

Edwin M. Lee | Mayor
 Tom Nolan | Chairman
 Cheryl Brinkman | Vice-Chairman
 Leona Bridges | Director
 Malcolm Heinicke | Director
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 Joél Ramos | Director
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DAILY SERVICE DELIVERY OVERVIEW

WEDNESDAY, MAY 02, 2012

1. RUNS PULLED OUT- IN SERVICE

	SCHEDULED	PULLED OUT IN SERVICE	OPEN		WORKED ON DAY OFF
			AM	PM	
SYSTEM WIDE	1,246	97.8%	14	13	48

2. VEHICLES AVAILABILITY

Afternoon Peak

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
LRV	114	109	-4%
F LINE	24	24	0%
CABLE CAR	26	27	4%
WOODS	154	177	15%
KIRKLAND	115	132	15%
FLYNN	103	106	3%
POTRERO 40'	49	61	24%
POTRERO 60'	42	48	14%
PRESIDIO	121	142	17%
TOTAL	748	826	10%



3. OPERATORS' ABSENTEEISM

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Cable Car	128	29	12	5	10	2
Flynn	193	36	12	5	19	0
Green	228	42	17	10	13	2
Kirkland	192	37	21	6	9	1
Potrero	228	36	13	8	12	3
Presidio	218	28	7	8	11	2
Woods	342	47	18	8	19	2
TOTAL	1,529	255	100	50	93	12

4. ACCIDENTS & DELAYS

Accidents

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
10:55 05/02/12	12	59	27	MASON & WASHINGTON (IB)	BUMPER BAR	10:55 10:55	11:23 11:00
		1229531		INSP ALLEN MGR 8M8* 2M8* SS* 311* CABLE SHOP 665 TOWED NO INJURY AND NO DAMAGE TO CABLE. OP. INTERVIEWED. SI CABLE CAR 27 @12:14 VEH DELAY: 01:19 LINE DELAY: 00:05			

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
13:45 05/02/12	87	29	8123	MANSELL & SOMERSET (IB)	COLLISION, COACH VS AUTO, NO INJURIES, NO VISUAL DAMAGE TO COACH & AUTO	13:45	14:35
				1229555	INSP C SOLINGER CLEARED, SYSTEM SAFETY*, 6-A-45*, VIDEO*, NO 799 VEH DELAY: 00:50		
16:51 05/02/12	672	28	8042	19TH AVE & TARAVAL (OB)	ACCIDENT COACH & AUTO, NO INJURY.	16:51	17:35
				1229606	INSP J GIANG CLEARED. MINOR DAMAGE TO LEFT REAR OF COACH. MODERATE DAMAGET RIGHT FRONT OF AUTO. NO 799. CLAIMS 6A42*. VIDEO*. SYSTEM SAFETY*. VEH DELAY: 00:44		
17:14 05/02/12	233	27	8154	JONES & ELLIS (IB)	INTENDING PASSENGER FELL WHILE RUNNING FOR THE COACH	17:14	17:42
				1229583	INSP E DENNIS INTERVIEWED THE OPERATOR. COACH WAS SENT BACK IN SERVICE. CLAIMS 6A42*. VIDEO*. SYSTEM SAFETY*. VEH DELAY: 00:28		
17:21 05/02/12	321	71	8189	48TH AVE & ORTEGA (IB)	SFPD REQUEST	17:19	17:32
				1229574	SFPD CLEARED VEH DELAY: 00:13		
17:40 05/02/12	27	61	52	CALIFORNIA & FRONT (OB)	ACCIDENT CABLE CAR & AUTO	17:40	19:34
				1229542	INSP A BEMNET RESP. SFPD 3A66; SFFD E13 RESP. SYSTEM SAFETY RESP. CASE #120-349-015. NO OP 799. CABLE CAR WAS TOW IN BY CABLE SHOP 665. CLAIMS 6A42*. MGR D BANBURY*. SI CABLE CAR N/R VEH DELAY: 01:54		
17:52 05/02/12	397	49	7107	MISSION & VALENCIA (OB)	FIGHT ON THE COACH	17:52	20:05
				1229626	INSP C SOLINGER; MGR A ANDREWS RESP. SFPD 3H15D RESP. INSP T ESPINOSA; POTRERO SHOP 093 RESP. COACH WAS SENT IN DUE TO BLOOD ON THE COACH. SYSTEM SAFETY RESP. VIDEO RESP. CLAIMS A642*. SI POTRERO N/R [EOR 19:47] VEH DELAY: 01:55		
18:35 05/02/12	394	14	7043	MISSION & RUSSIA (IB)	ALLEGED ACCIDENT COACH & AUTO, NO INJURY.	18:05	
				1229539	311 SERVICE #116844. OPERATOR TO BE INTERVIEWED AT THE IB TERMINAL.		

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
18:47 05/02/12	394	14	7043	STEUART & MISSION (OB)	INTERVIEW FOR ALLEGED ACCIDENT AT MISSION & RUSSIA, SEE TAG 1229539.	19:07	19:20
				1229540	INSP E DENNIS INTERVIEWED THE OPERATOR. NO OP 799. COACH WAS SENT BACK IN SERVICE. CLAIMS 6A42*. VIDEO*. SYSTEM SAFETY*. VEH DELAY: 00:13		
21:53 05/02/12	740	12	8026	MISSION ST & 24TH ST (OB)	GRAFFITI	21:57	22:05
				1229632	SFPD STAR# 2302 ON SITE. ONE ARREST. CASE# 120349639. INSP ESPINOZA, T. ASSISTED. VIDEO* VEH DELAY: 00:08		
21:57 05/02/12	208	67	8148	MISSION ST & 24TH ST (OB)	GRAFFITI	21:57	22:35
				1229631	SFPD STAR# 2302 ON SITE. ONE ARREST. CASE# 120349639. INSP ESPINOZA, T. ASSISTED. VIDEO* VEH DELAY: 00:38		

Line Delays > 20 Minutes

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
17:37 05/02/12	000	61	N/A	364 CALIFORNIA ST & BATTERY (OB)	STRAND ALARM	17:37	23:04
				1229635	CABLE MACHINERY REPORTED A STRAND ALARM ON THE 61 LINE. 3 MOTOR COACH SHUTTLES USED FOR THE REST OF THE DAY. CABLE SHOP 665 TOWED ALL 61 LINE CABLE CARS IN. MR PUGLISI & MR BAMBURY* INSP A. BEMNETT ASSISTED. VEH DELAY: 05:27 LINE DELAY: 05:27	17:37	23:04