

DAILY SERVICE DELIVERY OVERVIEW

SUNDAY, MAY 1, 2011

1. RUNS PULLED OUT- IN SERVICE:

	SCHEDULED	% PULLED OUT IN SERVICE	NOT OUTS	RUNS WORKED AT OVERTIME
SYSTEM WIDE	773	98.7%	10	51

2. VEHICLES AVAILABILITY – MONDAY AM

	SCHEDULED	AVAILABLE	SPARE RATIO
LRV	114	110	-4%
F-LINE	18	23	28%
CABLE CAR	26	29	12%
WOODS	140	172	23%
KIRKLAND	111	128	15%
FLYNN	103	108	5%
POTRERO 40'	44	53	20%
POTRERO 60'	47	34	-28%
PRESIDIO	98	110	12%
TOTAL	701	754	8%

3. OPERATORS' ABSENTEEISM:

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Green	110	35	4	3	18	10
Cable Car	98	24	2	4	11	7
Potrero	162	47	8	2	22	15
Presidio	136	30	2	6	15	7
Kirkland	131	29	2	4	15	8
Woods	186	59	9	4	34	12
Flynn	153	35	7	4	16	8
TOTAL	976	259	34	27	131	67

1. ACCIDENTS & DELAYS > 20 MINUTES:

ACCIDENTS

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
08:11 05/01/11	R OPERATOR KI	39	3540	712	28	8228	19TH AVENUE & IRVING (IB)	ACCIDENT, COACH/AUTO, MINOR, NO INJURIES	IB	08:11	09:05	14
							1167988	INSP. B. JOHNSON RESP. CLAIMS 6142*, S/S*, VIDEO* VEH DELAY: 00:54				
13:47 05/01/11	R OPERATOR PR	21	1147	114	30	5562	4TH STREET & MISSION (IB)	COACH / AUTO COLLISION - NO INJURIES	IB	13:47	14:55	34
							1168039	INSP WONG, S CLEARED, SFPD UNIT #3B100 - CAD #1691 RESPONDED, CLAIMS (6A42)*, VIDEO*, SYSTEM SAFETY*, MINOR DAMAGE TO COACH AND AUTO, NO 799 VEH DELAY: 01:08				

LINE DELAY > 20 MINUTES

TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
01:00 05/01/11	R OPERATOR CA	36		45	60	10	HYDE & BROADWAY (OB)	BLOCKED BY DISABLE VEHICLE (AUTO)	OB	01:00	01:50	36
						1167970	INSP S. GARNICA RESP. C/M* DISPATCHER*, SFPD 3H13E RESP. AUTO TOWED BY SFPD VEH DELAY: 00:50 LINE DELAY: 00:50		LD	01:00	01:50	