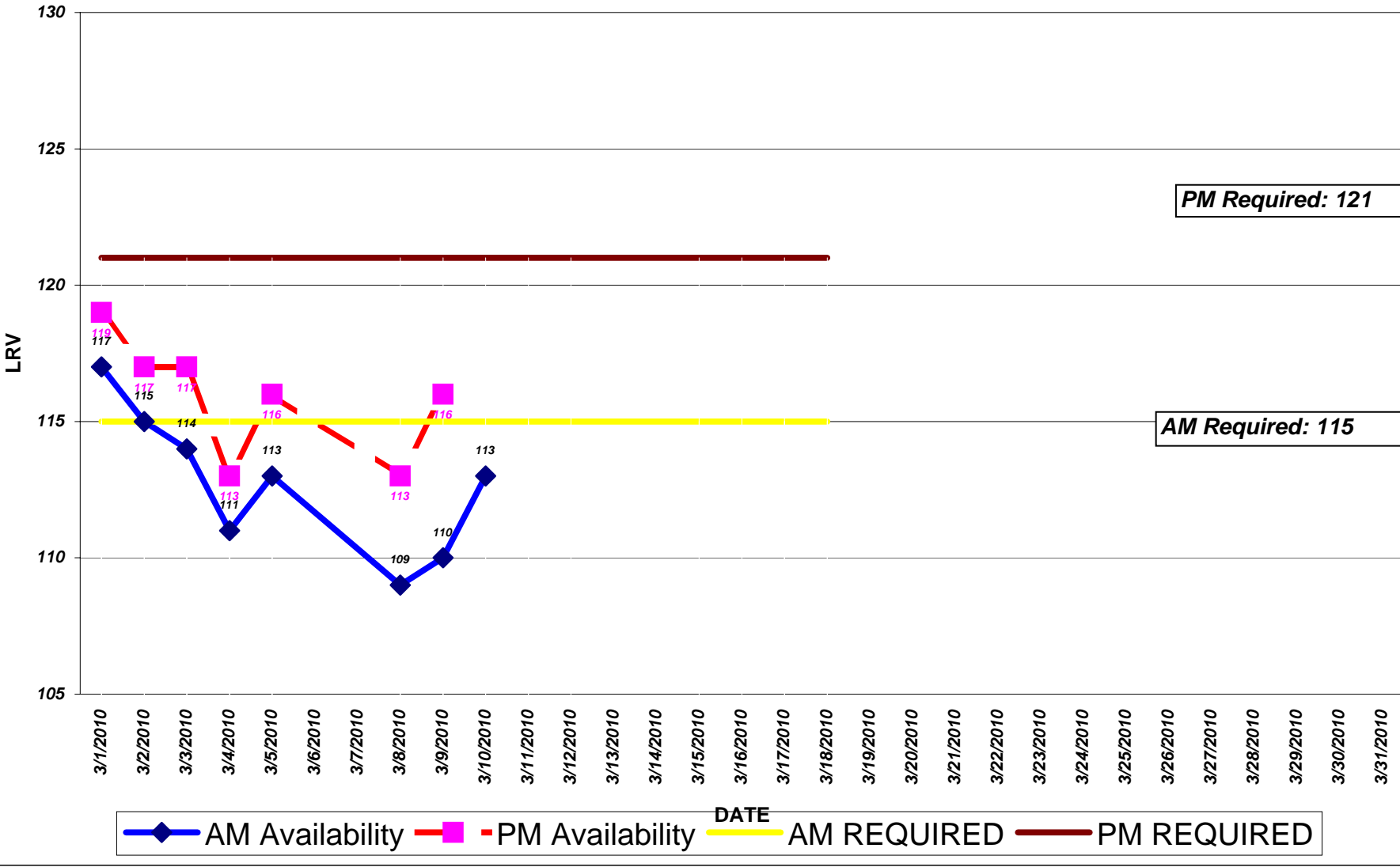
Tue Mar 09, 2010

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
09:05 03/09/10	R OPERATOR FL	40	2190	438	38L	6280	O^FARRELL & STOCKTON (IB)	VEHICLE ACCIDENT, ( HIT & RUN ) NO INJURIES.,	IB	09:05	09:07	17
							1096142	OPERATOR WAS INSTRUCTED TO PROCEED IN SERVICE AND WAS INTERVIEWED SEE TAG #1096143 VEH DELAY: 00:02				
15:43 03/09/10	R OPERATOR WO	29	0905	213	29	8449	PAUL & CARR (IB)	ACCIDENT COACH / DOG	IB	15:43	16:10	38
							1096190	INSP. J CLARK RESP. CLAIMS 6A48*, VIDEO*, MNG 1M5*, S/S*, DOG OFF LEASH, RAN UNDER COACH AND EXPIRED. VEH DELAY: 00:27				
16:39 03/09/10	R OPERATOR WO	29	1077	128	37	8521	MASONIC & UPPER TERRACE (IB)	ALLEGED ACCIDENT-COACH AND PARKED MOTOR SCOOTER	IB	16:39	17:45	38
							1096217	INSP. V. HOLMES INTERVIEWED OPERATOR; CLAIMS-6A48-R. HALL*; VIDEO PULLED*; NO POST ACCIDENT TEST. VEH DELAY: 01:06				
18:37 03/09/10	R OPERATOR PR	27	3629	144	5	5493	MC ALISTER & WEBSTER (OB)	ACCIDENT-COACH AND SKATEBOARDER	OB	18:37	18:55	38
							1096240	SYSTEM SAFETY-K. ANDERSON*; CLAIMS-6A48-R. HALL*; VIDEO PULLED. SKATEBOARDER MADE CONTACT WITH REAR OF COACH; REFUSED AID AND LEFT SCENE. NO POST ACCIDENT TEST REQUIRED. VEH DELAY: 00:18				
21:47 03/09/10	R OPERATOR PO	25	3525	457	14	7028	MISSION & ROLPH (OB)	PEDESTRIAN INJURY ACCIDENT. PEDESTRIAN WALKED INTO RIGHTSIDE OF COACH TRAVELING APPROX 3-5 MPH.	OB	21:47	23:41	25
							1096226	MEDIC#85 TRANS. 20YR OLD FEMALE TO SFGH FOR LOWER LEFTSIDE PAIN. SFFD#33 RESPONDED. SFPD#3H17D. CS#100227782. CLAIMS36A48 & SYS.SAFETY RESPONDED. VIDEO* SEN.STAFF* OPERATOR POST ACCIDENT DRUG TEST. NEW OPERATOR PULLED COACH INTO YARD. SI POTRERO N/R [EOR 22:43] VEH DELAY: 00:56				

## Line Delays $\geq$ 20 Minutes

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
10:01 03/09/10	R OPERATOR ME	74	1306	023	J	1528	EMBARCADERO (OB)	HANGING SANDER HOSE DAMAGING LOOP#21	OB LD	10:01 10:01	10:12 10:45	23
						1096141	SENIOR STAFF/SYSTEM SAFETY; SIGNAL #501 ESP. AND REPAIRED, 4-S-31 RESP. TO CHECK UNDERCARRIAGE OF SUSPECT CAR#1528, BROKEN SANDER HOSE FOUND LSGP, PA*, S/A PHONE TREE, STATION HOLDS, PORTAL HOLDS, OUTBOUND TRAINS OPERATED IN CUT-OUT. IB SERVICE ROUTED OUT TO THE FERRY PORTAL RANDOMLY & SWITCH BACK @ HARRISON ST. INSP F CADELINA & B UPCHURCH ASSISTED, AS WELL AS 4S31. PORTAL INSPECTORS* VEH DELAY: 00:11 LINE DELAY: 00:44					
15:59 03/09/10	R OPERATOR KI	29	3115	742	48	8026	22ND STREET & GRANDVIEW (IB)	NO FORWARD MOTION	IB LD	15:59 15:59	16:29 16:24	18
						1096185	INSP Y CHAN CLEARED VEH DELAY: 00:30 LINE DELAY: 00:25					
17:53 03/09/10	R OPERATOR ME	87	1583	77	SHUT	1453	EMBARCADERO STATION (OB)	PROPULSION, RESCUE CAR REQUIRED	OB LD	17:53 17:53	18:17 18:17	35
						1096230	CAR 1442 RESCUE CAR, MRU 4S39 PRIMARY, 4S27,4S30 SECONDARIES, MRO 4C31 J. CASTILLO, PA ANNOUNCEMENTS, LSGP, SWITCHBACKS AT CASTRO IB-OB FOR SERVICE, ALSO CROOS OVER FROM EMBARCADERO RIGHT TO MONTGOMERY LEFT SI GREEN N/R VEH DELAY: 00:24 LINE DELAY: 00:24					

# LIGHT RAIL VEHICLES AM/PM Required & Availability





Date	Day of week	A.M.	P.M.		
		SCHEDULED	ACTUAL	SCHEDULED	ACTUAL
<b>Light Rail Vehicles (LRVs) Availability - Peak</b>					
March 2010					
03/01/10	MONDAY	115	<b>117</b>	121	<b>119</b>
03/02/10	TUESDAY	115	<b>115</b>	121	<b>117</b>
03/03/10	WEDNESDAY	115	<b>114</b>	121	<b>117</b>
03/04/10	THURSDAY	115	<b>111</b>	121	<b>113</b>
03/05/10	FRIDAY	115	<b>113</b>	121	<b>116</b>
03/08/10	MONDAY	115	<b>109</b>	121	<b>113</b>
03/09/10	TUESDAY	115	<b>110</b>	121	<b>116</b>
03/10/10	WEDNESDAY	115	<b>113</b>	121	
03/11/10	THURSDAY	115		121	
03/12/10	FRIDAY	115		121	
03/15/10	MONDAY	115		121	
03/16/10	TUESDAY	115		121	
03/17/10	WEDNESDAY	115		121	
03/18/10	THURSDAY	115		121	
03/19/10	FRIDAY	115		121	
03/22/10	MONDAY	115		121	
02/23/10	TUESDAY	115		121	
02/24/10	WEDNESDAY	115		121	
02/25/10	THURSDAY	115		121	
02/26/10	FRIDAY	115		121	
03/29/10	MONDAY	115		121	
03/30/10	TUESDAY	115		121	
03/31/10	WEDNESDAY	115		121	

	<b>Maintenance Holds</b>
<b>Green Division</b>	
<b>Daily Maintenance Morning Status Report</b>	
<b>March 10, 2010</b>	
Light Rail Vehicles (LRVs) on Hold Status @ 7:30 a.m.	

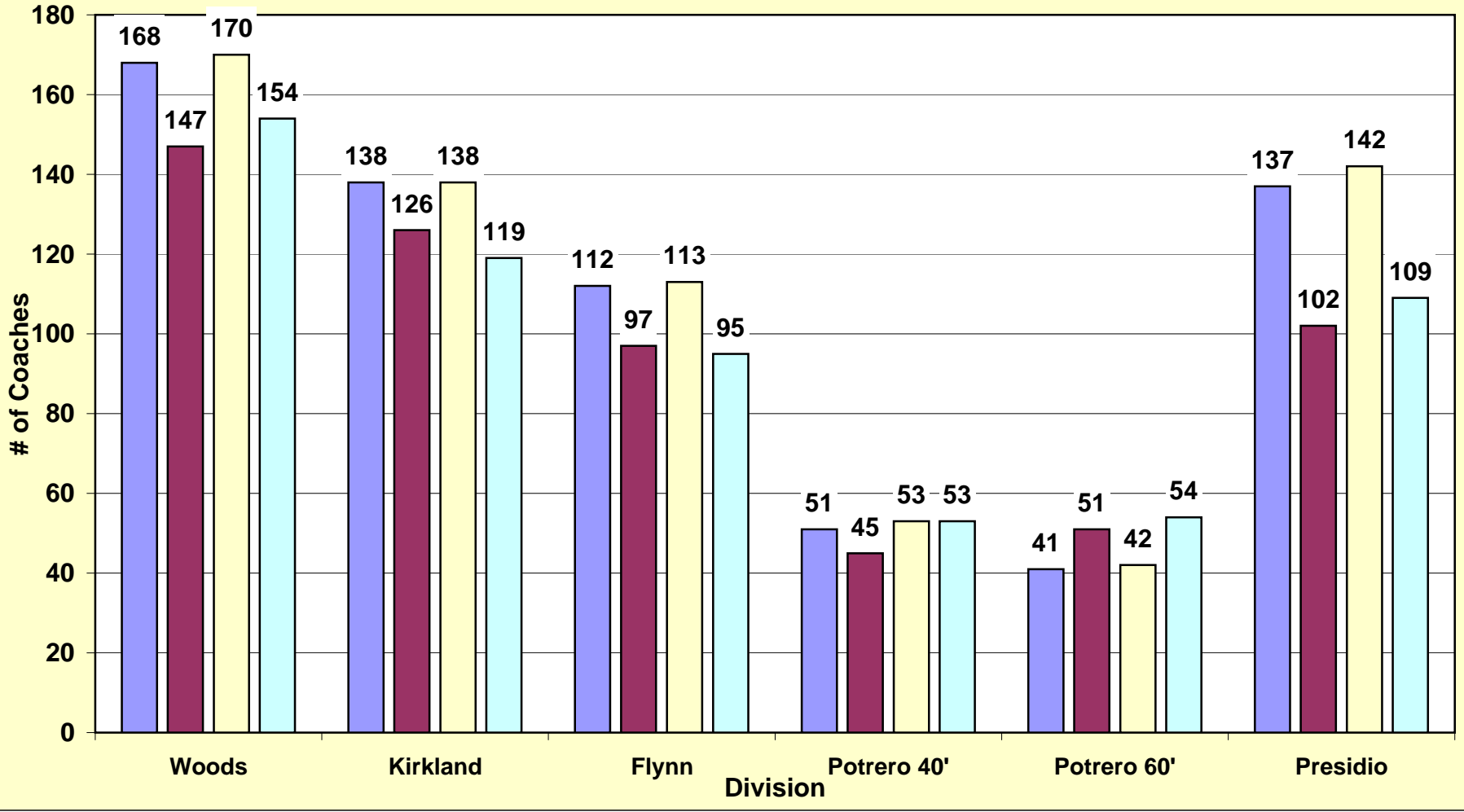
AIR SUPPLY SYSTEM	0
AUTOMATIC TRAIN CONTROL SYSTEM (ATCS)	0
BRAKE SYSTEM	3
COUPLER	0
DOORS / STEPS	0
HEATING/VENTILATION/AIR CONDITIONING (HVAC)	0
LIGHT / MIRROR/WIPER/ARTIC	0
PANTOGRAPHS	0
PROPULSION	1
TRUCK NOISE/ FLAT	0
PREVENTIVE MAINTENANCE	12
SUPPORT SHOP	2
BODY/PAINT/LEAKER	2
FLEET APPEARANCE/CLEANING	0
AWAITING PARTS	0
DESTSIGN / ELECTRICAL/ELECTRONIC	0
ACCIDENT/DERAIL/INVESTIGATION	0
BREDA / VENDOR	8
ENGR / PROJECT	2
LONG TERM HOLDS	8
QUALITY ASSURANCE	0

**TOTAL** **38**

	LRV2/3	PCC	Milan	Historic
<b>Green Division Daily Maintenance</b>				
<b>10, 2010</b>				<b>March</b>
Morning Status Report @ 7:30 a.m.				
<b>Fleet size</b>	151	21	10	8
<b>Present demand (AM)</b>	116	13	4	3
<b>Maintenance Holds</b>	<b>38</b>	<b>9</b>	<b>6</b>	<b>5</b>
<b>Equipment available for service @ 7:30 a.m.</b>	<b>113</b>	<b>12</b>	<b>4</b>	<b>3</b>

**Motor & Trolley Coaches Availability**  
 A.M. 3/10/10 & 3/9/10 P.M. Peak Time

■ Equipment available for service @ 7:45 a.m.  
 ■ Final a.m. pull-out  
 ■ Equipment available for service @ 5:30 p.m.  
 ■ Final p.m. pull-out



	Woods	Kirkland	Flynn	Subtotal Diesel	Potrero 40'	Potrero 60'	Presidio	Subtotal Trolley	Totals
<b>Bus Maintenance Morning Status Report</b>									
Information Reported by Each Division									
<b>Morning (a.m.) availability</b>									
<b>3/10/10</b>									
Fleet size	191	145	124	460	75	73	165	313	773
Present demand	148	127	97	372	48	53	102	203	575
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	6	0	3	9	3	3	3	9	18
Campaigns / retrofits	1	0	0	1	0	0	0	0	1
Maintenance Holds	23	7	12	42	24	32	28	84	126
Awaiting parts	8	0	2	10	5	5	8	18	28
Radio	0	0	0	0	0	0	2	2	2
Farebox	2	0	1	3	0	0	0	0	3
Equipment available for service @ 7:45 a.m.	168	138	112	418	51	41	137	229	647
Final a.m. pull-out	147	126	97	370	45	51	102	198	568
Reserve fleet usage	0	0	0	0	0	10	0	10	10
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	0	0	0
Operator not outs	1	1	0	2	3	2	0	5	7
<b>Afternoon (p.m.) availability</b>									
<b>3/9/10</b>									
Fleet size	191	145	124	460	75	73	165	313	773
Present demand	149	121	97	367	63	54	109	226	593
Extra service	10	0	0	10	N/A	N/A	N/A	N/A	10
Scheduled maintenance	2	0	1	3	2	0	0	2	5
Campaigns / retrofits	1	0	0	1	0	0	0	0	1
Maintenance holds	21	7	11	39	22	31	23	76	115
Awaiting parts	8	0	1	9	5	5	8	18	27
Radio	0	0	0	0	0	0	0	0	0
Farebox	0	0	0	0	0	0	0	0	0
Equipment available for service @ 5:30 p.m.	170	138	113	421	53	42	142	237	658
Final p.m. pull-out	154	119	95	368	53	54	109	225	593
Reserve fleet usage	7	0	0	7	0	12	0	11	18
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	0	0	0
Operator not outs	0	2	2	4	1	1	0	2	6

	Schedul ed	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
<b>Full-Time Operators Absenteeism</b>											
<b>Day: TUESDAY, MARCH 09, 2010</b>											
Green	232	48	9	5	22	12	20.7	3.9	2.2	9.5	5.2
Cable Car	138	30	10	6	7	7	21.7	7.2	4.3	5.1	5.1
Potrero	241	48	22	3	16	7	19.9	9.1	1.2	6.6	2.9
Presidio	198	36	11	5	16	4	18.2	5.6	2.5	8.1	2.0
Kirkland	250	35	13	5	11	6	14.0	5.2	2.0	4.4	2.4
Woods	317	48	15	6	18	9	15.1	4.7	1.9	5.7	2.8
Flynn	189	38	10	3	21	4	20.1	5.3	1.6	11.1	2.1
<b>Total</b>	<b>1,565</b>	<b>283</b>	<b>90</b>	<b>33</b>	<b>111</b>	<b>49</b>	<b>18.1%</b>	<b>5.8%</b>	<b>2.1%</b>	<b>7.1%</b>	<b>3.1%</b>

**Summary For The Last 7 Days**

<b>TUESDAY 03 02 10</b>	1569	307	114	33	103	57	20%	7%	2%	7%	4%
<b>WEDNESDAY 03 03 10</b>	1578	306	111	30	112	53	19%	7%	2%	7%	4%
<b>THURSDAY 03 04 10</b>	1563	290	98	28	109	55	19%	6%	2%	7%	4%
<b>FRIDAY 03 05 10</b>	1589	328	115	29	113	71	21%	7%	2%	7%	5%
<b>SATURDAY 03 06 10</b>	1097	227	73	22	85	47	21%	7%	2%	8%	4%
<b>SUNDAY 03 07 10</b>	1041	232	92	15	77	48	22%	9%	1%	7%	5%
<b>MONDAY 03 08 10</b>	1587	315	106	29	115	65	20%	7%	2%	7%	4%

\* **Unplanned leave includes:** absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...  
+ **Other reasons includes:** 1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.