

DAILY SERVICE DELIVERY OVERVIEW

WEDNESDAY, MARCH 23, 2011

1. RUNS PULLED OUT- IN SERVICE:

	SCHEDULED	PULLED OUT IN SERVICE %	RUNS NON OUT	RUNS WORKED AT OVER TIME
SYSTEM WIDE	1174	97.1	34	49

2. VEHICLES AVAILABILITY

	SCHEDULED	AVAILABLE	SPARE RATIO
LRV	114	116	2%
F LINE	20	21	5%
CABLE CAR	26	29	12%
WOODS	140	178	27%
KIRKLAND	111	126	14%
FLYNN	103	111	8%
POTRERO 40'	49	64	31%
POTRERO 60'	53	39	-26%
PRESIDIO	103	110	7%
TOTAL	719	794	10%

3. OPERATORS' ABSENTEEISM:

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Green	201	60	5	11	22	22
Cable Car	115	26	2	5	12	7
Potrero	237	52	13	8	23	8
Presidio	192	28	6	4	13	5
Kirkland	218	34	9	6	15	4
Woods	327	84	14	16	45	9
Flynn	200	31	7	4	16	4
TOTAL	1,490	315	56	54	146	59

4. ACCIDENTS & DELAYS > 20 MINUTES:

ACCIDENTS:

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
08:19 03/23/11	R OPERATOR WO	11	1333	41	67	8510	24TH ST & MISSION (OB)	ACCIDENT COACH & TREE	OB	06:40		39
						1161185	OPERATOR CLEARED, SEE INTERVIEW TAG #1161187					
10:55 03/23/11	R OPERATOR KI	11	1264	604	10	8332	BROADWAY & MONTGOMERY (OB)	ACCIDENT COACH & AUTO (DOOR)	OB	10:55	12:25	39
						1161224	INSP WILCHER, LEAD INSP STUART*, SYSTEM SAFETY*, 6A01*, VIDEO*, RIGHT FRONT BUMPER OF COACH DAMAGE, AUTO WAS TOWED, NO 799 VEH DELAY: 01:30					
16:04 03/23/11	R OPERATOR WO	26	3122	224	67	8518	24TH STREET & MISSION (OB)	ACCIDENT COACH AND TRUCK (HIT AND RUN)	OB	16:04		11
						1161223	OPERATOR CLEARED SEE INTERVIEW TAG					

LINE DELAY > 20 MINUTES:

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
11:06 03/23/11	R OPERATOR CA	12	0613	24	60	23	HYDE & NORTH POINT (OB)	SLOT BLADE	OB LD	11:06 11:06	11:27 11:27	12
							1161177 INSP ALLEN & WONG. CABLE SHOP 665 & CABLE MACH. MGR BANBURY* SS* NO INJURY. OP. REPORT COULD*NT STOP CAR AND PULLED SLOT BLADE. NO 799 SI CABLE CAR 2 @12:41 VEH DELAY: 01:35 LINE DELAY: 00:21					
16:12 03/23/11	R OPERATOR CA	11	2207	49	60	13	POWELL & POST (OB)	SFPD BLOCKING	OB LD	16:12 16:12	16:55 16:55	30
							1161275 INSP C ALLEN; INSP E TUCKER; INSP S GARNICA RESP. CABLE SHOP 665 CLEARED. 59 & 60 LINE SWITCHED BACK AT POWELL & WASHINGTON. REROUTES FOR 2 & 3 LINE. MGR D BANBURY*. VEH DELAY: 00:43 LINE DELAY: 00:43					
23:31 03/23/11	R OPERATOR ME	13	2082	113	T	1509	3RD STREET & HESTER (OB)	BLOCKED / AUTO ON TRACK-WAY	OB LD	23:31 23:31	23:53 23:53	86
							1161299 MRU 4S43 & MRU 4S30. INSP.HENLEY & INSP.MCGEHEE CLEARED. OPERATORS & PASSENGERS NOTIFIED. FOLLOWER RUN 116/T/1524 HELD AT BAYSHORE & SUNNYDALE. SENIOR/STAFF/SAFETY/RAILS* UPAGED. VEH DELAY: 00:22 LINE DELAY: 00:22					

	Runs Missed	RDO	Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Missed Runs %
Missed Service By Division Due To No Regular Day Off (RDO)						
WEDNESDAY 03/23/2011						
Revised 9/07/10						
Cable Car one-piece	0	0	49	0	0	100%
Cable Car multi-piece						
Flynn one-piece	1	4	163	1	4	99%
Flynn multi-piece						
Kirkland one-piece	3	4	182	3	4	98%
Kirkland multi-piece						
Woods one-piece	15	9	265	15	9	94%
Woods multi-piece						
Potrero one-piece	5	4	181	5	4	97%
Potrero multi-piece						
Presidio one-piece	0	12	161	0	12	100%
Presidio multi-piece						
Metro one-piece	8	13	141	8	13	94%
Metro multi-piece						
F Line one-piece	2	3	32	2	3	94%
F Line multi-piece						
System total			1174	34	49	97.1%