



# **MUNI**

## **Service Delivery**

### **Daily Report**

Friday, March 12, 2010





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Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Lines affected
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### Runs Not Out and Late Out for Rush Hours

Am NOLO REPORT SATURDAY 03 13 10

Cable Car	1	0	0	0	59=1
Flynn	2	0	1	0	38=2
Kirkland	0	0	0	0	
Woods	0	0	1	0	
Potrero	3	0	0	0	14=2, 49=1
Presidio	1	0	0	0	5=1
Green	0	0	0	0	
F line	0	0	0	0	
<b>TOTAL</b>	7	0	2	0	

#### Special Events

#### Emergency Equipment Demand - Reason

Division

Number of coaches

Report data compiled as of - 0730 HRS (TIME)

<b>Not-Outs: No Operators</b>	<b>Not-Outs: No Equipment</b>	<b>Late Pull-outs: No Operators</b>	<b>Late Pull-outs: No Equipment</b>	<b>Afected lines</b>
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**03 12 10 FRIDAY PM NOLO REPORT**

<b>Cable Car</b>	1	0	0	0	59=1
<b>Flynn</b>	6	0	0	0	8X=3 14L=2 38=1
<b>Kirkland</b>	5	0	0	0	12=2 19=2 28=1
<b>Woods</b>	7	0	0	0	9=1 23=1 27=1 54=1 67=1 71=1 94=1
<b>Potrero</b>	11	0	1	0	6=1 14=3 22=3 24=1 30=2 41=1
<b>Presidio</b>	4	0	2	0	1=1 5=1 31=1 45=1
<b>Metro</b>	3	0	0	3	N=1 S=1 L=1
<b>F line</b>	1	0	0	0	
<b>TOTAL</b>	<b>38</b>	<b>0</b>	<b>3</b>	<b>3</b>	

**Special Events**

Emergency Equipment Demand - Reason

Division

Number of coaches

**REPORT DATA COMPILED AS OF 1600 HRS**

	Runs Missed	RDO	Missed Runs %	Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Pulled Out Runs %
<b>Missed Service By Division Due To No Regular Day Off (RDO)</b>							
FRIDAY, MAR.12, 2010							
SIGN UP DECEMBER 2009							
<b>Cable Car one-piece</b>	1	5	4.5%	49	1	5	98.0%
<b>Cable Car multi-piece</b>	0		0.0%				
<b>Flynn one-piece</b>	2	3	5.3%	155	3	3	98.1%
<b>Flynn multi-piece</b>	2		2.9%				
<b>Kirkland one-piece</b>	4	2	7.0%	218	5	2	97.7%
<b>Kirkland multi-piece</b>	2		2.0%				
<b>Woods one-piece</b>	8	8	9.2%	260	9	8	96.5%
<b>Woods multi-piece</b>	2		2.0%				
<b>Potrero one-piece</b>	8	5	11.9%	202	10	5	95.0%
<b>Potrero multi-piece</b>	4		4.5%				
<b>Presidio one-piece</b>	4	9	7.7%	162	4	9	97.5%
<b>Presidio multi-piece</b>	0		0.0%				
<b>Metro one-piece</b>	2	8	3.0%	148	2	8	98.6%
<b>Metro multi-piece</b>	0		0.0%				
<b>F Line one-piece</b>	2	1	20.0%	33	2	1	93.9%
<b>F Line multi-piece</b>	0		0.0%				
<b>System total</b>				<b>1227</b>	<b>36</b>	<b>41</b>	<b>97.1%</b>

## Accidents

Fri Mar 12, 2010

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
03:19 03/12/10	R OPERATOR KI	16	1030	812	38	8315	GEARY & 30TH AVENUE (OB)	ACCIDENT (COACH / AUTO)	OB	03:19	04:16	16
							<b>1096782</b>	INSP. T. ALDANA, NO INJURIES, NO (799), MODERATE DAMAGE TO PARKED AUTO^S DRIVERS SIDE (DOORS / FENDER / MIRROR), MINOR DAMAGE TO COACH, VIDEO* <b>VEH DELAY: 00:57</b>				
09:11 03/12/10	R OPERATOR PR	40	0432	77	3	5591	SUTTER & POWELL (OB)	ACCIDENT COACH/AUTO	OB	09:11	10:18	12
							<b>1096855</b>	INSP WILCHER NO INJURY. SS* <b>VEH DELAY: 01:07</b>				
10:42 03/12/10	R OPERATOR KI	26	3485	631	43	8365	9TH AVE & JUDAH (IB)	ACCIDENT COACH/SHELTER	IB	10:42	12:35	12
							<b>1096845</b>	INSP VICKERS & TUCKER. MGR ESPINOZA* SYSTEM* . RCS 201 REPAIRED MIRROR. OP 799 NEW OP PI SI KIRKLAND N/R [EOR 11:13] <b>VEH DELAY: 00:31</b>				
13:01 03/12/10	T SFPD COMM. CE PO	40	3749	435	24	5468	DIVISADERO & ELLIS (OB)	ALLEGED HIT & RUN ACCIDENT-COACH AND AUTOMOBILE	OB	13:01	14:07	38
							<b>1096896</b>	SYSTEM SAFETY*; VIDEO PULLED FOR POTRERO SUPT.; RECEIVED REPORT FROM SFPD COMM. CENTER ALLEGING COACH MADE CONTACT WITH AUTOMOBILE AND KEPT GOING. INSP. L. SMITH INTERVIEWED AUTOMOBILE DRIVER AT SCENE. INSP. B. HENDERSON WILL INTERVIEW OPERATOR AT 3RD STREET & PALOU TERMINAL (SEE TAG # 1096894). <b>VEH DELAY: 01:06</b>				

TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
16:08 03/12/10	R OPERATOR CA	27	3240	28	61	59	CALIFORNIA & FRONT (IB)	ACCIDENT, CABLE CAR AND AUTO	IB	16:08	16:30	27
							<b>1096937</b>	INSP KWONG (8T54) INTERVIEWED OPERATOR AND MOTORIST, NO INJURIES NO 799, 6A48*, SYSTEM SAFETY*, S. BRITT (4M2)*, AUTO TURNED IN FRONT OF THE CABLE CAR. <b>VEH DELAY: 00:22</b> <b>LINE DELAY: 00:22</b>				
16:15 03/12/10	R OPERATOR PO	7	2546	421	22	2811	16TH STREET & FOLSOM (IB)	ACCIDENT-COACH AND AUTOMOBILE	IB	16:15	16:52	38
							<b>1096955</b>	SYSTEM SAFETY*; CLAIMS-6A48-R. HALL*; VIDEO PULLED*; AUTOMOBILE REARENDED COACH; MODERATE DAMAGE TO AUTOMOBILE; NO DAMAGE TO COACH; NO POST ACCIDENT TEST REQUIRED. <b>VEH DELAY: 00:37</b>				
16:39 03/12/10	R OPERATOR KI	24	0633	725	43	8318	MASONIC & OAK (OB)	ACCIDENT-COACH AND AUTOMOBILE	OB	16:39	17:42	38
							<b>1096966</b>	SYSTEM SAFETY*; CLAIMS-6A48-R. HALL; VIDEO PULLED*; NO POST ACCIDENT TEST REQUIRED. <b>VEH DELAY: 01:03</b>				
18:13 03/12/10	R OPERATOR PO	7	3838	432	22	5417	FILLMORE & EDDY (IB)	ACCIDENT-COACH AND VAN	IB	18:13	19:21	38
							<b>1096976</b>	SYSTEM SAFETY*; CLAIMS-6A48-R. HALL*; VIDEO PULLED*; INSP. T. ESPINOZA CLEARED; MINOR DAMAGE TO COACH; MODERATE DAMAGE TO AUTOMOBILE; NO POST ACCIDENT TEST REQUIRED/ <b>VEH DELAY: 01:08</b>				

## Line Delays $\geq$ 20 Minutes

TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
10:38 03/12/10	R INSP M ECHIVA ME	72	0509	009	K/T	1482	4TH ST & KING ST (NB)	SWITCH 11 (WON'T THROW)	NB	10:33	11:00	74
							<b>1096859</b>	SIGNAL MAINTENANCE 501 CLEARED. <b>VEH DELAY: 00:27 LINE DELAY: 00:27</b>	LD	<b>10:33</b>	<b>11:00</b>	
16:08 03/12/10	R OPERATOR CA	27	3240	28	61	59	CALIFORNIA & FRONT (IB)	ACCIDENT, CABLE CAR AND AUTO	IB	16:08	16:30	27
							<b>1096937</b>	INSP KWONG (8T54) INTERVIEWED OPERATOR AND MOTORIST, NO INJURIES NO 799, 6A48*, SYSTEM SAFETY*, S. BRITT (4M2)*, AUTO TURNED IN FRONT OF THE CABLE CAR. <b>VEH DELAY: 00:22 LINE DELAY: 00:22</b>	LD	<b>16:08</b>	<b>16:30</b>	
19:05 03/12/10	R OCC OBSERVED	85					DUBOCE JUNCTION BETWEEN CHURCH & VAN NESS (IB)	LOOP #6 BROKEN	IB	19:05		75
							<b>1097008</b>	SIGNAL MAINT. 501, MRO 4T78 R. MACCRAE TO CRANK SWITCH D7, MRO AT D7 WITCH MRO 4T40B CHAVEZ AT CHURCH STATION TO CONTROL TRAFFIC, MRO 4C33B AT DUBOCE/CHURCH <b>LINE DELAY: 02:59</b>	LD	<b>19:05</b>	<b>22:04</b>	



	Schedul ed	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
<b>Full-Time Operators Absenteeism</b>											
<b>Day: FRIDAY, MARCH 12, 2010</b>											
Green	243	52	16	5	19	12	21.4	6.6	2.1	7.8	4.9
Cable Car	144	37	10	4	16	7	25.7	6.9	2.8	11.1	4.9
Potrero	248	61	28	4	17	12	24.6	11.3	1.6	6.9	4.8
Presidio	192	38	11	5	11	11	19.8	5.7	2.6	5.7	5.7
Kirkland	255	43	13	5	14	11	16.9	5.1	2.0	5.5	4.3
Woods	320	58	18	6	17	17	18.1	5.6	1.9	5.3	5.3
Flynn	190	46	21	3	16	6	24.2	11.1	1.6	8.4	3.2
<b>Total</b>	<b>1,592</b>	<b>335</b>	<b>117</b>	<b>32</b>	<b>110</b>	<b>76</b>	<b>21.0%</b>	<b>7.3%</b>	<b>2.0%</b>	<b>6.9%</b>	<b>4.8%</b>
<b>Summary For The Last 7 Days</b>											
<i>FRIDAY 03 05 10</i>	1589	328	115	29	113	71	21%	7%	2%	7%	5%
<i>SATURDAY 03 06 10</i>	1097	227	73	22	85	47	21%	7%	2%	8%	4%
<i>SUNDAY 03 07 10</i>	1041	232	92	15	77	48	22%	9%	1%	7%	5%
<i>MONDAY 03 08 10</i>	1587	315	106	29	115	65	20%	7%	2%	7%	4%
<i>TUESDAY 03 09 10</i>	1565	283	90	33	111	49	18%	6%	2%	7%	3%
<i>WEDNESDAY 03 10 10</i>	1581	280	83	31	107	59	18%	5%	2%	7%	4%
<i>THURSDAY 03 11 10</i>	1565	297	102	30	110	55	19%	7%	2%	7%	3%
<p>* <b>Unplanned leave includes:</b> absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...</p> <p>+ <b>Other reasons includes:</b> 1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.</p>											