

## DAILY SERVICE DELIVERY OVERVIEW

### TUESDAY, MARCH 29, 2011

#### 1. RUNS PULLED OUT- IN SERVICE:

	SCHEDULED	PULLED OUT IN SERVICE %	RUNS NON OUT	RUNS WORKED AT OVER TIME
<b>SYSTEM WIDE</b>	<b>1174</b>	<b>95.7</b>	<b>50</b>	<b>57</b>

#### 2. VEHICLES AVAILABILITY

	SCHEDULED	AVAILABLE	SPARE RATIO
<b>LRV</b>	<b>114</b>	<b>111</b>	<b>-3%</b>
<b>F LINE</b>	<b>20</b>	<b>21</b>	<b>5%</b>
<b>CABLE CAR</b>	<b>26</b>	<b>30</b>	<b>15%</b>
<b>WOODS</b>	<b>140</b>	<b>177</b>	<b>26%</b>
<b>KIRKLAND</b>	<b>111</b>	<b>123</b>	<b>11%</b>
<b>FLYNN</b>	<b>103</b>	<b>113</b>	<b>10%</b>
<b>POTRERO 40'</b>	<b>49</b>	<b>63</b>	<b>29%</b>
<b>POTRERO 60'</b>	<b>53</b>	<b>38</b>	<b>-28%</b>
<b>PRESIDIO</b>	<b>103</b>	<b>106</b>	<b>3%</b>
<b>TOTAL</b>	<b>719</b>	<b>782</b>	<b>9%</b>

### 3. OPERATORS' ABSENTEEISM:

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
<b>Green</b>	<b>200</b>	<b>59</b>	<b>5</b>	<b>12</b>	<b>19</b>	<b>23</b>
<b>Cable Car</b>	<b>111</b>	<b>29</b>	<b>5</b>	<b>5</b>	<b>13</b>	<b>6</b>
<b>Potrero</b>	<b>231</b>	<b>60</b>	<b>16</b>	<b>6</b>	<b>26</b>	<b>12</b>
<b>Presidio</b>	<b>197</b>	<b>35</b>	<b>5</b>	<b>8</b>	<b>11</b>	<b>11</b>
<b>Kirkland</b>	<b>218</b>	<b>36</b>	<b>10</b>	<b>8</b>	<b>11</b>	<b>7</b>
<b>Woods</b>	<b>329</b>	<b>81</b>	<b>16</b>	<b>11</b>	<b>42</b>	<b>12</b>
<b>Flynn</b>	<b>199</b>	<b>34</b>	<b>6</b>	<b>9</b>	<b>13</b>	<b>6</b>
<b>TOTAL</b>	<b>1,485</b>	<b>334</b>	<b>63</b>	<b>59</b>	<b>135</b>	<b>77</b>

### 4. ACCIDENTS & DELAYS > 20 MINUTES:

#### ACCIDENTS:

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
08:10 03/29/11	R OPERATOR ME	87	2122	26	M	1475	RANDOLPH & 19TH. AVENUE (OB)	LRV/AUTO COLLISION, NO INJURIES REPORTED	OB	08:00	08:05	75
						1162249	[LRV2=1532]J. CONNALLY, SYSTEM SAFETY, INSPECTOR 4T75 DEBONO, INTERVIEW OPERATOR AR GENEVA TERMINAL. VIDEO PULLED VEH DELAY: 00:05 LINE DELAY: 00:05					
09:22 03/29/11	R OPERATOR PR	35	2978	37	5	5493	MAIN & HOWARD (OB)	ACCIDENT COACH AND AUTO	OB	09:08	09:55	11
						1162237	INSPECTOR LEDBETTER,A.VIDEO *,SYSTEM SAFETY *,CLAIMS * MINOR DAMAGE NO 799 VEH DELAY: 00:47					
12:29 03/29/11	R OPERATOR PR	35	3653	104	5	5505	FULTON & PARSONS (OB)	ACCIDENT COACH & AUTO	OB	12:29	14:49	39
						1162306	INSP WILCHER, 6A46*, VIDEO*, MINOR DAMAGE TO LEFT FRONT BUMPER, NO 799 SI PRESIDIO N/R [EOR 14:19] VEH DELAY: 01:50					

TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
13:37 03/29/11	R OPERATOR PO	24	2913	354	6	5414	MARKET & MCALLISTER (IB)	ACCIDENT TROLLEY POLE & TRAFFIC LIGHT	IB	13:37	14:39	39
							1162277	INSP K. JOMOC, POT #93, LINE TRUCK #819, A. ANDREWS*, NO 799, BAD SWITCH, TRAFFIC LIGHT DOWN, 311* VEH DELAY: 01:02				
17:42 03/29/11	R OPERATOR KI	33	0641	691	30X	8045	BROADWAY & EMBARCADERO (OB)	ACCIDENT COACH AND AUTO	OB	17:42	18:23	11
							1162321	INSPECTOR JIANG, J. CLEARED, SYSTEM SAFETY *, CLAIMS *, MODERATE DAMAGE AUTO, MINOR DAMAGE COACH VEH DELAY: 00:41				
20:06 03/29/11	R SFPD PR	24	3236	119	5	5579	FULTON & 10TH AVENUE (IB)	SFPD REQUEST COACH STOPPED	IB	20:06	20:27	11
							1162371	INSPECTOR WONG, S; SFPD 3G108 CLEARED, NO ARREST, NO MERIT VEH DELAY: 00:21				
22:36 03/29/11	R OPERATOR PR	16	2716	157	31	5631	50 MASON & TURK (IB)	ACCIDENT, COACH / TAXI	IB	22:36	23:25	16
							1162386	INSP. ALDANA, SFPD 3J-43B, NO INJURIES, NO (799), MINOR DAMAGE TO COACH, MINOR DAMAGE TO COACH, TAXI PASSENGER OPENED TAXI DOOR INTO COACH, PER OPERATOR ID 2716, VIDEO* VEH DELAY: 00:49				

**LINE DELAY > 20 MINUTES:**

TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
20:56 03/29/11	R OPERATOR ME	79	2898	86	KT	1492	3RD STREET & MARIN (IB)	SIGNAL BOX VANDALIZED - NO PERMISSIVE SIGNAL	IB LD	20:56 20:56	21:07 22:35	88
							1162379	SIGNAL MAINTENANCE 501 REPAIRED; MRU 4S43; INSP MCGEHEE FLAGGED TRAINS; LINE DELAY 2056 TO 2107 & MINOR ROLLING DELAY 2107 TO 2235; UNLOCKED SIGNAL CONTROL BOX WAS APPARENTLY VANDALIZED BY UNKNOWN PERSON WHO PULLED WIRES FROM BOX; SYSTEM SAFETY*; J KELLY*; D PUGLISI*; J MURPHY*; W TOM*. VEH DELAY: 00:11 LINE DELAY: 01:39				