



# **MUNI**

## **Service Delivery**

### **Daily Report**

Friday, March 19, 2010





## **CONTENT**

- *NOT OUTS FOR THE AM RUSH HOUR* **3**
- *NOT OUTS FOR THE PM RUSH HOUR* **4**
- *DAILY NOT OUTS & RDO REPORT* **5**
- *ACCIDENTS & LINE DELAYS > 20 MINUTES* **6**
- *OPERATORS ABSENTEEISM REPORT* **8**

<b>Not-Outs: No Operators</b>	<b>Not-Outs: No Equipment</b>	<b>Late Pull- outs: No Operators</b>	<b>Late Pull- outs: No Equipment</b>	<b>Lines affected</b>
---------------------------------------	---------------------------------------	--	--	-----------------------

**03 20 10 0800HRS SATURDAY AM NOLO REPORT**

<b>Cable Car</b>	0	0	0	0	
<b>Flynn</b>	2	0	0	1	8X=1, 38=1
<b>Kirkland</b>	0	0	0	0	
<b>Woods</b>	2	0	1	0	23=1, 48=1
<b>Potrero</b>	4	0	0	0	24=1, 14=1, 49=1, 22=1
<b>Presidio</b>	0	0	0	1	
<b>Green</b>	2	0	0	0	K/T=2
<b>F line</b>	0	0	0	0	
<b>TOTAL</b>	10	0	1	2	

<b>Special Events</b>
<b>Emergency Equipment Demand - Reason</b>
Division
Number of coaches
7:35

<b>Not-Outs: No Operators</b>	<b>Not-Outs: No Equipment</b>	<b>Late Pull-outs: No Operators</b>	<b>Late Pull-outs: No Equipment</b>	<b>Afected lines</b>
-------------------------------	-------------------------------	-------------------------------------	-------------------------------------	----------------------

**03 19 10 FRIDAY PM NOLO REPORT**

<b>Cable Car</b>	1	0	0	0	59=1
<b>Flynn</b>	6	0	0	0	8X=2 14L=2 38=1 38L=1
<b>Kirkland</b>	8	0	0	0	2=1 12=2 19=1 28=2 43=1 91=1
<b>Woods</b>	17	0	0	0	9=4 16X=1 27=1 29=1 44=3 52=1 54=1 67=1 71=3 18=1
<b>Potrero</b>	15	0	0	1	14=6 22=3 24=1 30=1 33=1 41=2 49=1
<b>Presidio</b>	2	0	0	0	1=1 45=1
<b>Metro</b>	7	0	0	1	N=3 KT=1 S=1 M=2
<b>F line</b>	1	0	0	0	
<b>TOTAL</b>	<b>57</b>	<b>0</b>	<b>0</b>	<b>2</b>	

**Special Events**

**Emergency Equipment Demand - Reason**

Division

Number of coaches

**REPORT DATA COMPILED AS OF 1600 HRS**

	Runs Missed	RDO	Missed Runs %	Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Pulled Out Runs %
<b>Missed Service By Division Due To No Regular Day Off (RDO)</b>							
FRIDAY, MAR. 19, 2010							
SIGN UP DECEMBER 2009							
<b>Cable Car one-piece</b>	2	0	9.1%	49	2	0	95.9%
<b>Cable Car multi-piece</b>	0		0.0%				
<b>Flynn one-piece</b>	2	8	5.3%	155	4	8	97.4%
<b>Flynn multi-piece</b>	4		5.9%				
<b>Kirkland one-piece</b>	7	9	12.3%	218	8	9	96.3%
<b>Kirkland multi-piece</b>	2		2.0%				
<b>Woods one-piece</b>	15	4	17.2%	260	16	4	93.8%
<b>Woods multi-piece</b>	2		2.0%				
<b>Potrero one-piece</b>	11	6	16.4%	202	14	6	93.1%
<b>Potrero multi-piece</b>	6		6.7%				
<b>Presidio one-piece</b>	1	11	1.9%	162	1	11	99.4%
<b>Presidio multi-piece</b>	0		0.0%				
<b>Metro one-piece</b>	3	9	4.5%	148	3	9	98.0%
<b>Metro multi-piece</b>	0		0.0%				
<b>F Line one-piece</b>	2	1	20.0%	33	2	1	93.9%
<b>F Line multi-piece</b>	0		0.0%				
<b>System total</b>				<b>1227</b>	<b>50</b>	<b>48</b>	<b>95.9%</b>

## Accidents

Fri Mar 19, 2010

TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
09:19 03/19/10	R OPERATOR ME	19	1898	47	N	1471	9TH ST. & IRVING (OB)	ACCIDENT, LRV/AUTO	OB	09:19	09:29	72
						<b>1098046</b>	[LRV2=1495]INSP. R. DONALDSON CLEARED, SENT TO JUDAH/LA PLAYA FOR INTERVIEW, SYSTEM SAFETY K. ANDERSON* P. MEDINA INTERVIEWED OPER., NO FORM R REQUIRED, NO 799, NO DAMAGE TO LRV, VIDEO* CLAIMS 6A42* (STUDENT DRIVER OPER. TRAIN). <b>VEH DELAY: 00:10 LINE DELAY: 00:10</b>	LD	09:19	09:29		
14:07 03/19/10	R OPERATOR PO	17	3056	441	14	5408	MISSION & CEASAR CHAVEZ (IB)	ACCIDENT COACH/ AUTO (HIT AND RUN)	IB	14:07	14:13	27
						<b>1098079</b>	OPERATOR CLEARED, S/S*, MINOR MIRROR CONTACT, NO 799 <b>VEH DELAY: 00:06</b>					

## Line Delays $\geq$ 20 Minutes

TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
05:15 03/19/10	R OPERATOR ME	13	1061	40	M	1402	KING & 4TH ST. (OB,NB)	BLOCKED BY A NON-MUNI PEDESTRIAN ACCIDENT	OB	05:15	08:56	72
						<b>1098035</b>	[LRV2=1432]SFPD CLEARED, MGR. S. BRITT. G. WILLIAMS, W. TOM, T. KENNEDY, INSP. M. ECHIVARRE, CASE #011259923, MEDIC 83, JUDSON TRUE* J. KELLY* 19 MOTOR COACH SHUTTLES, VIDEO* <b>VEH DELAY: 03:41 LINE DELAY: 03:41</b>	LD	05:15	08:56		

TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
10:17 03/19/10	R OPERATOR ME	85	1017	24	J	1459	CHURCH BETWEEN 17TH ST. & 18TH ST. (IB)	BOMB THREAT AT MISSION HIGH SCHOOL	IB LD	10:17 10:17	11:24 11:24	72
						1098052	INSP. C. DEBONO, R. DONALDSON CLEARED, SWITCHBACK IB TO OB AT CHURCH & 22ND ST. AND OB TO IB CHURCH & 16TH ST. 2 MOTOR COACH SHUTTLES, R. GUZMAN* R. AREVALO* VEH DELAY: 01:07 LINE DELAY: 01:07					
10:22 03/19/10	R SFPD PO	89	2801	375	33	5462	18TH ST & CHURCH (IB,OB)	POLICE ACTIVITY AT MISSION HIGH, BLOCKING 33 LINE SWITCHED BACK FOR SERVICE	IB LD	10:22 10:22	10:40 12:22	35
						1098084	INSP A.MORELLO, MNGR W.VALARIS, INSP G.LAVIGNE & L.DAVIS. 33 LINE SB OB TO IB AT 18TH ST/ COLLINGWOOD, SB IB TO OB MISSION / 16TH ST. 2 SHUTTLES USED TO BRIDGE SERVICE FROM MISSION 16TH TO 18TH ST/ CASTRO. VEH DELAY: 00:18 LINE DELAY: 02:00					
15:15 03/19/10	R OPERATOR GV	74	3062	164	F	1811	CHURCH STREET BETWEEN 17TH. STREET & 18TH. STREET (PO)	NON INJURY ACCIDENT ( MILAN AND AUTO ) MINOR, MID BLOCK , NOT IN THE INTERSECTION ( BLOCKING ) ( MINOR DAMAGE )	PO LD	15:15 15:15	16:10 15:37	23
						1098115	INSP. 4-C-55B PARKS RESP. AND CLEARED THE DELAY, 4-S-30 RESP. , LSGP*, INSP. 4-C-33B CONTRERAS*, CLAIMS UNIT#06-A-50*, F. ALEJANDRO*, K. HOLLAND*, J. KELLY* VEH DELAY: 00:55 LINE DELAY: 00:22					

	Schedul ed	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
--	---------------	----------------------	------	----------	---------------------	-------------------	----------------------	------	----------	---------------------	-------------------

**Full-Time Operators Absenteeism**  
**Day: FRIDAY, MARCH 19, 2010**

Green	238	57	15	9	18	15	23.9	6.3	3.8	7.6	6.3
Cable Car	143	25	7	4	10	4	17.5	4.9	2.8	7.0	2.8
Potrero	250	68	33	5	20	10	27.2	13.2	2.0	8.0	4.0
Presidio	194	42	16	4	13	9	21.6	8.2	2.1	6.7	4.6
Kirkland	255	50	18	7	13	12	19.6	7.1	2.7	5.1	4.7
Woods	324	62	22	9	17	14	19.1	6.8	2.8	5.2	4.3
Flynn	190	50	19	4	21	6	26.3	10.0	2.1	11.1	3.2
<b>Total</b>	<b>1,594</b>	<b>354</b>	<b>130</b>	<b>42</b>	<b>112</b>	<b>70</b>	<b>22.2%</b>	<b>8.2%</b>	<b>2.6%</b>	<b>7.0%</b>	<b>4.4%</b>

**Summary For The Last 7 Days**

<b>FRIDAY 03 12 10</b>	1592	335	117	32	110	76	21%	7%	2%	7%	5%
<b>SATURDAY 03 13 10</b>	1071	267	95	31	91	50	25%	9%	3%	8%	5%
<b>SUNDAY 03 14 10</b>	1024	265	108	24	82	51	26%	11%	2%	8%	5%
<b>MONDAY 03 15 10</b>	1572	320	116	37	105	62	20%	7%	2%	7%	4%
<b>TUESDAY 03 16 10</b>	1559	286	90	41	110	45	18%	6%	3%	7%	3%
<b>WEDNESDAY 03 17 10</b>	1570	293	92	39	112	54	19%	6%	3%	7%	4%
<b>THURSDAY 03 18 10</b>	1575	298	92	41	112	55	19%	6%	3%	7%	4%

\* **Unplanned leave includes:** absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...  
+ **Other reasons includes:** 1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.