



**Muni  
Service Delivery  
Daily Report**

Thursday, March 11, 2010





## Content

• Not outs for the a.m. rush hour	3
• Not outs for the p.m. rush hour	4
• Daily not outs & RDO report	5
• Accidents & line delays > 20 minutes	6
• Vehicles availability and maintenance reports	
Light Rail Vehicles Count (chart)	9
Light Rail Maintenance Hold	10
Light Rail Maintenance Available	11
Light Rail Maintenance Count	12
Motor & Trolley Buses Pull Outs (chart)	13
Motor & Trolley Buses Pull Outs (details)	14
• Operators absenteeism report	15

<b>Not-Outs: No Operators</b>	<b>Not-Outs: No Equipment</b>	<b>Late Pull- outs: No Operators</b>	<b>Late Pull- outs: No Equipment</b>	<b>Lines affected</b>
---------------------------------------	---------------------------------------	--	--	-----------------------

**Runs Not Out and Late Out for Rush Hours**

**03 12 10 FRIDAY MORNING REPORT**

<b>Cable Car</b>	0	0	0	0	
<b>Flynn</b>	0	0	0	0	
<b>Kirkland</b>	3	0	0	0	28L=1, 38X=1, 43=1
<b>Woods</b>	1	0	0	1	18=1
<b>Potrero</b>	4	0	0	1	14=1, 22=2, 49=1
<b>Presidio</b>	0	0	0	1	
<b>Green</b>	0	0	0	0	
<b>F line</b>	0	0	0	0	
<b>TOTAL</b>	8	0	0	3	

**Special Events**

**Emergency Equipment Demand - Reason**

Division

Number of coaches

Report data compiled as of - 7:35

<b>Not-Outs: No Operators</b>	<b>Not-Outs: No Equipment</b>	<b>Late Pull-outs: No Operators</b>	<b>Late Pull-outs: No Equipment</b>	<b>Afected lines</b>
-------------------------------	-------------------------------	-------------------------------------	-------------------------------------	----------------------

**03 11 10 THURSDAY PM NOLO REPORT**

<b>Cable Car</b>	2	0	0	0	59=1 60=1
<b>Flynn</b>	7	0	1	0	8X=3 14L=1 38=1 38L=2
<b>Kirkland</b>	5	0	0	0	2=1 12=1 19=1 28=1 47=1
<b>Woods</b>	4	0	0	0	9=1 18=1 44=1 67=1
<b>Potrero</b>	12	3	1	0	6=2 14=2 24=2 33=1 41=1 49=7
<b>Presidio</b>	0	0	0	1	
<b>Metro</b>	0	0	1	0	
<b>F line</b>	1	2	0	0	
<b>TOTAL</b>	<b>31</b>	<b>5</b>	<b>3</b>	<b>1</b>	

**Special Events**

Emergency Equipment Demand - Reason

Division

Number of coaches

**REPORT DATA COMPILED AS OF 1600 HRS**

	Runs Missed	RDO	Missed Runs %	Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Pulled Out Runs %
<b>Missed Service By Division Due To No Regular Day Off (RDO)</b>							
THURSDAY, MAR.11, 2010							
SIGN UP DECEMBER 2009							
<b>Cable Car one-piece</b>	0	3	0.0%	49	1	3	99.0%
<b>Cable Car multi-piece</b>	1		16.7%				
<b>Flynn one-piece</b>	6	2	15.8%	155	8	2	94.8%
<b>Flynn multi-piece</b>	4		5.9%				
<b>Kirkland one-piece</b>	3	3	5.3%	218	4	3	98.2%
<b>Kirkland multi-piece</b>	2		2.0%				
<b>Woods one-piece</b>	5	9	5.7%	260	6	9	97.7%
<b>Woods multi-piece</b>	2		2.0%				
<b>Potrero one-piece</b>	9	3	13.4%	202	11	3	94.6%
<b>Potrero multi-piece</b>	4		4.5%				
<b>Presidio one-piece</b>	1	15	1.9%	162	1	15	99.4%
<b>Presidio multi-piece</b>	0		0.0%				
<b>Metro one-piece</b>	1	8	1.5%	148	1	8	99.3%
<b>Metro multi-piece</b>	0		0.0%				
<b>F Line one-piece</b>	0	3	0.0%	33	0	3	100.0%
<b>F Line multi-piece</b>	0		0.0%				
<b>System total</b>				<b>1227</b>	<b>32</b>	<b>46</b>	<b>97.4%</b>

# Accidents

Thu Mar 11, 2010

TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
12:15 03/11/10	R STATION AGENT	72					CHURCH STATION (IB)	PATRON JUMPED OSN TO TRACKWAY	IB	12:15		75
							<b>1096701</b>	CLEARED, MRO 4C90, SFPD* LINE DELAY: 00:02	LD	12:15	12:17	
14:30 03/11/10	T SFPD WO	29			29		GRAFTON & FAXON (IB)	ALLEGED FALL ALIGHTING(INTOXICATED PASSENGER) MICHELLE SMITH (SCRAPED KNEES)	IB	14:30	15:15	29
							<b>1096712</b>	NEWMAN,B MED#2 SFPD#116B NO REPORT TAKEN NO COACH NUMBER VEH DELAY: 00:45				
16:26 03/11/10	R OPERATOR PR	27	0696	86	5	5551	MARKET STREET & 5TH STREET (OB)	ACCIDENT, COACH AND COACH (TROLLEY POLES)	OB	16:26	17:50	27
							<b>1096659</b>	55/21/5553 WAS THE SECOND COACH INVOLVED IN THE INCIDENT, INSP. FLORES (1T61), INSP. L. BROWN (1T66), INSP. NEWMAN (1T67)* 6A48*, OPERATORS BOTH 799, BOTH COACHES WERE MOVING AND COACH #5551 HAD A BROKEN POLE, COACH HAD TO BE TOWED, PEDESTRIAN FEMALE CLAIM SHE FELL AND LEFT ARM AND ANKLE WAS INJURED, AID REFUSED, BOTH OPERATORS WERE PLACED ON NON-DRIVING STATUS. SYSTEM SAFETY*, VIDEO*, D. FRANKS*, M. TRAVIS-ALLEN*, N. POPP*, PLEASE NOTE: SEE TAG #1096661. SI PRESIDIO N/R [EOR 18:59] VEH DELAY: 02:33				
16:44 03/11/10	R OPERATOR ME	87	1981	082	M	1421	SAINT FRANCIS CIRCLE (IB)	ACCIDENT LRV AND AUTO (HIT AND RUN)	IB	16:44		23
							<b>1096754</b>	INSP. 4-T-41 RESP. TO INTERVIEW OPERATOR, 4-S-30 RESP., LSGP*, IN THE INTERSECTION, SYSTEM SAFETY*, FORM MTA-R GENERATED, INSP. 4-C-32B WILLIAMS*, INSP. 4-C-31 WELLS* SI GREEN 1506 @18:30 VEH DELAY: 01:46 LINE DELAY: 00:16	LD	16:44	17:00	

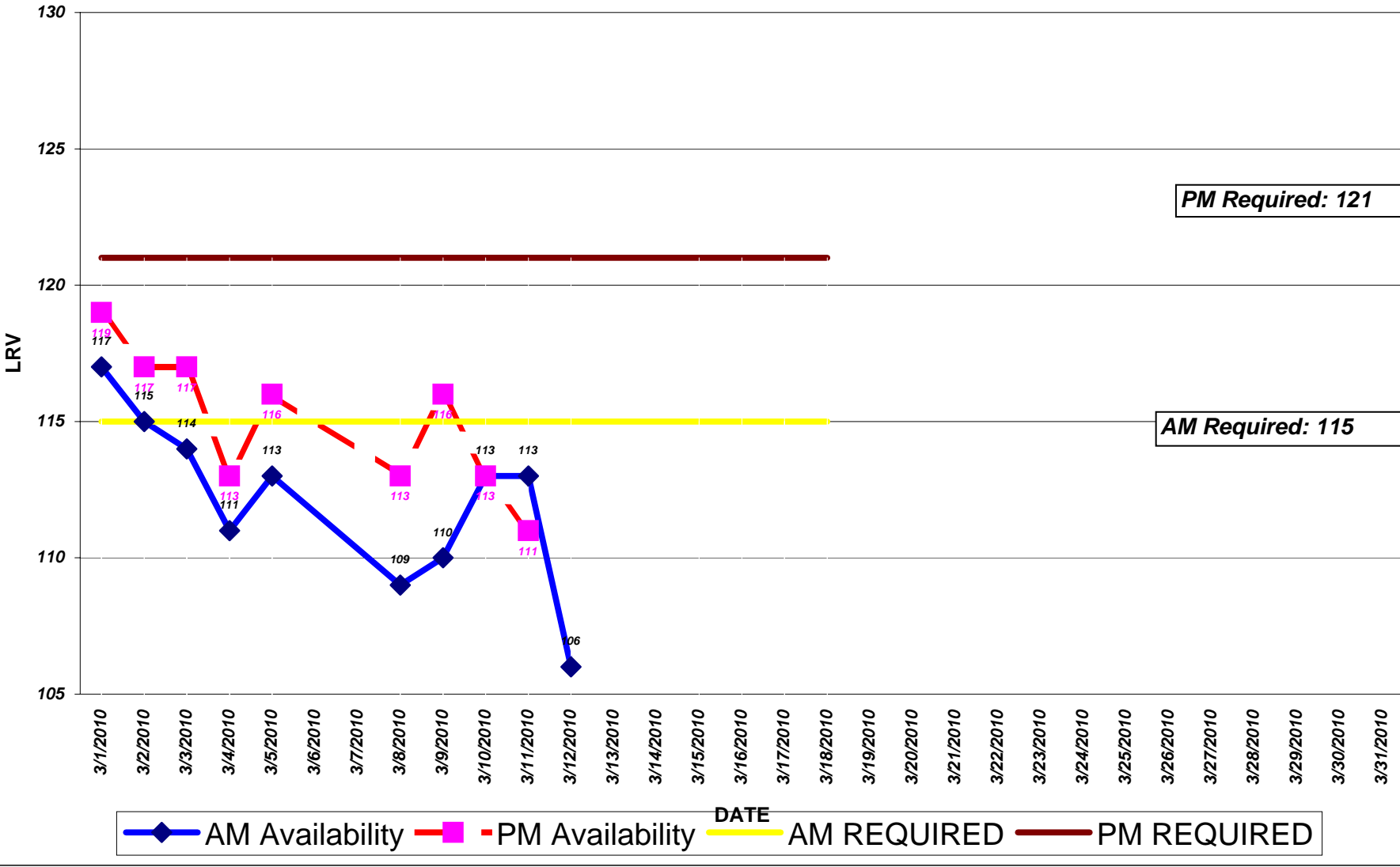
TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
17:48 03/11/10	R OPERATOR PO	7	2042	385	30	7121	STOCKTON & POST (IB)	VEHICLE ACCIDENT COACH / COACH	IB	17:48	20:45	36
								INSP T ESPINOZA RESP. SYSTEM SAFETY* CLAIMS 6A48* VIDEO* NO 799, ATLAS TOWED TO POTRERO SI POTRERO N/R [EOR 18:21] VEH DELAY: 00:33				
17:53 03/11/10	R OPERATOR PR	7	1477	107	3	5588	POST & STOCKTON (OB)	VEHICLE ACCIDENT COACH / COACH	OB	17:53	19:35	36
								INSP T ESPINOZA RESP. SYSTEM SAFETY* CLAIMS 6A48* VIDEO* OPERATOR 799 PLACE ON NON DRIVING N/R [EOR 20:44] VEH DELAY: 02:51				
19:40 03/11/10	R OPERATOR PO	36	2031	481	33	5454	18TH STREET & NOE (OB)	VEHICLE ACCIDENT COACH / PARK VEHICLE	OB	19:40	20:00	24
								INSP A. GEETER RESP NO 799 NO INJURIES REPORTED, DRIVER OF PARK VEHICLE DROVE AWAY, VIDEO*. VEH DELAY: 00:20				
21:34 03/11/10	R OPERATOR CA	24	0792	036	59	23	MASON & UNION (OB)	ACCIDENT (CABLE CAR / AUTO)	OB	21:34	21:54	16
								INSP. A. BEMNET CLEARED, S. BRITT*, CLAIMS 6A-48 R. HALL*, SENIOR STAFF/SAFETY*, NO INJURIES, NO (799); CABLE CAR MADE CONTACT WITH PARKED AUTO^S DOOR / MODERATE DAMAGE, NO DAMAGE TO CABLE CAR VEH DELAY: 00:20				
21:50 03/11/10	R OPERATOR PR	24	3593	150	30	5621	CHESTNUT & FILLMORE (OB)	ACCIDENT (COACH & AUTO)	OB	21:50	22:27	77
								INSPECTOR FONG RESPONDED AND CLEARED. VIDEO PULL. SYSTEM SAFETY AND CLAIMS* VEH DELAY: 00:37				

## Line Delays $\geq$ 20 Minutes

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
07:42 03/11/10	R OPERATOR CA	35	933	10	60	14	POWELL & MARKET (IB)	BROKEN GRIP	IB	07:42	08:24	35
				1096581			INSP A.FORSE CABLE SHOP 665, CABLE MACHINERY PULL GRIP / CHANGE VEH DELAY: 00:42 LINE DELAY: 00:42		LD	07:42	08:24	
12:05 03/11/10	R OPERATOR ME	72	1119	37	K/T	1474	OCEAN & 280 GATE (IB)	PROPULSION	IB	12:05	12:50	75
				1096710			MRU 4S35, MRO 4C32, MGR, 4M1, INTERSECTION CLEARED AT 12226 HOURS. SHUTTLE AT 1217 HOURS, 470-14L-6228, FROM MISSION AND SAN JOSE, TO WEST PORTAL RUN407-9X-6272 FROM GENEVA AND SAN JOSE TO WEST PORTAL SI GREEN 1413 @12:50 VEH DELAY: 00:45 LINE DELAY: 00:24		LD	12:05	12:29	
12:26 03/11/10	R OPERATOR PR	30	2222	26	30	5620	DIVISADERO STREET & CHESTNUT STREET (IB,OB)	FIRE BLOCKING	IB	12:26	13:05	27
				1096586			MGR. ESPINOZA (1M2)*, INSP. WILCHER (1T60) SFFD, COACHES SWITCHING BACK O/B TO I/B BY EPU AT DIVISADERO STREET AND FILLMORE STREETS, 311*, S. LAU*, M. TRAVIS-ALLEN*, J. TRUE*, (1) SHUTTLE USED. VEH DELAY: 00:39 LINE DELAY: 00:39		LD	12:26	13:05	
20:28 03/11/10	R OPERATOR ME	74	990	118	M	1405	CASTRO STATION (OB)	ATCS / NO BRAKE RELEASE	OB	20:28	20:49	86
				1096777			MRU 4S24 CLEARED. INSP.MCCRAY*. RESCUE TRAIN 104/L/1512. 311 CALLCENTER*, S.LAU*, J.TRUE*, OPERATORS & PASSENGERS NOTIFIED*, LSGP, PA*. SENIOR STAFF/SAFETY/RAILS* UPAGED. CT 1510 @21:42 VEH DELAY: 01:14 LINE DELAY: 00:21		LD	20:28	20:49	
20:28 03/11/10	R MRU 4S24 ME	74	587	104	L	1512	CASTRO STATION (OB)	RESCUE TRAIN FOR RUN 118/M/1405 ATCS / NO BRAKE RELEASE	OB	20:28	20:49	75
				1096778			MRU 4S24 CLEARED. INSP.MCCRAY*. RESCUE TRAIN 104/L/1512. 311 CALLCENTER*, S.LAU*, J.TRUE*, OPERATORS & PASSENGERS NOTIFIED*, LSGP, PA*. SENIOR STAFF/SAFETY/RAILS* UPAGED. SI GREEN N/R [EOR 22:25] VEH DELAY: 01:57 LINE DELAY: 00:21		LD	20:28	20:49	



# LIGHT RAIL VEHICLES AM/PM Required & Availability



Date	Day of week	A.M.	P.M.		
SCHEDULED ACTUAL SCHEDULED ACTUAL					
<b>Light Rail Vehicles (LRVs) Availability - Peak</b>					
March 2010					
03/01/10	MONDAY	115	<b>117</b>	121	<b>119</b>
03/02/10	TUESDAY	115	<b>115</b>	121	<b>117</b>
03/03/10	WEDNESDAY	115	<b>114</b>	121	<b>117</b>
03/04/10	THURSDAY	115	<b>111</b>	121	<b>113</b>
03/05/10	FRIDAY	115	<b>113</b>	121	<b>116</b>
03/08/10	MONDAY	115	<b>109</b>	121	<b>113</b>
03/09/10	TUESDAY	115	<b>110</b>	121	<b>116</b>
03/10/10	WEDNESDAY	115	<b>113</b>	121	<b>113</b>
03/11/10	THURSDAY	115	<b>113</b>	121	<b>111</b>
03/12/10	FRIDAY	115	<b>106</b>	121	
03/15/10	MONDAY	115		121	
03/16/10	TUESDAY	115		121	
03/17/10	WEDNESDAY	115		121	
03/18/10	THURSDAY	115		121	
03/19/10	FRIDAY	115		121	
03/22/10	MONDAY	115		121	
02/23/10	TUESDAY	115		121	
02/24/10	WEDNESDAY	115		121	
02/25/10	THURSDAY	115		121	
02/26/10	FRIDAY	115		121	
03/29/10	MONDAY	115		121	
03/30/10	TUESDAY	115		121	
03/31/10	WEDNESDAY	115		121	

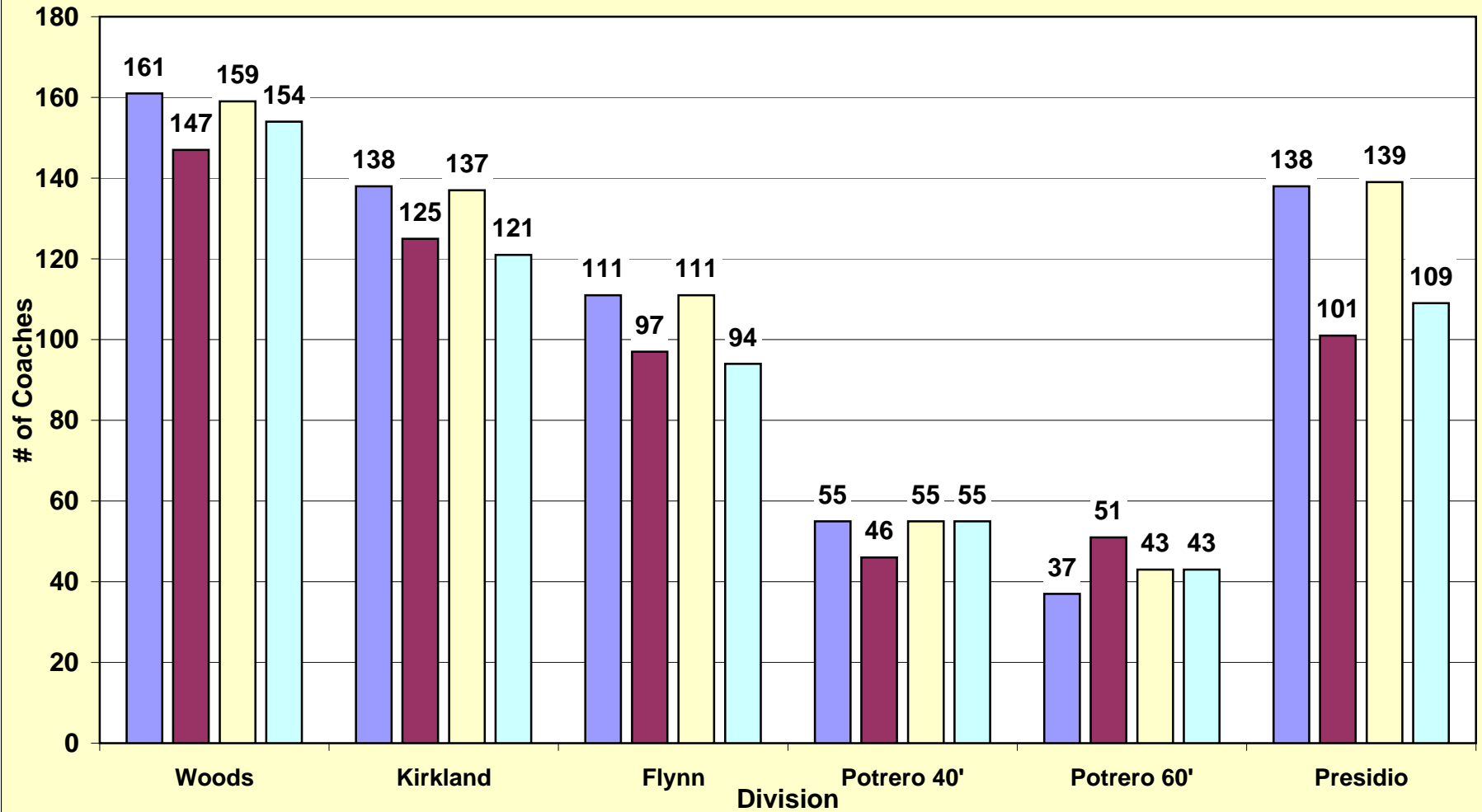
	<b>Maintenance Holds</b>
<b>Green Division</b>	
<b>Daily Maintenance Morning Status Report</b>	
<b>March 12, 2010</b>	
Light Rail Vehicles (LRVs) on Hold Status @ 7:30 a.m.	

AIR SUPPLY SYSTEM	0
AUTOMATIC TRAIN CONTROL SYSTEM (ATCS)	2
BRAKE SYSTEM	1
COUPLER	0
DOORS / STEPS	0
HEATING/VENTILATION/AIR CONDITIONING (HVAC)	0
LIGHT / MIRROR/WIPER/ARTIC	0
PANTOGRAPHS	0
PROPULSION	3
TRUCK NOISE/ FLAT	0
PREVENTIVE MAINTENANCE	12
SUPPORT SHOP	7
BODY/PAINT/LEAKER	1
FLEET APPEARANCE/CLEANING	0
AWAITING PARTS	1
DESTSIGN / ELECTRICAL/ELECTRONIC	0
ACCIDENT/DERAIL/INVESTIGATION	0
BREDA / VENDOR	8
ENGR / PROJECT	2
LONG TERM HOLDS	8
QUALITY ASSURANCE	0
<b>TOTAL</b>	<b>45</b>

	LRV2/3	PCC	Milan	Historic
<b>Green Division Daily Maintenance</b>				
<b>12, 2010</b>				<b>March</b>
Morning Status Report @ 7:30 a.m.				
<b>Fleet size</b>	151	21	10	8
<b>Present demand (AM)</b>	116	13	4	3
<b>Maintenance Holds</b>	<b>45</b>	<b>10</b>	<b>5</b>	<b>5</b>
<b>Equipment available for service @ 7:30 a.m.</b>	<b>106</b>	<b>11</b>	<b>5</b>	<b>3</b>

**Motor & Trolley Coaches Availability**  
 A.M. 3/12/10 & 3/11/10 P.M. Peak Time

■ Equipment available for service @ 7:45 a.m.  
 ■ Final a.m. pull-out  
 ■ Equipment available for service @ 5:30 p.m.  
 ■ Final p.m. pull-out



	Woods	Kirkland	Flynn	Subtotal Diesel	Potrero 40'	Potrero 60'	Presidio	Subtotal Trolley	Totals
<b>Bus Maintenance Morning Status Report</b>									
Information Reported by Each Division									
<b>Morning (a.m.) availability</b>									
<b>3/12/10</b>									
Fleet size	191	145	124	460	75	73	165	313	773
Present demand	148	127	97	372	48	53	102	203	575
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	4	1	6	11	3	2	3	8	19
Campaigns / retrofits	1	0	1	2	0	0	0	0	2
Maintenance Holds	30	7	13	50	20	36	27	83	133
Awaiting parts	10	0	1	11	5	4	9	18	29
Radio	0	0	1	1	0	0	1	1	2
Farebox	1	0	0	1	0	0	0	0	1
Equipment available for service @ 7:45 a.m.	161	138	111	410	55	37	138	230	640
Final a.m. pull-out	147	125	97	369	46	51	101	198	567
Reserve fleet usage	0	0	0	0	0	14	0	0	0
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	0	0	0
Operator not outs	1	2	0	3	2	2	1	5	8
<b>Afternoon (p.m.) availability</b>									
<b>3/11/10</b>									
Fleet size	191	145	124	460	75	73	165	313	773
Present demand	149	121	97	367	63	54	109	226	593
Extra service	7	0	0	7	N/A	N/A	N/A	N/A	7
Scheduled maintenance	6	1	0	7	0	0	1	1	8
Campaigns / retrofits	1	0	1	2	0	0	0	0	2
Maintenance holds	32	8	13	53	0	0	26	26	79
Awaiting parts	10	0	1	11	0	0	9	9	20
Radio	1	0	2	3	0	0	0	0	3
Farebox	0	0	0	0	0	0	0	0	0
Equipment available for service @ 5:30 p.m.	159	137	111	407	55	43	139	287	694
Final p.m. pull-out	154	121	94	369	55	43	109	163	532
Reserve fleet usage	7	0	0	7	0	0	0	0	7
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	0	0	0
Operator not outs	0	0	3	3	0	0	0	0	3

	Schedul ed	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
<b>Full-Time Operators Absenteeism</b>											
<b>Day: THURSDAY, MARCH 11, 2010</b>											
Green	240	50	15	5	19	11	20.8	6.3	2.1	7.9	4.6
Cable Car	141	30	8	4	12	6	21.3	5.7	2.8	8.5	4.3
Potrero	244	53	25	3	18	7	21.7	10.2	1.2	7.4	2.9
Presidio	187	39	10	6	15	8	20.9	5.3	3.2	8.0	4.3
Kirkland	247	31	9	4	12	6	12.6	3.6	1.6	4.9	2.4
Woods	317	50	16	5	17	12	15.8	5.0	1.6	5.4	3.8
Flynn	189	44	19	3	17	5	23.3	10.1	1.6	9.0	2.6
<b>Total</b>	<b>1,565</b>	<b>297</b>	<b>102</b>	<b>30</b>	<b>110</b>	<b>55</b>	<b>19.0%</b>	<b>6.5%</b>	<b>1.9%</b>	<b>7.0%</b>	<b>3.5%</b>

**Summary For The Last 7 Days**

<b>THURSDAY 03 04 10</b>	1563	290	98	28	109	55	19%	6%	2%	7%	4%
<b>FRIDAY 03 05 10</b>	1589	328	115	29	113	71	21%	7%	2%	7%	5%
<b>SATURDAY 03 06 10</b>	1097	227	73	22	85	47	21%	7%	2%	8%	4%
<b>SUNDAY 03 07 10</b>	1041	232	92	15	77	48	22%	9%	1%	7%	5%
<b>MONDAY 03 08 10</b>	1587	315	106	29	115	65	20%	7%	2%	7%	4%
<b>TUESDAY 03 09 10</b>	1565	283	90	33	111	49	18%	6%	2%	7%	3%
<b>WEDNESDAY 03 10 10</b>	1581	280	83	31	107	59	18%	5%	2%	7%	4%

\* **Unplanned leave includes:** absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...

+ **Other reasons includes:** 1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.