



**Muni
Service Delivery
Daily Report**

Sunday, March 28, 2010





Content

• Not outs for the a.m. rush hour	3
• Not outs for the p.m. rush hour	4
• Daily not outs & RDO report	5
• Accidents & line delays > 20 minutes	6
• Vehicles availability and maintenance reports	
Light Rail Vehicles Count (chart)	9
Light Rail Maintenance Hold	10
Light Rail Maintenance Available	11
Light Rail Maintenance Count	12
Motor & Trolley Buses Pull Outs (chart)	13
Motor & Trolley Buses Pull Outs (details)	14
• Operators absenteeism report	15

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull- outs: No Operators	Late Pull- outs: No Equipment	Lines affected
---------------------------------------	---------------------------------------	--	--	-----------------------

Runs Not Out and Late Out for Rush Hours

03 29 2010 MONDAY MORNING REPORT

Cable Car	0	0	0	0	
Flynn	2	0	3	1	8X=1, 14XL=1
Kirkland	6	0	0	0	1X=1, 2=1, 19=2, 47=2
Woods	20	0	2	0	9=3, 16X=1, 18=1, 23=1, 27=1, 29=2, 44=2, 48=1, 52=1, 54=3, 71=3, 88=1
Potrero	4	0	2	0	14=3, 22=1
Presidio	3	0	0	0	21=1, 30=1, 31=1
Green	0	0	0	0	
F line	0	0	0	0	
TOTAL	35	0	7	1	

Special Events
Emergency Equipment Demand - Reason
Division
Number of coaches
Report data compiled as of - 0750 HOURS (TIME)

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Afected lines
-------------------------------	-------------------------------	-------------------------------------	-------------------------------------	----------------------

3-28-10 PM NOLO REPORT

Cable Car	4	0	0	0	2=59 2=60
Flynn	5	0	3	0	1=9 1=14L1=38 2=71
Kirkland	0	0	0	0	
Woods	2	0	0	0	1=27 1=44
Potrero	7	0	1	0	1=6 3=14 1=22 1=30 1=49
Presidio	0	0	0	0	
Metro	0	0	0	0	
F line	0	0	0	0	
TOTAL	18	0	4	0	

Special Events

Emergency Equipment Demand - Reason

Division

Number of coaches

REPORT DATA COMPILED AS OF 1600 HRS

	Runs Missed	RDO	Missed Runs %	Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Pulled Out Runs %
Missed Service By Division Due To No Regular Day Off (RDO)							
SUNDAY 03/28/2010 -							
SIGN UP DEC 2009							
Cable Car one-piece	6	9	27.3%	46	6	9	87.0%
Cable Car multi-piece	0		0.0%				
Flynn one-piece	7	5	18.4%	121	8	5	93.4%
Flynn multi-piece	2		2.9%				
Kirkland one-piece	2	3	3.5%	126	2	3	98.4%
Kirkland multi-piece	0		0.0%				
Woods one-piece	4	7	4.6%	142	4	7	97.2%
Woods multi-piece	0		0.0%				
Potrero one-piece	13	8	19.4%	136	16	8	88.2%
Potrero multi-piece	6		6.7%				
Presidio one-piece	1	11	1.9%	115	2	11	98.3%
Presidio multi-piece	2		2.4%				
Metro one-piece	0	12	0.0%	77	0	12	100.0%
Metro multi-piece	0		0.0%				
F Line one-piece	0	2	0.0%	30	0	2	100.0%
F Line multi-piece	0		0.0%				
System total				793	38	57	95.2%

Accidents

Sun Mar 28, 2010

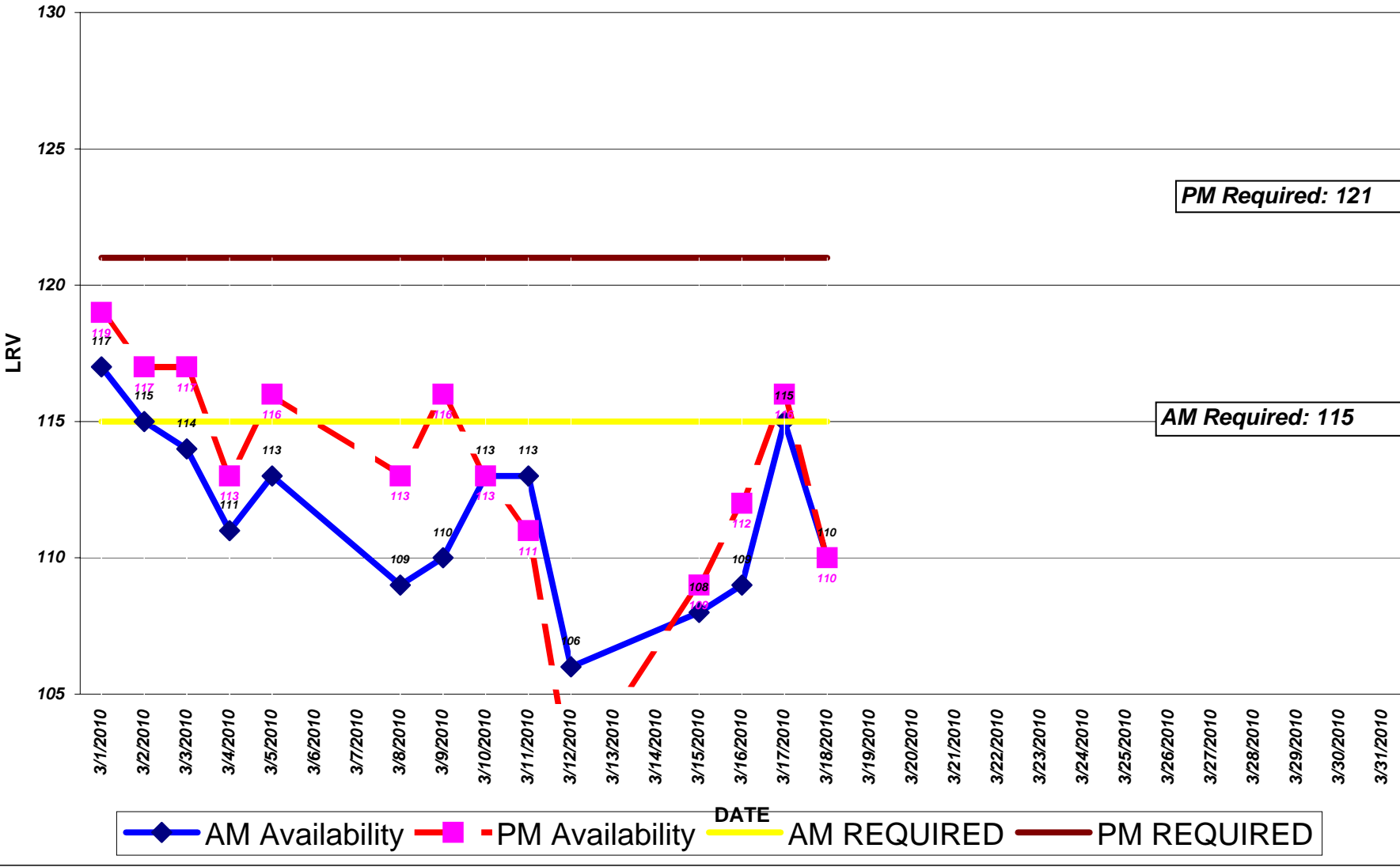
TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
10:16 03/28/10	R OPERATOR CA	18	1803	012	59	0025	POWELL & POST (IB)	ACCIDENT (CABLE CAR / PEDESTRIAN), 9 YRS OLD BOY HAS A MINOR CUT AT THE LEFT SIDE BY THE HIP.	IB LD	10:16 10:16	10:54 10:54	26
							1099445	INSP C. ALLEN, SYSTEM SAFETY, CLAIM 6A01, SFFD ENGINE # 1, SFPD UNIT # 3A-46-B, SFPD MOTORCYCLE UNIT # 4B-202 RESP. CASE # 100290228, MEDIC 68 TRANSPORTED PEDESTRIAN TO SFGH. INSP B. WONG TRANSPORTED OPERATOR # 1803 FOR 799. MGR YORK KWAN*, MGR J. STAURT*, S. LAU*, J. KELLY*, D. BANBURY*, S. BRITT*. INSP C. ALLEN INTERVIEWED 09/59/12 AS WITNESS. 59 & 60 LINE CABLE CAR GO AROUND THE HORN AT WASHINTON & POWELL. TWO SHUTTLE COACH SECURED, NEVER USE. SI CABLE CAR N/R VEH DELAY: 00:38 LINE DELAY: 00:38				
11:34 03/28/10	R OPERATOR WO	18	2284	39	44	8162	9TH AVENUE & JUDAH (IB)	ACCIDENT, COACH/ AUTO NO INJURIES.	IB	11:34	12:57	32
							1099452	INSP L. SMITH RESPONDED. S/S*, CLAIMS*, VIDEO*, NO INJURIES, NO 799. WITNESSED BY RUN 371/6/5450, VIDEO*. SI WOODS N/R VEH DELAY: 01:23				
13:10 03/28/10	R OPERATOR CA	26	2441	015	60	0001	HYDE & BAY (OB)	SLOT BLADE (AUTO CUT INFRONT OF CABLE CAR), NO INJURY.	OB LD	13:10 13:10	13:27 13:27	26
							1099454	INSP J. KWONG, SHOP TRUCK 665, CABLE MACHINERY RESP. MGR YORK KWAN* VEH DELAY: 00:17 LINE DELAY: 00:17				
16:04 03/28/10	R OPERATOR FL	27	3817	525	9	6408	2ND ST. & MARKET (OB)	SUSPICIOUS BAG.	OB	16:04	16:21	24
							1099474	SFPD, INSP SMITH L, 1M1*. VEH DELAY: 00:17				

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
16:32 03/28/10	R OPERATOR WO	26	2676	81	18	8168	GREAT HIGHWAY & SKYLINE (OB)	MINOR NON INJURY ACCIDENT, COACH/ AUTO.	OB	16:32	17:48	24
						1099486	INSP ESPINOZA T, S/S*, VIDEO*, CLAIMS #6A01 VEH DELAY: 01:16					

Line Delays \geq 20 Minutes

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
10:16 03/28/10	R OPERATOR CA	18	1803	012	59	0025	POWELL & POST (IB)	ACCIDENT (CABLE CAR / PEDESTRIAN), 9 YRS OLD BOY HAS A MINOR CUT AT THE LEFT SIDE BY THE HIP.	IB LD	10:16 10:16	10:54 10:54	26
							1099445 INSP C. ALLEN, SYSTEM SAFETY, CLAIM 6A01, SFFD ENGINE # 1, SFPD UNIT # 3A-46-B, SFPD MOTORCYCLE UNIT # 4B-202 RESP. CASE # 100290228, MEDIC 68 TRANSPORTED PEDESTRIAN TO SFGH. INSP B. WONG TRANSPORTED OPERATOR # 1803 FOR 799. MGR YORK KWAN*, MGR J. STAURT*, S. LAU*, J. KELLY*, D. BANBURY*, S. BRITT*. INSP C. ALLEN INTERVIEWED 09/59/12 AS WITNESS. 59 & 60 LINE CABLE CAR GO AROUND THE HORN AT WASHINTON & POWELL. TWO SHUTTLE COACH SECURED, NEVER USE. SI CABLE CAR N/R VEH DELAY: 00:38 LINE DELAY: 00:38					
16:11 03/28/10	R OPERATOR CA	29	2726	028	61	50	CALIFORNIA & MASON (OB)	BUMPER BAR	OB LD	16:11 16:11	16:33 16:33	26
							1099488 INSP J. KWONG, CABLE MACHINERY RESP, SHOP TRUCK 665 TOW CAR # 50 IN. SI CABLE CAR 50 @17:33 VEH DELAY: 01:22 LINE DELAY: 00:22					
21:22 03/28/10	R OPERATOR CA	29	2136	41	61	54	CALIFORNIA & SANSOME (IB)	SOMETHING DRAGING UNDER CAR.	IB LD	21:22 21:22	21:55 21:44	24
							1099181 INSP BEMNET A, SHOP TRUCK #665, NO MERIT. VEH DELAY: 00:33 LINE DELAY: 00:22					

LIGHT RAIL VEHICLES AM/PM Required & Availability



Date	Day of week	A.M.	P.M.		
SCHEDULED ACTUAL SCHEDULED ACTUAL					
Light Rail Vehicles (LRVs) Availability - Peak					
March 2010					
03/01/10	MONDAY	115	117	121	119
03/02/10	TUESDAY	115	115	121	117
03/03/10	WEDNESDAY	115	114	121	117
03/04/10	THURSDAY	115	111	121	113
03/05/10	FRIDAY	115	113	121	116
03/08/10	MONDAY	115	109	121	113
03/09/10	TUESDAY	115	110	121	116
03/10/10	WEDNESDAY	115	113	121	113
03/11/10	THURSDAY	115	113	121	111
03/12/10	FRIDAY	115	106	121	102
03/15/10	MONDAY	115	108	121	109
03/16/10	TUESDAY	115	109	121	112
03/17/10	WEDNESDAY	115	115	121	116
03/18/10	THURSDAY	115	110	121	110
03/19/10	FRIDAY	115	107	121	106
03/22/10	MONDAY	115	107	121	112
02/23/10	TUESDAY	115	109	121	109
02/24/10	WEDNESDAY	115	107	121	106
02/25/10	THURSDAY	115	105	121	108
02/26/10	FRIDAY	115	111	121	107
03/29/10	MONDAY	115	107	121	
03/30/10	TUESDAY	115		121	
03/31/10	WEDNESDAY	115		121	

	Maintenance Holds
Green Division	
Daily Maintenance Morning Status Report	
March 29, 2010	
Light Rail Vehicles (LRVs) on Hold Status @ 7:30 a.m.	

AIR SUPPLY SYSTEM	0
AUTOMATIC TRAIN CONTROL SYSTEM (ATCS)	0
BRAKE SYSTEM	2
COUPLER	0
DOORS / STEPS	1
HEATING/VENTILATION/AIR CONDITIONING (HVAC)	0
LIGHT / MIRROR/WIPER/ARTIC	0
PANTOGRAPHS	0
PROPULSION	0
TRUCK RELATED/ FLAT	0
PREVENTIVE MAINTENANCE	14
SUPPORT SHOP	4
BODY/PAINT/LEAKER	3
FLEET APPEARANCE/CLEANING	0
AWAITING PARTS	0
DESTSIGN / ELECTRICAL/ELECTRONIC	0
ACCIDENT/DERAIL/INVESTIGATION	0
BREDA / VENDOR	10
ENGR / PROJECT	2
LONG TERM HOLDS	8
QUALITY ASSURANCE	0

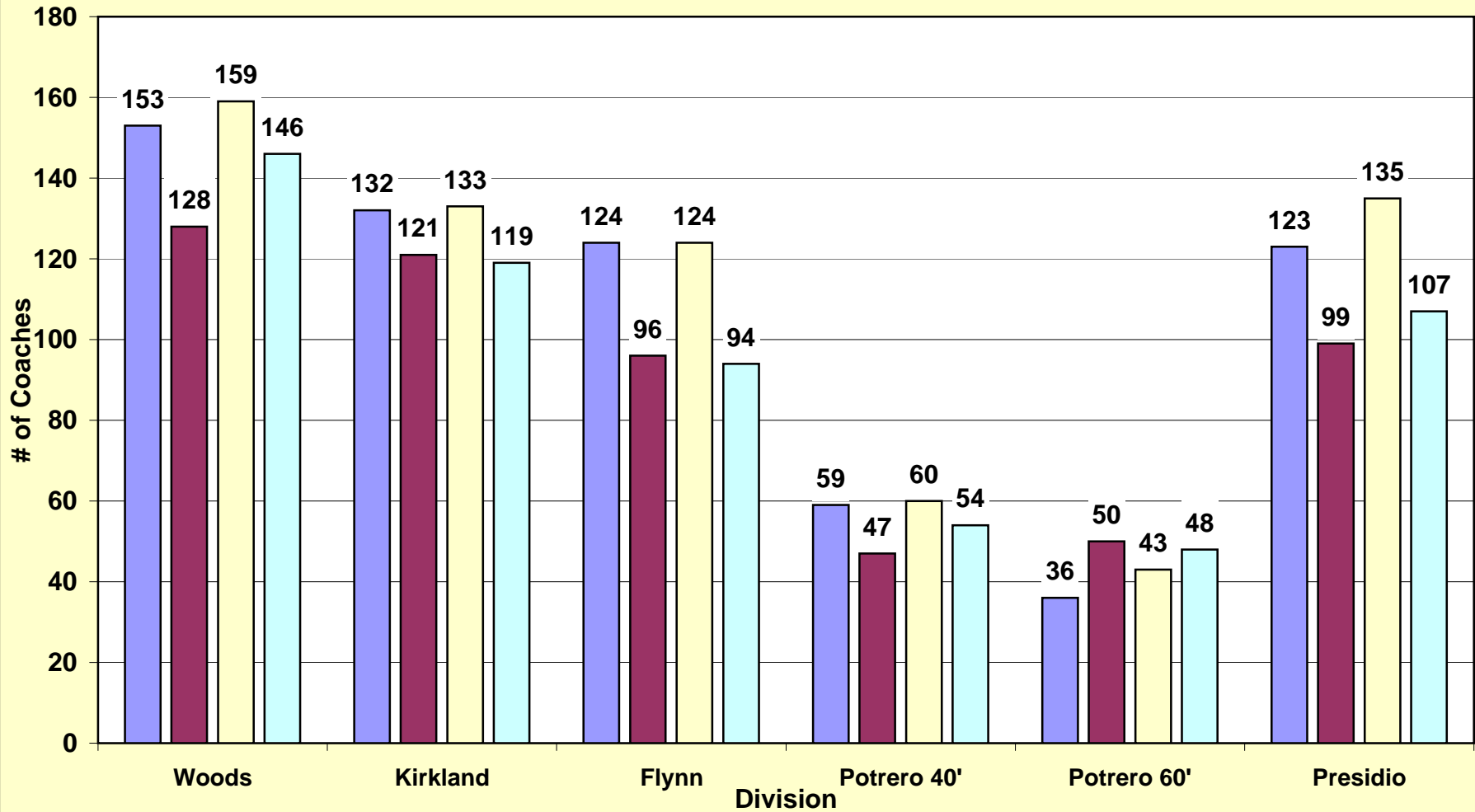
TOTAL **44**

	LRV2/3	PCC	Milan	Historic
Green Division Daily Maintenance				
29, 2010				March
Morning Status Report @ 7:30 a.m.				
Fleet size	151	21	10	8
Present demand (AM)	116	13	4	3
Maintenance Holds	44	7	5	3
Equipment available for service @ 7:30 a.m.	107	14	5	5

	Woods	Kirkland	Flynn	Subtotal Diesel	Potrero 40'	Potrero 60'	Presidio	Subtotal Trolley	Totals
Bus Maintenance Morning Status Report									
Information Reported by Each Division									
Morning (a.m.) availability									
3/29/10									
Fleet size	191	145	124	460	75	73	165	313	773
Present demand	148	127	97	372	48	53	102	203	575
Extra service	4	0	0	4	N/A	N/A	N/A	N/A	4
Scheduled maintenance	5	1	0	6	1	2	2	5	11
Campaigns / retrofits	1	0	0	1	0	0	0	0	1
Maintenance Holds	38	13	0	51	16	37	42	95	146
Awaiting parts	4	1	0	5	3	5	10	18	23
Radio	1	0	2	3	0	0	0	0	3
Farebox	1	0	0	1	0	1	0	1	2
Equipment available for service @ 7:45 a.m.	153	132	124	409	59	36	123	218	627
Final a.m. pull-out	128	121	96	249	47	50	99	196	445
Reserve fleet usage	0	0	0	0	0	10	0	10	10
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	0	0	0
Operator not outs	20	6	0	26	1	3	3	7	33
Afternoon (p.m.) availability									
3/26/10									
Fleet size	191	145	124	460	75	73	165	313	773
Present demand	149	121	97	367	63	54	109	226	593
Extra service	7	0	0	7	N/A	N/A	N/A	N/A	7
Scheduled maintenance	5	1	0	6	0	0	0	0	6
Campaigns / retrofits	1	0	0	1	0	0	0	0	1
Maintenance holds	32	12	0	44	0	0	30	30	74
Awaiting parts	5	1	0	6	0	0	10	10	16
Radio	0	0	0	0	0	0	0	0	0
Farebox	0	0	0	0	0	0	0	0	0
Equipment available for service @ 5:30 p.m.	159	133	124	416	60	43	135	283	699
Final p.m. pull-out	146	119	94	265	54	48	107	107	372
Reserve fleet usage	7	0	0	7	0	5	0	0	7
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	0	0	0
Operator not outs	3	2	0	5	0	0	2	2	7

Motor & Trolley Coaches Availability
 A.M. 3/29/10 & 3/26/10 P.M. Peak Time

■ Equipment available for service @ 7:45 a.m.
 ■ Final a.m. pull-out
 ■ Equipment available for service @ 5:30 p.m.
 ■ Final p.m. pull-out



	Schedul ed	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
Full-Time Operators Absenteeism											
Day: SUNDAY, MARCH 28, 2010											
Green	147	42	13	6	16	7	28.6	8.8	4.1	10.9	4.8
Cable Car	111	24	7	4	6	7	21.6	6.3	3.6	5.4	6.3
Potrero	157	45	20	4	14	7	28.7	12.7	2.5	8.9	4.5
Presidio	136	33	15	7	7	4	24.3	11.0	5.1	5.1	2.9
Kirkland	156	34	16	2	7	9	21.8	10.3	1.3	4.5	5.8
Woods	189	39	14	4	13	8	20.6	7.4	2.1	6.9	4.2
Flynn	147	33	13	6	10	4	22.4	8.8	4.1	6.8	2.7
Total	1,043	250	98	33	73	46	24.0%	9.4%	3.2%	7.0%	4.4%

Summary For The Last 7 Days

SUNDAY 03 21 10	1027	232	86	24	79	43	23%	8%	2%	8%	4%
MONDAY 03 22 10	1576	319	101	42	111	65	20%	6%	3%	7%	4%
TUESDAY 03 23 10	1570	288	82	41	107	58	18%	5%	3%	7%	4%
WEDNESDAY 03 24 10	1576	288	78	41	112	57	18%	5%	3%	7%	4%
THURSDAY 03 25	1554	304	82	34	119	69	20%	5%	2%	8%	4%
FRIDAY 03 26 10	1587	334	106	37	118	73	21%	7%	2%	7%	5%
SATURDAY 03 27 10	1072	279	93	38	86	62	26%	9%	4%	8%	6%

* **Unplanned leave includes:** absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...
+ **Other reasons includes:** 1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.