



**Muni
Service Delivery
Daily Report**

Wednesday, March 10, 2010





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Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull- outs: No Operators	Late Pull- outs: No Equipment	Lines affected
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Runs Not Out and Late Out for Rush Hours

03 11 10 MORNING REPORT

Cable Car	0	0	0	0	
Flynn	4	0	0	0	14X=1; 38=2; 8X=1
Kirkland	1	0	1	0	12=1
Woods	1	0	0	0	54=1
Potrero	4	0	1	0	22=1; 49=2; 14=1
Presidio	0	0	0	0	
Green	0	0	0	0	
F line	0	1	0	0	
TOTAL	10	1	2	0	

Special Events

Emergency Equipment Demand - Reason

Division

Number of coaches

Report data compiled as of - 7:35

<i>Not-Outs: No Operators</i>	<i>Not-Outs: No Equipment</i>	<i>Late Pull-outs: No Operators</i>	<i>Late Pull-outs: No Equipment</i>	<i>Afected lines</i>
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03 10 10 WEDNESDAY PM NOLO REPORT

<i>Cable Car</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>0</i>	
<i>Flynn</i>	<i>1</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>8X=1</i>
<i>Kirkland</i>	<i>8</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>12=1 19=2 28=4 80=1</i>
<i>Woods</i>	<i>0</i>	<i>0</i>	<i>1</i>	<i>0</i>	
<i>Potrero</i>	<i>14</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>6=1 14=3 22=2 24=1 30=3 41=2 49=2</i>
<i>Presidio</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>0</i>	
<i>Metro</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>1</i>	
<i>F line</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>0</i>	
TOTAL	23	0	1	1	

Special Events

Emergency Equipment Demand - Reason

Division

Number of coaches

REPORT DATA COMPILED AS OF 1600 HRS

	Runs Missed	RDO	Missed Runs %	Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Pulled Out Runs %
Missed Service By Division Due To No Regular Day Off (RDO)							
WEDNESDAY, MAR.10, 2010							
SIGN UP DECEMBER 2009							
Cable Car one-piece	0	4	0.0%	49	1	4	99.0%
Cable Car multi-piece	1		16.7%				
Flynn one-piece	1	0	2.6%	155	1	0	99.4%
Flynn multi-piece	0		0.0%				
Kirkland one-piece	5	1	8.8%	218	6	1	97.2%
Kirkland multi-piece	2		2.0%				
Woods one-piece	1	5	1.1%	260	1	5	99.6%
Woods multi-piece	0		0.0%				
Potrero one-piece	10	2	14.9%	202	13	2	93.6%
Potrero multi-piece	6		6.7%				
Presidio one-piece	1	5	1.9%	162	1	5	99.4%
Presidio multi-piece	0		0.0%				
Metro one-piece	0	7	0.0%	148	0	7	100.0%
Metro multi-piece	0		0.0%				
F Line one-piece	0	4	0.0%	33	0	4	100.0%
F Line multi-piece	0		0.0%				
System total				1227	23	28	98.2%

Accidents

Wed Mar 10, 2010

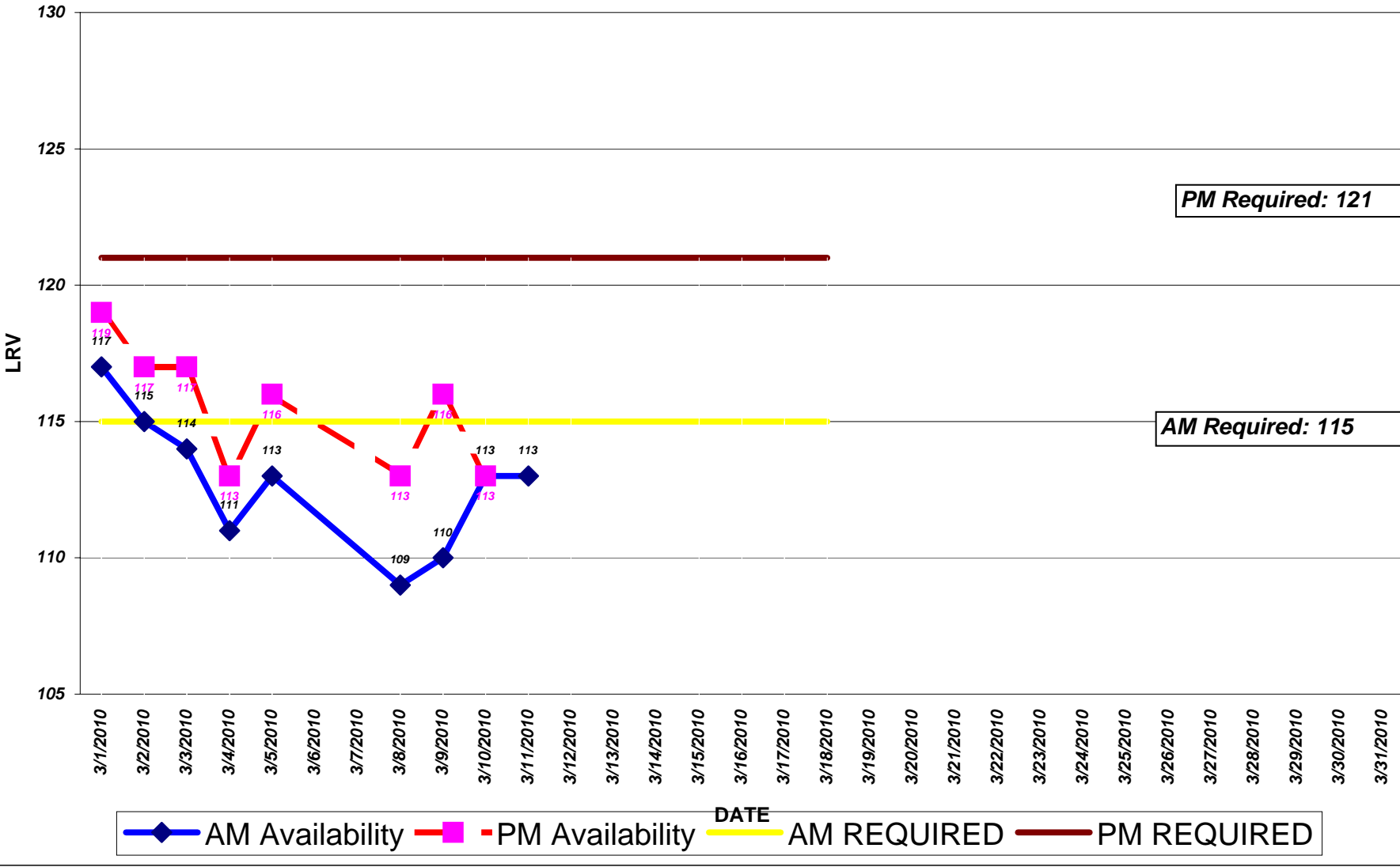
TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
08:50 03/10/10	T S/A POWELL	23					POWELL STATION (IB)	S/A REPORTED THAT A PATRON HAD DROPPED AN IPOD IN THE INBOUND TRACKWAY AT POWELL STATION. PATRON REQUESTED A SFPD OFFICER TO RETRIEVE THE IPOD. BEFORE THE STATION AGENT HAD A CHANCE TO STOP THEM, THEY HAD LEFT TO ATTEMPT TO RETRIEVE THE IPOD.	IB LD	08:50 08:50	08:55 08:55	23
						1096286	OCC INSTRUCTED THE STATION AGENT TO ATTEPT TO INFORM THEM TO STAND DOWN AND NOT TO ATTEMPT TO RETRIEVE THE IPOD IN THE TRACKWAY. OCC ALSO HELD TRAINS INBOUND AT CIVIC CENTER, OCC* THE NCT TRAIN APPROACHING POWELL TO USE EXTREME CAUTION AND REDUCE SPEED AND PREPARE TO STOP DUE TO PERSONS POSSIBLY IN THE TRACKWAY.4-S-26 DISPATCHED FROM EMBARCADERO AND CALLED OFF. SFPD UNIT#4-M-1-D HAD RETRIEVED THE IPOD AND STATION AGENT VERIFIED THE INFORMATION AND THAT ALL PERSONS WERE CLEAR OF THE TRACKWAY. J. MURPHY*, SYSTEM SAFETY K. ANDERSON*, VIDEO REQUESTED TO BE PULLED, E. KRETZ* VEH DELAY: 00:05 LINE DELAY: 00:05					
13:59 03/10/10	R OPERATOR PR	27	1965	128	45	5537	SUTTER & STOCKTON (OB)	VEHICLE ACCIDENT COACH / AUTO	OB	13:59	15:08	15
						1096422	INSP E TUCKER; 6-A-48*, S/S*, NO INJURIES / NO 799 VEH DELAY: 01:09					

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
16:37 03/10/10	R OPERATOR KI	29	3293	715	19	8344	NAPOLEAN & EVANS (OB)	ACCIDENT COACH / AUTO	OB	16:37		15
							1096472					
18:33 03/10/10	R OPERATOR PR	27	2219	83	5	5476	FULTON & 25TH AVE (OB)	ACCIDENT COACH / AUTO	OB	18:33	19:08	15
							1096477					
18:39 03/10/10	R OPERATOR KI	29	3712	739	108	8206	TRANSBAY TERMINAL (IB)	INTERVIEW REGARDING ALLEGED VEHICLE ACCIDENT COACH / AC TRANSIT BUS	IB	18:59	19:19	15
							1096476					
22:27 03/10/10	R OPERATOR PR	16	0270	159	5	5614	MCALLISTER & VAN NESS (OB)	SFPD REQUEST	OB	22:27	22:34	16
							1096510					

Line Delays \geq 20 Minutes

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
22:35 03/10/10	R OPERATOR WO	16			54		VANDYKE & JENNINGS (IB,OB)	SFFD ACTIVITY BLOCKING	IB	22:35	23:59	16
					1096505		INSP. ESPINOZA SECURED A RE-ROUTE FOR 54-LINE AS FOLLOWS; IB FROM VANDYKE, L-KEITH, R-UNDERWOOD, L-INGALLS TO REG. ROUTE. OB FROM INGALLS, R-UNDERWOOD, L-KEITH, R-VANDYKE TO REG. ROUTE, TWO STOPS MISSED IB AND OB, 311*, VEH DELAY: 01:24 LINE DELAY: 02:29		LD	22:35	01:04	

LIGHT RAIL VEHICLES AM/PM Required & Availability



Date	Day of week	A.M.	P.M.		
SCHEDULED ACTUAL SCHEDULED ACTUAL					
Light Rail Vehicles (LRVs) Availability - Peak					
March 2010					
03/01/10	MONDAY	115	117	121	119
03/02/10	TUESDAY	115	115	121	117
03/03/10	WEDNESDAY	115	114	121	117
03/04/10	THURSDAY	115	111	121	113
03/05/10	FRIDAY	115	113	121	116
03/08/10	MONDAY	115	109	121	113
03/09/10	TUESDAY	115	110	121	116
03/10/10	WEDNESDAY	115	113	121	113
03/11/10	THURSDAY	115	113	121	
03/12/10	FRIDAY	115		121	
03/15/10	MONDAY	115		121	
03/16/10	TUESDAY	115		121	
03/17/10	WEDNESDAY	115		121	
03/18/10	THURSDAY	115		121	
03/19/10	FRIDAY	115		121	
03/22/10	MONDAY	115		121	
02/23/10	TUESDAY	115		121	
02/24/10	WEDNESDAY	115		121	
02/25/10	THURSDAY	115		121	
02/26/10	FRIDAY	115		121	
03/29/10	MONDAY	115		121	
03/30/10	TUESDAY	115		121	
03/31/10	WEDNESDAY	115		121	

	Maintenance Holds
Green Division	
Daily Maintenance Morning Status Report	
March 11, 2010	
Light Rail Vehicles (LRVs) on Hold Status @ 7:30 a.m.	

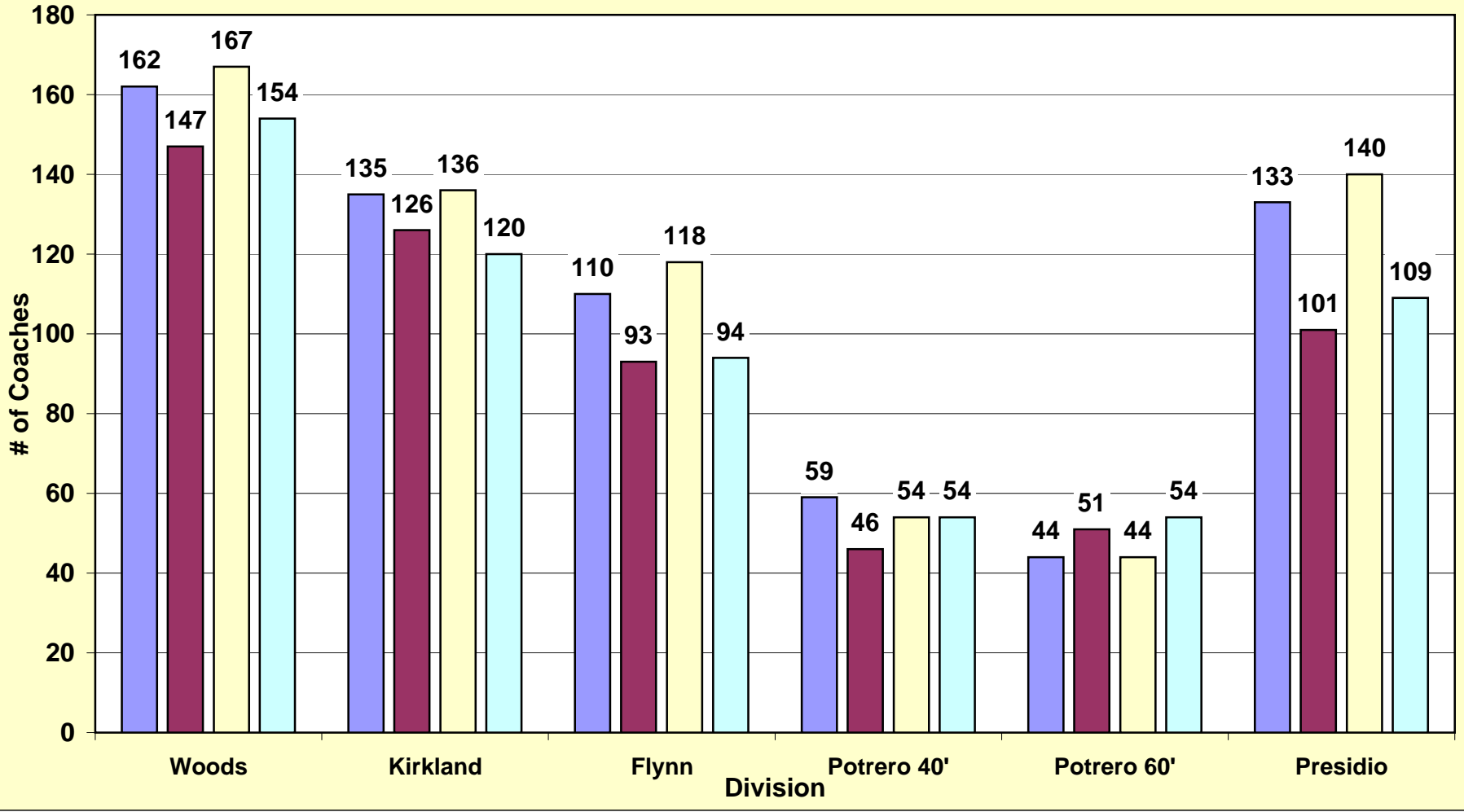
AIR SUPPLY SYSTEM	0
AUTOMATIC TRAIN CONTROL SYSTEM (ATCS)	0
BRAKE SYSTEM	1
COUPLER	0
DOORS / STEPS	0
HEATING/VENTILATION/AIR CONDITIONING (HVAC)	0
LIGHT / MIRROR/WIPER/ARTIC	0
PANTOGRAPHS	0
PROPULSION	2
TRUCK NOISE/ FLAT	0
PREVENTIVE MAINTENANCE	11
SUPPORT SHOP	5
BODY/PAINT/LEAKER	2
FLEET APPEARANCE/CLEANING	0
AWAITING PARTS	0
DESTSIGN / ELECTRICAL/ELECTRONIC	0
ACCIDENT/DERAIL/INVESTIGATION	0
BREDA / VENDOR	8
ENGR / PROJECT	1
LONG TERM HOLDS	8
QUALITY ASSURANCE	0

TOTAL **38**

	LRV2/3	PCC	Milan	Historic
Green Division Daily Maintenance				
11, 2010				March
Morning Status Report @ 7:30 a.m.				
Fleet size	151	21	10	8
Present demand (AM)	116	13	4	3
Maintenance Holds	38	9	5	5
Equipment available for service @ 7:30 a.m.	113	12	5	3

Motor & Trolley Coaches Availability
 A.M. 3/11/10 & 3/10/10 P.M. Peak Time

■ Equipment available for service @ 7:45 a.m.
 ■ Final a.m. pull-out
 ■ Equipment available for service @ 5:30 p.m.
 ■ Final p.m. pull-out



	Woods	Kirkland	Flynn	Subtotal Diesel	Potrero 40'	Potrero 60'	Presidio	Subtotal Trolley	Totals
Bus Maintenance Morning Status Report									
Information Reported by Each Division									
Morning (a.m.) availability									
3/11/10									
Fleet size	191	145	124	460	75	73	165	313	773
Present demand	148	127	97	372	48	53	102	203	575
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	5	0	5	10	1	4	3	8	18
Campaigns / retrofits	1	0	1	2	0	0	0	0	2
Maintenance Holds	29	10	14	53	16	29	32	77	130
Awaiting parts	9	0	1	10	5	5	9	19	29
Radio	0	0	2	2	0	0	1	1	3
Farebox	1	0	0	1	0	0	0	0	1
Equipment available for service @ 7:45 a.m.	162	135	110	407	59	44	133	236	643
Final a.m. pull-out	147	126	93	366	46	51	101	198	564
Reserve fleet usage	0	0	0	0	0	10	0	10	10
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	0	0	0
Operator not outs	1	1	4	6	2	2	1	5	11
Afternoon (p.m.) availability									
3/10/10									
Fleet size	191	145	124	460	75	73	165	313	773
Present demand	149	121	97	367	63	54	109	226	593
Extra service	8	0	0	8	N/A	N/A	N/A	N/A	8
Scheduled maintenance	1	0	0	1	2	2	1	5	6
Campaigns / retrofits	1	0	0	1	0	0	0	0	1
Maintenance holds	24	9	6	39	21	29	25	75	114
Awaiting parts	9	0	0	9	5	5	8	18	27
Radio	0	0	0	0	0	0	1	1	1
Farebox	0	0	0	0	0	0	0	0	0
Equipment available for service @ 5:30 p.m.	167	136	118	421	54	44	140	238	659
Final p.m. pull-out	154	120	94	368	54	54	109	223	591
Reserve fleet usage	7	0	0	7	0	11	0	11	18
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	0	0	0
Operator not outs	0	1	3	4	3	0	0	3	7

	Schedul ed	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
Full-Time Operators Absenteeism											
Day: WEDNESDAY, MARCH 10, 2010											
Green	240	47	11	5	20	11	19.6	4.6	2.1	8.3	4.6
Cable Car	140	27	9	4	8	6	19.3	6.4	2.9	5.7	4.3
Potrero	244	52	20	3	19	10	21.3	8.2	1.2	7.8	4.1
Presidio	195	34	10	5	14	5	17.4	5.1	2.6	7.2	2.6
Kirkland	250	36	10	5	11	10	14.4	4.0	2.0	4.4	4.0
Woods	320	49	13	6	16	14	15.3	4.1	1.9	5.0	4.4
Flynn	192	35	10	3	19	3	18.2	5.2	1.6	9.9	1.6
Total	1,581	280	83	31	107	59	17.7%	5.2%	2.0%	6.8%	3.7%
Summary For The Last 7 Days											
WEDNESDAY 03 03 10	1578	306	111	30	112	53	19%	7%	2%	7%	4%
THURSDAY 03 04 10	1563	290	98	28	109	55	19%	6%	2%	7%	4%
FRIDAY 03 05 10	1589	328	115	29	113	71	21%	7%	2%	7%	5%
SATURDAY 03 06 10	1097	227	73	22	85	47	21%	7%	2%	8%	4%
SUNDAY 03 07 10	1041	232	92	15	77	48	22%	9%	1%	7%	5%
MONDAY 03 08 10	1587	315	106	29	115	65	20%	7%	2%	7%	4%
TUESDAY 03 09 10	1565	283	90	33	111	49	18%	6%	2%	7%	3%
<p>* Unplanned leave includes: absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...</p> <p>+ Other reasons includes: 1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.</p>											