

DAILY SERVICE DELIVERY OVERVIEW

FRIDAY, MARCH 11, 2011

1. RUNS PULLED OUT- IN SERVICE:

	SCHEDULED	PULLED OUT IN SERVICE %	RUNS NON OUT	RUNS WORKED AT OVER TIME
SYSTEM WIDE	1174	95.6	52	53

2. VEHICLES AVAILABILITY

	SCHEDULED	AVAILABLE	SPARE RATIO
LRV	114	109	-4%
F LINE	20	20	0%
CABLE CAR	26	31	19%
WOODS	140	171	22%
KIRKLAND	111	126	14%
FLYNN	103	108	5%
POTRERO 40'	49	62	27%
POTRERO 60'	53	39	-26%
PRESIDIO	103	111	8%
TOTAL	719	777	8%

3. OPERATORS' ABSENTEEISM:

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Green	213	58	7	4	26	21
Cable Car	116	25	4	2	12	7
Potrero	235	68	17	6	29	16
Presidio	195	35	11	6	10	8
Kirkland	217	53	15	6	23	9
Woods	322	81	26	7	32	16
Flynn	193	33	5	4	17	7
TOTAL	1,491	353	85	35	149	84

4. ACCIDENTS & DELAYS > 20 MINUTES:

ACCIDENTS:

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
10:55 03/11/11	T SFPD WO	10	1609	101	35	8528	19TH STREET & EUREKA (OB)	ALLEGED ACCIDENT, COACH/AUTO, MINOR	OB	10:55	11:42	14
				1159272			INSP. E. TUCKER CLEARED. OP NO KNOWLEDGE. COACH NOT AT LOCATION AT REPORTED TIME. CLAIMS 6A45*, VIDEO* VEH DELAY: 00:47					
11:22 03/11/11	R OPERATOR PO	11	3616	394	14	5477	MISSION & 5TH STREET (IB)	ACCIDENT, COACH/AUTO, NO DAMAGE, NO INJURIES	IB	11:22	11:56	14
				1159275			INSP. A. LEDBETTER CLEARED. NO DAMAGE TO EITHER VEHICLE. NO OP 799. VIDEO*, S/S*, CLAIMS 6A45*. VEH DELAY: 00:34					
12:54 03/11/11	R OPERATOR WO	14	3428	007	29	8358	3RD STREET & HUDSON (PI)	ACCIDENT (COACH / POLE) CRACK MIRROR, NO INJURY	PI	12:54	12:55	26
				1159279			OPERATOR WILL BE INTERVIEW VEH DELAY: 00:01					

LINE DELAY > 20 MINUTES:

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
09:28 03/11/11	R OPERATOR CA	32	0832	3	60	18	POWELL BETWEEN OFARRELL & GEARY (OB)	INTENDING PASSENGER FELL WHILE BOARDING	OB LD	09:28 09:28	10:06 10:06	32
							1159256					
19:11 03/11/11	T SFPD	29					BALBOA BETWEEN 33RD AVE & 30TH AVE (IB,OB)	POLICE ACTIVITY NON MUNI ACCIDENT	IB LD	19:11 19:11	19:42 19:42	15
							1159374					
20:51 03/11/11	R OPERATOR ME	83	2082	113	K	1427	3RD STREET & WILLIAMS (OB)	FALL ON BOARD / BOARDING	OB LD	20:51 20:51	21:20 21:20	86
							1159388					