

DAILY SERVICE DELIVERY OVERVIEW

THURSDAY, MAY 5, 2011

1. RUNS PULLED OUT- IN SERVICE:

	SCHEDULED	% PULLED OUT IN SERVICE	NOT OUTS	RUNS WORKED AT OVERTIME
SYSTEM WIDE	1174	94.0%	70	63

2. VEHICLES AVAILABILITY

	SCHEDULED	AVAILABLE	SPARE RATIO
LRV	114	113	-1%
F-LINE	20	22	10%
CABLE CAR	26	28	8%
WOODS	140	172	23%
KIRKLAND	111	129	16%
FLYNN	103	107	4%
POTRERO 40'	49	44	-10%
POTRERO 60'	53	32	-40%
PRESIDIO	103	104	1%
TOTAL:	719	751	4%

3. OPERATORS' ABSENTEEISM:

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Green	196	61	17	8	16	20
Cable Car	113	25	1	3	14	7
Potrero	231	57	15	2	24	16
Presidio	200	31	6	5	10	10
Kirkland	336	53	11	10	19	13
Woods	341	94	18	6	52	18
Flynn	202	38	8	7	17	6
TOTAL:	1,619	359	76	41	152	90

1. ACCIDENTS & DELAYS > 20 MINUTES:

ACCIDENTS

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
09:14 05/05/11	R OPERATOR PR	35	3526	31	45	5614	4TH ST & TOWNSEND (IB)	ACCIDENT COACH TRUCK NO INJURY MINOR	IB	09:14	10:39	12
							1168852	INSP WILCHER. MGR STUART* SYS* 6A42* VIDEO. RIGHTSIDE OF TOUR BUS MIRROR MADE CONTACT WITH LEFT SIDE WINDOW OF COACH IN BUS ZONE. NO 799 VEH DELAY: 01:25				
10:11 05/05/11	R OPERATOR PR	35	2131	65	5	5569	MAIN & MARKET (OB)	ACCIDENT COACH & TRUCK NO INJURY MINOR	OB	10:11	11:30	12
							1168853	INSP LEDBETTER. MGR STUART* SYS* 6A42* VIDEO.PRES. SHOP 092. COACH PASSING TRUCK AND ROPE CAUGHT EXHAUST STACK OF TRUCK AND BROKE ROPE. VEH DELAY: 01:19				

ACCIDENTS & DELAYS > 20 MINUTES - CONTINUED:

ACCIDENTS

11:12 05/05/11	R	OPERATOR WO	11	3197	57	48	8359	24TH ST & NOE (OB)	ACCIDENT COACH & AUTO - NO INJURIES REPORTED	OB	11:12	12:35	34
								1168857	INSP IRBY, E CLEARED, INSP HENDERSON, B RESPONDED, 1L1*, SYSTEM SAFETY*, CLAIMS(6A42)*, VIDEO*, SFPD RESPONDED, NO 799 VEH DELAY: 01:23				
14:13 05/05/11	R	OPERATOR PO	27	2887	420	49	7035	MISSION & RICHLAND (OB)	COACH / AUTO DOOR COLLISION - NO INJURIES, CLOSE TO REAR OF COACH	OB	14:13	14:53	34
								1168923	INSP JOMOC, K CLEARED, CLAIMS (6A42)*, VIDEO*, SYSTEM SAFETY*, NO 799 VEH DELAY: 00:40				
19:07 05/05/11	R	INSP WONG, S PO	34	3703	423	49	8126	VAN NESS AVENUE & PINE (OB)	COACH / AUTO COLLISION (HIT AND RUN) - NO INJURIES REPORTED	OB	17:50		34
								1169006	INSP WONG, S*, CLAIMS (6A40)*, VIDEO*, SYSTEM SAFETY*, INCIDENT DID NOT OCCUR AT VAN NESS AVENUE@SUTTER				
19:19 05/05/11	R	OPERATOR WO	18	2832	709	71X	8006	FRANKLIN & LOMBARD (OB,PI)	COACH / AUTO COLLISION - NO INJURIES	OB	19:19	19:44	34
								1169016	INSP FONG, D CLEARED, CLAIMS (6A40)*, VIDEO*, SYSTEM SAFETY*, MODERATE DAMAGE, NO 799, END OF RUN SI WOODS N/R VEH DELAY: 00:25				

LINE DELAY > 20 MINUTES

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY				
									DI	START	END	CC	
10:37 05/05/11	R	OPERATOR PO	12		360	24	5452	CASTRO & MARKET (IB,OB)	FEEDER CHURCH- 14 OPEN(TROLLEY SHOE REPAIRED)BROKEN FIBER IN OVERHEAD	IB LD	10:37	11:13	29
								1168902	INSP HAYNES AREVALO 4S27 LINE TRUCK# 820 LINE DELAY: 00:36				
10:44 05/05/11	R	OPERATOR GV	85	1468	152	F	1062	MARKET & CHURCH (OB)	NO POWER ADA PASSENGER ON PCC (WHEELCHAIR)	OB LD	10:44	11:16	20
								1168884	LSGP*, SFFD CLEARED, ADA PASSENGER, ALIGHTED @ 1103 HRS., POWER CONTROL RESTORED POWER, CCO* VEH DELAY: 00:32 LINE DELAY: 00:32				

LINE DELAY > 20 MINUTES – CONTINUED

11:26 05/05/11	R	OPERATOR ME	29	0359	9	J	1520	SAN JOSE AVENUE & NANTUCKET (OB)	NON MUNI ACCIDENT BLOCKING	OB LD	11:26 11:26	11:53 11:53	20
								1168856 LSGP*, 311*, I/B CLEARED @ 1145 HRS., LMC*, D PUGLISI*, INSP W COLLAZOS, INSP C CONTRERAS*, INSP R DONALDSON*, INSP D DIAL CLEARED VEH DELAY: 00:27 LINE DELAY: 00:27					
14:02 05/05/11	R	OPERATOR ME	27					CHURCH & MARKET (IB)	NON MUNI ACCIDENT BLOCKING	IB LD	14:02 14:02	14:40 14:40	29
								1168952 INSP CHAVEZ LINE DELAY: 00:38					
14:07 05/05/11	R	INSP J CHAVEZ GV	23	2122	163	F	1062	MARKET & CHURCH (IB)	NON MUNI ACCIDENT BLOCKING	IB LD	14:07 14:07	14:40 14:40	20
								1168896 LSGP*, INSP K WILLIAMS*, INSP J CHAVEZ CLEARED VEH DELAY: 00:33 LINE DELAY: 00:33					
14:24 05/05/11	R	OPERATOR ME	23	1006	48	N	1427	JUDAH & 43RD AVENUE (IB)	DOORS	IB LD	14:24 14:24	15:13 15:13	20
								1168929 [LRV2=1491]LSGP*, INSP M MCGE HEE*, INSP R MC CRAY*, INSP R COLEMAN*, MRU 4-S-37 REPAIRED SI JUDAH & 48TH AVENUE (SIDETRACK) VEH DELAY: 00:49 LINE DELAY: 00:49					
17:21 05/05/11	R	OPERATOR CA	27	2209	42	60	21	WASHINGTON STREET & POWELL STREET (IB)	GRIP LODGED IN THE SLOT	IB LD	17:21 17:21	17:40 17:58	27
								1169008 INSP. GARNICA (8T43)*, SHOP TRUCK #665, CABLE MACHINERY, D. BANBURY*, THE HEAT WAS THE CONTRIBUTING FACTOR TO THE SLOT SWELLING, PER THE INSPECTOR, NO CARS ARE TO GO AROUND THE HORN UNTIL FUTHER NOTICE. VEH DELAY: 00:19 LINE DELAY: 00:37					
19:31 05/05/11	R	OPERATOR ME	23	1306	103	KT	1527	OCEAN & HWY 280 (IB)	BROKEN PANTOGRAPH	IB LD	19:26 19:26	20:35 20:09	88
								1169047 MRU 4S37, 4S49 & 4S44; METRO SHOP; OVERHEAD LINES; INSP C GONZALEZ; MGR J CASTILLO; M ELLIS; RESCUE CAR 1509 FROM METRO SHOP; INSP R PARKS*; INSP E CASTRO*; KT LINE REROUTED VIA M LINE; ONE MOTOR COACH SHUTTLE; SYSTEM SAFETY*; 311 CENTER*; J KELLY*; D PUGLISI*; NO DAMAGE TO OVERHEAD SI GREEN N/R [EOR 23:19] VEH DELAY: 03:53 LINE DELAY: 00:43					