## DAILY SERVICE DELIVERY OVERVIEW

# SUNDAY, MARCH 13, 2011

#### 1. RUNS PULLED OUT- IN SERVICE:

	SCHEDULED	PULLED OUT IN SERVICE %	RUNS NON OUT	RUNS WORKED AT OVER TIME
SYSTEM WIDE	773	98.6	11	58

#### 2. VEHICLES AVAILABILITY (MONDAY AM)

	SCHEDULED	AVAILABLE	SPARE RATIO
LRV	114	105	-8%
FLINE	18	20	11%
CABLE CAR	26	31	19%
WOODS	140	173	24%
KIRKLAND	111	124	12%
FLYNN	103	111	8%
POTRERO 40'	44	57	30%
POTRERO 60'	47	36	-23%
PRESIDIO	98	114	16%
TOTAL	701	771	10%

## 3. OPERATORS' ABSENTEEISM:

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Green	117	28	3	8	7	10
Cable Car	101	18	4	2	7	5
Potrero	156	31	10	6	6	9
Presidio	134	17	2	5	5	5
Kirkland	121	19	4	6	5	4
Woods	177	34	11	6	5	12
Flynn	139	27	2	2	15	8
TOTAL	945	174	36	35	50	53

## 4. ACCIDENTS & DELAYS > 20 MINUTES:

### **ACCIDENTS:**

Тіме		CALL FROM	То	OP#	RUN		Vfh	LOCATION	NATURE OF OCCURRENCE		De	LAY	
DATE		DIVISION	CC	01 #	I CON		VLII	Loonnon	ACTION TAKEN	DI	Start	End	CC
13:07 03/13/11	R	OPERATOR KI	26	2528	651	19	8029		ACCIDENT COACH/AUTO, NO INJURY	IB	13:07	13:29	18
					1	1595	58	INSP J FLORES RESP, S/S*, VIDEO*,CLAIM 6A42*, NO 799 Veh delay: <b>00:22</b>					

# *LINE DELAY > 20 MINUTES:*

TIME CALL FROM			OD#	RUN LI		VEH LOCATION	NATURE OF OCCURRENCE		Dei	AY	Y										
Date		DIVISION	CC	UF#	NUN	LINE	VCH	LUCATION	ACTION TAKEN	DI	START	End	C								
18:05 03/13/11	R	TC #87 OBSERV	23					TRACK RIGHT & MMT (IB)	AXLE COUNTER BLOCKS NG & NH DISTURBED		18:05 <b>18:05</b>	19:07	87								
		ME			1	1596	18	AXLE COUNTER BLOCKS RESET BUT NOT CLEARING, SIGNAL COMMUNICATION CREW #501 ON SCENE, MADE REPAIRS, BLOCKS RESET & CLEARED WITH CCT MODE TRAIN, ROLLING DELAYS THROUGH NEAR POCKET & FERRY PORTAL TRAINS ROUTED THROUGH AFFECTED AREA IN CCT MODE. LINE DELAY: 01:02													
18:35 R OPERATOR 03/13/11 ME											23	1105	120	KT	1463	TRACK SECT. #965 & METRO NEAR POCKET (IB)	ATCS TIME-OUT IN MOTION.			18:36 8 <b>19:59</b>	
				1159624			OPERATOR & OCC CLEARED, INSP E WELLS, E CASTRO & METRO SHOP*, OPERATOR P/I AS NCT IN SERVICE. SI GREEN 1512 @19:59 Veh delay: 01:25 LINE DELAY: 00:32														
19:31 03/13/11			23 2	23	2647	182	F	1075	CASTRO ST & MARKET ST (IB)	BLOCKED BY AUTO ACCIDENT WITH FIRE HYDRANT.			20:06 <b>20:06</b>	-							
		GV			1	15963	30	F-LINE REROUTED NOE ST, 17TH ST, CHURCH ST TO MARKET REGULAR ROUTE, INSP K WILLIAMS ON SCENE, SFPD CLEARED. VEH DELAY: 00:35 LINE DELAY: 00:35													
23:06 03/13/11						3046	178	F	1060	MARKET & 7TH STREET (OB)	BLOCKED BY NON-MUNI INJURY ACCIDENT		23:06 <b>23:00</b>								
					1159647			TRANSPORTED M OPERATORS & PA SWITCHBACK INB ST. AND OUTBOUI STAFF/SAFETY/RA ARRIVED AT 23201	FPD, SFFD & MEDIC OTORISTS TO AREA HOSPITALS. SSENGERS NOTIFIED. OUND TRAIN AT MARKET & 11TH ND TRAINS AT THE FERRY. SENIOR AILS* UPAGED. TOW TRUCKS HRS TO REMOVE VEHICLES OFF H DELAY: 00:34 LINE DELAY: 00:40												