



**Muni  
Service Delivery  
Daily Report**

Tuesday, March 30, 2010





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<b>Not-Outs: No Operators</b>	<b>Not-Outs: No Equipment</b>	<b>Late Pull-outs: No Operators</b>	<b>Late Pull-outs: No Equipment</b>	<b>Lines affected</b>
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**Runs Not Out and Late Out for Rush Hours**

**03 31 2010 WEDNESDAY MORNING REPORT**

<b>Cable Car</b>	0	0	0	0	
<b>Flynn</b>	4	0	0	0	14LX=2, 38=2
<b>Kirkland</b>	3	0	0	1	10=1, 19-1 43=1
<b>Woods</b>	12	0	0	0	9=2, 18=1, 23=1, 27=1, 29=3, 48=1, 54=1, 71=2
<b>Potrero</b>	4	0	0	0	14=2, 22=1, 49=1
<b>Presidio</b>	3	0	0	0	1=1, 5=2
<b>Green</b>	1	0	0	0	N=1
<b>F line</b>	2	0	0	0	F=2
<b>TOTAL</b>	29	0	0	1	

**Special Events**

**Emergency Equipment Demand - Reason**

Division

Number of coaches

Report data compiled as of - 0740 HOURS (TIME)

<b>Not-Outs: No Operators</b>	<b>Not-Outs: No Equipment</b>	<b>Late Pull-outs: No Operators</b>	<b>Late Pull-outs: No Equipment</b>	<b>Afected lines</b>
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**03 30 10 TUESDAY PM NOLO REPORT**

<b>Cable Car</b>	3	0	0	0	59=1 60=2
<b>Flynn</b>	0	0	0	0	
<b>Kirkland</b>	14	0	0	0	2=1 12=3 19=4 28=3 43=3
<b>Woods</b>	7	0	0	0	9=1 23=1 27=1 44=1 52=1 71=1 54=1
<b>Potrero</b>	17	0	0	0	6=1 14=4 22=3 24=3 33=3 41=1 49=2
<b>Presidio</b>	3	0	0	0	1=1 30=1 31=1
<b>Metro</b>	3	0	0	2	L=3
<b>F line</b>	0	0	0	0	
<b>TOTAL</b>	<b>47</b>	<b>0</b>	<b>0</b>	<b>2</b>	

**Special Events**

Emergency Equipment Demand - Reason

Division

Number of coaches

**REPORT DATA COMPILED AS OF 1600 HRS**

	Runs Missed	RDO	Missed Runs %	Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Pulled Out Runs %
<b>Missed Service By Division Due To No Regular Day Off (RDO)</b>							
TUESDAY, MAR. 30, 2010							
SIGN UP DECEMBER 2009							
<b>Cable Car one-piece</b>	2	4	9.1%	49	2	4	95.9%
<b>Cable Car multi-piece</b>	0		0.0%				
<b>Flynn one-piece</b>	2	12	5.3%	155	3	12	98.1%
<b>Flynn multi-piece</b>	2		2.9%				
<b>Kirkland one-piece</b>	10	10	17.5%	218	12	10	94.5%
<b>Kirkland multi-piece</b>	4		4.0%				
<b>Woods one-piece</b>	10	10	11.5%	260	11	10	95.8%
<b>Woods multi-piece</b>	2		2.0%				
<b>Potrero one-piece</b>	12	3	17.9%	202	15	3	92.6%
<b>Potrero multi-piece</b>	6		6.7%				
<b>Presidio one-piece</b>	2	9	3.8%	162	3	9	98.1%
<b>Presidio multi-piece</b>	2		2.4%				
<b>Metro one-piece</b>	2	14	3.0%	148	2	14	98.6%
<b>Metro multi-piece</b>	0		0.0%				
<b>F Line one-piece</b>	2	2	20.0%	33	2	2	93.9%
<b>F Line multi-piece</b>	0		0.0%				
<b>System total</b>				<b>1227</b>	<b>50</b>	<b>64</b>	<b>95.9%</b>

# Accidents

Tue Mar 30, 2010

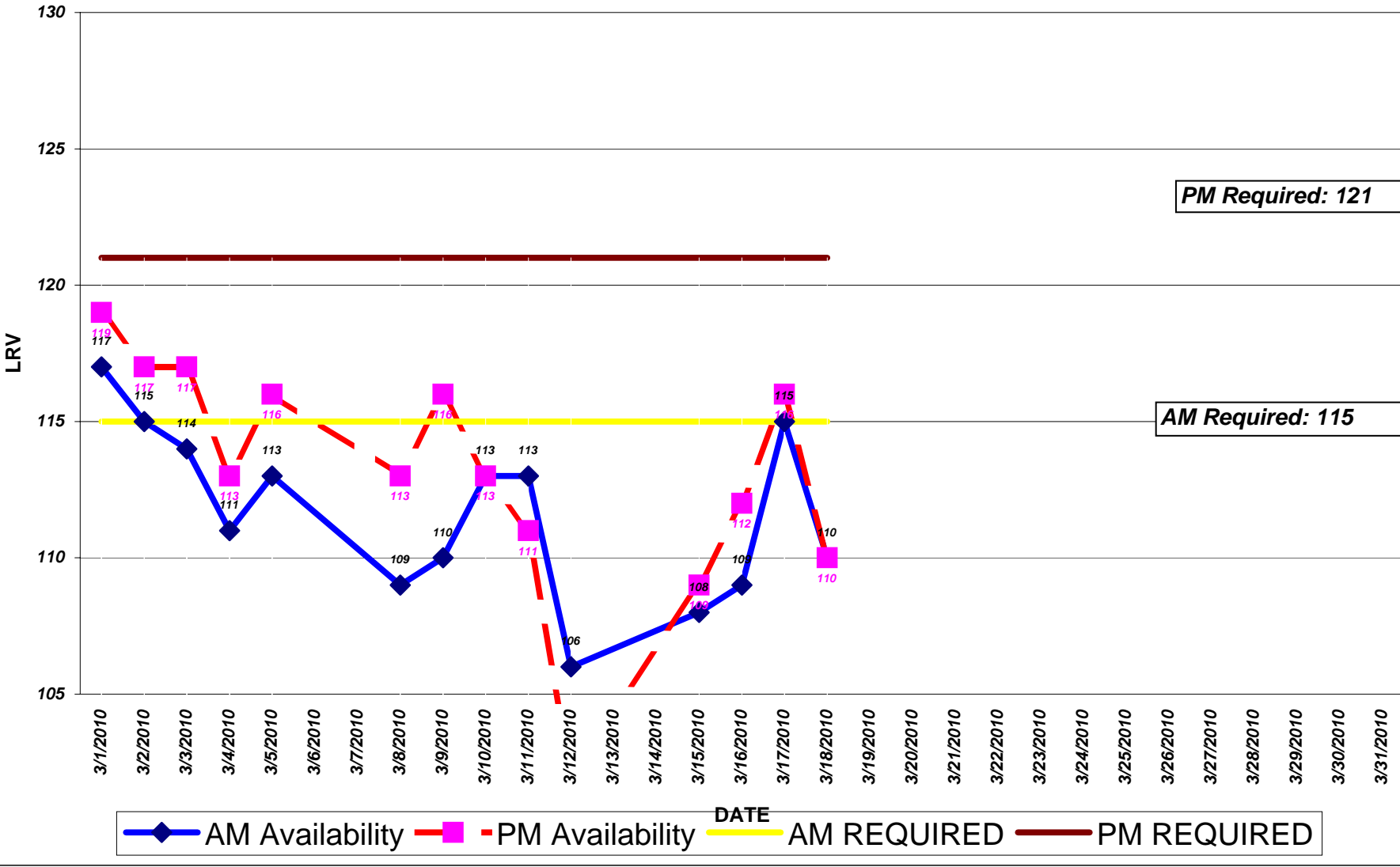
TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
06:43 03/30/10	R OPERATOR PO	35	2679	361	49	7009	MISSION & NORTON (OB)	ACCIDENT COACH AND AUTO (SFPD VEHICLE)	OB	06:43	08:35	11
							<b>1099714</b>	INSPECTOR JOHNSON, T.C; MGR. STUART, J. RESPOND, SYSTEM SAFETY *, CLAIMS *, VIDEO DEPT. *, OPERATOR POST ACCIDENT TESTING NEW OPERATOR FINISH RUN VEH DELAY: 01:52				
07:06 03/30/10	R OPERATOR PO	35	1155	329	22	5464	16TH STREET & POTRERO STREET (OB)	ACCIDENT, COACH AND AUTO	OB	07:06	07:34	27
							<b>1099703</b>	INSP. JOMOC (1T63), VIDEO*, SYSTEM SAFETY*, MINOR DAMAGE TO COACH, NO 799 SI POTRERO VEH DELAY: 00:28				
07:14 03/30/10	R OPERATOR KI	14	2440	624	28	8313	LOMBARD & DIVISADERO STREET (IB)	ACCIDENT, COACH AND TRUCK (H&R)	IB	07:14		27
							<b>1099721</b>	OPERATOR CLEARED, NOTE: SEE TAG #1099719 FOR INTERVIEW, 6A01*, VIDEO*				
09:25 03/30/10	R OPERATOR FL	11	1727	423	14L	6267	MISSION STREET & SICKLES STREET (OB)	ALLEGED ACCIDENT, COACH AND AUTO	OB	09:25	10:35	27
							<b>1099677</b>	INSP. T. JOHNSON (1T67), MOTORIST LEFT AS SOON AS THE INSPECTOR ARRIVED UPON ARRIVAL THE INSPECTOR COULD SEE THERE WAS NO DAMAGE TO AUTO, NO DAMAGE TO COACH, OPEARTOR STATES NO CONTACT WAS MADE, NO 799, VIDEO*, 6A01*. VEH DELAY: 01:10				

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
13:17 03/30/10	R OPERATOR PR	18	2978	041	5	5604	FULTON & PARK PRESIDIO (IB)	ACCIDENT (COACH / AUTO), NO INJURY	IB	13:17	13:52	07
							1099791	INSP E. TUCKER RESP. VIDEO* VEH DELAY: 00:35				
22:55 03/30/10	T CABLE MACHINE CA	25	3205	35	60	17	JACKSON & LEAVENWORTH (OB)	BUMPER BAR # 1368, NO INJURIES REPORTED	OB	22:42	23:13	25
							1099878	CABLE SHOP TRUCK#665, CABLE MACHINERY, INSP. BEMNET RESPONDED. CAR#17 TOWED INTO YARD BY SHOP TRUCK. NO OPERATOR 799. SEN.STAFF* SI CABLE CAR N/R VEH DELAY: 00:31 LINE DELAY: 00:18	LD	22:42	23:00	

### Line Delays $\geq$ 20 Minutes

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
08:27 03/30/10	R OPERATOR CA	18		12	59	3	COLUMBUS & CHESTNUT (OB)	BLOCKED BY STALL COACH (9-30-5632)	OB	08:27	09:07	18
							1099720	ONSP A JAHN RESP., CABLE SHOP 665 CLEARED VEH DELAY: 00:40 LINE DELAY: 00:40	LD	08:27	09:07	

# LIGHT RAIL VEHICLES AM/PM Required & Availability





Date	Day of week	A.M.		P.M.	
		SCHEDULED	ACTUAL	SCHEDULED	ACTUAL
<b>Light Rail Vehicles (LRVs) Availability - Peak</b>					
March 2010					
03/01/10	MONDAY	115	<b>117</b>	121	<b>119</b>
03/02/10	TUESDAY	115	<b>115</b>	121	<b>117</b>
03/03/10	WEDNESDAY	115	<b>114</b>	121	<b>117</b>
03/04/10	THURSDAY	115	<b>111</b>	121	<b>113</b>
03/05/10	FRIDAY	115	<b>113</b>	121	<b>116</b>
03/08/10	MONDAY	115	<b>109</b>	121	<b>113</b>
03/09/10	TUESDAY	115	<b>110</b>	121	<b>116</b>
03/10/10	WEDNESDAY	115	<b>113</b>	121	<b>113</b>
03/11/10	THURSDAY	115	<b>113</b>	121	<b>111</b>
03/12/10	FRIDAY	115	<b>106</b>	121	<b>102</b>
03/15/10	MONDAY	115	<b>108</b>	121	<b>109</b>
03/16/10	TUESDAY	115	<b>109</b>	121	<b>112</b>
03/17/10	WEDNESDAY	115	<b>115</b>	121	<b>116</b>
03/18/10	THURSDAY	115	<b>110</b>	121	<b>110</b>
03/19/10	FRIDAY	115	<b>107</b>	121	<b>106</b>
03/22/10	MONDAY	115	<b>107</b>	121	<b>112</b>
02/23/10	TUESDAY	115	<b>109</b>	121	<b>109</b>
02/24/10	WEDNESDAY	115	<b>107</b>	121	<b>106</b>
02/25/10	THURSDAY	115	<b>105</b>	121	<b>108</b>
02/26/10	FRIDAY	115	<b>111</b>	121	<b>107</b>
03/29/10	MONDAY	115	<b>107</b>	121	<b>110</b>
03/30/10	TUESDAY	115	<b>106</b>	121	<b>110</b>
03/31/10	WEDNESDAY	115	<b>104</b>	121	

	<b>Maintenance Holds</b>
<b>Green Division</b>	
<b>Daily Maintenance Morning Status Report</b>	
<b>March 31, 2010</b>	
Light Rail Vehicles (LRVs) on Hold Status @ 7:30 a.m.	

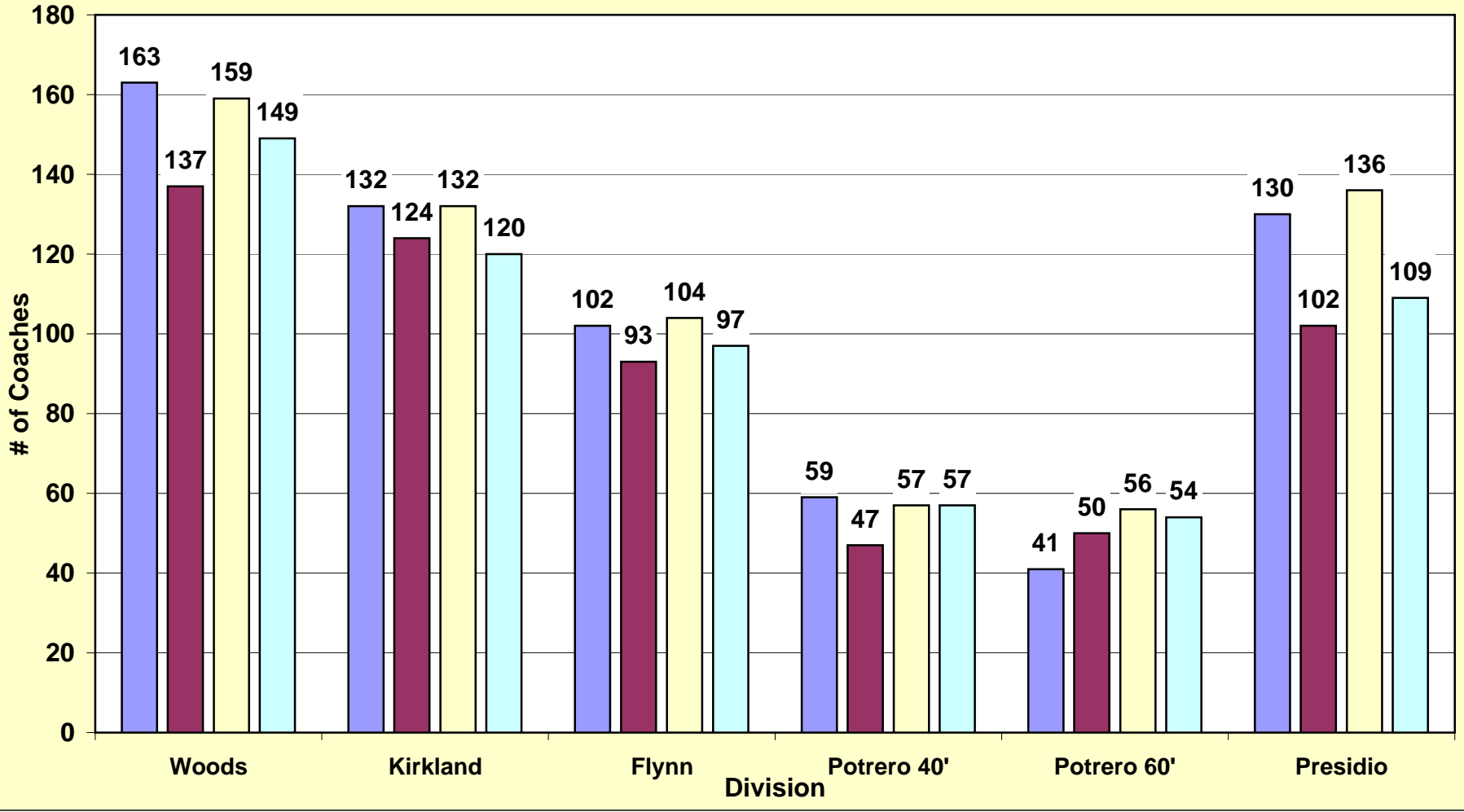
AIR SUPPLY SYSTEM	0
AUTOMATIC TRAIN CONTROL SYSTEM (ATCS)	0
BRAKE SYSTEM	3
COUPLER	0
DOORS / STEPS	1
HEATING/VENTILATION/AIR CONDITIONING (HVAC)	1
LIGHT / MIRROR/WIPER/ARTIC	0
PANTOGRAPHS	0
PROPULSION	0
TRUCK RELATED/ FLAT	1
PREVENTIVE MAINTENANCE	12
SUPPORT SHOP	4
BODY/PAINT/LEAKER	2
FLEET APPEARANCE/CLEANING	2
AWAITING PARTS	0
DESTSIGN / ELECTRICAL/ELECTRONIC	1
ACCIDENT/DERAIL/INVESTIGATION	0
BREDA / VENDOR	10
ENGR / PROJECT	2
LONG TERM HOLDS	8
QUALITY ASSURANCE	0

**TOTAL** **47**

	LRV2/3	PCC	Milan	Historic
<b>Green Division Daily Maintenance</b>				
<b>31, 2010</b>				<b>March</b>
Morning Status Report @ 7:30 a.m.				
<b>Fleet size</b>	151	21	10	8
<b>Present demand (AM)</b>	116	13	4	3
<b>Maintenance Holds</b>	47	7	6	3
<b>Equipment available for service @ 7:30 a.m.</b>	104	14	4	5

**Motor & Trolley Coaches Availability**  
**A.M. 3/31/10 & 3/30/10 P.M. Peak Time**

■ Equipment available for service @ 7:45 a.m.  
 ■ Final a.m. pull-out  
 ■ Equipment available for service @ 5:30 p.m.  
 ■ Final p.m. pull-out



	Woods	Kirkland	Flynn	Subtotal Diesel	Potrero 40'	Potrero 60'	Presidio	Subtotal Trolley	Totals
<b>Bus Maintenance Morning Status Report</b>									
Information Reported by Each Division									
<b>Morning (a.m.) availability</b>									
<b>3/31/10</b>									
Fleet size	191	145	124	460	75	73	165	313	773
Present demand	148	127	97	372	48	53	102	203	575
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	6	1	5	12	1	2	0	3	15
Campaigns / retrofits	1	0	2	3	0	0	0	0	3
Maintenance Holds	28	13	22	63	16	32	35	83	146
Awaiting parts	4	1	0	5	3	11	8	22	27
Radio	0	0	0	0	0	0	0	0	0
Farebox	1	0	1	2	0	0	0	0	2
Equipment available for service @ 7:45 a.m.	163	132	102	397	59	41	130	230	627
Final a.m. pull-out	137	124	93	354	47	50	102	199	553
Reserve fleet usage	3	0	0	3	0	9	0	9	12
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	0	0	0
Operator not outs	11	3	4	18	1	3	0	4	22
<b>Afternoon (p.m.) availability</b>									
<b>3/30/10</b>									
Fleet size	191	145	124	460	75	73	165	313	773
Present demand	149	121	97	367	63	54	109	226	593
Extra service	10	0	0	10	N/A	N/A	N/A	N/A	10
Scheduled maintenance	5	1	5	11	1	0	0	1	12
Campaigns / retrofits	1	0	0	1	0	0	0	0	1
Maintenance holds	32	13	20	65	18	17	29	64	129
Awaiting parts	5	1	0	6	3	2	9	14	20
Radio	0	0	0	0	0	0	0	0	0
Farebox	0	0	0	0	0	0	0	0	0
Equipment available for service @ 5:30 p.m.	159	132	104	395	57	56	136	249	644
Final p.m. pull-out	149	120	97	366	57	54	109	223	589
Reserve fleet usage	7	0	0	7	0	17	0	17	24
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	0	0	0
Operator not outs	0	1	0	1	3	0	0	3	4

	Schedul ed	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
<b>Full-Time Operators Absenteeism</b>											
<b>Day:TUESDAY, MARCH 30, 2010</b>											
Green	228	62	11	12	22	17	27.2	4.8	5.3	9.6	7.5
Cable Car	139	33	8	6	5	14	23.7	5.8	4.3	3.6	10.1
Potrero	243	54	17	8	20	9	22.2	7.0	3.3	8.2	3.7
Presidio	198	44	14	8	16	6	22.2	7.1	4.0	8.1	3.0
Kirkland	251	56	22	11	11	12	22.3	8.8	4.4	4.4	4.8
Woods	320	57	15	13	15	14	17.8	4.7	4.1	4.7	4.4
Flynn	177	37	10	7	16	4	20.9	5.6	4.0	9.0	2.3
<b>Total</b>	<b>1,556</b>	<b>343</b>	<b>97</b>	<b>65</b>	<b>105</b>	<b>76</b>	<b>22.0%</b>	<b>6.2%</b>	<b>4.2%</b>	<b>6.7%</b>	<b>4.9%</b>

**Summary For The Last 7 Days**

<b>TUESDAY 03 23 10</b>	1570	288	82	41	107	58	18%	5%	3%	7%	4%
<b>WEDNESDAY 03 24 10</b>	1576	288	78	41	112	57	18%	5%	3%	7%	4%
<b>THURSDAY 03 25</b>	1554	304	82	34	119	69	20%	5%	2%	8%	4%
<b>FRIDAY 03 26 10</b>	1587	334	106	37	118	73	21%	7%	2%	7%	5%
<b>SATURDAY 03 27 10</b>	1072	279	93	38	86	62	26%	9%	4%	8%	6%
<b>SUNDAY 03 28 10</b>	1043	250	98	33	73	46	24%	9%	3%	7%	4%
<b>MONDAY 03 29 10</b>	1577	345	115	63	94	73	22%	7%	4%	6%	5%

\* **Unplanned leave includes:** absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...  
+ **Other reasons includes:** 1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.