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DAILY SERVICE DELIVERY OVERVIEW

FRIDAY, MAY 04, 2012

1. RUNS PULLED OUT- IN SERVICE

	SCHEDULED	PULLED OUT IN SERVICE	OPEN		WORKED ON DAY OFF
			AM	PM	
SYSTEM WIDE	1,246	95.6%	23	32	50

2. VEHICLES AVAILABILITY

Afternoon Peak

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
LRV	114	113	-1%
F LINE	24	23	-4%
CABLE CAR	26	27	4%
WOODS	154	182	18%
KIRKLAND	115	132	15%
FLYNN	103	110	7%
POTRERO 40'	49	68	39%
POTRERO 60'	42	49	17%
PRESIDIO	123	134	9%
TOTAL	750	838	12%



3. OPERATORS' ABSENTEEISM

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Cable Car	120	28	10	7	10	1
Flynn	193	39	14	10	14	1
Green	226	37	11	12	13	1
Kirkland	195	23	7	8	7	1
Potrero	233	35	14	8	10	3
Presidio	210	43	12	16	12	3
Woods	352	63	31	11	21	0
TOTAL	1,529	268	99	72	87	10

4. ACCIDENTS & DELAYS

Accidents

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
07:20 05/04/12	60	21	5524	MARKET & 1ST ST (IB)	OPERATOR ASSAULTED	07:20	07:59
			1229736	SFPD 3B5A; INSP B HENDERSON RESP. OPERATOR PULLED THE COACH IN TO SEE THE DISPATCHER. SYSTEM SAFETY*. VIDEO*. CLAIMS 6A45*. DISP*. SI PRESIDIO N/R [EOR 09:39] VEH DELAY: 02:19			

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
08:23 05/04/12	50	36	8502	VALENCIA & CHAVEZ (IB)	UNATTENDED PACKAGE	08:25	08:56
					INSP J WONG RESP. SFPD 4M109; D1A CLEARED. CASE #121-250-756. VEH DELAY: 00:31		
11:12 05/04/12	158	23	8428	LOOMIS & OAKDALE (OB)	VEHICLE ACCIDENT COACH / AUTO	11:12	11:44
					INSP D LEE; SYSTEM SAFETY*, CLAIMS 6-A-45*, VIDEO*, NO INJURIES / NO 799, MINOR DAMGE TO COACH, AUTO LEFT SCENE VEH DELAY: 00:32		
11:46 05/04/12	54	54	8447	HUDSON & 3RD STREET (IB)	VEHICLE ACCIDENT COACH / AUTO	11:46	12:40
					INSP J WONG; SYSTEM SAFETY*, CLAIMS 6-A-45*, VIDEO*, NO INJURIES / NO 799 SI WOODS N/R VEH DELAY: 00:54		
15:30 05/04/12	727	2	8213	ARGUELLO & CLEMENT (IB)	VEHICLE ACCIDENT COACH / AUTO	15:30	16:10
					INSP B LUM; VIDEO*, CLAIMS 6-A-42*, SYSTEM SAFETY*, NO INJURIES / NO 799 VEH DELAY: 00:40		
18:22 05/04/12	317	71	8174	HAIGHT & STANYAN (IB)	FALL ALLIGHTING	18:22	20:10
					INSP A GEETER; SENIOR STAFF / SAFETY*, CLAIMS 6-A-42; VIDEO*, OPERATOR 799 / RESCUE OPERATOR USED VEH DELAY: 01:48		

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
18:38 05/04/12	705	8	8204	OFFAREL & STOCKTON (IB)	VEHICLE ACCIDENT COACH / SFPD	18:38	20:51
			1229855	INSP E DENNIS; 3-J-13-D INVOLVED IN ACCIDENT WITH COACH; NO 799, SEE INSPECTORS REPORT FOR FULL DETAILS OF EVENT, VEH DELAY: 02:13			
20:44 05/04/12	230	44	8156	EVANS & 3RD ST. (IB)	SICK ON RUN.	20:51	21:35
			1229926	INSP MCDANIEL A, SOLINGER C TRANSPORT RESCUE OPERATOR, DISP*. SI WOODS N/R VEH DELAY: 00:44			
23:49 05/04/12	523	8X	6227	STOCKTON & SUTTER (OB)	FIGHT ON BOARD / ASSAULT	23:49	00:43
			1229932	INSP. E. DENNIS, SFPD 3A-12E, CASE # 120-355-842, VIDEO*, SYSTEM SAFETY*, D. PUGLISI*, S. BRITT*, ALL PARTIES LEFT COACH, VICTIM WENT TO ST. FRANCIS HOSP. UNDER HIS OWN POWER. VEH DELAY: 00:54			

Line Delays > 20 Minutes

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
09:42 05/04/12	58	N	1482	JUAH & 20TH. AVENUE (IB)	MEDIC PERSONNEL BLOCKING	09:42	10:03
			1229812	[LRV2=1434]MRO 4T40 JOHNSON,LSGP,MGR 2M8,311* VEH DELAY: 00:21 LINE DELAY: 00:21		09:42	10:03

5. NX Bus Express

Ridership	Counts
Morning	785
Afternoon	705
TOTAL	1,490

Vehicle Availability	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
Morning	9	9	0%
Afternoon	8	14	75%