

## DAILY SERVICE DELIVERY OVERVIEW

### THURSDAY, MARCH 17, 2011

#### 1. RUNS PULLED OUT- IN SERVICE:

	SCHEDULED	PULLED OUT IN SERVICE %	RUNS NON OUT	RUNS WORKED AT OVER TIME
<b>SYSTEM WIDE</b>	<b>1174</b>	<b>98.6</b>	<b>17</b>	<b>54</b>

#### 2. VEHICLES AVAILABILITY

	SCHEDULED	AVAILABLE	SPARE RATIO
<b>LRV</b>	<b>114</b>	<b>108</b>	<b>-5%</b>
<b>F LINE</b>	<b>20</b>	<b>21</b>	<b>5%</b>
<b>CABLE CAR</b>	<b>26</b>	<b>30</b>	<b>15%</b>
<b>WOODS</b>	<b>140</b>	<b>173</b>	<b>24%</b>
<b>KIRKLAND</b>	<b>111</b>	<b>130</b>	<b>17%</b>
<b>FLYNN</b>	<b>103</b>	<b>110</b>	<b>7%</b>
<b>POTRERO 40'</b>	<b>49</b>	<b>62</b>	<b>27%</b>
<b>POTRERO 60'</b>	<b>53</b>	<b>37</b>	<b>-30%</b>
<b>PRESIDIO</b>	<b>103</b>	<b>115</b>	<b>12%</b>
<b>TOTAL</b>	<b>719</b>	<b>786</b>	<b>9%</b>

### 3. OPERATORS' ABSENTEEISM:

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
<b>Green</b>	<b>207</b>	<b>47</b>	<b>6</b>	<b>8</b>	<b>15</b>	<b>18</b>
<b>Cable Car</b>	<b>113</b>	<b>22</b>	<b>3</b>	<b>2</b>	<b>12</b>	<b>5</b>
<b>Potrero</b>	<b>237</b>	<b>62</b>	<b>19</b>	<b>6</b>	<b>22</b>	<b>15</b>
<b>Presidio</b>	<b>191</b>	<b>31</b>	<b>6</b>	<b>7</b>	<b>13</b>	<b>5</b>
<b>Kirkland</b>	<b>215</b>	<b>43</b>	<b>9</b>	<b>10</b>	<b>16</b>	<b>8</b>
<b>Woods</b>	<b>331</b>	<b>72</b>	<b>11</b>	<b>11</b>	<b>35</b>	<b>15</b>
<b>Flynn</b>	<b>200</b>	<b>31</b>	<b>8</b>	<b>4</b>	<b>12</b>	<b>7</b>
<b>TOTAL</b>	<b>1,494</b>	<b>308</b>	<b>62</b>	<b>48</b>	<b>125</b>	<b>73</b>

### 4. ACCIDENTS & DELAYS > 20 MINUTES:

#### ACCIDENTS:

TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
09:37 03/17/11	R OPERATOR WO	12	2931	067	9L	8433	POTRERO & 24TH STREET (OB)	WHEELCHAIR ROLLED TO FRONT OF COACH (NO INJURY)	OB	09:37		26
						1160212	WHEELCHAIR PASS LEFT COACH, NO INJURY, OP INSTRUCTED TO SUMIT REPORT WITH DISP.					
17:21 03/17/11	R OPERATOR KI	24	2423	653	19	8327	BEACH & POLK (OB)	ILL WHEELCHAIR PASSANGER UNRESPONSIVE	OB	17:21	18:49	34
						1160274	INSP FONG, D CLEARED, MEDIC 89 RESPONDED, ENGINE 28 RESPONDED, PASSANGER TRANSPORTED TO CALIFORNIA PACIFIC HOSPITAL, PARA TRANSIT PICKED UP WHEELCHAIR, NO 799 VEH DELAY: 01:28					

**LINE DELAY > 20 MINUTES:**

TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
16:40 03/17/11	R OPERATOR WO	24	3076	222	36	8515	WARREN & 7TH AVENUE (IB)	MOVING TRUCK BLOCKING	IB	16:40	17:12	34
						1160266	INSP HENDERSON, B CLEARED VEH DELAY: 00:32 LINE DELAY: 00:32		LD	16:40	17:12	
17:10 03/17/11	R OPERATOR CA	11	1670	37	60	14	HYDE & JACKSON (IB)	CABLE ROPE DOWN	IB	17:10	17:44	32
						1160279	INSP S. GARNICA (8T43B), CABLE MACHINERY, ALL RESPONDED, CABLE MACHINERY REPORTED HYDE CABLE HAD STOPPED FOR UNKNOWN REASONS, CAUSE OF CABLE STOPPAGE WAS NOT DETERMINED VEH DELAY: 00:34 LINE DELAY: 00:34		LD	17:10	17:44	