



**Muni
Service Delivery
Daily Report**

Wednesday, March 31, 2010





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Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull- outs: No Operators	Late Pull- outs: No Equipment	Lines affected
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Runs Not Out and Late Out for Rush Hours

04 01 2010 THURSDAY MORNING REPORT

Cable Car	0	0	0	0	
Flynn	6	0	0	0	1X=1, 8X=3, 14XL=2
Kirkland	7	0	0	0	2=1, 12=2, 28=2, 43=1, 47=1
Woods	10	0	0	0	9=1, 16X=1, 18=3, 29=1, 44=1, 54=1, 71=2
Potrero	10	0	2	1	14=3, 22=4, 30=1, 49=2
Presidio	2	0	0	2	1=2
Green	3	0	0	0	M=1, N=2
F line	2	0	0	0	F=2
TOTAL	40	0	2	3	

Special Events

Emergency Equipment Demand - Reason

Division

Number of coaches

Report data compiled as of - 0745 HOURS (TIME)

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Afected lines
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03 31 10 WEDNESDAY PM NOLO REPORT

Cable Car	1	0	0	0	60=1
Flynn	5	0	1	0	8X=3 38=2
Kirkland	9	0	0	0	12=1 19=3 28=3 43=1 47=1
Woods	15	0	0	0	9=4 18=1 29=2 36=1 48=3 52=1 54=2 71=1
Potrero	16	0	0	0	6=4 14=2 22=4 24=1 33=2 41=1 49=2
Presidio	2	0	0	0	5=1 45=1
Metro	2	0	0	0	L=1 KT=1
F line	0	0	0	0	
TOTAL	50	0	1	0	

Special Events

Emergency Equipment Demand - Reason

Division

Number of coaches

REPORT DATA COMPILED AS OF 1600 HRS

	Runs Missed	RDO	Missed Runs %	Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Pulled Out Runs %
Missed Service By Division Due To No Regular Day Off (RDO)							
WEDNESDAY, MAR. 31, 2010							
SIGN UP DECEMBER 2009							
Cable Car one-piece	1	4	4.5%	49	1	4	98.0%
Cable Car multi-piece	0		0.0%				
Flynn one-piece	5	6	13.2%	155	6	6	96.1%
Flynn multi-piece	2		2.9%				
Kirkland one-piece	8	6	14.0%	218	9	6	95.9%
Kirkland multi-piece	2		2.0%				
Woods one-piece	15	13	17.2%	260	16	13	93.8%
Woods multi-piece	2		2.0%				
Potrero one-piece	14	5	20.9%	202	17	5	91.6%
Potrero multi-piece	6		6.7%				
Presidio one-piece	7	11	13.5%	162	8	11	95.1%
Presidio multi-piece	2		2.4%				
Metro one-piece	2	10	3.0%	148	3	10	98.0%
Metro multi-piece	2		4.1%				
F Line one-piece	4	2	40.0%	33	4	2	87.9%
F Line multi-piece	0		0.0%				
System total				1227	64	57	94.8%

Accidents

Wed Mar 31, 2010

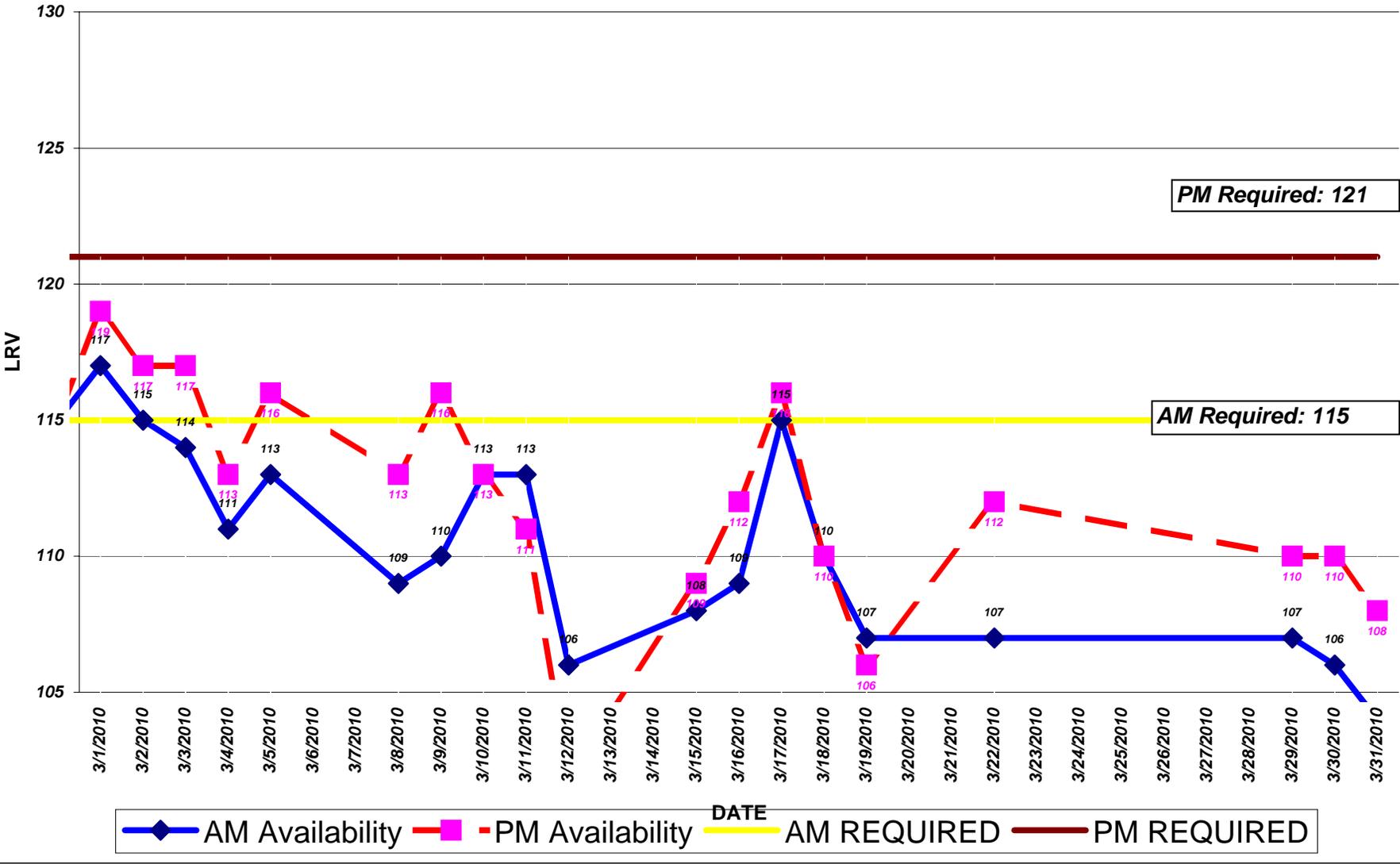
TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
00:16 03/31/10	R CENTRAL CONTR ME	86	1599	128	J	1539	MONTGOMERY STATION & PLATFORM / ELEVATOR BETWEEN POWELL & EMBARCADERO (IB)	SWEEP TRAIN TO LOOK FOR HOMELESS PERSON SLEEPING UNDER PLATFORM.	IB	00:16	00:20	86
							1099864					
07:37 03/31/10	R OPERATOR KI	12	1495	706	28L	8207	19TH AVE & TARAVAL (IB)	ACCIDENT, COACH IN ZONE, H&R REFER TO TAG # 1099896	IB	07:37	07:39	35
							1099895					
10:08 03/31/10	R OPERATOR KI	17	2049	625	28	8026	19TH AVE BETWEEN LINCOLN WAY & MARTIN LUTHER KING W (IB)	ACCIDENT COACH/SUB, MINOR	IB	10:08	12:32	40
							1099909					

TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN
15:31 03/31/10	R OPERATOR ME	86	1756	78	KT	1548	OCEAN & CAPITOL (IB)	ACCIDENT - LRV AND 2 PEDESTRIANS
							1100000	INSP W GARCIA; INSP H HENLEY; INSP R MCCRAY; INSP M MCGEHEE; SYSTEM SAFETY J SADORRA & S GUDERIAN; MRU 4S27; MRU 4S46; METRO SHOP 4S51; DEPUTY CHIEF J MURPHY; SFPD 3-I-16-B, CASE #100301198; MEDIC 54 TRANSPORT 1 PED TO SF GENERAL WITH NON-LIFE THREATENING INJURIES AND ONE PED WAS TREATED AND RELEASED; KT LINE WAS REROUTED INBOUND VIA THE M LINE; 2 MOTOR COACH SHUTTLES FROM BALBOA PARK TO WEST PORTAL; LSGP; MRU 4S46 DROVE CAR BACK TO SHOP; VEHICLE ON HOLD; POST-ACCIDENT 799 TEST FOR OPERATOR; K ANDERSON*; CLAIMS 6A46*; 311 CENTER*; S LAU*; J KELLY*; F ALEJANDRO*; P GUTERMAN*; M BOND*; D BANBURY*; J DOUGHERTY*; CPUC*; C CARRILLO*; E DELBARRIO*; M ELLIS*; E KRETZ*; VIDEO DEPT* SI GREEN N/R [EOR 19:41] VEH DELAY: 04:10 LINE DELAY: 00:48
19:46 03/31/10	R OPERATOR ME	86	1187	091	K/T	1486	3RD ST & UNDERWOOD AVENUE (SB)	LRV / VAN ACCIDENT
							1100044	SENIOR STAFF/SYSTEM SFETY; A TOTAL OF 7 PEOPLE, 3 MUNI PATRONS, AND 4 FROM OTHER VEHICLE (VAN) WERE TRANSPORTED TO SFGH BY MEDICS 62, 89 & 95, WITH VARIOUS INJURIES (HEAD; NECK & SHOULDER) NONE LIFE THREATENING INJURIES. LSGP; 311 CENTER* CLAIMS UNIT 6-A-46, INSP R MCCRAY, M MCGEHEE, H HENLEY, MRU 4S27 & 4S30, AS WELL AS STATION ENGINEER UNIT 2W5, SFPD & SFFD RESPONDED; VIDEO* PER MIKE ELLIS LRV 1486 PLACED ON HOLD; K/T LINE SWITCHED BACK SOUTH TO NORTHBOUND @ 3RD & EVANS ST. 5 M/C SHUTTLES USED; ^R^ FORM SUBMITTED; OPERATOR WAS 799 (POST ACCIDENT) AND LATER TRANSPORTED TO ST FRANCIS HOSPITAL BY INSP R MCCRAY, CLAIMING BACK PAIN. INSP E WELLS & R PARKS* SI METRO EAST YARD N/R [EOR 20:25] VEH DELAY: 00:39 LINE DELAY: 02:41

Line Delays \geq 20 Minutes

TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
15:31 03/31/10	R OPERATOR ME	86	1756	78	KT	1548	OCEAN & CAPITOL (IB)	ACCIDENT - LRV AND 2 PEDESTRIANS	IB	15:31	16:19	88
							1100000	INSP W GARCIA; INSP H HENLEY; INSP R MCCRAY; INSP M MCGEHEE; SYSTEM SAFETY J SADORRA & S GUDERIAN; MRU 4S27; MRU 4S46; METRO SHOP 4S51; DEPUTY CHIEF J MURPHY; SFPD 3-I-16-B, CASE #100301198; MEDIC 54 TRANSPORT 1 PED TO SF GENERAL WITH NON-LIFE THREATENING INJURIES AND ONE PED WAS TREATED AND RELEASED; KT LINE WAS REROUTED INBOUND VIA THE M LINE; 2 MOTOR COACH SHUTTLES FROM BALBOA PARK TO WEST PORTAL; LSGP; MRU 4S46 DROVE CAR BACK TO SHOP; VEHICLE ON HOLD; POST-ACCIDENT 799 TEST FOR OPERATOR; K ANDERSON*; CLAIMS 6A46*; 311 CENTER*; S LAU*; J KELLY*; F ALEJANDRO*; P GUTERMAN*; M BOND*; D BANBURY*; J DOUGHERTY*; CPUC*; C CARRILLO*; E DELBARRIO*; M ELLIS*; E KRETZ*; VIDEO DEPT* SI GREEN N/R [EOR 19:41] VEH DELAY: 04:10 LINE DELAY: 00:48	LD	15:31	16:19	
19:46 03/31/10	R OPERATOR ME	86	1187	091	K/T	1486	3RD ST & UNDERWOOD AVENUE (SB)	LRV / VAN ACCIDENT	SB	19:46	22:27	74
							1100044	SENIOR STAFF/SYSTEM SFETY; A TOTAL OF 7 PEOPLE, 3 MUNI PATRONS, AND 4 FROM OTHER VEHICLE (VAN) WERE TRANSPORTED TO SFGH BY MEDICS 62, 89 & 95, WITH VARIOUS INJURIES (HEAD; NECK & SHOULDER) NONE LIFE THREATENING INJURIES. LSGP; 311 CENTER* CLAIMS UNIT 6-A-46, INSP R MCCRAY, M MCGEHEE, H HENLEY, MRU 4S27 & 4S30, AS WELL AS STATION ENGINEER UNIT 2W5, SFPD & SFFD RESPONDED; VIDEO* PER MIKE ELLIS LRV 1486 PLACED ON HOLD; K/T LINE SWITCHED BACK SOUTH TO NORTHBOUND @ 3RD & EVANS ST. 5 M/C SHUTTLES USED; ^R^ FORM SUBMITTED; OPERATOR WAS 799 (POST ACCIDENT) AND LATER TRANSPORTED TO ST FRANCIS HOSPITAL BY INSP R MCCRAY, CLAIMING BACK PAIN. INSP E WELLS & R PARKS* SI METRO EAST YARD N/R [EOR 20:25] VEH DELAY: 00:39 LINE DELAY: 02:41	LD	19:46	22:27	

LIGHT RAIL VEHICLES AM/PM Required & Availability



Date	Day of week	A.M.		P.M.	
		SCHEDULED	ACTUAL	SCHEDULED	ACTUAL
Light Rail Vehicles (LRVs) Availability - Peak					
March 2010					
03/01/10	MONDAY	115	117	121	119
03/02/10	TUESDAY	115	115	121	117
03/03/10	WEDNESDAY	115	114	121	117
03/04/10	THURSDAY	115	111	121	113
03/05/10	FRIDAY	115	113	121	116
03/08/10	MONDAY	115	109	121	113
03/09/10	TUESDAY	115	110	121	116
03/10/10	WEDNESDAY	115	113	121	113
03/11/10	THURSDAY	115	113	121	111
03/12/10	FRIDAY	115	106	121	102
03/15/10	MONDAY	115	108	121	109
03/16/10	TUESDAY	115	109	121	112
03/17/10	WEDNESDAY	115	115	121	116
03/18/10	THURSDAY	115	110	121	110
03/19/10	FRIDAY	115	107	121	106
03/22/10	MONDAY	115	107	121	112
02/23/10	TUESDAY	115	109	121	109
02/24/10	WEDNESDAY	115	107	121	106
02/25/10	THURSDAY	115	105	121	108
02/26/10	FRIDAY	115	111	121	107
03/29/10	MONDAY	115	107	121	110
03/30/10	TUESDAY	115	106	121	110
03/31/10	WEDNESDAY	115	104	121	108

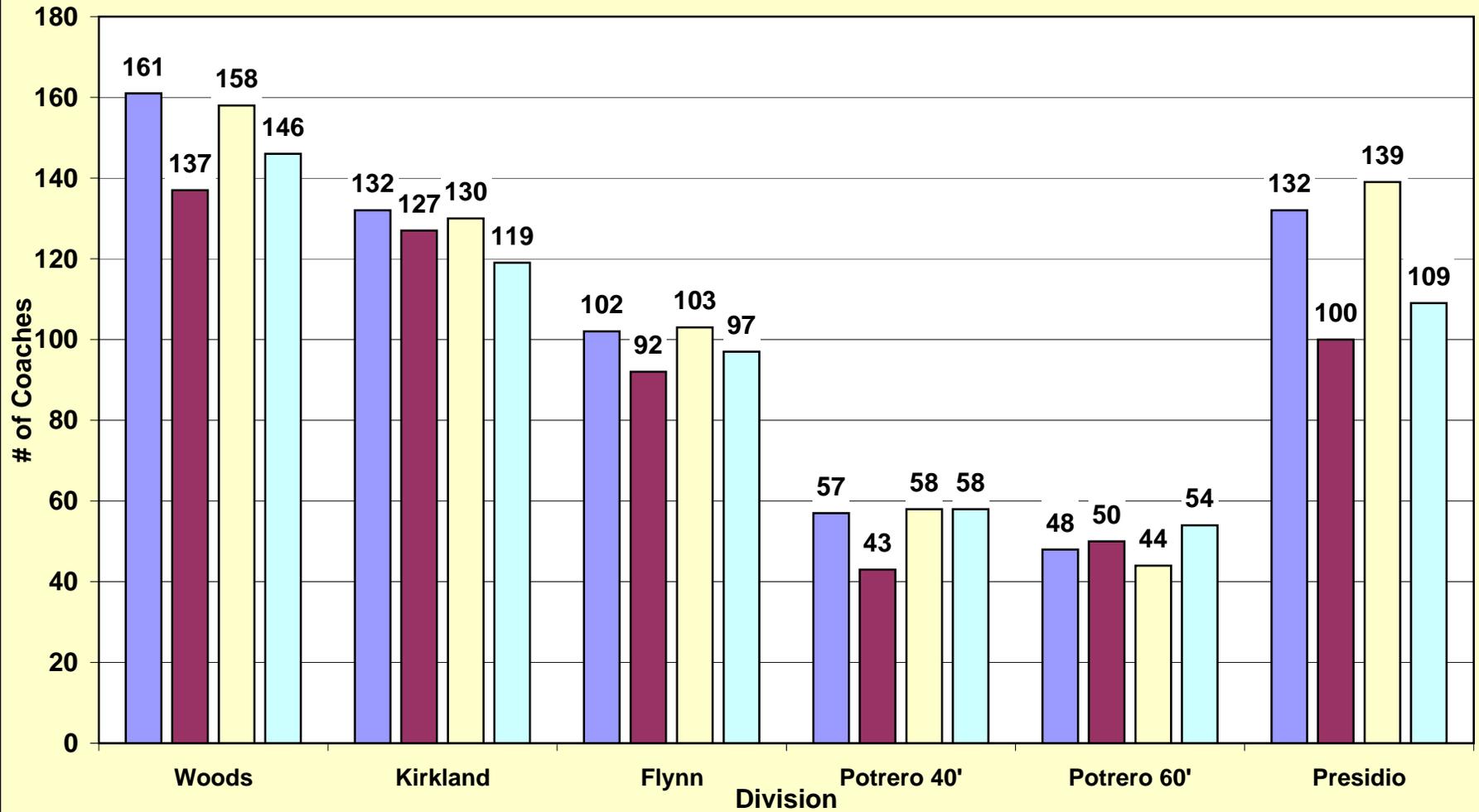
	Maintenance Holds
Green Division	
Daily Maintenance Morning Status Report	
April 1, 2010	
Light Rail Vehicles (LRVs) on Hold Status @ 7:30 a.m.	

AIR SUPPLY SYSTEM	0
AUTOMATIC TRAIN CONTROL SYSTEM (ATCS)	0
BRAKE SYSTEM	2
COUPLER	0
DOORS / STEPS	3
HEATING/VENTILATION/AIR CONDITIONING (HVAC)	1
LIGHT / MIRROR/WIPER/ARTIC	0
PANTOGRAPHS	0
PROPULSION	0
TRUCK RELATED/ FLAT	2
PREVENTIVE MAINTENANCE	14
SUPPORT SHOP	2
BODY/PAINT/LEAKER	1
FLEET APPEARANCE/CLEANING	0
AWAITING PARTS	0
DESTSIGN / ELECTRICAL/ELECTRONIC	0
ACCIDENT/DERAIL/INVESTIGATION	1
BREDA / VENDOR	10
ENGR / PROJECT	3
LONG TERM HOLDS	8
QUALITY ASSURANCE	0
TOTAL	47

	LRV2/3	PCC	Milan	Historic
Green Division Daily Maintenance				
1, 2010				April
Morning Status Report @ 7:30 a.m.				
Fleet size	151	21	10	8
Present demand (AM)	116	13	4	3
Maintenance Holds	47	7	5	3
Equipment available for service @ 7:30 a.m.	104	14	5	5

Motor & Trolley Coaches Availability
 A.M. 4/1/10 & 3/31/10 P.M. Peak Time

■ Equipment available for service @ 7:45 a.m.
 ■ Final a.m. pull-out
 ■ Equipment available for service @ 5:30 p.m.
 ■ Final p.m. pull-out



	Woods	Kirkland	Flynn	Subtotal Diesel	Potrero 40'	Potrero 60'	Presidio	Subtotal Trolley	Totals
Bus Maintenance Morning Status Report									
Information Reported by Each Division									
Morning (a.m.) availability									
4/1/10									
Fleet size	191	145	124	460	75	73	165	313	773
Present demand	148	127	97	372	48	53	102	203	575
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	6	1	7	14	2	0	1	3	17
Campaigns / retrofits	1	0	2	3	0	0	0	0	3
Maintenance Holds	30	13	22	65	18	25	33	76	141
Awaiting parts	4	1	0	5	3	10	9	22	27
Radio	0	0	0	0	0	0	0	0	0
Farebox	0	0	1	1	0	0	0	0	1
Equipment available for service @ 7:45 a.m.	161	132	102	395	57	48	132	237	632
Final a.m. pull-out	137	127	92	356	43	50	100	193	549
Reserve fleet usage	3	0	0	3	0	2	0	2	5
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	0	0	0
Operator not outs	11	0	5	16	5	3	2	10	26
Afternoon (p.m.) availability									
3/31/10									
Fleet size	191	145	124	460	75	73	165	313	773
Present demand	149	121	97	367	63	54	109	226	593
Extra service	7	0	0	7	N/A	N/A	N/A	N/A	7
Scheduled maintenance	6	1	5	12	1	2	0	3	15
Campaigns / retrofits	1	0	0	1	0	0	0	0	1
Maintenance holds	33	15	21	69	17	29	26	72	141
Awaiting parts	5	0	0	5	3	11	10	24	29
Radio	0	0	0	0	0	0	0	0	0
Farebox	0	0	0	0	0	1	0	1	1
Equipment available for service @ 5:30 p.m.	158	130	103	391	58	44	139	241	632
Final p.m. pull-out	146	119	97	362	58	54	109	221	583
Reserve fleet usage	3	0	0	3	0	10	0	10	13
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	0	0	0
Operator not outs	3	2	0	5	5	0	0	5	10

	Schedul ed	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
Full-Time Operators Absenteeism											
Day: WEDNESDAY, MARCH 31, 2010											
Green	238	65	14	13	21	17	27.3	5.9	5.5	8.8	7.1
Cable Car	139	31	10	6	5	10	22.3	7.2	4.3	3.6	7.2
Potrero	243	59	17	8	23	11	24.3	7.0	3.3	9.5	4.5
Presidio	197	49	17	8	17	7	24.9	8.6	4.1	8.6	3.6
Kirkland	255	51	18	10	12	11	20.0	7.1	3.9	4.7	4.3
Woods	321	64	19	13	17	15	19.9	5.9	4.0	5.3	4.7
Flynn	182	41	16	7	13	5	22.5	8.8	3.8	7.1	2.7
Total	1,575	360	111	65	108	76	22.9%	7.0%	4.1%	6.9%	4.8%

Summary For The Last 7 Days

WEDNESDAY 03 24 10	1576	288	78	41	112	57	18%	5%	3%	7%	4%
THURSDAY 03 25	1554	304	82	34	119	69	20%	5%	2%	8%	4%
FRIDAY 03 26 10	1587	334	106	37	118	73	21%	7%	2%	7%	5%
SATURDAY 03 27 10	1072	279	93	38	86	62	26%	9%	4%	8%	6%
SUNDAY 03 28 10	1043	250	98	33	73	46	24%	9%	3%	7%	4%
MONDAY 03 29 10	1577	345	115	63	94	73	22%	7%	4%	6%	5%
TUESDAY 03 30 10	1556	343	97	65	105	76	22%	6%	4%	7%	5%

* **Unplanned leave includes:** absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...

+ **Other reasons includes:** 1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.