



**Muni
Service Delivery
Daily Report**

Thursday, March 18, 2010





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Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull- outs: No Operators	Late Pull- outs: No Equipment	Lines affected
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Runs Not Out and Late Out for Rush Hours

03 19 2010 FRIDAY MORNING REPORT

Cable Car	0	0	0	0	
Flynn	2	0	1	0	14XL=2,
Kirkland	1	0	0	0	43=1
Woods	2	0	0	0	9=1, 27=1
Potrero	8	0	0	0	14=4, 22=2, 30=1, 49=1
Presidio	0	0	0	0	
Green	0	0	21	0	
F line	0	0	0	0	
TOTAL	13	0	22	0	

Special Events

Emergency Equipment Demand - Reason

LATE PULL OUT FROM MME DUE TO ACCIDENT AT 4th & King.

Number of coaches

Report data compiled as of - 0740 HOURS (TIME)

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Afected lines
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03 18 10 THURSDAY PM NOLO REPORT

Cable Car	1	0	0	0	59=1
Flynn	2	0	0	0	8X=1 14L=1
Kirkland	11	0	0	0	1X=1 2=1 12=3 19=2 28=1 38=1 43=1 47=1
Woods	8	0	0	0	9=4 18=1 23=1 29=1 71=1
Potrero	16	0	0	0	6=1 14=2 22=3 24=2 30=3 41=1 49=4
Presidio	0	0	0	0	
Metro	0	0	1	4	
F line	0	0	0	1	
TOTAL	38	0	1	5	

Special Events

Emergency Equipment Demand - Reason

Division

Number of coaches

REPORT DATA COMPILED AS OF 1600 HRS

	Runs Missed	RDO	Missed Runs %	Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Pulled Out Runs %
Missed Service By Division Due To No Regular Day Off (RDO)							
THURSDAY, MAR.18, 2010							
SIGN UP DECEMBER 2009							
Cable Car one-piece	1	5	4.5%	49	1	5	98.0%
Cable Car multi-piece	0		0.0%				
Flynn one-piece	2	10	5.3%	155	3	10	98.1%
Flynn multi-piece	2		2.9%				
Kirkland one-piece	8	6	14.0%	218	9	6	95.9%
Kirkland multi-piece	2		2.0%				
Woods one-piece	11	5	12.6%	260	14	5	94.6%
Woods multi-piece	6		6.0%				
Potrero one-piece	15	7	22.4%	202	18	7	91.1%
Potrero multi-piece	6		6.7%				
Presidio one-piece	1	10	1.9%	162	1	10	99.4%
Presidio multi-piece	0		0.0%				
Metro one-piece	4	8	6.0%	148	5	8	96.6%
Metro multi-piece	2		4.1%				
F Line one-piece	3	3	30.0%	33	4	3	87.9%
F Line multi-piece	2		22.2%				
System total				1227	55	54	95.5%

Accidents

Thu Mar 18, 2010

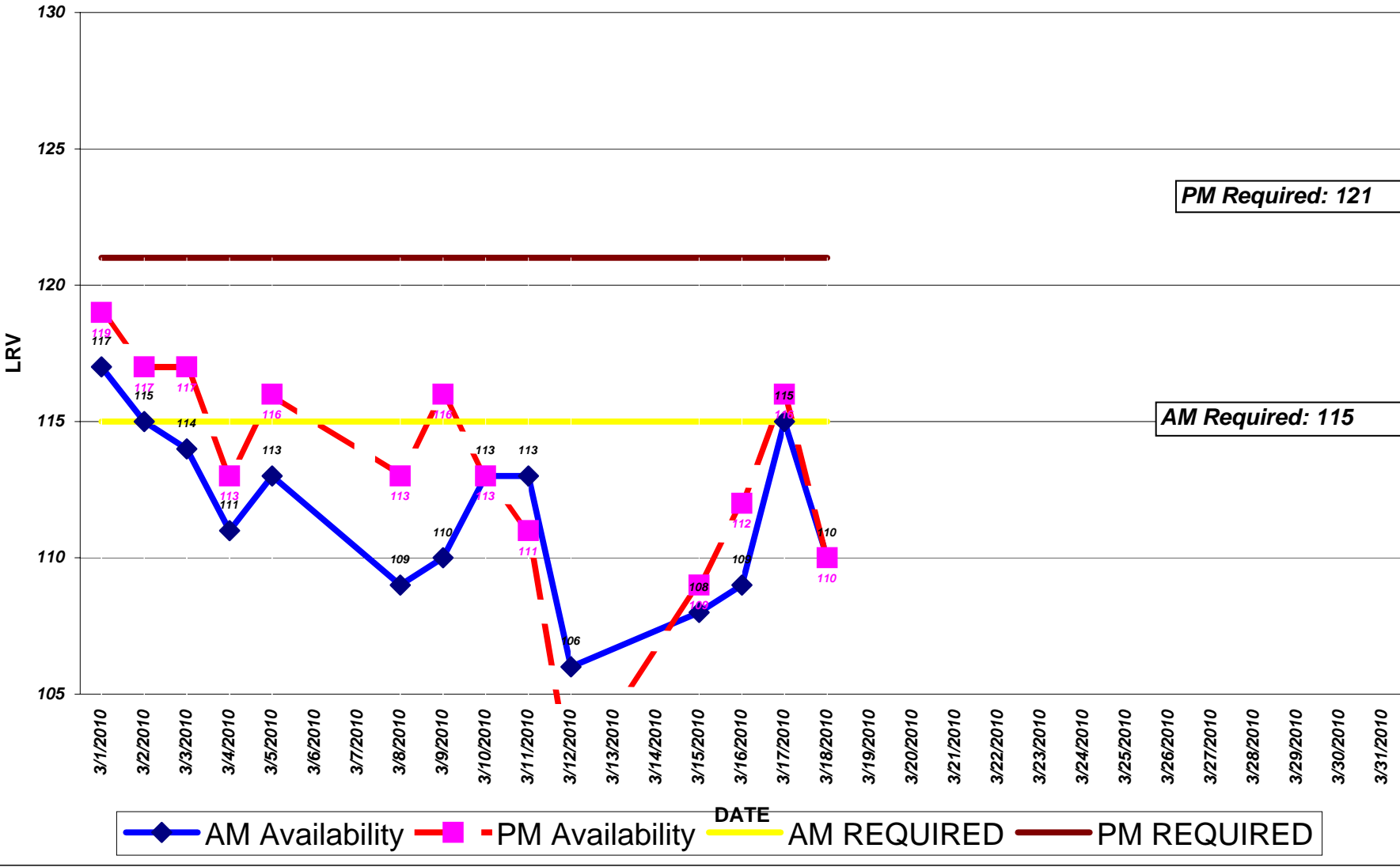
TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
08:45 03/18/10	R OPERATOR PR	30	1731	31	21	5508	HAYES & BAKER (IB)	LOST POLE, TROLLEY POLES TANGLED WITH PG&E WIRES OPER 799	IB LD	08:45 08:45	10:28 09:58	35
				1097868			INSP E.TUCKER, B.JOHNSON, L.DAVIS, MNGR J.STUART, SYSTEM SAFETY RESPOND. LINE TRUCK 824 CLEARED. FEEDER F-25 AND CC-14 OPENED 0929 TO 0940 HRS. 21 LINE REROUTED- OB:HAYES & FILLMORE: R-FILLMORE, L-FULTON TO TERMINAL. IB:FULTON TO FILLMORE, R-FILLMORE, L-HAYES TO REGULAR ROUTE. PRESIDIO SHOP 091 REQUEST TOW. CLAIMS 6A42* VIDEO* SFFD & SFPD RESPOND. 2 SHUTTLES USED, FILLMORE TO STANYAN. SI TOWED TO PRESIDIO N/R [EOR 12:54] VEH DELAY: 04:09 LINE DELAY: 01:13					
08:50 03/18/10	R INSP J.SIGALA FL	40	989	411	8X	6406	COLUMBUS & GREEN (IB)	ACCIDENT, COACH / TRASH CAN REFER TO TAG #1097816	IB	08:50	08:51	35
				1097817			OPERATOR CLEARED VEH DELAY: 00:01					
11:34 03/18/10	R OPERATOR WO	21	0968	15	71	8423	LINCOLN & FUNSTON (OB)	ACCIDENT, COACH AND AUTO	OB	11:34	12:45	27
				1097905			INSP. JOHNSON (1T67), MINOR DAMAGE TO AUTO RIGHT SIDE, NO DAMAGE TO COACH, NO 799, OPERATOR GIVEN ORDERS AND REMAINED IN SERVICE. VEH DELAY: 01:11					
15:00 03/18/10	R OPERATOR PO	29	1596	443	22	5411	HAIGHT STREET & FILLMORE STREET (OB)	ACCIDENT, COACH AND TRUCK (HIT AND RUN)	OB	15:55	17:20	27
				1097915			MGR, VALARIS (1M5), INSP. GIANG (1T64), VIDEO*, SFPD UNIT #E12DM CASE #100 258 248, NO ARREST, NO 799. 6A45*, COACH PLACED ON HOLD FOR CLAIMS, CLAIMS WILL RELEASE COACH. SI POTRERO N/R VEH DELAY: 01:25					

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
15:55 03/18/10	R OPERATOR PO	29	1596	443	22	5411	HAIGHT STREET & FILLMORE STREET (OB)	ACCIDENT, COACH AND TRUCK (HIT AND RUN)	OB	15:55	17:20	27
							1097955	INSP. GIANG (1T64), MGR. VALARIS (1M5)*, SFPD UNIT #E12D, CASE #100 258 248, VIDEO*, 6A45*, NO ARREST, NO 799, COACH PLACED ON HOLD FOR CLAIMS. SI POTRERO N/R [EOR 20:36] VEH DELAY: 04:41				
16:12 03/18/10	R OPERATOR ME	74	0964	122	L	1515	TARAVAL ST & 32ND AVE (OB)	JUVENILE PATRON ALIGHTING TRAIN RIGHT FOOT WAS CONTACTED BY PASSING AUTO, MINOR, OPERATOR STATED JUVENILE REFUSED AID.	OB	16:16	16:43	87
							1097935	OPERATOR CONTACTED OCC WITH INCIDENT INFORMATION AT TARAVAL ST/SUNSET BLVD, OPERATOR INSTRUCTED TO GO INTO STORAGE TRACK AT TARAVAL/46TH AVE FOR INTERVIEW BY INSP W GARCIA, INSP R PARKS*, VIDEO* SI TARAVAL ST & 46TH AVE STORAGE TRACK VEH DELAY: 00:27				
17:46 03/18/10	R OPERATOR PR	36	2477	107	3	5596	SANSOME STREET & SUTTER STREET (OB)	ACCIDENT, COACH AND AUTO (INTERVIEW)	OB	17:46	18:35	27
							1097923	INSP. GETER (1T60)*, SYSTEM SAFETY*, 6A45*, VIDEO*, NO INJURIES, MINOR DAMAGE TO COACH AND AUTO. VEH DELAY: 00:49				
17:46 03/18/10	R OPERATOR PR	27	2477	107	3	5596	BUSH STREET & SANSOME STREET (OB)	ACCIDENT, COACH AND AUTO	OB	17:46		27
							1097965	OPERATOR CLEARED, NOTE: SEE TAG #1097923 FOR INTERVIEW				
17:46 03/18/10	R OPERATOR PR	27	2477	107	3	5596	BUSH STREET & SANSOME (OB)	ACCIDENT, COACH AND AUTO	OB	17:46		27
							1097968	OPERATOR CLEARED				

Line Delays \geq 20 Minutes

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
08:45 03/18/10	R OPERATOR PR	30	1731	31	21	5508	HAYES & BAKER (IB)	LOST POLE, TROLLEY POLES TANGLED WITH PG&E WIRES OPER 799	IB	08:45	10:28	35
							1097868	INSP E.TUCKER, B.JOHNSON, L.DAVIS, MNGR J.STUART, SYSTEM SAFETY RESPOND. LINE TRUCK 824 CLEARED. FEEDER F-25 AND CC-14 OPENED 0929 TO 0940 HRS. 21 LINE REROUTED- OB:HAYES & FILLMORE: R-FILLMORE, L-FULTON TO TERMINAL. IB:FULTON TO FILLMORE, R-FILLMORE, L-HAYES TO REGULAR ROUTE. PRESIDIO SHOP 091 REQUEST TOW. CLAIMS 6A42* VIDEO* SFFD & SFPD RESPOND. 2 SHUTTLES USED, FILLMORE TO STANYAN. SI TOWED TO PRESIDIO N/R [EOR 12:54] VEH DELAY: 04:09 LINE DELAY: 01:13				
21:20 03/18/10	R OPERATOR ME	74	1559	141	K	1463	BAYSHORE & SUNNYDALE (OB,NB)	NO FORWARD MOTION	OB	21:15	21:42	86
							1098006	RESCUE TRAIN RUN 133/K/1414. INSP.MCGEHEE CLEARED. FOLLOWER RUN 144/K/1477 HEADWAY ADJUSTED +7 MINUTES. SENIOR STAFF/SAFETY/RAILS* UPAGED. SI MME / GREEN 1479<->2213 @22:13 VEH DELAY: 00:58 LINE DELAY: 00:27				
21:20 03/18/10	R INSP. MCGEHEE ME	86	1515	133	K	1414	BAYSHORE & SUNNYDALE (OB,NB)	RESCUE TRAIN FOR RUN 141/K/1463 NO FORWARD MOTION	OB	21:42		86
							1098007	RESCUE TRAIN RUN 133/K/1414. INSP.MCGEHEE CLEARED. FOLLOWER RUN 144/K/1477 HEADWAY ADJUSTED +7 MINUTES. SENIOR STAFF/SAFETY/RAILS* UPAGED. SI MME 1497 @22:13 VEH DELAY: 00:31 LINE DELAY: 00:27				

LIGHT RAIL VEHICLES AM/PM Required & Availability



Date	Day of week	A.M.	P.M.		
		SCHEDULED	ACTUAL	SCHEDULED	ACTUAL
Light Rail Vehicles (LRVs) Availability - Peak					
March 2010					
03/01/10	MONDAY	115	117	121	119
03/02/10	TUESDAY	115	115	121	117
03/03/10	WEDNESDAY	115	114	121	117
03/04/10	THURSDAY	115	111	121	113
03/05/10	FRIDAY	115	113	121	116
03/08/10	MONDAY	115	109	121	113
03/09/10	TUESDAY	115	110	121	116
03/10/10	WEDNESDAY	115	113	121	113
03/11/10	THURSDAY	115	113	121	111
03/12/10	FRIDAY	115	106	121	102
03/15/10	MONDAY	115	108	121	109
03/16/10	TUESDAY	115	109	121	112
03/17/10	WEDNESDAY	115	115	121	116
03/18/10	THURSDAY	115	110	121	110
03/19/10	FRIDAY	115	107	121	
03/22/10	MONDAY	115		121	
02/23/10	TUESDAY	115		121	
02/24/10	WEDNESDAY	115		121	
02/25/10	THURSDAY	115		121	
02/26/10	FRIDAY	115		121	
03/29/10	MONDAY	115		121	
03/30/10	TUESDAY	115		121	
03/31/10	WEDNESDAY	115		121	

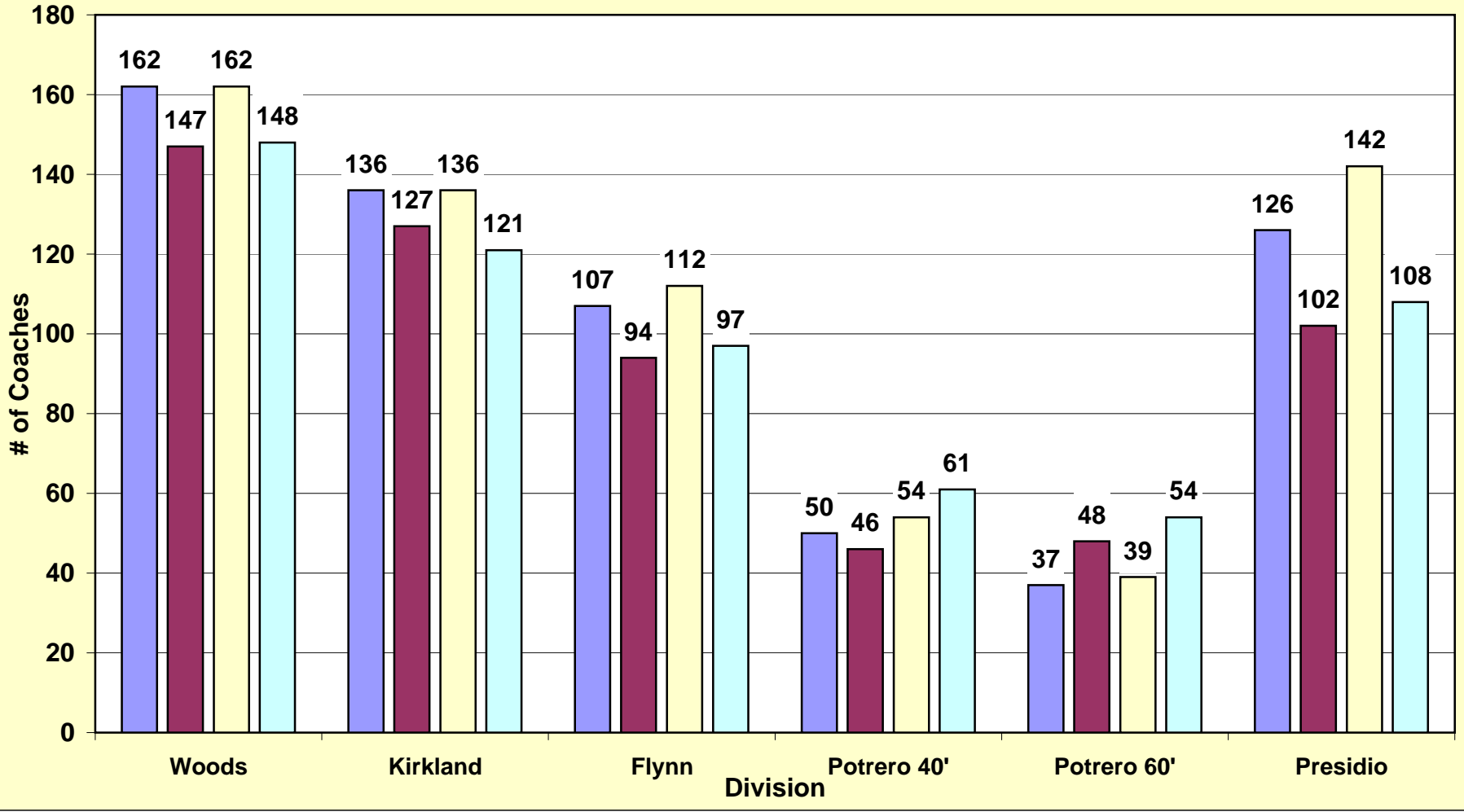
	Maintenance Holds
Green Division	
Daily Maintenance Morning Status Report	
March 19, 2010	
Light Rail Vehicles (LRVs) on Hold Status @ 7:30 a.m.	

AIR SUPPLY SYSTEM	0
AUTOMATIC TRAIN CONTROL SYSTEM (ATCS)	0
BRAKE SYSTEM	0
COUPLER	2
DOORS / STEPS	1
HEATING/VENTILATION/AIR CONDITIONING (HVAC)	0
LIGHT / MIRROR/WIPER/ARTIC	0
PANTOGRAPHS	0
PROPULSION	2
TRUCK NOISE/ FLAT	1
PREVENTIVE MAINTENANCE	12
SUPPORT SHOP	4
BODY/PAINT/LEAKER	1
FLEET APPEARANCE/CLEANING	1
AWAITING PARTS	0
DESTSIGN / ELECTRICAL/ELECTRONIC	0
ACCIDENT/DERAIL/INVESTIGATION	0
BREDA / VENDOR	9
ENGR / PROJECT	3
LONG TERM HOLDS	8
QUALITY ASSURANCE	0
TOTAL	44

	LRV2/3	PCC	Milan	Historic
Green Division Daily Maintenance				
19, 2010				March
Morning Status Report @ 7:30 a.m.				
Fleet size	151	21	10	8
Present demand (AM)	116	13	4	3
Maintenance Holds	44	8	6	3
Equipment available for service @ 7:30 a.m.	107	13	4	5

Motor & Trolley Coaches Availability
 A.M. 3/19/10 & 3/18/10 P.M. Peak Time

■ Equipment available for service @ 7:45 a.m.
 ■ Final a.m. pull-out
 ■ Equipment available for service @ 5:30 p.m.
 ■ Final p.m. pull-out



	Woods	Kirkland	Flynn	Subtotal Diesel	Potrero 40'	Potrero 60'	Presidio	Subtotal Trolley	Totals
Bus Maintenance Morning Status Report									
Information Reported by Each Division									
Morning (a.m.) availability									
3/19/10									
Fleet size	191	145	124	460	75	73	165	313	773
Present demand	148	127	97	372	48	53	102	203	575
Extra service	6	0	0	6	N/A	N/A	N/A	N/A	6
Scheduled maintenance	6	1	6	13	2	2	3	7	20
Campaigns / retrofits	1	0	2	3	0	0	0	0	3
Maintenance Holds	29	9	17	55	25	36	39	100	155
Awaiting parts	6	0	0	6	3	6	0	9	15
Radio	0	0	0	0	1	1	3	5	5
Farebox	0	0	0	0	0	0	0	0	0
Equipment available for service @ 7:45 a.m.	162	136	107	405	50	37	126	213	618
Final a.m. pull-out	147	127	94	368	46	48	102	196	564
Reserve fleet usage	0	0	0	0	6	16	0	22	22
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	0	0	0
Operator not outs	1	0	3	4	2	5	0	7	11
Afternoon (p.m.) availability									
3/18/10									
Fleet size	191	145	124	460	75	73	165	313	773
Present demand	149	121	97	367	63	54	109	226	593
Extra service	10	0	0	10	N/A	N/A	N/A	N/A	10
Scheduled maintenance	6	1	2	9	3	1	0	4	13
Campaigns / retrofits	1	0	0	1	0	0	0	0	1
Maintenance holds	29	9	12	50	21	34	23	78	128
Awaiting parts	6	0	0	6	3	5	8	16	22
Radio	1	0	0	1	0	0	0	0	1
Farebox	0	0	0	0	0	0	0	0	0
Equipment available for service @ 5:30 p.m.	162	136	112	410	54	39	142	235	645
Final p.m. pull-out	148	121	97	366	61	54	108	223	589
Reserve fleet usage	0	0	0	0	7	15	0	22	22
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	0	0	0
Operator not outs	1	0	0	1	2	1	1	4	5

	Schedul ed	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
Full-Time Operators Absenteeism											
Day: THURSDAY, MARCH 18, 2010											
Green	233	43	9	6	20	8	18.5	3.9	2.6	8.6	3.4
Cable Car	139	22	6	4	7	5	15.8	4.3	2.9	5.0	3.6
Potrero	243	64	26	5	22	11	26.3	10.7	2.1	9.1	4.5
Presidio	198	37	8	7	14	8	18.7	4.0	3.5	7.1	4.0
Kirkland	249	40	13	6	11	10	16.1	5.2	2.4	4.4	4.0
Woods	322	50	14	10	15	11	15.5	4.3	3.1	4.7	3.4
Flynn	191	42	16	3	21	2	22.0	8.4	1.6	11.0	1.0
Total	1,575	298	92	41	110	55	18.9%	5.8%	2.6%	7.0%	3.5%

Summary For The Last 7 Days

THURSDAY 03 11 10	1565	297	102	30	110	55	19%	7%	2%	7%	3%
FRIDAY 03 12 10	1592	335	117	32	110	76	21%	7%	2%	7%	5%
SATURDAY 03 13 10	1071	267	95	31	91	50	25%	9%	3%	8%	5%
SUNDAY 03 14 10	1024	265	108	24	82	51	26%	11%	2%	8%	5%
MONDAY 03 15 10	1572	320	116	37	105	62	20%	7%	2%	7%	4%
TUESDAY 03 16 10	1559	286	90	41	110	45	18%	6%	3%	7%	3%
WEDNESDAY 03 17 10	1575	298	92	41	110	55	19%	6%	3%	7%	4%

* **Unplanned leave includes:** absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...
+ **Other reasons includes:** 1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.