

DAILY SERVICE DELIVERY OVERVIEW

MONDAY, MARCH 28, 2011

1. RUNS PULLED OUT- IN SERVICE:

	SCHEDULED	PULLED OUT IN SERVICE %	RUNS NON OUT	RUNS WORKED AT OVER TIME
SYSTEM WIDE	1174	96.8	37	54

2. VEHICLES AVAILABILITY

	SCHEDULED	AVAILABLE	SPARE RATIO
LRV	114	116	2%
F LINE	20	21	5%
CABLE CAR	26	30	15%
WOODS	140	179	28%
KIRKLAND	111	123	11%
FLYNN	103	110	7%
POTRERO 40'	49	62	27%
POTRERO 60'	53	38	-28%
PRESIDIO	103	102	-1%
TOTAL	719	781	9%

3. OPERATORS' ABSENTEEISM:

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Green	206	52	6	9	17	20
Cable Car	118	31	8	6	12	5
Potrero	239	66	19	5	28	14
Presidio	199	36	2	11	12	11
Kirkland	218	38	11	8	13	6
Woods	329	79	21	12	38	8
Flynn	201	39	5	7	16	11
TOTAL	1,510	341	72	58	136	75

4. ACCIDENTS & DELAYS > 20 MINUTES:

ACCIDENTS:

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
08:29 03/28/11	T INSP G PINTO ME	88	651	38	KT	1479	METRO TERMINAL (IB)	ACCIDENT LRV/PEDESTRIAN	IB	08:29		88
						1162133	INSP G PINTO; AID REFUSED; WALKED AWAY; RIGHT REAR TAIL SWING OF LRV CONTACTED BACK OF PEDESTRIAN; OPERATOR NOT AWARE AND NOT INTERVIEWED; OCC FIRST NOTIFIED AT 1446 HOURS; DISP*; E DELBARRIO*; OPERATOR TO BE INTERVIEWED NEXT MORNING UPON ARRIVAL AT METRO EAST AT 0300 HOURS; CLAIMS*; SYSTEM SAFETY*; A ANDREWS*; J CASTILLO*; VIDEO DEPT*					

LINE DELAY > 20 MINUTES:

TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
21:01 03/28/11	R OPERATOR CA	27	1454	26	60	13	WASHINGTON STREET & MASON STREET (IB)	BUMPER BAR	IB	21:01	21:20	27
						1162192	INSP. BEMNET (8T54), CABLE MACHINERY, SHOP TRUCK #665 TOWED CAR INTO SHOP. SI TOWED CABLE CAR N/R VEH DELAY: 00:19 LINE DELAY: 00:25		LD	21:01	21:26	