



**Muni
Service Delivery
Daily Report**

Tuesday, March 23, 2010





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Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull- outs: No Operators	Late Pull- outs: No Equipment	Lines affected
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Runs Not Out and Late Out for Rush Hours

03 24 2010 WEDNESDAY MORNING REPORT

Cable Car	0	0	0	0	
Flynn	1	0	0	0	38=1
Kirkland	2	0	0	0	2=1, 19=1
Woods	2	0	0	0	29=1, 44=1
Potrero	2	0	0	1	14=1, 30=1
Presidio	0	0	1	0	
Green	0	0	0	0	
F line	0	0	0	0	
TOTAL	7	0	1	1	

Special Events
Emergency Equipment Demand - Reason
Division
Number of coaches
Report data compiled as of - 0740 HOURS

<i>Not-Outs: No Operators</i>	<i>Not-Outs: No Equipment</i>	<i>Late Pull-outs: No Operators</i>	<i>Late Pull-outs: No Equipment</i>	<i>Afected lines</i>
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03 23 10 TUESDAY PM NOLO REPORT

<i>Cable Car</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>0</i>	
<i>Flynn</i>	<i>2</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>8X=1 38=1</i>
<i>Kirkland</i>	<i>3</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>12=2 43=1</i>
<i>Woods</i>	<i>3</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>9=1 23=1 44=1</i>
<i>Potrero</i>	<i>12</i>	<i>5</i>	<i>0</i>	<i>0</i>	<i>6=1 14=4 22=4 24=1 30=2 41=2 49=3</i>
<i>Presidio</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>0</i>	
<i>Metro</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>0</i>	
<i>F line</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>0</i>	
<i>TOTAL</i>	<i>20</i>	<i>5</i>	<i>0</i>	<i>0</i>	

Special Events

Emergency Equipment Demand - Reason

Division

Number of coaches

REPORT DATA COMPILED AS OF 1600 HRS

	Runs Missed	RDO	Missed Runs %	Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Pulled Out Runs %
Missed Service By Division Due To No Regular Day Off (RDO)							
TUESDAY, MAR.23, 2010							
SIGN UP DECEMBER 2009							
Cable Car one-piece	0	0	0.0%	49	0	0	100.0%
Cable Car multi-piece	0		0.0%				
Flynn one-piece	5	7	13.2%	155	6	7	96.1%
Flynn multi-piece	2		2.9%				
Kirkland one-piece	2	2	3.5%	218	3	2	98.6%
Kirkland multi-piece	2		2.0%				
Woods one-piece	5	8	5.7%	260	6	8	97.7%
Woods multi-piece	2		2.0%				
Potrero one-piece	7	4	10.4%	202	9	4	95.5%
Potrero multi-piece	4		4.5%				
Presidio one-piece	1	10	1.9%	162	1	10	99.4%
Presidio multi-piece	0		0.0%				
Metro one-piece	1	8	1.5%	148	1	8	99.3%
Metro multi-piece	0		0.0%				
F Line one-piece	0	3	0.0%	33	0	3	100.0%
F Line multi-piece	0		0.0%				
System total				1227	26	42	97.9%

Accidents

Tue Mar 23, 2010

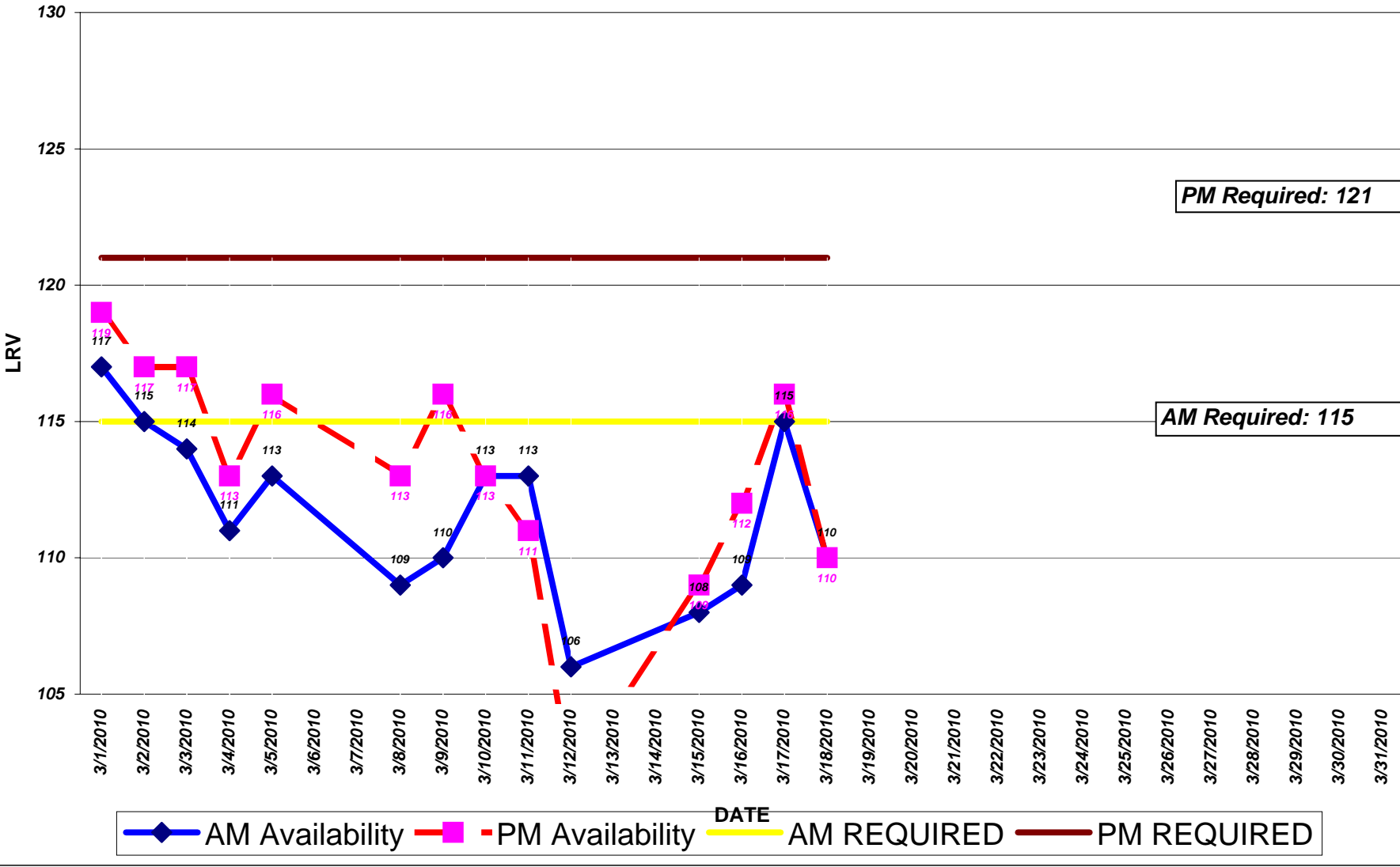
TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
07:53 03/23/10	R OPERATOR ME	72	351	67	N	1471	CARL & COLE (OB)	ACCIDENT, LRV & AUTO	OB	07:53	08:09	20
								[LRV2=1540]SENIOR STAFF & SAFETY*, SYSTEM SAFETY K ANDERSON*, 311*, F ALEJANDRO*, J KELLY*, ISNP R GUZMAN*, INSP R DONALDSON CLEARED & INTERVIEWED OPERTOR @ JUDAH/LAPLAYA. SI GREEN 1471<>1540 @10:20 VEH DELAY: 02:27 LINE DELAY: 00:16	LD	07:53	08:09	
08:10 03/23/10	R OPERATOR GV	72	1575	161	F	1057	BEACH & STOCKTON (OB)	ACCIDENT, PCC & AUTO	OB	08:10	08:21	20
								SENIOR STAFF & SAFETY*, SYSTEM SAFETY K ANDERSON*, NO FORM-R, CLAIMS # 06-A-48*, 311*, F ALEJANDRO*, J KELLY*, NO OPERATOR 799, MGR G WILLIAMS, INSP C GONZALEZ CLEARED VEH DELAY: 00:11 LINE DELAY: 00:11	LD	08:10	08:21	
12:39 03/23/10	R OPERATOR PR	40	2731	3	31	5524	TURK & PARKER (IB)	VEHICLE ACCIDENT COACH / AUTO	IB	12:39	14:59	15
								INSP C WILCHER; SHOP TRUCK 094; SENIOR STAFF / SAFETY*, VIDEO*, ATLAS TOW; OPERATOR WAS 799 SI PRESIDIO N/R [EOR 13:47] VEH DELAY: 01:08				
13:12 03/23/10	R OPERATOR WO	27	3523	189	27	8425	5TH STREET & HOWARD (IB)	ACCIDENT, COACH/AUTO, MINOR, H&R, NO INJURIES	IB	13:12	13:38	14
								INSP. Y CHAN CLEARED. NO OP 799. SAFETY*, VIDEO*, CLAIMS 6A48* VEH DELAY: 00:26				

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
13:24 03/23/10	R OPERATOR WO	27	2819	178	9	8123	11TH STREET & DIVISION (IB)	ACCIDENT, COACH/AUTO, H&R, MINOR, NO INJURIES	IB	13:24	13:39	14
							1098616	INSP. K. JOMOC, SAFETY*, VIDEO*, CLAIMS 6A42, NO OP 799 VEH DELAY: 00:15				
20:03 03/23/10	R INSP.MCCRAY ME	88	1497	140	J	1420	METRO TERMINAL (IB)	SUSPICIOUS PACKAGE. BOMB THREAT J- LINE	IB LD	20:03 20:03	21:19 21:19	86
							1098717	J-LINE SWITCHBACK AT SAN JOSE AVE. & NIAGRA OB-IB. INSP.KINDSTEDT, INSP.WELLS & INSP.MCCRAY INSPECTED J- LINE CARS. SFPD RESPONDED TO CHURCH & DUBOCE. SFPD UNIT.#3E1D & #3H16D. INSP.CASTRO*, FARE INSPECTORS*, 11M10*, STATION AGENTS*, INSP.CASTILLO*. SENIOR STAFF/SAFETY/RAILS* UPAGED. K.ANDERSON*, J.HALEY*, S.LAU*, F.ALEJANDRO*, P.GUTTERMAN*, K.HOLLAND*, J.KELLY*, D.BANBURY*, J.DOUGHERTY*, M.ELLIS*. J.HOULIHAN*, VIDEO PULL*, BART CENTRAL*. VEH DELAY: 01:16 LINE DELAY: 01:16				
20:56 03/23/10	R OPERATOR PO	38	2290	478	14	7133	MISSION & 5TH ST (IB)	ACCIDENT COACH & AUTO	IB	20:56	22:00	25
							1098721	CLAIMS#6A45* VIDEO* SYS.SAFETY* INSP.DENNIS CLEARED VEH DELAY: 01:04				

Line Delays \geq 20 Minutes

TIME DATE		CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
										DI	START	END	CC
10:20 03/23/10	R	OVERHEAD LINE ME	20		49	N	1458	SAN JOSE & DOLORES (OB)	BROKEN PANTOGRAPH	OB	10:20		85
							1098496	[LRV2=1550]4T75,4S20,S48,VIDEO*,.4M3 U-PAGE SS/STAFF* 2 SHUTTLES. SI GREEN N/R	LINE DELAY: 00:24	LD	10:20	10:44	
20:03 03/23/10	R	INSP.MCCRAY ME	88	1497	140	J	1420	METRO TERMINAL (IB)	SUSPICIOUS PACKAGE. BOMB THREAT J-LINE	IB	20:03	21:19	86
							1098717	J-LINE SWITCHBACK AT SAN JOSE AVE. & NIAGRA OB-IB. INSP.KINDSTEDT, INSP.WELLS & INSP.MCCRAY INSPECTED J-LINE CARS. SFPD RESPONDED TO CHURCH & DUBOCE. SFPD UNIT.#3E1D & #3H16D. INSP.CASTRO*, FARE INSPECTORS*, 11M10*, STATION AGENTS*, INSP.CASTILLO*. SENIOR STAFF/SAFETY/RAILS* UPAGED. K.ANDERSON*, J.HALEY*, S.LAU*, F.ALEJANDRO*, P.GUTTERMAN*, K.HOLLAND*, J.KELLY*, D.BANBURY*, J.DOUGHERTY*, M.ELLIS*. J.HOULIHAN*, VIDEO PULL*, BART CENTRAL*. VEH DELAY: 01:16 LINE DELAY: 01:16	LD	20:03	21:19		

LIGHT RAIL VEHICLES AM/PM Required & Availability



Date	Day of week	A.M.		P.M.	
		SCHEDULED	ACTUAL	SCHEDULED	ACTUAL
Light Rail Vehicles (LRVs) Availability - Peak					
March 2010					
03/01/10	MONDAY	115	117	121	119
03/02/10	TUESDAY	115	115	121	117
03/03/10	WEDNESDAY	115	114	121	117
03/04/10	THURSDAY	115	111	121	113
03/05/10	FRIDAY	115	113	121	116
03/08/10	MONDAY	115	109	121	113
03/09/10	TUESDAY	115	110	121	116
03/10/10	WEDNESDAY	115	113	121	113
03/11/10	THURSDAY	115	113	121	111
03/12/10	FRIDAY	115	106	121	102
03/15/10	MONDAY	115	108	121	109
03/16/10	TUESDAY	115	109	121	112
03/17/10	WEDNESDAY	115	115	121	116
03/18/10	THURSDAY	115	110	121	110
03/19/10	FRIDAY	115	107	121	106
03/22/10	MONDAY	115	107	121	112
02/23/10	TUESDAY	115	109	121	109
02/24/10	WEDNESDAY	115	107	121	
02/25/10	THURSDAY	115		121	
02/26/10	FRIDAY	115		121	
03/29/10	MONDAY	115		121	
03/30/10	TUESDAY	115		121	
03/31/10	WEDNESDAY	115		121	

	Maintenance Holds
Green Division	
Daily Maintenance Morning Status Report	
March 24, 2010	
Light Rail Vehicles (LRVs) on Hold Status @ 7:30 a.m.	

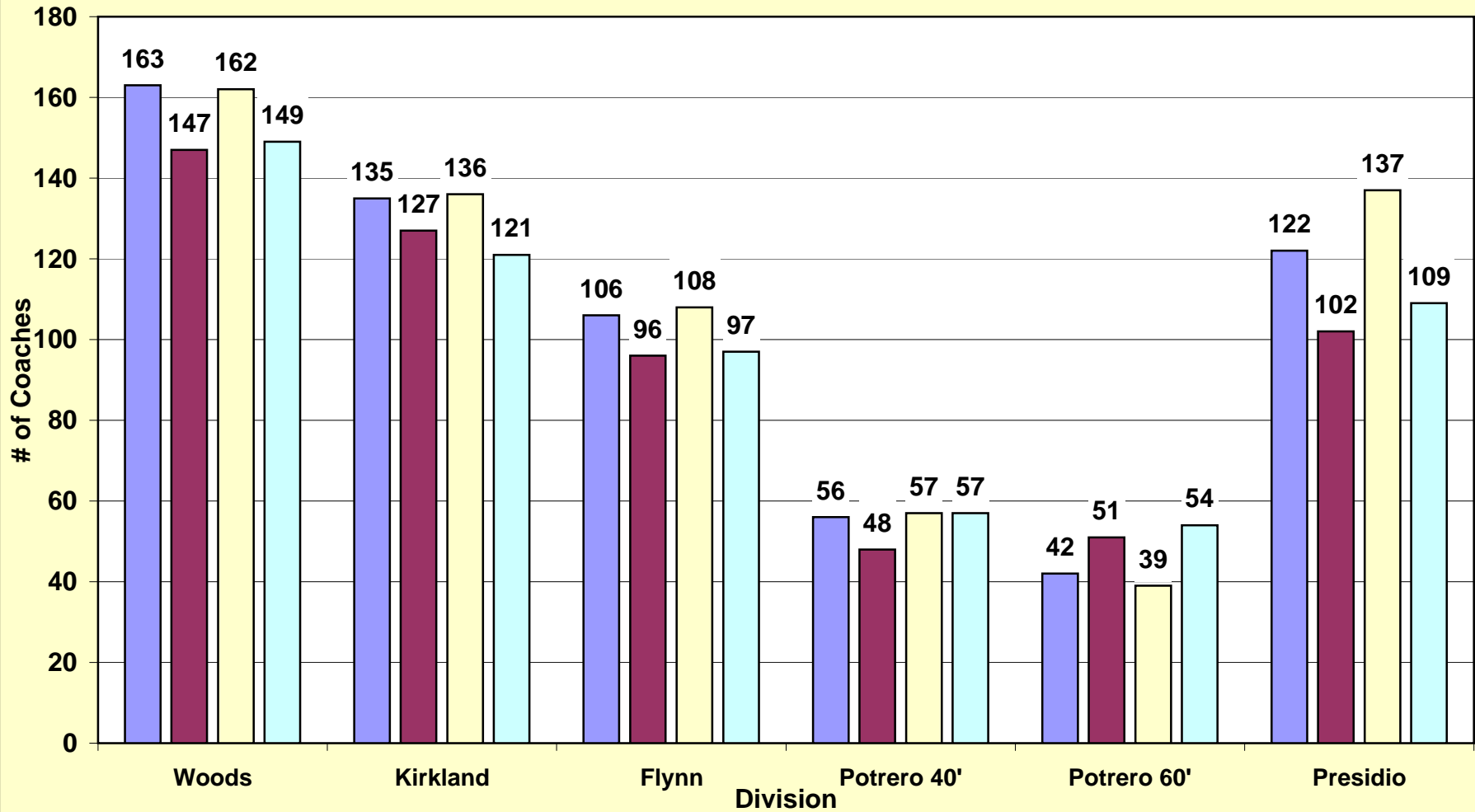
AIR SUPPLY SYSTEM	0
AUTOMATIC TRAIN CONTROL SYSTEM (ATCS)	2
BRAKE SYSTEM	0
COUPLER	0
DOORS / STEPS	0
HEATING/VENTILATION/AIR CONDITIONING (HVAC)	0
LIGHT / MIRROR/WIPER/ARTIC	0
PANTOGRAPHS	0
PROPULSION	1
TRUCK RELATED/ FLAT	0
PREVENTIVE MAINTENANCE	11
SUPPORT SHOP	6
BODY/PAINT/LEAKER	3
FLEET APPEARANCE/CLEANING	0
AWAITING PARTS	0
DESTSIGN / ELECTRICAL/ELECTRONIC	0
ACCIDENT/DERAIL/INVESTIGATION	1
BREDA / VENDOR	10
ENGR / PROJECT	2
LONG TERM HOLDS	8
QUALITY ASSURANCE	0

TOTAL **44**

	LRV2/3	PCC	Milan	Historic
Green Division Daily Maintenance				
24, 2010				March
Morning Status Report @ 7:30 a.m.				
Fleet size	151	21	10	8
Present demand (AM)	116	13	4	3
Maintenance Holds	44	8	5	3
Equipment available for service @ 7:30 a.m.	107	13	5	5

Motor & Trolley Coaches Availability
 A.M. 3/24/10 & 3/23/10 P.M. Peak Time

■ Equipment available for service @ 7:45 a.m.
 ■ Final a.m. pull-out
 ■ Equipment available for service @ 5:30 p.m.
 ■ Final p.m. pull-out



	Woods	Kirkland	Flynn	Subtotal Diesel	Potrero 40'	Potrero 60'	Presidio	Subtotal Trolley	Totals
Bus Maintenance Morning Status Report									
Information Reported by Each Division									
Morning (a.m.) availability									
3/24/10									
Fleet size	191	145	124	460	75	73	165	313	773
Present demand	148	127	97	372	48	53	102	203	575
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	6	1	4	11	1	3	2	6	17
Campaigns / retrofits	1	0	2	3	0	0	0	0	3
Maintenance Holds	28	10	18	56	19	31	43	93	149
Awaiting parts	5	1	0	6	3	5	10	18	24
Radio	1	0	2	3	0	0	3	3	6
Farebox	1	0	0	1	0	0	0	0	1
Equipment available for service @ 7:45 a.m.	163	135	106	404	56	42	122	220	624
Final a.m. pull-out	147	127	96	370	48	51	102	201	571
Reserve fleet usage	1	0	0	1	0	12	0	12	13
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	0	0	0
Operator not outs	1	0	1	2	0	2	0	2	4
Afternoon (p.m.) availability									
3/23/10									
Fleet size	191	145	124	460	75	73	165	313	773
Present demand	149	121	97	367	63	54	109	226	593
Extra service	7	0	0	7	N/A	N/A	N/A	N/A	7
Scheduled maintenance	6	1	5	12	1	2	0	3	15
Campaigns / retrofits	1	0	0	1	0	0	0	0	1
Maintenance holds	29	9	16	54	18	34	28	80	134
Awaiting parts	5	1	0	6	3	10	9	22	28
Radio	0	0	0	0	0	0	0	0	0
Farebox	0	0	0	0	0	0	0	0	0
Equipment available for service @ 5:30 p.m.	162	136	108	406	57	39	137	233	639
Final p.m. pull-out	149	121	97	367	57	54	109	222	589
Reserve fleet usage	1	0	0	1	0	15	0	14	15
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	0	0	0
Operator not outs	0	0	0	0	4	1	0	5	5

	Schedul ed	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
Full-Time Operators Absenteeism											
Day:TUESDAY, MARCH 23, 2010											
Green	231	50	10	7	20	13	21.6	4.3	3.0	8.7	5.6
Cable Car	140	20	4	4	6	6	14.3	2.9	2.9	4.3	4.3
Potrero	244	48	15	5	20	8	19.7	6.1	2.0	8.2	3.3
Presidio	197	40	10	9	16	5	20.3	5.1	4.6	8.1	2.5
Kirkland	251	36	13	5	9	9	14.3	5.2	2.0	3.6	3.6
Woods	318	51	16	6	16	13	16.0	5.0	1.9	5.0	4.1
Flynn	189	43	14	5	20	4	22.8	7.4	2.6	10.6	2.1
Total	1,570	288	82	41	107	58	18.3%	5.2%	2.6%	6.8%	3.7%

Summary For The Last 7 Days

TUESDAY 03 16 10	1559	286	90	41	110	45	18%	6%	3%	7%	3%
WEDNESDAY 03 17 10	1570	293	92	39	112	54	19%	6%	3%	7%	4%
THURSDAY 03 18 10	1575	298	92	41	112	55	19%	6%	3%	7%	4%
FRIDAY 03 19 10	1594	354	130	42	112	70	22%	8%	3%	7%	4%
SATURDAY 03 20 10	1086	246	88	28	83	47	23%	8%	3%	8%	4%
SUNDAY 03 21 10	1027	232	86	24	79	43	23%	8%	2%	8%	4%
MONDAY 03 22 10	1576	319	101	42	111	65	20%	6%	3%	7%	4%

* **Unplanned leave includes:** absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...
+ **Other reasons includes:** 1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.