

## DAILY SERVICE DELIVERY OVERVIEW

### TUESDAY, MARCH 22, 2011

#### 1. RUNS PULLED OUT- IN SERVICE:

	SCHEDULED	PULLED OUT IN SERVICE %	RUNS NON OUT	RUNS WORKED AT OVER TIME
<b>SYSTEM WIDE</b>	<b>1174</b>	<b>97.7</b>	<b>27</b>	<b>58</b>

#### 2. VEHICLES AVAILABILITY

	SCHEDULED	AVAILABLE	SPARE RATIO
<b>LRV</b>	<b>114</b>	<b>116</b>	<b>2%</b>
<b>F LINE</b>	<b>20</b>	<b>21</b>	<b>5%</b>
<b>CABLE CAR</b>	<b>26</b>	<b>31</b>	<b>19%</b>
<b>WOODS</b>	<b>140</b>	<b>176</b>	<b>26%</b>
<b>KIRKLAND</b>	<b>111</b>	<b>125</b>	<b>13%</b>
<b>FLYNN</b>	<b>103</b>	<b>111</b>	<b>8%</b>
<b>POTRERO 40'</b>	<b>49</b>	<b>64</b>	<b>31%</b>
<b>POTRERO 60'</b>	<b>53</b>	<b>39</b>	<b>-26%</b>
<b>PRESIDIO</b>	<b>103</b>	<b>110</b>	<b>7%</b>
<b>TOTAL</b>	<b>719</b>	<b>793</b>	<b>10%</b>

### 3. OPERATORS' ABSENTEEISM:

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
<b>Green</b>	<b>203</b>	<b>63</b>	<b>8</b>	<b>9</b>	<b>24</b>	<b>22</b>
<b>Cable Car</b>	<b>112</b>	<b>25</b>	<b>2</b>	<b>4</b>	<b>16</b>	<b>3</b>
<b>Potrero</b>	<b>236</b>	<b>59</b>	<b>14</b>	<b>8</b>	<b>25</b>	<b>12</b>
<b>Presidio</b>	<b>198</b>	<b>29</b>	<b>7</b>	<b>3</b>	<b>13</b>	<b>6</b>
<b>Kirkland</b>	<b>219</b>	<b>37</b>	<b>8</b>	<b>6</b>	<b>15</b>	<b>8</b>
<b>Woods</b>	<b>328</b>	<b>77</b>	<b>13</b>	<b>13</b>	<b>43</b>	<b>8</b>
<b>Flynn</b>	<b>197</b>	<b>31</b>	<b>7</b>	<b>6</b>	<b>15</b>	<b>3</b>
<b>TOTAL</b>	<b>1,493</b>	<b>321</b>	<b>59</b>	<b>49</b>	<b>151</b>	<b>62</b>

### 4. ACCIDENTS & DELAYS > 20 MINUTES:

#### ACCIDENTS:

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
07:56 03/22/11	R OPERATOR KI	11	0633	666	28	8342	19TH AVE & QUINTARA (IB)	ACCIDENT COACH & SUV	IB	07:56	08:41	39
						1160994	INSP R. JONES, SYSTEM SAFETY*, N. POPP*, LEFT REAR OF COACH HAS MODERATE DAMAGE, NO 799, COACH WAS STATIONARY, N/R SI KIRKLAND N/R [EOR 08:47] VEH DELAY: 00:51					
08:08 03/22/11	R OPERATOR KI	26	3480	646	28	8230	19TH AVENUE & NORIEGA (OB)	ACCIDENT COACH AND AUTO	OB	08:08	09:18	11
						1161012	INSPECTOR JIANG,J; ESPINOZA,M. (1M1) *SYSTEM SAFETY *,MODERATE DAMAGE TO LEFT REAR CORNER OF COACH,COACH STATIONARY NO 799 SI KIRKLAND 8351 @10:32 VEH DELAY: 02:24					

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
11:21 03/22/11	R OPERATOR PO	11	3357	400	22	5481	FILLMORE & LOMBARD (IB)	ACCIDENT COACH & AUTO (HIT & RUN)	IB	11:19		39
						1161034	OPERATOR CLEARED, SEE INTERVIEW TAG #					
16:37 03/22/11	R OPERATOR WO	21	3049	185	27	8166	MASON STREET BETWEEN ELLIS STREET & O^FARRELL STREET (OB)	ACCIDENT, COACH AND TRUCK	OB	16:37	18:03	27
						1161114	INSP. WONG (1T60), SYSTEM SAFETY*, 6A50*, VIDEO*, MOTORIST WAS AGGRESSIVE TOWARD THE OPERATOR. MINOR DAMAGE SCRATCH ON COACH, NO 799. VEH DELAY: 01:26					

***LINE DELAY > 20 MINUTES:***

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC

***There was not delay > 20 minutes.***