



**Muni
Service Delivery
Daily Report**

Monday, March 15, 2010





Content

• Not outs for the a.m. rush hour	3
• Not outs for the p.m. rush hour	4
• Daily not outs & RDO report	5
• Accidents & line delays > 20 minutes	6
• Vehicles availability and maintenance reports	
Light Rail Vehicles Count (chart)	9
Light Rail Maintenance Hold	10
Light Rail Maintenance Available	11
Light Rail Maintenance Count	12
Motor & Trolley Buses Pull Outs (chart)	13
Motor & Trolley Buses Pull Outs (details)	14
• Operators absenteeism report	15

<i>Not-Outs: No Operators</i>	<i>Not-Outs: No Equipment</i>	<i>Late Pull-outs: No Operators</i>	<i>Late Pull-outs: No Equipment</i>	<i>Afected lines</i>
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AM NOLO REPORT TUESDAY 03 16 10

<i>Cable Car</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>0</i>	
<i>Flynn</i>	<i>0</i>	<i>0</i>	<i>3</i>	<i>0</i>	
<i>Kirkland</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>0</i>	
<i>Woods</i>	<i>1</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>48=1</i>
<i>Potrero</i>	<i>7</i>	<i>3</i>	<i>1</i>	<i>3</i>	<i>6=1, 14=4, 22=2, 24=1, 49=2</i>
<i>Presidio</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>0</i>	
<i>Metro</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>0</i>	
<i>F line</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>0</i>	
<i>TOTAL</i>	<i>8</i>	<i>3</i>	<i>4</i>	<i>3</i>	

Special Events

Emergency Equipment Demand - Reason

Division

Number of coaches

REPORT DATA COMPILED AS OF 7:30 HRS

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Afected lines
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3-15-10 PM NOLO REPORT

Cable Car	0	0	0	0	
Flynn	10	0	0	0	3=8X 2=14L 3=38 2=38L
Kirkland	8	0	1	0	1=10 1=12 2=19 3=28 1=47
Woods	6	0	0	0	2=18 1=23 1=27 1=44 1=71
Potrero	14	0	0	0	2=6 5=14 1=24 2=30 1=33 1=41 2=49
Presidio	0	0	0	0	
Metro	1	0	0	0	1=N
F line	1	0	0	0	
TOTAL	40	0	1	0	

Special Events

Emergency Equipment Demand - Reason

Division

Number of coaches

REPORT DATA COMPILED AS OF 1600 HRS

	Runs Missed	RDO	Missed Runs %	Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Pulled Out Runs %
Missed Service By Division Due To No Regular Day Off (RDO)							
MONDAY, MAR.15, 2010							
SIGN UP DECEMBER 2009							
Cable Car one-piece	1	0	4.5%	49	1	0	98.0%
Cable Car multi-piece	0		0.0%				
Flynn one-piece	6	6	15.8%	155	7	6	95.5%
Flynn multi-piece	2		2.9%				
Kirkland one-piece	4	5	7.0%	218	5	5	97.7%
Kirkland multi-piece	2		2.0%				
Woods one-piece	6	4	6.9%	260	7	4	97.3%
Woods multi-piece	2		2.0%				
Potrero one-piece	9	5	13.4%	202	11	5	94.6%
Potrero multi-piece	4		4.5%				
Presidio one-piece	1	4	1.9%	162	1	4	99.4%
Presidio multi-piece	0		0.0%				
Metro one-piece	1	15	1.5%	148	1	15	99.3%
Metro multi-piece	0		0.0%				
F Line one-piece	2	4	20.0%	33	2	4	93.9%
F Line multi-piece	0		0.0%				
System total				1227	35	43	97.1%

Accidents

Mon Mar 15, 2010

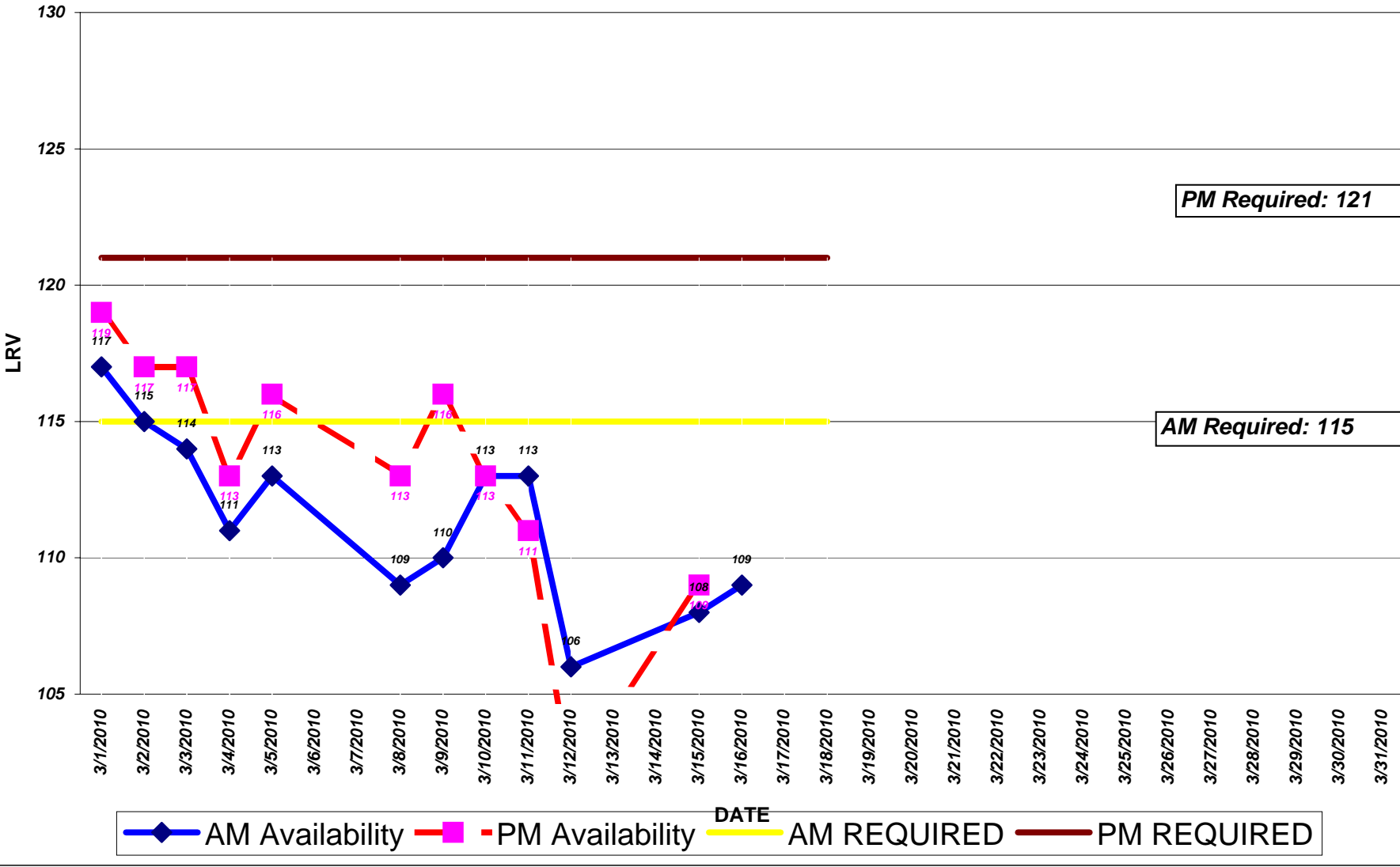
TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
09:38 03/15/10	R OPERATOR WO	18	2663	63	54	8121	TOPIKA & VENUS (OB)	ACCIDENT, COACH / UTILITY POLE / HOUSE DAMAGED POLE / HOUSE	OB	09:38	11:00	35
							1097196	INSP T.C.JOHNSON, MNGR J.STUART, SYSTEM SAFETY J.KROLL, INSPT.KONG, ENGINES 84 AND 42. SFPD 3C11B AND 3C12B, CASE #100245671. DRIVER ON NON-DRIVING STATUS. INSP J.CLARK TRANSPORT RESCUE OP ID#0853 TO PULL-IN COACH. NO 799 SI WOODS N/R VEH DELAY: 01:22 LINE DELAY: 00:58				
10:56 03/15/10	R OPERATOR PR	14	2421	12	30	5503	3RD ST & MARKET (IB)	ACCIDENT, COACH / TRUCK , NO INJURY MODERATE DAMAGE TO COACH & TRUCK. NO 799	IB	10:56	12:00	35
							1097365	INSP B.WONG VEH DELAY: 01:04				
13:13 03/15/10	R OPERATOR PR	14	1942	27	45	5529	3RD STREET & MARKET STREET (OB)	ACCIDENT, WHEELCHAIR AND INTENDING PASSENGER^S FOOT	OB	13:13	14:55	27
							1097203	INSP. LIANG (1T61), MGR. VALARES (1M5), DISP*, SYSTEM SAFETY*, VIDEO*, POTRERO SHOP TRUCK #093, INTENDING PASSENGER TRANSPORTED TO CHINESE HOSPITAL BY MED #81, ENG #1, FIRE CASE #100 228 41, NEW OPERATOR MADE RELIEF ON COACH, OPERATOR 799. WHEELCHAIR LIFT WAS LET OUT FOR AN INTENDING ADA PASSENGER, THE WHEELCHAIR LIFT WAS LOWERED AND HIT AN INTENDING PASSENGER^S RIGHT FOOT. VEH DELAY: 01:42				
20:08 03/15/10	R OPERATOR PO	29	2849	464	22	5437	16TH STREET & BRYANT STREET (PO)	ACCIDENT, COACH AND AUTO	PO	20:08	20:37	27
							1097436	NO INJURIES, NO 799, NO DAMAGE TO COACH, LIGHT DAMAGE TO AUTO, SYSTEM SAFETY*, VIDEO*. 6A50*. VEH DELAY: 00:29				

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
20:27 03/15/10	R OPERATOR ME	86	2908	142	N	1529	CARL ST & STANYAN ST (OB)	ACCIDENT, LRV & AUTO, MINOR CONTACT WITH DOOR OF TRAIN AS OPERATOR OPENED DOOR TO ALIGHT PASSENGERS.	OB	20:27	20:29	35
						1097437	[LRV2=1488]INSP R MCCRAY TO INTERVIEW OPERATOR, MOTORIST LEFT SCENE DID NOT LEAVE ANY CONTACT INFORMATION & DID NOT REQUEST ANY INFORMATION FROM OPERATOR. VEH DELAY: 00:02 LINE DELAY: 00:02	LD	20:27	20:29		

Line Delays \geq 20 Minutes

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
09:38 03/15/10	R OPERATOR WO	18	2663	63	54	8121	TOPIKA & VENUS (OB)	ACCIDENT, COACH / UTILITY POLE / HOUSE DAMAGED POLE / HOUSE	OB LD	09:38 09:38	11:00 10:36	35
							1097196	INSP T.C.JOHNSON, MNGR J.STUART, SYSTEM SAFETY J.KROLL, INSPT.KONG, ENGINES 84 AND 42. SFPD 3C11B AND 3C12B, CASE #100245671. DRIVER ON NON-DRIVING STATUS. INSP J.CLARK TRANSPORT RESCUE OP ID#0853 TO PULL-IN COACH. NO 799 SI WOODS N/R VEH DELAY: 01:22 LINE DELAY: 00:58				
14:59 03/15/10	R OPERATOR GV	23	2862	157	F	1060	STEUART STREET & MARKET STREET (OB)	BLOCKED BY DISABLED TROLLEY COACH#5434	OB LD	14:59 14:59	15:28 15:28	23
							1097404	INSP. 4-C-55A HAYNES RESP. AND CLEARED VEH DELAY: 00:29 LINE DELAY: 00:29				
18:12 03/15/10	R OPERATOR ME	23	1894	065	M	1485	EMBARCADER STATION (OB)	ONE SET OF STEPS DOWN, NO DOWN STEP INDICATION.	OB LD	18:11 18:11	18:13 18:32	87
							1097427	MRU 4S39 CHECKED DEAD HEADED TO WEST PORTAL, INSP D DIAL ON SCENE, MRU 4S46 REPAIRED AT WEST PORTAL STATION, INSP J CASTILLO ONSCENE. VEH DELAY: 00:02 LINE DELAY: 00:21				

LIGHT RAIL VEHICLES AM/PM Required & Availability



Date	Day of week	A.M.	P.M.		
		SCHEDULED	ACTUAL	SCHEDULED	ACTUAL
Light Rail Vehicles (LRVs) Availability - Peak					
March 2010					
03/01/10	MONDAY	115	117	121	119
03/02/10	TUESDAY	115	115	121	117
03/03/10	WEDNESDAY	115	114	121	117
03/04/10	THURSDAY	115	111	121	113
03/05/10	FRIDAY	115	113	121	116
03/08/10	MONDAY	115	109	121	113
03/09/10	TUESDAY	115	110	121	116
03/10/10	WEDNESDAY	115	113	121	113
03/11/10	THURSDAY	115	113	121	111
03/12/10	FRIDAY	115	106	121	102
03/15/10	MONDAY	115	108	121	109
03/16/10	TUESDAY	115	109	121	
03/17/10	WEDNESDAY	115		121	
03/18/10	THURSDAY	115		121	
03/19/10	FRIDAY	115		121	
03/22/10	MONDAY	115		121	
02/23/10	TUESDAY	115		121	
02/24/10	WEDNESDAY	115		121	
02/25/10	THURSDAY	115		121	
02/26/10	FRIDAY	115		121	
03/29/10	MONDAY	115		121	
03/30/10	TUESDAY	115		121	
03/31/10	WEDNESDAY	115		121	

	Maintenance Holds
Green Division	
Daily Maintenance Morning Status Report	
March 16, 2010	
Light Rail Vehicles (LRVs) on Hold Status @ 7:30 a.m.	

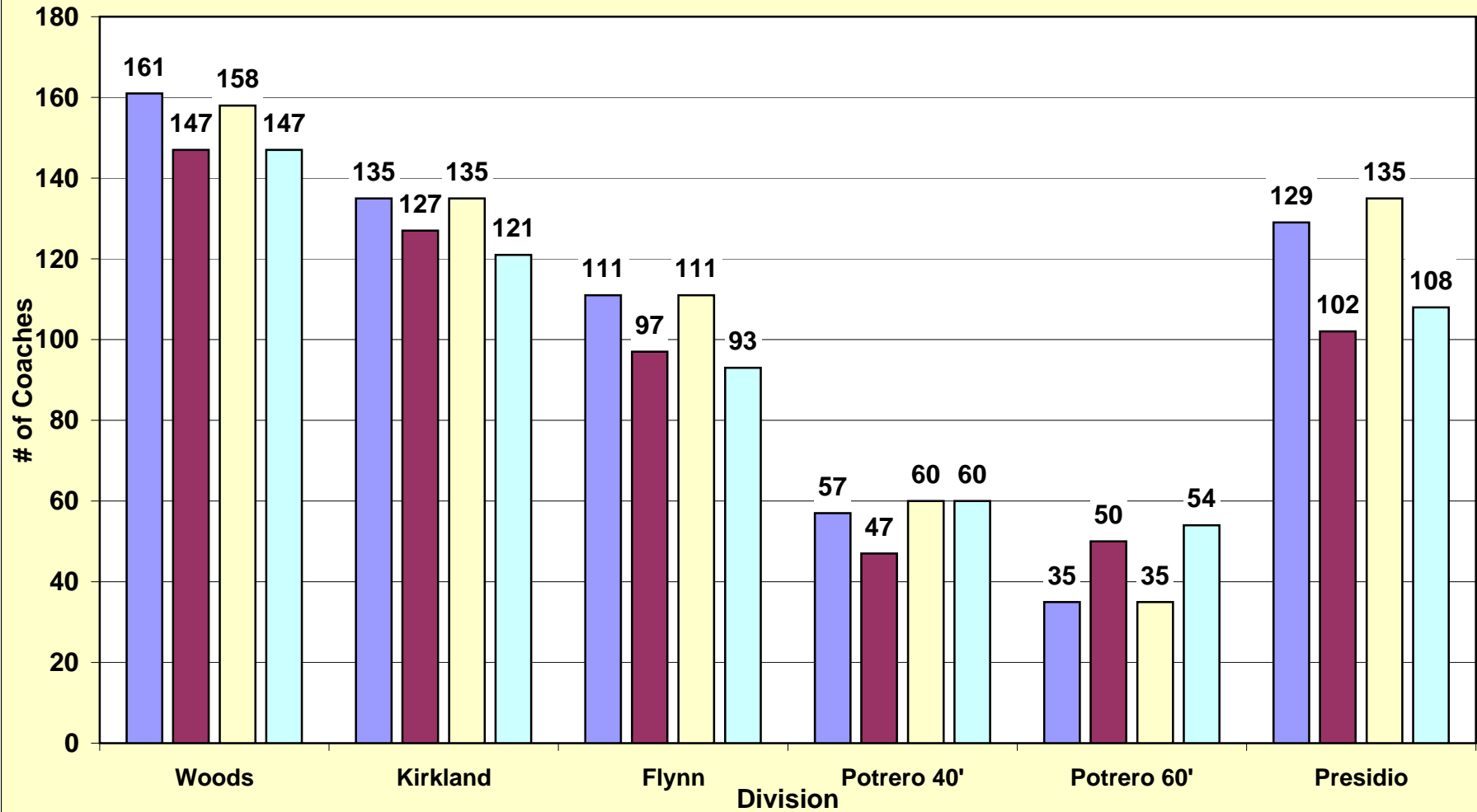
AIR SUPPLY SYSTEM	0
AUTOMATIC TRAIN CONTROL SYSTEM (ATCS)	1
BRAKE SYSTEM	1
COUPLER	0
DOORS / STEPS	0
HEATING/VENTILATION/AIR CONDITIONING (HVAC)	0
LIGHT / MIRROR/WIPER/ARTIC	0
PANTOGRAPHS	0
PROPULSION	1
TRUCK NOISE/ FLAT	0
PREVENTIVE MAINTENANCE	13
SUPPORT SHOP	4
BODY/PAINT/LEAKER	2
FLEET APPEARANCE/CLEANING	0
AWAITING PARTS	1
DESTSIGN / ELECTRICAL/ELECTRONIC	0
ACCIDENT/DERAIL/INVESTIGATION	0
BREDA / VENDOR	9
ENGR / PROJECT	2
LONG TERM HOLDS	8
QUALITY ASSURANCE	0

TOTAL **42**

	LRV2/3	PCC	Milan	Historic
Green Division Daily Maintenance				
16, 2010				March
Morning Status Report @ 7:30 a.m.				
Fleet size	151	21	10	8
Present demand (AM)	116	13	4	3
Maintenance Holds	42	7	6	5
Equipment available for service @ 7:30 a.m.	109	14	4	3

Motor & Trolley Coaches Availability
A.M. 3/16/10 & 3/15/10 P.M. Peak Time

■ Equipment available for service @ 7:45 a.m.
 ■ Final a.m. pull-out
 ■ Equipment available for service @ 5:30 p.m.
 ■ Final p.m. pull-out



	Woods	Kirkland	Flynn	Subtotal Diesel	Potrero 40'	Potrero 60'	Presidio	Subtotal Trolley	Totals
Bus Maintenance Morning Status Report									
Information Reported by Each Division									
Morning (a.m.) availability									
3/16/10									
Fleet size	191	145	124	460	75	73	165	313	773
Present demand	148	127	97	372	48	53	102	203	575
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	6	1	7	14	2	3	3	8	22
Campaigns / retrofits	1	0	1	2	0	0	0	0	2
Maintenance Holds	30	10	13	53	18	38	36	92	145
Awaiting parts	8	0	1	9	5	5	9	19	28
Radio	0	0	2	2	0	0	2	2	4
Farebox	1	0	0	1	0	0	0	0	1
Equipment available for service @ 7:45 a.m.	161	135	111	407	57	35	129	221	628
Final a.m. pull-out	147	127	97	371	47	50	102	199	570
Reserve fleet usage	0	0	0	0	0	18	0	18	18
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	0	0	0
Operator not outs	1	0	0	1	1	3	0	4	5
Afternoon (p.m.) availability									
3/15/10									
Fleet size	191	145	124	460	75	73	165	313	773
Present demand	149	121	97	367	63	54	109	226	593
Extra service	9	0	0	9	N/A	N/A	N/A	N/A	9
Scheduled maintenance	6	1	3	10	1	2	1	4	14
Campaigns / retrofits	1	0	0	1	0	0	0	0	1
Maintenance holds	33	10	13	56	15	38	30	83	139
Awaiting parts	8	0	0	8	5	5	8	18	26
Radio	0	0	0	0	0	0	1	1	1
Farebox	0	0	0	0	0	0	0	0	0
Equipment available for service @ 5:30 p.m.	158	135	111	404	60	35	135	230	634
Final p.m. pull-out	147	121	93	361	60	54	108	225	586
Reserve fleet usage	9	0	0	9	0	19	0	19	28
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	0	0	0
Operator not outs	2	0	4	6	0	0	1	1	7

	Schedul ed	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
Full-Time Operators Absenteeism											
Day: MONDAY, MARCH 15, 2010											
Green	223	49	14	7	19	9	22.0	6.3	3.1	8.5	4.0
Cable Car	139	26	7	4	11	4	18.7	5.0	2.9	7.9	2.9
Potrero	246	59	26	5	19	9	24.0	10.6	2.0	7.7	3.7
Presidio	197	32	12	3	9	8	16.2	6.1	1.5	4.6	4.1
Kirkland	253	47	19	5	11	12	18.6	7.5	2.0	4.3	4.7
Woods	325	55	16	8	17	14	16.9	4.9	2.5	5.2	4.3
Flynn	189	52	22	5	19	6	27.5	11.6	2.6	10.1	3.2
Total	1,572	320	116	37	105	62	20.4%	7.4%	2.4%	6.7%	3.9%

Summary For The Last 7 Days

MONDAY 03 08 10	1587	315	106	29	115	65	20%	7%	2%	7%	4%
TUESDAY 03 09 10	1565	283	90	33	111	49	18%	6%	2%	7%	3%
WEDNESDAY 03 10 10	1581	280	83	31	107	59	18%	5%	2%	7%	4%
THURSDAY 03 11 10	1565	297	102	30	110	55	19%	7%	2%	7%	3%
FRIDAY 03 12 10	1592	335	117	32	110	76	21%	7%	2%	7%	5%
SATURDAY 03 13 10	1071	267	95	31	91	50	25%	9%	3%	8%	5%
MONDAY 03 14 10	1024	265	108	24	82	51	26%	11%	2%	8%	5%

* **Unplanned leave includes:** absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...
+ **Other reasons includes:** 1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.