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**DAILY SERVICE DELIVERY OVERVIEW**

**TUESDAY, MAY 01, 2012**

**1. RUNS PULLED OUT- IN SERVICE**

	SCHEDULED	PULLED OUT IN SERVICE	OPEN		WORKED ON DAY OFF
			AM	PM	
<b>SYSTEM WIDE</b>	1,246	96.3%	26	20	54

**2. VEHICLES AVAILABILITY**

**Afternoon Peak**

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
<b>LRV</b>	114	113	-1%
<b>F LINE</b>	24	23	-4%
<b>CABLE CAR</b>	26	27	4%
<b>WOODS</b>	154	183	19%
<b>KIRKLAND</b>	115	130	13%
<b>FLYNN</b>	103	108	5%
<b>POTRERO 40'</b>	49	62	27%
<b>POTRERO 60'</b>	42	48	14%
<b>PRESIDIO</b>	121	142	17%
<b>TOTAL</b>	<b>748</b>	<b>836</b>	<b>12%</b>



### 3. OPERATORS' ABSENTEEISM

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Cable Car	124	27	10	5	10	2
Flynn	188	36	11	6	19	0
Green	235	50	21	13	13	3
Kirkland	194	41	23	8	10	0
Potrero	225	39	17	9	10	3
Presidio	210	32	8	10	12	2
Woods	345	58	20	8	21	9
<b>TOTAL</b>	<b>1,521</b>	<b>283</b>	<b>110</b>	<b>59</b>	<b>95</b>	<b>19</b>

### 4. ACCIDENTS & DELAYS

#### Accidents

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
11:15 05/01/12	331	14	7119	MISSION & 7TH STREET (OB)	ACCIDENT, COACH/TRUCK, MINOR	11:15	12:15
			1229353	INSP. L. WILSON CLEARED. VIDEO*, CLAIMS 6A45*, S/S*. NO OP 799 VEH DELAY: 01:00			

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
13:50 05/01/12	56	L	1515	TARAVAL & 17TH AVE. (OB)	PASSENGER ALIGHTED LRV AND WAS HIT BY AUTO.	13:50 <b>13:50</b>	14:08 <b>14:08</b>
			<b>1229406</b>	SFFD* AMR MEDIC #16 CLAIMS 6-A-45 NOTIFIED. INSP.GONZALEZ CLEARED. OPERATORS & PASSENGERS NOTIFIED VIA LSGP* & ADGP*. SYSTEM SAFETY*, T.JULIAN*, D.PUGLISI*, SENIOR STAFF UPAGED. S/B AT ST.FRANCIS CIRCLE OB-IB AND S/B AT TARAVAL & 22 IB-OB. 4 SHUTTLES. <b>VEH DELAY: 00:18 LINE DELAY: 00:18</b>			
16:14 05/01/12	62	M	1489	RANDOLPH & 19TH AVE. (OB)	JUVENILE PASSENGER ALIGHTED LRV AND WAS STRUCK BY AUTO.	16:14 <b>16:14</b>	16:45 <b>16:45</b>
			<b>1229392</b>	SFFD* DISPATCHER#65, SFPD UNIT.#A16D. SFPD CASE#120-346-168. INSP.GONZALEZ CLEARED. D.PUGLISI*, CLAIMS*, M.ESPINOZA*, SYSTEM SAFETY*, VIDEO PULL REQUESTED. OPERATORS & PASSENGERS NOTIFIED VIA LSGP* & ADGP*. OB M-LINE ROUTED OVER THE K-LINE. SI GREEN N/R [EOR 16:20] <b>VEH DELAY: 00:06 LINE DELAY: 00:31</b>			

### Line Delays > 20 Minutes

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
10:38 05/01/12	059	KT	1539	3RD ST & ISLAIS CREEK BRIDGE (OB)	NO FORWARD MOTION	10:38 <b>10:38</b>	10:59 <b>10:59</b>
			<b>1229300</b>	MRU 4S50, 4S27 & INSP R AREVALO ON SCENE, LSGP*, RESCUE CAR RUN 4/KT/1538, ADGP*. SS/SAFETY & RAILS* BY PHONE & PAGE. SI MUNI METRO EAST N/R [EOR 10:39] <b>VEH DELAY: 00:01 LINE DELAY: 00:21</b>			
13:03 05/01/12					E-3 AND E-4 OPEN	13:03 <b>13:03</b>	14:25 <b>14:25</b>
			<b>1229408</b>	INSP K JOMOC; OVERHEAD LINE 818; CLEARED <b>LINE DELAY: 01:22</b>			

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
16:14 05/01/12	62	M	1489	RANDOLPH & 19TH AVE. (OB)	PASSENGER ALIGHTED LRV AND WAS STRUCK BY AUTO.	16:14 16:14	16:45 16:45
			<b>1229392</b>	SFFD* DISPATCHER#65, SFPD UNIT.#A16D. SFPD CASE#120-346-168.. INSP.GONZALEZ CLEARED. D.PUGLISI*, CLAIMS*, M.ESPINOZA*, SYSTEM SAFETY*, VIDEO PULL REQUESTED. OPERATORS & PASSENGERS NOTIFIED VIA LSGP* & ADGP*. OB M- LINE ROUTED OVER THE K-LINE. SI GREEN N/R [EOR 16:20] <b>VEH DELAY: 00:06 LINE DELAY: 00:31</b>			
16:26 05/01/12	66	M	1504	19TH AVE. & HOLLOWAY (OB)	BLOCKED / HELD AT PLATFORM- SEE INC.#1229392.	16:26 16:26	16:49 16:49
			<b>1229393</b>	[LRV2=1468]OPERATOR CLEARED. LSGP*, ADGP*. <b>VEH DELAY: 00:23 LINE DELAY: 00:23</b>			

### 5. NX Bus Express

Ridership	Counts
<b>Morning</b>	<b>752</b>
<b>Afternoon</b>	<b>765</b>
<b>TOTAL</b>	<b>1,517</b>

Vehicle Availability	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
<b>Morning</b>	<b>9</b>	<b>9</b>	<b>0%</b>
<b>Afternoon</b>	<b>8</b>	<b>14</b>	<b>75%</b>