

DAILY SERVICE DELIVERY OVERVIEW

FRIDAY, MARCH 25, 2011

1. RUNS PULLED OUT- IN SERVICE:

	SCHEDULED	PULLED OUT IN SERVICE %	RUNS NON OUT	RUNS WORKED AT OVER TIME
SYSTEM WIDE	1174	96.6	40	40

2. VEHICLES AVAILABILITY

	SCHEDULED	AVAILABLE	SPARE RATIO
LRV	114	115	1%
F LINE	20	22	10%
CABLE CAR	26	30	15%
WOODS	140	179	28%
KIRKLAND	111	124	12%
FLYNN	103	112	9%
POTRERO 40'	49	55	12%
POTRERO 60'	53	34	-36%
PRESIDIO	103	103	0%
TOTAL	719	774	8%

3. OPERATORS' ABSENTEEISM:

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Green	212	59	5	10	21	23
Cable Car	118	33	5	5	19	4
Potrero	238	71	22	7	27	15
Presidio	196	31	4	4	13	10
Kirkland	216	37	7	6	15	9
Woods	330	83	22	11	38	12
Flynn	200	28	6	3	14	5
TOTAL	1,510	342	71	46	147	78

4. ACCIDENTS & DELAYS > 20 MINUTES:

ACCIDENTS:

TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
15:29 03/25/11	R OPERATOR KI	34	1859	671	47	8304	VAN NESS & GROVE (IB)	NON INJURY ACCIDENT, COACH / AUTO, HIT & RIN.	IB	15:29	16:11	24
				1161639			INSP BROWN L, S/S*, VIDEO*, CLAIMS #6A40*, MINOR, NO 799. VEH DELAY: 00:42					
17:12 03/25/11	R OPERATOR FL	39	1576	540	8X	6204	POTRERO & 24TH STREET (IB)	ACCIDENT COACH AND AUTO	IB	17:12	17:48	11
				1161647			INSPECTOR JIANG, J. CLEARED, CLAIMS 6A50*, VIDEO *, SYSTEM SAFETY *, MINOR DAMAGE NO 799 VEH DELAY: 00:36					
17:37 03/25/11	T OPERATOR KI	39	2953	740	28	8322	DOYLE DRIVE (OB)	ALLEGED NON INJURY MUNI ACCIDENT.	OB	17:37		24
				1161700			S/S*, VIDEO*, CLAIMS #6A50*, INTERVIEW LATER.					

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
20:57 03/25/11	R OPERATOR PO	15	3728	456	14	7132	MISSION & 2ND ST. (OB)	NON INJURY MUNI ACCIDENT.	OB	20:57	21:51	24
							1161708	INSP ALDANA T, S/S*, VIDEO*, CLAIMS #6A50*, MINOR, NO 799. VEH DELAY: 00:54				
22:56 03/25/11	R OPERATOR PO	34	3213	447	22	5426	CHURCH & 15TH STREET (OB)	COACH / AUTO COLLISION - INJURY	OB	22:56	00:01	34
							1161661	INSP WILSON, L CLEARED, INSP VELACRUZ, A RESPONDED, RESCUE OPERATOR #3019 RESPONDED, SFPD UNIT #3D11D & #3D117 RESPONDED, ENGINE 6 RESPONDED, MEDIC 66 RESPONDED, CLAIMS (6A50)*, VIDEO*, SYSTEM SAFETY*, WORKERS COMP MON-FRI*, PEER ASSISTANCE*, TWU 250A*, DRIVER TRANSPORTED TO KAISER HOSPITAL SI POTRERO N/R VEH DELAY: 01:05				

LINE DELAY > 20 MINUTES:

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
09:11 03/25/11	R OPERATOR ME	20					MMT (IB)	ROLLING DELAY DISTURBED BLOCKS ^NH^, ^NL^, ^NG^	IB LD	09:11 09:11	09:46	20
							1161616	311*, J KELLY*, J HALEY, JR.*, D PUGLISI*, W TOM*, ALL MRO INSPECTORS & MANAGERS*, LSGP, SUBWAY PA, STATION AGENT PHONETREE, CCO PREP/RESET, SIGNAL # 501 (HARD RE-SET RELAY ROOM), CLEARED LINE DELAY: 00:35				
11:00 03/25/11	R OPERATOR WO	32	1875	119	52	8527	GOLD MINE & DIAMOND (IB)	SFPD BLOCKING	IB LD	11:00 11:00	11:22 11:22	30
							1161606	SFPD CLEARED. INSP E TUCKER RESP. VEH DELAY: 00:22 LINE DELAY: 00:22				
11:26 03/25/11	R OPERATOR KI	32	2612	621	28	8325	LYON & FRANCISCO (OB)	CHP BLOCKING	OB LD	11:26 11:26	11:38 13:18	30
							1161619	OPERATOR REROUTED. INSP B JOHNSON; INSP B LUM RESP. OUTBOUND REROUTE FOR THE 28-LINE. LEAD INSP L DAVIS*. VEH DELAY: 00:12 LINE DELAY: 01:52				
18:04 03/25/11	T CABLE MACHINE CA	21					POWELL LINE (IB,OB)	TENSION CARRIAGE	IB LD	18:04 18:04	19:57 19:57	21
							1161653	CABLE MACHINERY, INSP. S. GARNICA, INSP. J. KWONG, CABLE SHOP 665, CABLE CAR SUPT. D. BANBURY*, CABLE CAR DISPATCHER*, 59 & 60 LINES WERE SWITCHED BACK AT WASHINGTON AND POWELL, FOUR SHUTTLE COACHES WERE USED. VEH DELAY: 01:53 LINE DELAY: 01:53				