

## DAILY SERVICE DELIVERY OVERVIEW

### SUNDAY, MARCH 27, 2011

#### 1. RUNS PULLED OUT- IN SERVICE:

	SCHEDULED	PULLED OUT IN SERVICE %	RUNS NON OUT	RUNS WORKED AT OVER TIME
<b>SYSTEM WIDE</b>	<b>773</b>	<b>98.7</b>	<b>10</b>	<b>62</b>

#### 2. VEHICLES AVAILABILITY (MONDAY AM)

	SCHEDULED	AVAILABLE	SPARE RATIO
<b>LRV</b>	<b>114</b>	<b>116</b>	<b>2%</b>
<b>F LINE</b>	<b>18</b>	<b>20</b>	<b>11%</b>
<b>CABLE CAR</b>	<b>26</b>	<b>30</b>	<b>15%</b>
<b>WOODS</b>	<b>140</b>	<b>177</b>	<b>26%</b>
<b>KIRKLAND</b>	<b>111</b>	<b>124</b>	<b>12%</b>
<b>FLYNN</b>	<b>103</b>	<b>124</b>	<b>20%</b>
<b>POTRERO 40'</b>	<b>44</b>	<b>61</b>	<b>39%</b>
<b>POTRERO 60'</b>	<b>47</b>	<b>37</b>	<b>-21%</b>
<b>PRESIDIO</b>	<b>98</b>	<b>98</b>	<b>0%</b>
<b>TOTAL</b>	<b>701</b>	<b>787</b>	<b>12%</b>

### 3. OPERATORS' ABSENTEEISM:

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
<b>Green</b>	<b>115</b>	<b>21</b>	<b>5</b>	<b>4</b>	<b>7</b>	<b>5</b>
<b>Cable Car</b>	<b>99</b>	<b>23</b>	<b>3</b>	<b>6</b>	<b>10</b>	<b>4</b>
<b>Potrero</b>	<b>162</b>	<b>36</b>	<b>17</b>	<b>3</b>	<b>8</b>	<b>8</b>
<b>Presidio</b>	<b>135</b>	<b>23</b>	<b>2</b>	<b>8</b>	<b>5</b>	<b>8</b>
<b>Kirkland</b>	<b>125</b>	<b>27</b>	<b>9</b>	<b>7</b>	<b>6</b>	<b>5</b>
<b>Woods</b>	<b>185</b>	<b>35</b>	<b>8</b>	<b>8</b>	<b>7</b>	<b>12</b>
<b>Flynn</b>	<b>151</b>	<b>34</b>	<b>5</b>	<b>8</b>	<b>9</b>	<b>12</b>
<b>TOTAL</b>	<b>972</b>	<b>199</b>	<b>49</b>	<b>44</b>	<b>52</b>	<b>54</b>

### 4. ACCIDENTS & DELAYS > 20 MINUTES:

#### ACCIDENTS:

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
09:18 03/27/11	R OPERATOR FL	14	2767	468	14L	6283	MAIN & MISSION (OB)	ACCIDENT, COACH/AUTO, MODERATE DAMAGE TO COACH, MAJOR DAMAGE TO AUTO, NO INJURIES	OB	09:18	10:37	14
						1161899	INSPS. T.KONG/R.JONES, MGR. J.STUART, RCS 201, SFPD RESP. SYSTEM/SAFETY*, VIDEO*, CLAIMS 6A46*, OP 799. SI FLYNN N/R [EOR 17:50] VEH DELAY: 08:32					
15:23 03/27/11	R OPERATOR ME	87	2925	87	J	1455	GENEVA & SAN JOSE (IB)	OPERATOR BEING VERBALLY ABUSED(FEELS UNSAFE)	IB	15:21	15:30	29
						1161948	CADELINA SFPD* #3H16C VEH DELAY: 00:09					
19:45 03/27/11	R OPERATOR PO	24	3917	471	24	5408	DIVISADERO & PINE (IB)	COACH / AUTO COLLISION - NO INJURY	IB	19:45	20:33	34
						1162002	INSP DENNIS, E CLEARED, VIDEO*, CLAIMS (6A42)*, NO 799 VEH DELAY: 00:48					

**LINE DELAY > 20 MINUTES:**

TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
06:00 03/27/11	R CABLE MACHINE CA	36			59		POWELL BETWEEN JACKSON & MARKET (IB,OB)	UPDATE ELECTRICAL SYSTEM	IB LD	06:00 06:00	09:38	26
					1161872		INSP ALLEN, C (8T43A) RESP. 4 SHUTTLE RUNNING. PAGE SENT OUT LINE DELAY: 03:38					
09:20 03/27/11	R OPERATOR WO	35	3776	072	48	8444	22ND STREET & PENNSYLVANIA (IB,OB)	SFFD BLOCKING	IB LD	09:20 09:20	09:24 11:18	26
					1161895		INSP HENDERSON, B (1T67). VEH DELAY: 00:04 LINE DELAY: 01:58					