



**Muni
Service Delivery
Daily Report**

Monday, May 10, 2010





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Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Lines affected
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Runs Not Out and Late Out for Rush Hours
(Day- Date)

AM NOLO REPORT TUESDAY 05 11 10

Cable Car	0	0	0	0	
Flynn	0	0	0	0	
Kirkland	0	0	0	0	
Woods	4	0	3	1	9=1, 29=1, 44=1, 48=1
Potrero	0	0	0	0	
Presidio	0	0	0	0	
Green	0	0	0	0	
F line	0	0	0	0	
TOTAL	4	0	3	1	

Special Events

Emergency Equipment Demand - Reason

Division

Number of coaches

Report data compiled as of - 7:30

<i>Not-Outs: No Operators</i>	<i>Not-Outs: No Equipment</i>	<i>Late Pull-outs: No Operators</i>	<i>Late Pull-outs: No Equipment</i>	<i>Afected lines</i>
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05 10 10 MONDAY PM NOLO REPORT

<i>Cable Car</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>0</i>	
<i>Flynn</i>	<i>3</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>8X=1 38=2</i>
<i>Kirkland</i>	<i>2</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>19=1 47=1</i>
<i>Woods</i>	<i>3</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>37=2 44=1</i>
<i>Potrero</i>	<i>3</i>	<i>0</i>	<i>1</i>	<i>0</i>	<i>22=1 30=1 49=1</i>
<i>Presidio</i>	<i>4</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>1=1 21=1 30=1 45=1</i>
<i>Metro</i>	<i>1</i>	<i>3</i>	<i>0</i>	<i>0</i>	<i>N=1 J=3</i>
<i>F line</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>0</i>	
<i>TOTAL</i>	<i>16</i>	<i>3</i>	<i>1</i>	<i>0</i>	

Special Events

Emergency Equipment Demand - Reason

Division

Number of coaches

REPORT DATA COMPILED AS OF 1600 HRS

	Runs Missed	RDO	Missed Runs %	Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Pulled Out Runs %
Missed Service By Division Due To No Regular Day Off (RDO)							
MONDAY, MAY 10, 2010							
SIGN UP MAY 2010							
Cable Car one-piece	0	0	0.0%	49	0	0	100.0%
Cable Car multi-piece	0		0.0%				
Flynn one-piece	1	8	2.6%	155	1	8	99.4%
Flynn multi-piece	0		0.0%				
Kirkland one-piece	1	4	1.8%	189	1	4	99.5%
Kirkland multi-piece	0		0.0%				
Woods one-piece	1	7	1.1%	262	1	7	99.6%
Woods multi-piece	0		0.0%				
Potrero one-piece	2	9	3.0%	183	2	9	98.9%
Potrero multi-piece	0		0.0%				
Presidio one-piece	4	7	7.7%	161	5	7	96.9%
Presidio multi-piece	2		2.4%				
Metro one-piece	1	5	1.5%	151	1	5	99.3%
Metro multi-piece	0		0.0%				
F Line one-piece	0	1	0.0%	32	0	1	100.0%
F Line multi-piece	0		0.0%				
System total				1182	11	41	99.1%

Accidents

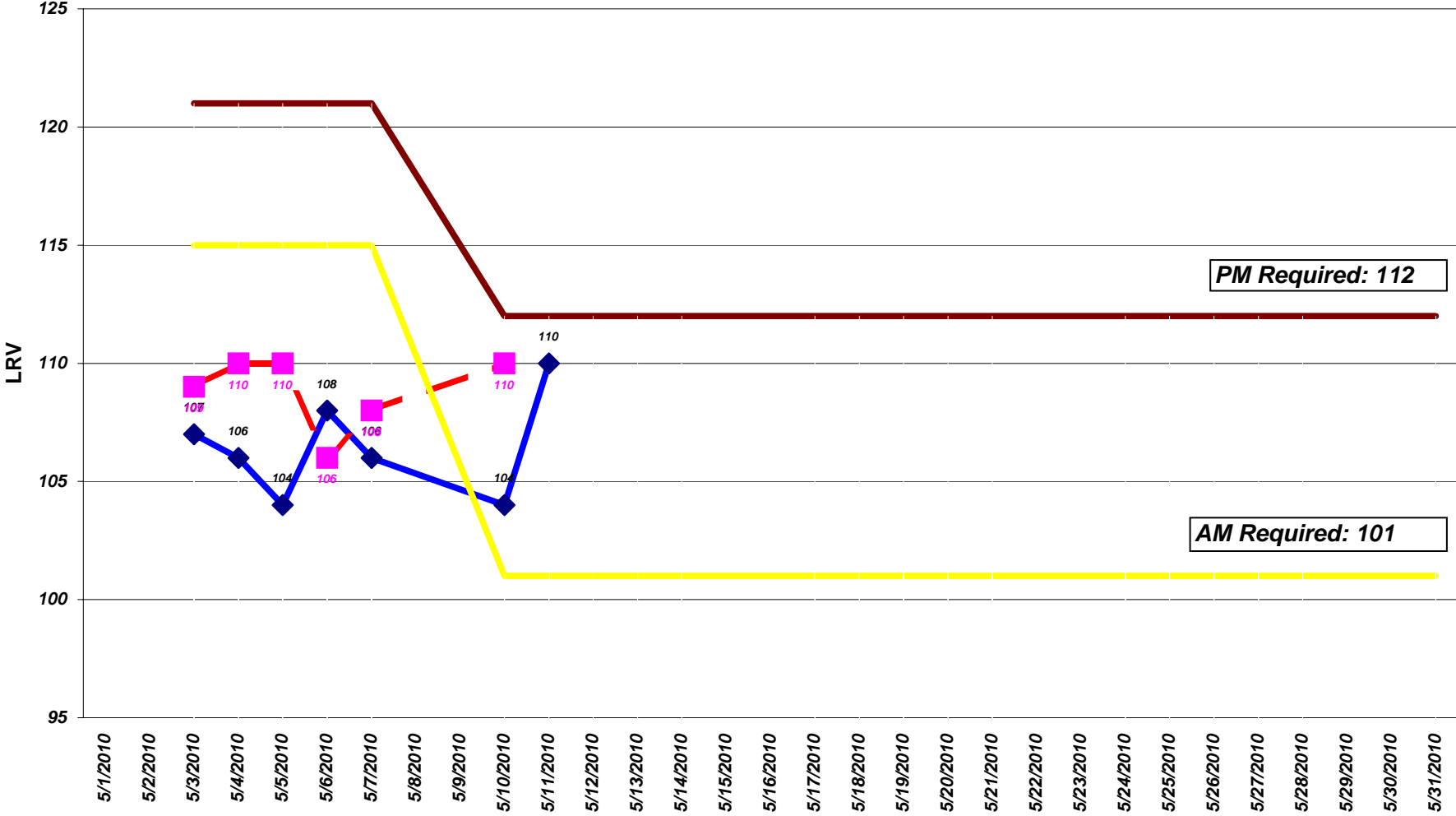
Mon May 10, 2010

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
09:15 05/10/10	R OPERATOR PO	14	2391	391	33	5475	CLAYTON & MARKET (IB)	ACCIDENT COACH & AUTO (HIT& RUN)	IB	09:15		39
							1106428	OPERATOR CLEARED, NO DAMAGE TO COACH, SEE INTERVIEW TAG #1106435				
09:58 05/10/10	R OPERATOR PR	11	3618	55	5	5515	MCALLISTER & DIVISADERO (OB)	ACCIDENT COACH & AUTO	OB	09:58	11:28	39
							1106055	INSP B. LUM, MANAGER STUART, SYSTEM SAFETY*, VIDEO*, POLICE #F13A, CASE #100432458, MINOR DAMAGE TO RIGHT BUMPER, NO 799 SI PRESIDIO N/R [EOR 10:04] VEH DELAY: 00:06				
17:39 05/10/10	R OPERATOR WO	24	3894	142	48	8134	23RD STREET & UTAH STREET (IB)	ACCIDENT, COACH AND TAXI	IB	17:39	18:32	27
							1106459	INSP. WILSON (1T63), IN INJURIES, NO 799. VEH DELAY: 00:53				

Line Delays \geq 20 Minutes

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
08:04 05/10/10	R CCO OBSERVED ME	72	1062	52	N	1511	SIGNAL D-4 & DUBOCE PORTAL (IB)	LOOP 6 FAILURE DUE TO BROKEN SANDER HOSE	IB LD	08:04 08:04	09:15 09:15	72
							1106427	[LRV2=1430]LOOP 6 WAS REPAIRED BY SIGNAL 500 & 501 @ 0918 HRS., J & N'S SWITCHBACK IB TO OB AT CHURCH & DUBOCE & 8 MOTOR COACH SHUTTLES UTILIZED, K-L-M WERE NOT DELAYED, MRU-4S31, 4S48, INSP. R. DONALDSON, MGR. C. CARILLO. VEH DELAY: 01:11 LINE DELAY: 01:11				

LIGHT RAIL VEHICLES AM/PM Required & Availability



◆ AM Availability
 ■ PM Availability
 — AM REQUIRED
 — PM REQUIRED

PM Required: 112

AM Required: 101

Date	Day of week	A.M.		P.M.	
		SCHEDULED	ACTUAL	SCHEDULED	ACTUAL
Light Rail Vehicles (LRVs) Availability - Peak					
MAY 2010					
05/03/10	MONDAY	115	107	121	109
05/04/10	TUESDAY	115	106	121	110
05/05/10	WEDNESDAY	115	104	121	110
05/06/10	THURSDAY	115	108	121	106
05/07/10	FRIDAY	115	106	121	108
05/10/10	MONDAY (NEW SIGN U	101	104	112	110
05/11/10	TUESDAY	101	110	112	
05/12/10	WEDNESDAY	101		112	
05/13/10	THURSDAY	101		112	
05/14/10	FRIDAY	101		112	
05/17/10	MONDAY	101		112	
05/18/10	TUESDAY	101		112	
05/19/10	WEDNESDAY	101		112	
05/20/10	THURSDAY	101		112	
05/21/10	FRIDAY	101		112	
05/24/10	MONDAY	101		112	
05/25/10	TUESDAY	101		112	
05/26/10	WEDNESDAY	101		112	
05/27/10	THURSDAY	101		112	
05/28/10	FRIDAY	101		112	
05/31/10	MONDAY	101		112	

	Maintenance Holds
Green Division	
Daily Maintenance Morning Status Report	May
11, 2010	
Light Rail Vehicles (LRVs) on Hold Status @ 7:30 a.m.	

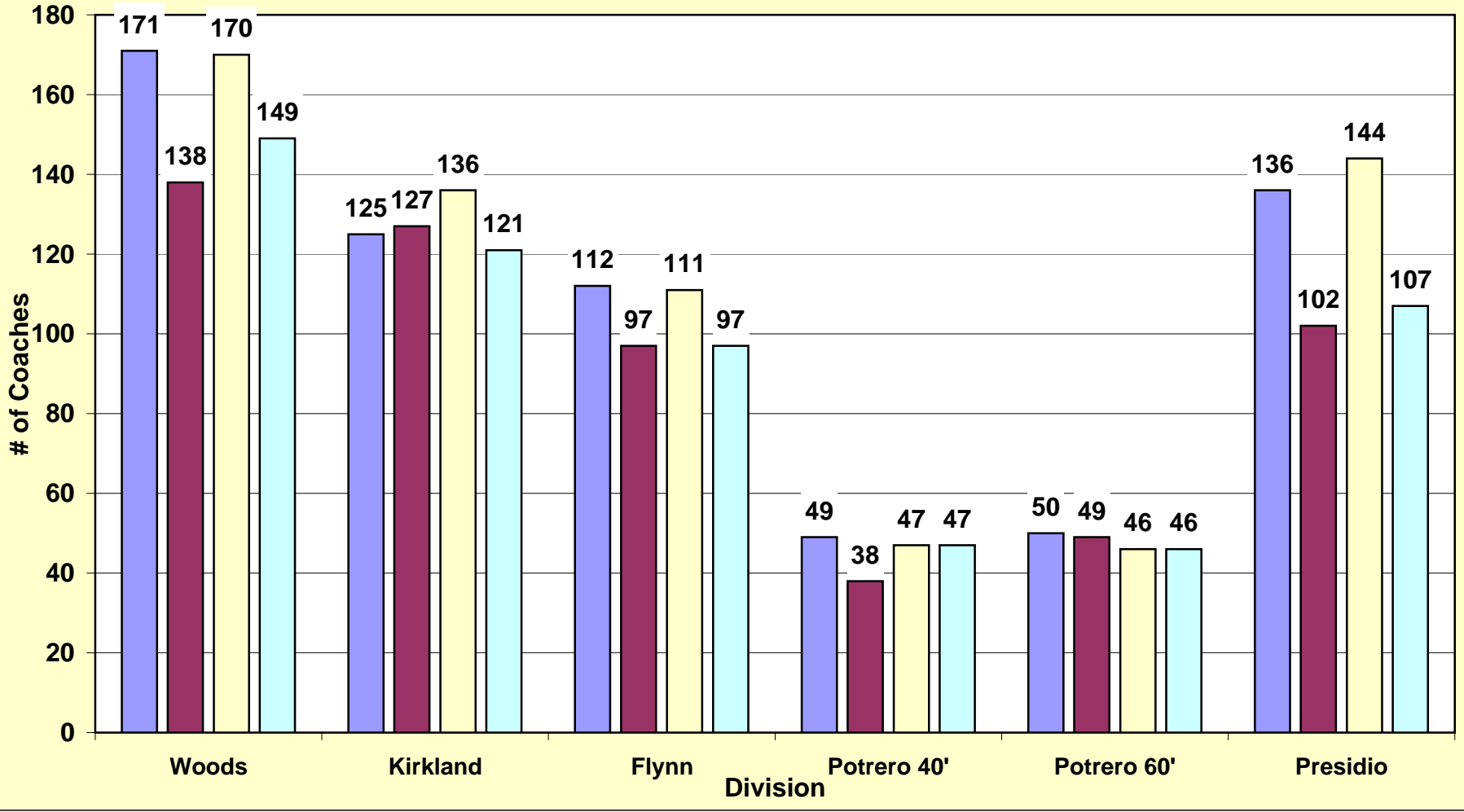
AIR SUPPLY SYSTEM	0
AUTOMATIC TRAIN CONTROL SYSTEM (ATCS)	1
BRAKE SYSTEM	1
COUPLER	0
DOORS / STEPS	0
HEATING/VENTILATION/AIR CONDITIONING (HVAC)	1
LIGHT/MIRROR/WIPER/ARTIC/UNDERCAR	1
PANTOGRAPHS	0
PROPULSION	0
TRUCK RELATED/ FLAT	0
PREVENTIVE MAINTENANCE	9
SUPPORT SHOP	4
BODY/PAINT/LEAKER	4
FLEET APPEARANCE/CLEANING	0
AWAITING PARTS	2
DESTSIGN / ELECTRICAL/ELECTRONIC	0
ACCIDENT/DERAIL/INVESTIGATION	0
BREDA / VENDOR	9
ENGR / PROJECT	0
LONG TERM HOLDS	9
QUALITY ASSURANCE	0

TOTAL **41**

	LRV2/3	PCC	Milan	Historic
Green Division Daily Maintenance				
11, 2010				May
Morning Status Report @ 7:30 a.m.				
Fleet size	151	21	10	8
Present demand (AM)	116	13	4	3
Maintenance Holds	41	8	6	5
Equipment available for service @ 7:30 a.m.	110	13	4	3

Motor & Trolley Coaches Availability
 A.M. 5/11/10 & 5/10/10 P.M. Peak Time

■ Equipment available for service @ 7:45 a.m.
 ■ Final a.m. pull-out
 ■ Equipment available for service @ 5:30 p.m.
 ■ Final p.m. pull-out



	Woods	Kirkland	Flynn	Subtotal Diesel	Potrero 40'	Potrero 60'	Presidio	Subtotal Trolley	Totals
Bus Maintenance Morning Status Report									
Information Reported by Each Division									
Morning (a.m.) availability									
5/11/10									
Fleet size	205	135	124	464	75	73	165	313	787
Present demand	142	114	97	353	40	49	102	191	544
Extra service	14	0	0	14	N/A	N/A	N/A	N/A	14
Scheduled maintenance	5	1	3	9	1	1	3	5	14
Campaigns / retrofits	1	0	0	1	0	0	0	0	1
Maintenance Holds	34	10	12	56	26	23	29	78	134
Awaiting parts	4	0	0	4	6	11	5	22	26
Radio	0	0	0	0	0	0	0	0	0
Farebox	0	0	0	0	0	0	0	0	0
Equipment available for service @ 7:45 a.m.	171	125	112	408	49	50	136	235	643
Final a.m. pull-out	138	127	97	362	38	49	102	189	551
Reserve fleet usage	19		0	19	0	0	0	0	19
Trolley hot body defects	N/A	N/A	N/A	N/A	1	0	0	1	1
Operator not outs	4	0	0	4	2	0	0	2	6
Afternoon (p.m.) availability									
5/10/10									
Fleet size	205	145	124	474	75	73	165	313	787
Present demand	142	121	97	360	63	54	109	226	586
Extra service	5	0	0	5	N/A	N/A	N/A	N/A	5
Scheduled maintenance	6	1	4	11	1	1	0	2	13
Campaigns / retrofits	1	0	0	1	0	0	0	0	1
Maintenance holds	35	9	13	57	28	27	21	76	133
Awaiting parts	4	0	0	4	6	11	5	22	26
Radio	0	0	0	0	0	0	0	0	0
Farebox	0	0	0	0	0	0	0	0	0
Equipment available for service @ 5:30 p.m.	170	136	111	417	47	46	144	237	654
Final p.m. pull-out	149	121	97	367	47	46	107	223	590
Reserve fleet usage	8	0	0	8	0	0	0	0	8
Trolley hot body defects	N/A	N/A	N/A	N/A	1	0	0	1	1
Operator not outs	0	0	0	0	0	1	2	3	3

	Schedul ed	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
Full-Time Operators Absenteeism											
Day: MONDAY, MAY 10, 2010											
Green	252	60	14	8	19	19	23.8	5.6	3.2	7.5	7.5
Cable Car	138	23	9	4	3	7	16.7	6.5	2.9	2.2	5.1
Potrero	221	48	14	8	15	11	21.7	6.3	3.6	6.8	5.0
Presidio	189	33	9	6	10	8	17.5	4.8	3.2	5.3	4.2
Kirkland	242	43	10	6	11	16	17.8	4.1	2.5	4.5	6.6
Woods	334	46	9	2	24	11	13.8	2.7	0.6	7.2	3.3
Flynn	193	37	10	6	16	5	19.2	5.2	3.1	8.3	2.6
Total	1,569	290	75	40	98	77	18.5%	4.8%	2.5%	6.2%	4.9%
<i>MONDAY 05 03 10</i>	1575	354	125	46	111	72	23%	8%	3%	7%	5%
<i>TUESDAY 05 04 10</i>	1549	354	111	36	107	100	23%	7%	2%	7%	7%
<i>WEDNESDAY 05 05 10</i>	1542	309	105	34	105	65	20%	7%	2%	7%	4%
<i>THURSDAY 05 06 10</i>	1531	301	81	38	110	72	20%	5%	3%	7%	5%
<i>FRIDAY 05 07 10</i>	1548	334	101	44	107	82	22%	6%	3%	7%	5%
<i>SATURDAY 05 08 10</i>	1048	243	71	31	84	57	23%	7%	3%	8%	5%
<i>SUNDAY 05 09 10</i>	1019	246	67	26	83	70	24%	7%	3%	8%	7%

* **Unplanned leave includes:** absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...

+ **Other reasons includes:** 1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.