



**Muni
Service Delivery
Daily Report**

Sunday, March 14, 2010





Content

• Not outs for the a.m. rush hour	3
• Not outs for the p.m. rush hour	4
• Daily not outs & RDO report	5
• Accidents & line delays > 20 minutes	6
• Vehicles availability and maintenance reports	
Light Rail Vehicles Count (chart)	7
Light Rail Maintenance Hold	8
Light Rail Maintenance Available	9
Light Rail Maintenance Count	10
Motor & Trolley Buses Pull Outs (chart)	11
Motor & Trolley Buses Pull Outs (details)	12
• Operators absenteeism report	12a

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Lines affected
------------------------------	------------------------------	---------------------------------	---------------------------------	----------------

Runs Not Out and Late Out for Rush Hours

03 15 2010 MONDAY AM Morning Report

Cable Car	0	0	0	0	
Flynn	2	0	1	0	14XL=1, 8X=1
Kirkland	3	0	0	2	19=1, 43=1, 47=1
Woods	4	0	0	0	9=1, 29=1, 54=1, 71=1
Potrero	5	0	0	0	14=3, 22=1, 49=1
Presidio	0	0	0	0	
Green	0	0	0	1	
F line	0	0	1	0	
TOTAL	14	0	2	3	

Special Events

Emergency Equipment Demand - Reason

Division

Number of coaches

Report data compiled as of - **0745 HOURS (TIME)**

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Afected lines
-------------------------------	-------------------------------	-------------------------------------	-------------------------------------	----------------------

Runs Not Out and Late Out for Rush Hours
SUNDAY 03 / 14 / 10
 Afternoon report

Cable Car	0	0	0	0	
Flynn	5	0	1	0	8X=3 71=2
Kirkland	3	0	0	0	2=1 43=1 47=1
Woods	3	0	0	0	17=1 27=1 48=1
Potrero	11	0	0	0	14=3 24=1 30=4 33=1 49=2
Presidio	2	0	0	0	30=1 31=1
Metro	0	0	1	0	
F line	1	0	0	0	
TOTAL	25	0	2	0	

Special Events

Emergency Equipment Demand - Reason

Division

Number of coaches

REPORT DATA COMPILED AS OF - 1600HRS

	Runs Missed	RDO	Missed Runs %	Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Pulled Out Runs %
Missed Service By Division Due To No Regular Day Off (RDO)							
SUNDAY 03/14/2010 -							
SIGN UP DEC 2009							
Cable Car one-piece	1	13	4.5%	46	1	13	97.8%
Cable Car multi-piece	0		0.0%				
Flynn one-piece	8	4	21.1%	121	10	4	91.7%
Flynn multi-piece	4		5.9%				
Kirkland one-piece	2	1	3.5%	126	3	1	97.6%
Kirkland multi-piece	2		2.0%				
Woods one-piece	1	7	1.1%	142	1	7	99.3%
Woods multi-piece	0		0.0%				
Potrero one-piece	19	7	28.4%	136	23	7	83.1%
Potrero multi-piece	8		9.0%				
Presidio one-piece	4	9	7.7%	115	5	9	95.7%
Presidio multi-piece	2		2.4%				
Metro one-piece	0	9	0.0%	77	0	9	100.0%
Metro multi-piece	0		0.0%				
F Line one-piece	2	4	20.0%	30	3	4	90.0%
F Line multi-piece	2		22.2%				
System total				793	46	54	94.2%

Accidents

Sun Mar 14, 2010

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
10:11 03/14/10	R OPERATOR FL	30	1936	482	8X	6205	GENEVA BETWEEN PHELAN & OCEAN (IB)	ALLEDGE VEHICLE ACCIDENT (COACH & PICK UP TRUCK). NO INJURIES, NO PHYSICAL EVIDENCE OF CONTACT ON COACH PER INSPECTOR, WHITE PAINT TRANSFER ON TUCK. FOLLOWER WITNESS NO CONTACT ON R- 474/8X/6252	IB	10:10	11:20	17
							1097249	INSP J FLORES CLEARED, SFPD UNIT #3146, VIDEO* + FOLLOWER: 474/38/6252 VIDEO*, 6-A-42* VEH DELAY: 01:10				
13:01 03/14/10	R OPERATOR PR	14	2629	91	1	5485	SACRAMENTO & STOCKTON (OB)	ACCIDENT COACH / AUTO	OB	13:01	13:58	18
							1097265	INSP. L BROWN CLEARED, CLAIMS 6-A-42*, VIDEO*, SS*, AUTO BUMPED LOADING COACH, NO INJURY, NO 799, MINOR DAMAGE TO AUTO AND COACH VEH DELAY: 00:57				

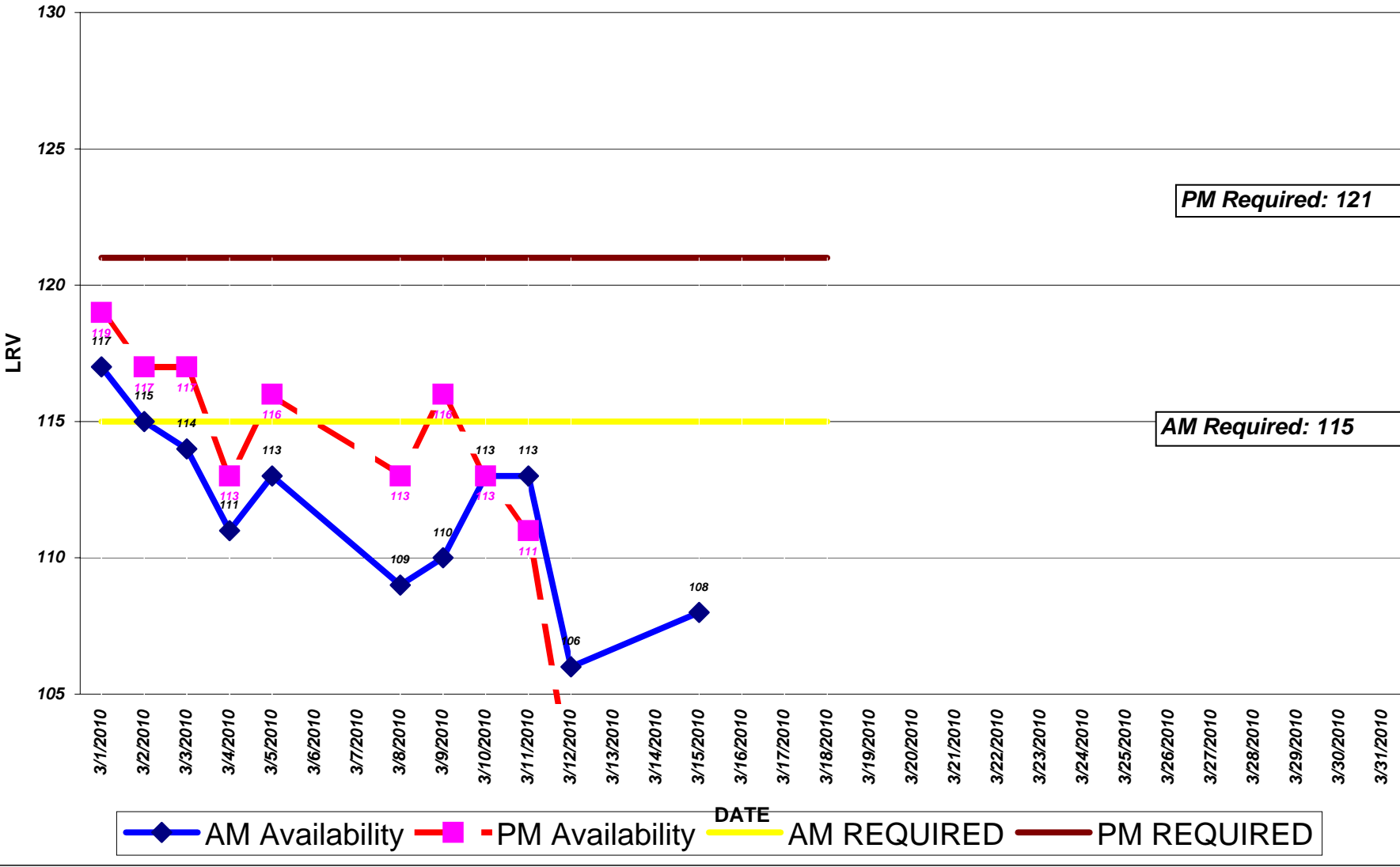
Line Delays \geq 20 Minutes

Sun Mar 14, 2010 (0 incidents)

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC

There was no delay > 20 minutes.

LIGHT RAIL VEHICLES AM/PM Required & Availability



Date	Day of week	A.M.	P.M.		
		SCHEDULED	ACTUAL	SCHEDULED	ACTUAL
Light Rail Vehicles (LRVs) Availability - Peak					
March 2010					
03/01/10	MONDAY	115	117	121	119
03/02/10	TUESDAY	115	115	121	117
03/03/10	WEDNESDAY	115	114	121	117
03/04/10	THURSDAY	115	111	121	113
03/05/10	FRIDAY	115	113	121	116
03/08/10	MONDAY	115	109	121	113
03/09/10	TUESDAY	115	110	121	116
03/10/10	WEDNESDAY	115	113	121	113
03/11/10	THURSDAY	115	113	121	111
03/12/10	FRIDAY	115	106	121	102
03/15/10	MONDAY	115	108	121	
03/16/10	TUESDAY	115		121	
03/17/10	WEDNESDAY	115		121	
03/18/10	THURSDAY	115		121	
03/19/10	FRIDAY	115		121	
03/22/10	MONDAY	115		121	
02/23/10	TUESDAY	115		121	
02/24/10	WEDNESDAY	115		121	
02/25/10	THURSDAY	115		121	
02/26/10	FRIDAY	115		121	
03/29/10	MONDAY	115		121	
03/30/10	TUESDAY	115		121	
03/31/10	WEDNESDAY	115		121	

	Maintenance Holds
Green Division	
Daily Maintenance Morning Status Report	
March 15, 2010	
Light Rail Vehicles (LRVs) on Hold Status @ 7:30 a.m.	

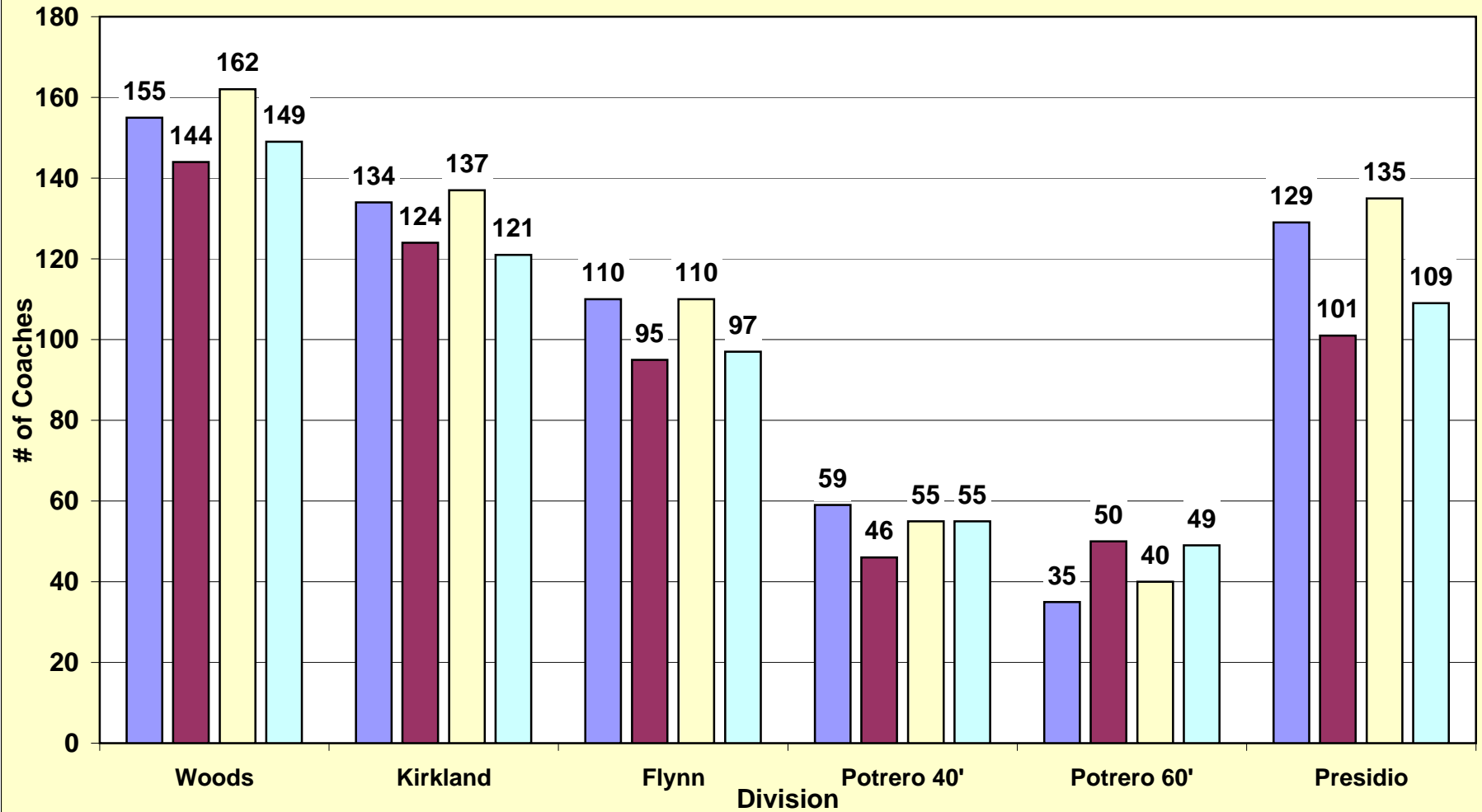
AIR SUPPLY SYSTEM	1
AUTOMATIC TRAIN CONTROL SYSTEM (ATCS)	0
BRAKE SYSTEM	2
COUPLER	0
DOORS / STEPS	1
HEATING/VENTILATION/AIR CONDITIONING (HVAC)	0
LIGHT / MIRROR/WIPER/ARTIC	0
PANTOGRAPHS	0
PROPULSION	1
TRUCK NOISE/ FLAT	0
PREVENTIVE MAINTENANCE	14
SUPPORT SHOP	2
BODY/PAINT/LEAKER	1
FLEET APPEARANCE/CLEANING	0
AWAITING PARTS	2
DESTSIGN / ELECTRICAL/ELECTRONIC	1
ACCIDENT/DERAIL/INVESTIGATION	0
BREDA / VENDOR	8
ENGR / PROJECT	2
LONG TERM HOLDS	8
QUALITY ASSURANCE	0

TOTAL **43**

	LRV2/3	PCC	Milan	Historic
Green Division Daily Maintenance				
15, 2010				March
Morning Status Report @ 7:30 a.m.				
Fleet size	151	21	10	8
Present demand (AM)	116	13	4	3
Maintenance Holds	43	9	5	5
Equipment available for service @ 7:30 a.m.	108	12	5	3

Motor & Trolley Coaches Availability
A.M. 3/15/10 & 3/12/10 P.M. Peak Time

■ Equipment available for service @ 7:45 a.m.
 ■ Final a.m. pull-out
 ■ Equipment available for service @ 5:30 p.m.
 ■ Final p.m. pull-out



	Woods	Kirkland	Flynn	Subtotal Diesel	Potrero 40'	Potrero 60'	Presidio	Subtotal Trolley	Totals
Bus Maintenance Morning Status Report									
Information Reported by Each Division									
Morning (a.m.) availability									
3/15/10									
Fleet size	191	145	124	460	75	73	165	313	773
Present demand	148	127	97	372	48	53	102	203	575
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	5	1	7	13	0	4	3	7	20
Campaigns / retrofits	1	0	2	3	0	0	0	0	3
Maintenance Holds	36	11	14	61	16	38	36	90	151
Awaiting parts	9	0	1	10	5	5	9	19	29
Radio	0	0	0	0	0	0	0	0	0
Farebox	1	0	0	1	0	0	1	1	2
Equipment available for service @ 7:45 a.m.	155	134	110	399	59	35	129	223	622
Final a.m. pull-out	144	124	95	363	46	50	101	197	560
Reserve fleet usage	0	0	0	0	0	15	0	0	0
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	0	0	0
Operator not outs	4	3	2	9	2	3	1	6	15
Afternoon (p.m.) availability									
3/12/10									
Fleet size	191	145	124	460	75	73	165	313	773
Present demand	149	121	97	367	63	54	109	226	593
Extra service	14	0	0	14	N/A	N/A	N/A	N/A	14
Scheduled maintenance	6	1	3	10	1	3	0	4	14
Campaigns / retrofits	1	0	0	1	0	0	0	0	1
Maintenance holds	29	8	14	51	20	33	30	83	134
Awaiting parts	9	0	1	10	5	4	8	17	27
Radio	1	0	2	3	0	0	0	0	3
Farebox	0	0	0	0	0	0	1	1	1
Equipment available for service @ 5:30 p.m.	162	137	110	409	55	40	135	230	639
Final p.m. pull-out	149	121	97	367	55	49	109	218	585
Reserve fleet usage	12	0	0	12	0	9	0	0	12
Trolley hot body defects	N/A	N/A	N/A	N/A	2	0	0	2	2
Operator not outs	0	0	0	0	3	5	0	8	8

	Schedul ed	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
Full-Time Operators Absenteeism											
Day: SUNDAY, MARCH 14, 2010											
Green	121	36	10	4	17	5	29.8	8.3	3.3	14.0	4.1
Cable Car	115	27	13	2	9	3	23.5	11.3	1.7	7.8	2.6
Potrero	156	49	23	2	16	8	31.4	14.7	1.3	10.3	5.1
Presidio	135	33	13	3	8	9	24.4	9.6	2.2	5.9	6.7
Kirkland	155	35	17	3	5	10	22.6	11.0	1.9	3.2	6.5
Woods	192	37	9	6	11	11	19.3	4.7	3.1	5.7	5.7
Flynn	150	48	23	4	16	5	32.0	15.3	2.7	10.7	3.3
Total	1,024	265	108	24	82	51	25.9%	10.5%	2.3%	8.0%	5.0%

Summary For The Last 7 Days

SUNDAY 03 07 10	1041	232	92	15	77	48	22%	9%	1%	7%	5%
MONDAY 03 08 10	1587	315	106	29	115	65	20%	7%	2%	7%	4%
TUESDAY 03 09 10	1565	283	90	33	111	49	18%	6%	2%	7%	3%
WEDNESDAY 03 10 10	1581	280	83	31	107	59	18%	5%	2%	7%	4%
THURSDAY 03 11 10	1565	297	102	30	110	55	19%	7%	2%	7%	3%
FRIDAY 03 12 10	1592	335	117	32	110	76	21%	7%	2%	7%	5%
SATURDAY 03 13 10	1071	267	95	31	91	50	25%	9%	3%	8%	5%

* **Unplanned leave includes:** absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...
+ **Other reasons includes:** 1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.