



**Muni
Service Delivery
Daily Report**

Tuesday, March 16, 2010





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Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull- outs: No Operators	Late Pull- outs: No Equipment	Lines affected
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Runs Not Out and Late Out for Rush Hours

03 17 2010 WEDNESDAY MORNING REPORT

Cable Car	0	0	0	0	
Flynn	0	0	0	0	
Kirkland	3	0	0	0	2=1, 19=1, 43=1
Woods	2	0	0	0	9=1, 48=1
Potrero	6	0	1	1	6=1, 14=2, 22=1, 24=1, 33=1
Presidio	0	0	1	0	
Green	0	0	0	0	
F line	0	0	0	0	
TOTAL	11	0	2	1	

Special Events

Emergency Equipment Demand - Reason

Division

Number of coaches

0740 HOURS

<i>Not-Outs: No Operators</i>	<i>Not-Outs: No Equipment</i>	<i>Late Pull-outs: No Operators</i>	<i>Late Pull-outs: No Equipment</i>	<i>Afected lines</i>
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03 16 10 TUESDAY PM NOLO REPORT

<i>Cable Car</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>0</i>	
<i>Flynn</i>	<i>3</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>8X=1 14L=1 38L=1</i>
<i>Kirkland</i>	<i>8</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>1X=1 2=1 12=2 28=1 43=2</i> <i>47=1</i>
<i>Woods</i>	<i>2</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>18=1 44=1</i>
<i>Potrero</i>	<i>14</i>	<i>0</i>	<i>1</i>	<i>0</i>	<i>6=2 14=1 22=1 24=1 30=2</i> <i>33=2 41=1 49=3</i>
<i>Presidio</i>	<i>1</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>31=1</i>
<i>Metro</i>	<i>3</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>KT=1 S=2</i>
<i>F line</i>	<i>1</i>	<i>0</i>	<i>0</i>	<i>0</i>	
<i>TOTAL</i>	<i>32</i>	<i>0</i>	<i>1</i>	<i>0</i>	

Special Events

Emergency Equipment Demand - Reason

Division

Number of coaches

REPORT DATA COMPILED AS OF 1600 HRS

	Runs Missed	RDO	Missed Runs %	Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Pulled Out Runs %
Missed Service By Division Due To No Regular Day Off (RDO)							
TUESDAY, MAR.16, 2010							
SIGN UP DECEMBER 2009							
Cable Car one-piece	1	0	4.5%	49	1	0	98.0%
Cable Car multi-piece	0		0.0%				
Flynn one-piece	2	6	5.3%	155	2	6	98.7%
Flynn multi-piece	0		0.0%				
Kirkland one-piece	4	3	7.0%	218	5	3	97.7%
Kirkland multi-piece	2		2.0%				
Woods one-piece	2	8	2.3%	260	3	8	98.8%
Woods multi-piece	2		2.0%				
Potrero one-piece	12	3	17.9%	202	14	3	93.1%
Potrero multi-piece	4		4.5%				
Presidio one-piece	2	9	3.8%	162	2	9	98.8%
Presidio multi-piece	0		0.0%				
Metro one-piece	1	6	1.5%	148	1	6	99.3%
Metro multi-piece	0		0.0%				
F Line one-piece	0	4	0.0%	33	0	4	100.0%
F Line multi-piece	0		0.0%				
System total				1227	28	39	97.7%

Accidents

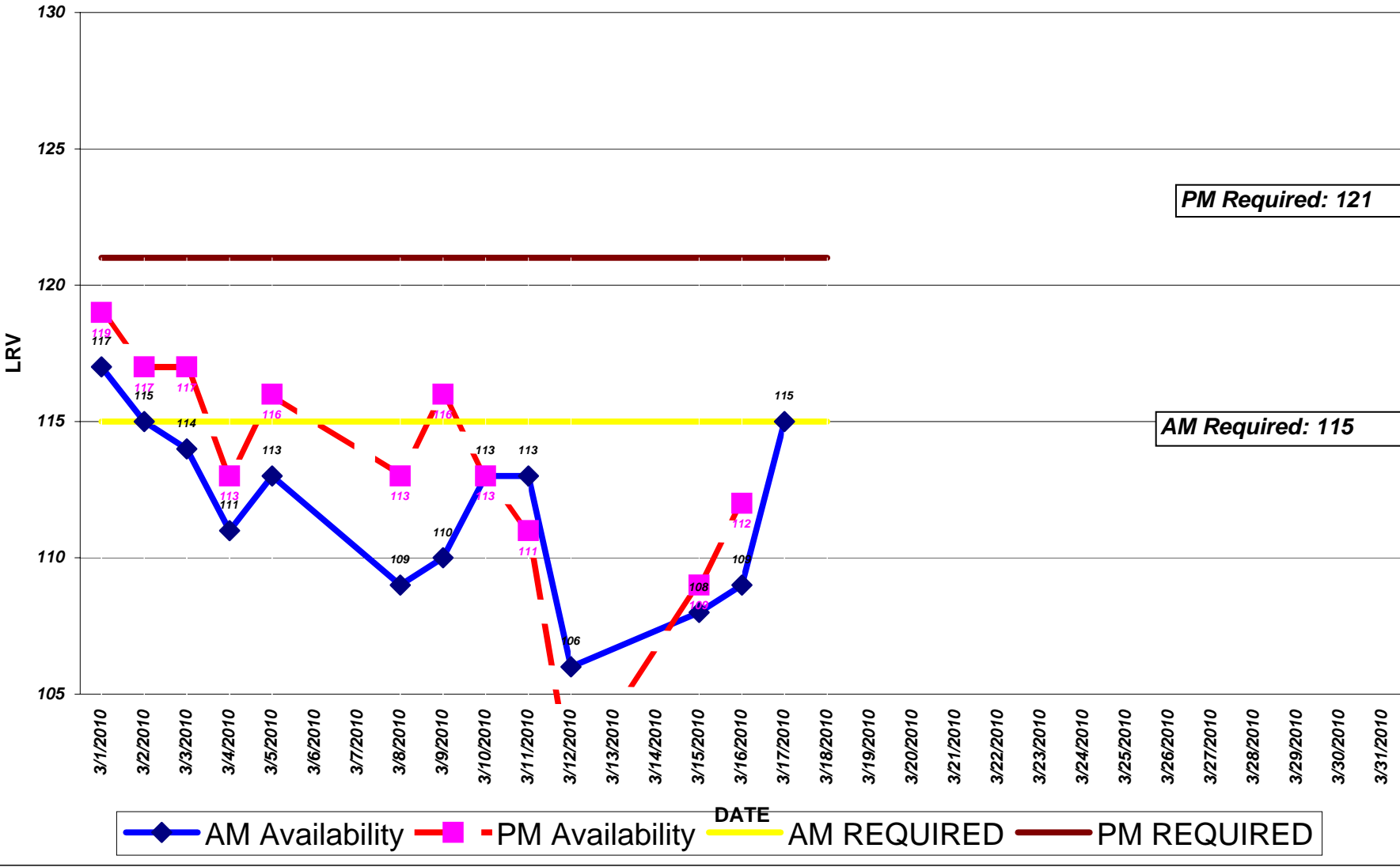
Tue Mar 16, 2010

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
08:46 03/16/10	R OPERATOR PO	39	1245	311	22	5435	16TH ST & MISSION (IB)	ACCIDENT, COACH / AUTO. NO INJURY NO 799	IB	08:46	09:20	35
							1097505	INSP K.JOMOC. VIDEO* CLAIMS 6A42* SYSTEM SAFETY* VEH DELAY: 00:34				
14:44 03/16/10	R OPERATOR WO	38	3683	201	44	8427	PALOU STREET & 3RD STREET (IB)	ACCIDENT, COACH AND TRUCK	IB	14:44	15:23	27
							1097538	INSP. CLARK (1T65), COACH IN ZONE LEGALLY, LOOSE MIRROR ON COACH, NO 799, NO INJURIES, NO DAMAGE TO TRUCK SI WOODS 8427 @16:18 VEH DELAY: 01:34				

Line Delays \geq 20 Minutes

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
15:54 03/16/10	R CCO OBSERVED ME	86	0694	060	M	1521	MMT MNP (OB)	NO RADIO CONTACT (BOTH ENDS)	OB	15:54		23
						1097546	4-S-39 RESP. AT EML TO VERIFY. RELIEF RUN 138* TO PULL-OUT. INSP. 4-C-32B CASTRO* SI OUT OF SERVICE FROM EML TO GREEN N/R [EOR 16:52] VEH DELAY: 00:58 LINE DELAY: 00:21		LD	15:54	16:15	
16:44 03/16/10	R TC #23 OBSERV ME	20	2085	119	N	1529	DUBOCE PORTAL RIGHT NEAR SIGNAL D-4 (IB)	ATCS FAILED ENTRY & VIOLATION OF SIGNAL D-4 AT 1650, SWITCH D-7 BECAME LOCKED & UNMOVEABLE WITH ATCS, ALL LINES DELAYED INBOUND AT SWITH D-7.	IB	16:44	17:05	87
						1097595	[LRV2=1488]LSGP, SUBWAY PA, INSP J CHAVEZ CLRD MAINLINE TO MOVE AS CCT & CRANKED SWITCH D-7 TO CLEAR RUN 119/N/1529-1488 WHO VIOLATED SIGNAL D-4 AS NCT, INSP W GARCIA TO INTERVIEW OPERATOR, VIOLATION REPORT SUBMITTED, SS/SAFETY & RAILS* BY PHONE & PAGE. VEH DELAY: 00:21 LINE DELAY: 00:21		LD	16:44	17:05	

LIGHT RAIL VEHICLES AM/PM Required & Availability



Date	Day of week	A.M.	P.M.		
		SCHEDULED	ACTUAL	SCHEDULED	ACTUAL
Light Rail Vehicles (LRVs) Availability - Peak					
March 2010					
03/01/10	MONDAY	115	117	121	119
03/02/10	TUESDAY	115	115	121	117
03/03/10	WEDNESDAY	115	114	121	117
03/04/10	THURSDAY	115	111	121	113
03/05/10	FRIDAY	115	113	121	116
03/08/10	MONDAY	115	109	121	113
03/09/10	TUESDAY	115	110	121	116
03/10/10	WEDNESDAY	115	113	121	113
03/11/10	THURSDAY	115	113	121	111
03/12/10	FRIDAY	115	106	121	102
03/15/10	MONDAY	115	108	121	109
03/16/10	TUESDAY	115	109	121	112
03/17/10	WEDNESDAY	115	115	121	
03/18/10	THURSDAY	115		121	
03/19/10	FRIDAY	115		121	
03/22/10	MONDAY	115		121	
02/23/10	TUESDAY	115		121	
02/24/10	WEDNESDAY	115		121	
02/25/10	THURSDAY	115		121	
02/26/10	FRIDAY	115		121	
03/29/10	MONDAY	115		121	
03/30/10	TUESDAY	115		121	
03/31/10	WEDNESDAY	115		121	

	Maintenance Holds
Green Division	
Daily Maintenance Morning Status Report	
March 17, 2010	
Light Rail Vehicles (LRVs) on Hold Status @ 7:30 a.m.	

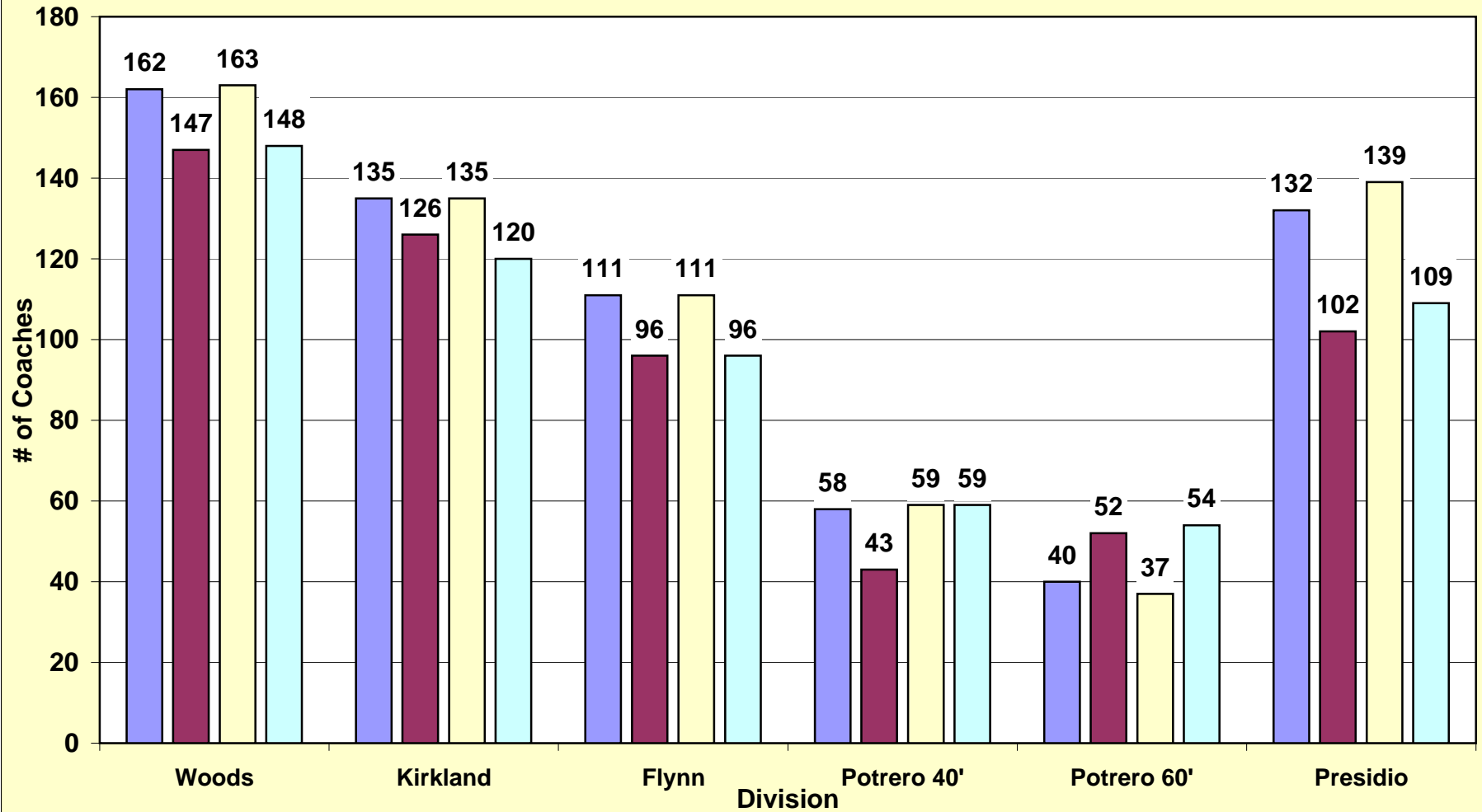
AIR SUPPLY SYSTEM	0
AUTOMATIC TRAIN CONTROL SYSTEM (ATCS)	1
BRAKE SYSTEM	0
COUPLER	0
DOORS / STEPS	0
HEATING/VENTILATION/AIR CONDITIONING (HVAC)	0
LIGHT / MIRROR/WIPER/ARTIC	0
PANTOGRAPHS	0
PROPULSION	1
TRUCK NOISE/ FLAT	0
PREVENTIVE MAINTENANCE	8
SUPPORT SHOP	5
BODY/PAINT/LEAKER	2
FLEET APPEARANCE/CLEANING	0
AWAITING PARTS	0
DESTSIGN / ELECTRICAL/ELECTRONIC	0
ACCIDENT/DERAIL/INVESTIGATION	0
BREDA / VENDOR	9
ENGR / PROJECT	2
LONG TERM HOLDS	8
QUALITY ASSURANCE	0

TOTAL **36**

	LRV2/3	PCC	Milan	Historic
Green Division Daily Maintenance				
17, 2010				March
Morning Status Report @ 7:30 a.m.				
Fleet size	151	21	10	8
Present demand (AM)	116	13	4	3
Maintenance Holds	36	7	6	4
Equipment available for service @ 7:30 a.m.	115	14	4	4

Motor & Trolley Coaches Availability
 A.M. 3/17/10 & 3/16/10 P.M. Peak Time

■ Equipment available for service @ 7:45 a.m.
 ■ Final a.m. pull-out
 ■ Equipment available for service @ 5:30 p.m.
 ■ Final p.m. pull-out



	Woods	Kirkland	Flynn	Subtotal Diesel	Potrero 40'	Potrero 60'	Presidio	Subtotal Trolley	Totals
Bus Maintenance Morning Status Report									
Information Reported by Each Division									
Morning (a.m.) availability									
3/17/10									
Fleet size	191	145	124	460	75	73	165	313	773
Present demand	148	127	97	372	48	53	102	203	575
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	6	1	6	13	2	1	3	6	19
Campaigns / retrofits	1	0	1	2	0	0	0	0	2
Maintenance Holds	29	10	13	52	17	33	33	83	135
Awaiting parts	9	0	0	9	3	5	0	8	17
Radio	0	0	1	1	0	0	1	1	2
Farebox	1	0	0	1	0	0	0	0	1
Equipment available for service @ 7:45 a.m.	162	135	111	408	58	40	132	230	638
Final a.m. pull-out	147	126	96	369	43	52	102	197	566
Reserve fleet usage	0	0	0	0	10	13	0	23	23
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	0	0	0
Operator not outs	1	1	1	3	5	1	0	6	9
Afternoon (p.m.) availability									
3/16/10									
Fleet size	191	145	124	460	75	73	165	313	773
Present demand	149	121	97	367	63	54	109	226	593
Extra service	11	0	0	11	N/A	N/A	N/A	N/A	11
Scheduled maintenance	6	1	3	10	0	2	0	2	12
Campaigns / retrofits	1	0	0	1	0	0	0	0	1
Maintenance holds	28	10	13	51	16	36	26	78	129
Awaiting parts	9	0	0	9	4	5	8	17	26
Radio	0	0	0	0	0	0	1	1	1
Farebox	0	0	0	0	0	0	0	0	0
Equipment available for service @ 5:30 p.m.	163	135	111	409	59	37	139	235	644
Final p.m. pull-out	148	120	96	364	59	54	109	223	587
Reserve fleet usage	11	0	0	11	4	17	0	21	32
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	0	0	0
Operator not outs	1	1	1	3	3	0	0	3	6

	Schedul ed	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
Full-Time Operators Absenteeism											
Day: TUESDAY, MARCH 16, 2010											
Green	226	44	11	7	19	7	19.5	4.9	3.1	8.4	3.1
Cable Car	138	23	6	5	10	2	16.7	4.3	3.6	7.2	1.4
Potrero	243	56	21	6	19	10	23.0	8.6	2.5	7.8	4.1
Presidio	195	38	10	7	12	9	19.5	5.1	3.6	6.2	4.6
Kirkland	249	39	15	5	13	6	15.7	6.0	2.0	5.2	2.4
Woods	320	48	13	8	17	10	15.0	4.1	2.5	5.3	3.1
Flynn	188	38	14	3	20	1	20.2	7.4	1.6	10.6	0.5
Total	1,559	286	90	41	110	45	18.3%	5.8%	2.6%	7.1%	2.9%

Summary For The Last 7 Days

TUESDAY 03 09 10	1565	283	90	33	111	49	18%	6%	2%	7%	3%
WEDNESDAY 03 10 10	1581	280	83	31	107	59	18%	5%	2%	7%	4%
THURSDAY 03 11 10	1565	297	102	30	110	55	19%	7%	2%	7%	3%
FRIDAY 03 12 10	1592	335	117	32	110	76	21%	7%	2%	7%	5%
SATURDAY 03 13 10	1071	267	95	31	91	50	25%	9%	3%	8%	5%
MONDAY 03 14 10	1024	265	108	24	82	51	26%	11%	2%	8%	5%
TUESDAY 03 15 10	1572	320	116	37	105	62	20%	7%	2%	7%	4%

* **Unplanned leave includes:** absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...
+ **Other reasons includes:** 1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.