



**Muni  
Service Delivery  
Daily Report**

Monday, May 11, 2009





## Content

• Baseball Game Service Summary	3
• Not outs for the a.m. rush hour	4
• Not outs for the p.m. rush hour	5
• Daily not outs & RDO report	6
• Accidents & line delays > 20 minutes	7
• Vehicles availability and maintenance reports	
Light Rail Vehicles Count (chart)	9
Light Rail Maintenance Hold	10
Light Rail Maintenance Available	11
Light Rail Maintenance Count	12
Motor & Trolley Buses Pull Outs (chart)	13
Motor & Trolley Buses Pull Outs (details)	14
• Operators absenteeism report	15

	Count	Time
<b>Baseball Game Service Summary Report MAY, 11, 2009</b>		
<b>ATTENDANCE: 23934</b>		
<b>NUMBER OF PASSENGERS (appr.): 2550</b>		
Trains pulled out - scheduled	6	
Trains pulled out - actual	4	
<b>Pre-game inbound (IB) service</b>		
Game started		19:15
First IB trip at Embarcadero		16:07
Last IB trip at Embarcadero		19:37
Number of special IB trips	9	
Number of regular IB trips	47	
Total pre-game trips	56	
Average IB headway		3:49
Standard deviation		2:57
<b>Post-game outbound (OB) service</b>		
<b>Game ended</b>		<b>22:25</b>
First OB trip at Embarcadero		22:00
Last OB trip at Embarcadero		22:55
<b>Load completed</b>		<b>22:40</b>
Trips to Castro	0	
Trips to Embarcadero	0	
J	0	
KT	6	
L	1	
M	1	
N	8	
<b>Total post-game trips</b>	<b>16</b>	
<b>Average OB headway</b>		<b>4:00</b>
Standard deviation		3:14

<b>Not-Outs: No Operators</b>	<b>Not-Outs: No Equipment</b>	<b>Late Pull-outs: No Operators</b>	<b>Late Pull-outs: No Equipment</b>	<b>Lines affected</b>
-------------------------------	-------------------------------	-------------------------------------	-------------------------------------	-----------------------

**Runs Not Out and Late Out for Rush Hours**

**Morning Report**

**TUESDAY 05 12 2009**

Cable Car	2	0	2	0	61=1; 59=1
Flynn	1	0	1	2	9x=1
Kirkland	0	0	0	0	
Woods	0	0	0	0	
Potrero	0	0	0	0	
Presidio	2	0	1	0	5=2
Green	3	0	0	0	J=1; K=1; N=1
F line	1	0	0	0	F=1
<b>TOTAL</b>	<b>9</b>	<b>0</b>	<b>4</b>	<b>2</b>	

**Special Events**

**Emergency Equipment Demand - Reason**

Division

Number of coaches

**0800 HOURS**

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Lines affected
------------------------------	------------------------------	---------------------------------	---------------------------------	----------------

**MONDAY/5 11 09 /PM NOLO REPORT**

Cable Car	0	0	0	0	
Flynn	1	0	1	0	1=38
Kirkland	0	0	0	0	
Woods	4	0	0	0	1=23 2=27 1=54
Potrero	7	0	0	0	1=6 1=7 1=14 1=22 1=24 1=41 1=49
Presidio	4	0	1	0	1=1 1=21 1=31 1=45
Metro	7	0	0	0	3=KT 1=L 2=M 1=N
F line	0	0	0	0	
<b>TOTAL</b>	23	0	2	0	

<b>Special Events</b>				
<b>0</b>				
Division				
<b>REPORT DATA COMPILED AS OF - 1600HRS</b>				

	Runs Missed	RDO		Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Missed Runs %
<b>Missed Service By Division Due To No Regular Day Off (RDO)</b>							
MONDAY 5/11/2009							
Revised 2/21/09							
<b>Cable Car one-piece</b>	0	0		<b>49</b>	0	0	0.0%
<b>Cable Car multi-piece</b>	0						
<b>Flynn one-piece</b>	1	0		<b>154</b>	1	0	0.6%
<b>Flynn multi-piece</b>	0						
<b>Kirkland one-piece</b>	0	1		<b>212</b>	0	1	0.0%
<b>Kirkland multi-piece</b>	0						
<b>Woods one-piece</b>	1	0		<b>251</b>	1	0	0.4%
<b>Woods multi-piece</b>	0						
<b>Potrero one-piece</b>	3	1		<b>212</b>	7	1	3.3%
<b>Potrero multi-piece</b>	8						
<b>Presidio one-piece</b>	2	2		<b>174</b>	4	2	2.3%
<b>Presidio multi-piece</b>	4						
<b>Metro one-piece</b>	5	14		<b>146</b>	8	14	5.5%
<b>Metro multi-piece</b>	6						
<b>F Line one-piece</b>	0	0		<b>33</b>	0	0	0.0%
<b>F Line multi-piece</b>	0						
<b>System total</b>				<b>1231</b>	21	18	1.7%

# Accidents

Mon May 11, 2009

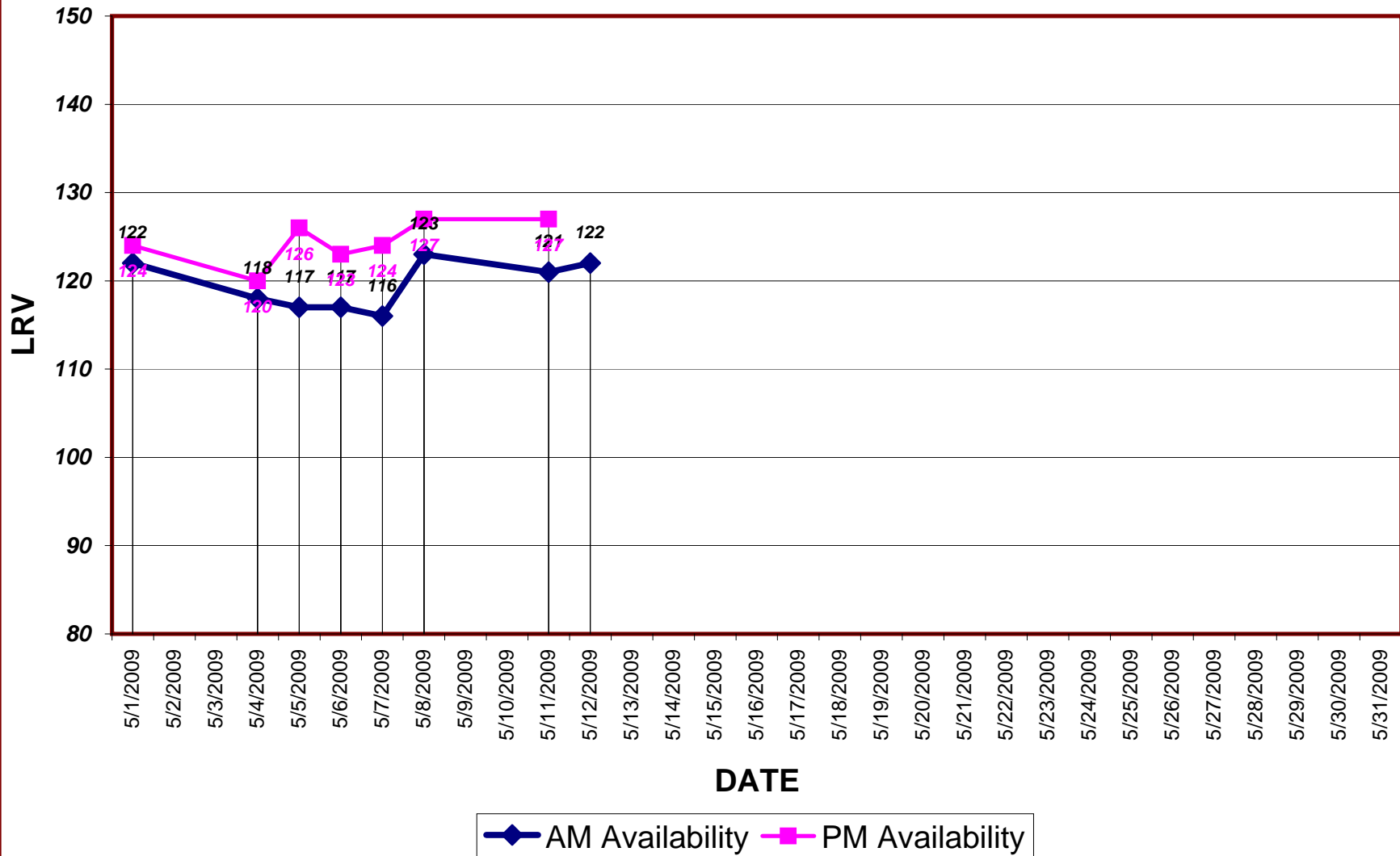
TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
07:44 05/11/09	R OPERATOR FL	39	6	438	14X	6256	MISSION & SAN JOSE (IB)	ACCIDENT, COACH/AUTO, MINOR, NO INJURIES, HIT AND RUN	IB	07:44	08:55	14
							<b>1047436</b>	INSP TC JOHNSON CLEARED. NO OP 799 VEH DELAY: 01:11				
14:08 05/11/09	R OPERATOR KI	26	9	768	43	8220	MASONIC & TURK (OB)	ACCIDENT COACH AND AUTO (HIT AND RUN)	OB	14:08		11
							<b>1047481</b>	OPERATOR CLEARED SEE INTERVIEW TAG				
17:03 05/11/09	R OPERATOR FL	29		465	9	6258	POTRERO & 16TH STREET (OB)	ALLEGED PEDESTRIAN COLLISION	OB	17:04	17:35	15
							<b>1047486</b>	INSP J WILLIAMS; VIDEO*, AID REFUSED / WITNESS STATED NO COLLISION VEH DELAY: 00:31				

## Line Delays $\geq$ 20 Minutes

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
10:55 05/11/09	T CABLE MACHINE CA	30		7	61	58	CALIFORNIA & DRUMM (IB)	BUMPER BAR #0025	IB	10:55	11:17	30
							1047463	INSP J KWONG RESP. SHOP TRUCK 665 TOW CAR IN HOUSE. CABLE MACHINERY CLEARED. NO DAMAGE TO CALBLE. NO OP 799. TWO SHUTTLES USED. MGR E DEL BARRIO*. MEDIA J TRUE*. 311*. SI CABLE CAR 58 @12:26 VEH DELAY: 01:31 LINE DELAY: 00:35				
21:23 05/11/09	R OPERATOR	74	3	110	M	1517	SAN JOSE & MT.VERNON (IB)	PEDESTRIAN ACCIDENT NON-MUNI	IB	21:23	21:33	85
							1047502	INSPECTOR GARCIA REVERSED RUN 110 BACK TO K-LINE AND CLEARED.M-LINE REROUTE VIA THE K-LINE. M-LINE SWITCHBACK AT BROAD & PLYMOUTH.SHUTTLE,LSGP. INSPECTOR MCCRAY.SS/STAFF. VEH DELAY: 00:10 LINE DELAY: 01:02				
22:35 05/11/09	R OPERATOR ME	86		124	K	1402	JUNIPERO SERRA & OCEAN (IB)	BLOCKED BY NON- MUNI ACCIDENT INJURY	IB	22:35	23:08	85
							1047503	TOW TRUCK REMOVED VECHILES FROM LOCATION AND CLEARED AT 2308 HRS.K-LINE REROUTED VIA THE M-LINE.4S35,4T41,CAD#4057 SFPD,INSP.WELLS,GARCIA,MCCRAY,MRU 4S35.SS/STAFF*. VEH DELAY: 00:33 LINE DELAY: 00:33				



# LIGHT RAIL AM/PM Availability



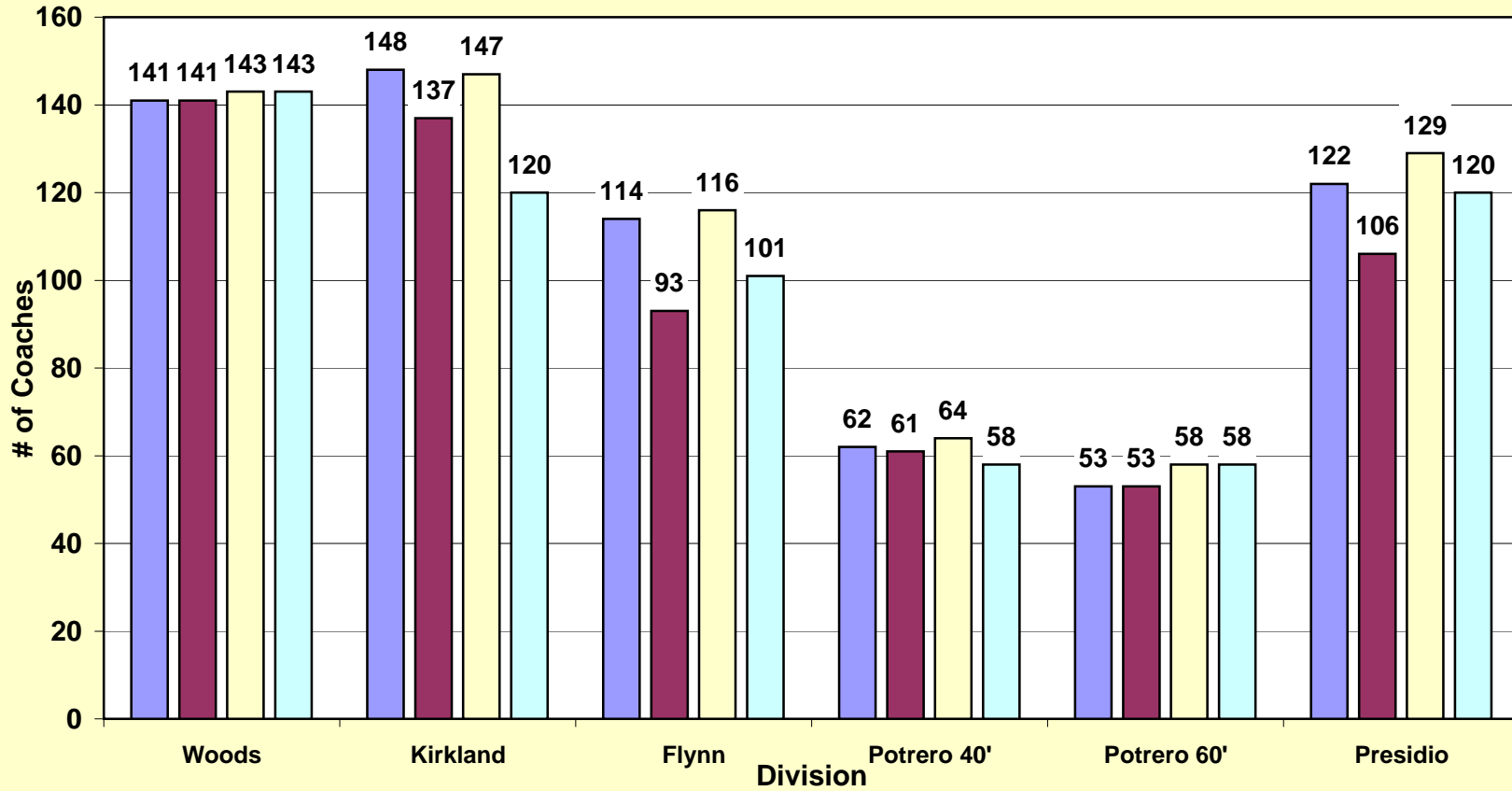
Date	Day of week	A.M.	P.M.
<b>Light Rail Vehicles (LRVs) Availability - Peak</b>			
May 2009			
05/01/09	FRIDAY	122	124
05/04/09	MONDAY	118	120
05/05/09	TUESDAY	117	126
05/06/09	WEDNESDAY	117	123
05/07/09	THURSDAY	116	124
05/08/09	FRIDAY	123	127
05/11/09	MONDAY	121	127
05/12/09	TUESDAY	122	
05/13/09	WEDNESDAY		
05/14/09	THURSDAY		
05/15/09	FRIDAY		
05/18/09	MONDAY		
05/19/09	TUESDAY		
05/20/09	WEDNESDAY		
05/21/09	THURSDAY		
05/22/09	FRIDAY		
05/25/09	MONDAY		
05/26/09	TUESDAY		
05/27/09	WEDNESDAY		
05/28/09	THURSDAY		
05/29/09	FRIDAY		

	<b>Maintenance Holds</b>
<b>Green Division</b> <b>Daily Maintenance Morning Status Report</b> <b>05/12/09</b> Light Rail Vehicles (LRVs) on Hold Status @ 7:30 a.m.	
<b>Air</b>	0
<b>Automatic Train Control System (ATCS)</b>	2
<b>Brakes</b>	2
<b>Coupler</b>	0
<b>Doors / steps</b>	1
<b>Heating, Ventilation, Air Conditioner (HVAC)</b>	0
<b>Lights</b>	0
<b>Pantographs</b>	0
<b>Propulsion</b>	2
<b>Flats</b>	1
<b>PM</b>	3
<b>Support shop</b>	3
<b>Body/paint shop</b>	12
<b>Glass shop</b>	0
<b>Parts</b>	2
<b>Destination sign/electrical</b>	0
<b>Other</b>	1
<b>Vendor</b>	0
<b>Engineering</b>	0
<b>Total</b>	<b>29</b>

	LRV2/3	PCC	Milan	Historic
<b>Green Division Daily Maintenance</b>				
<b>Tuesday 05/12/09</b>				
Morning Status Report @ 7:30 a.m.				
<b>Fleet size</b>	151	28	10	8
<b>Present demand</b>	114	13	4	3
<b>Maintenance Holds</b>	29	17	3	5
<b>Equipment available for service @ 7:30 a.m.</b>	122	11	7	3

**Motor & Trolley Coaches Availability**  
**A.M. 5/12/09 & 5/11/09 P.M. Peak Time**

■ Equipment available for service @ 7:45 a.m.  
 ■ Final a.m. pull-out  
 ■ Equipment available for service @ 5:30 p.m.  
 ■ Final p.m. pull-out



	Woods	Kirkland	Flynn	Subtotal Diesel	Potrero 40'	Potrero 60'	Presidio	Subtotal Trolley	Totals
<b>Bus Maintenance Morning Status Report</b>									
Information Reported by Each Division									
<b>Morning (a.m.) availability POTRERO USED 1 40' FOR 60' RUNS</b>									
<b>5/12/09</b>									
Fleet size	181	155	124	460	75	74	165	314	774
Present demand	141	137	95	373	61	56	106	223	596
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	3	1	9	13	2	0	3	5	18
Campaigns / retrofits	0	0	1	1	0	0	4	4	5
Maintenance Holds	50	7	10	67	13	22	43	78	145
Awaiting parts	25	4	1	30	0	0	17	17	47
Radio	0	0	0	0	0	0	1	1	1
Farebox	0	0	0	0	0	0	0	0	0
Equipment available for service @ 7:45 a.m.	141	148	114	403	62	53	122	237	640
Final a.m. pull-out	141	137	93	371	61	53	106	220	591
Reserve fleet usage	18	0	0	18	0	1	0	1	19
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	2	2	2
Operator not outs	0	0	2	2	0	3	0	3	5
<b>Afternoon (p.m.) availability POTRERO USED 6 40' FOR 60' RUNS</b>									
<b>5/11/09</b>									
Fleet size	181	155	124	460	75	74	165	314	774
Present demand	144	122	101	367	59	59	120	238	605
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	3	1	3	7	1	0	0	1	8
Campaigns / retrofits	0	0	0	0	0	0	4	4	4
Maintenance holds	54	8	8	70	11	22	36	69	139
Awaiting parts	32	4	1	37	0	0	17	17	54
Radio	0	0	0	0	0	1	1	2	2
Farebox	0	0	0	0	0	0	0	0	0
Equipment available for service @ 5:30 p.m.	143	147	116	406	64	58	129	251	657
Final p.m. pull-out	143	120	101	364	58	58	120	236	600
Reserve fleet usage	16	0	0	16	0	6	0	6	22
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	2	2	2
Operator not outs	1	2	0	3	1	1	0	2	5

	Scheduled	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
<b>Full-Time Operators Absenteeism</b>											
<b>Day: MONDAY, MAY 11, 2009</b>											
Green	249	57	19	7	19	12	22.9	7.6	2.8	7.6	4.8
Cable Car	136	30	8	5	14	3	22.1	5.9	3.7	10.3	2.2
Potrero	273	63	30	5	17	11	23.1	11.0	1.8	6.2	4.0
Presidio	211	43	20	8	5	10	20.4	9.5	3.8	2.4	4.7
Kirkland	265	46	16	8	13	9	17.4	6.0	3.0	4.9	3.4
Woods	311	60	30	5	19	6	19.3	9.6	1.6	6.1	1.9
Flynn	203	48	20	3	21	4	23.6	9.9	1.5	10.3	2.0
<b>Total</b>	<b>1648</b>	<b>347</b>	<b>143</b>	<b>41</b>	<b>108</b>	<b>55</b>	<b>21.1%</b>	<b>8.7%</b>	<b>2.5%</b>	<b>6.6%</b>	<b>3.3%</b>
<b>Summary For The Last 7 Days</b>											
MONDAY 5. 4.	1,632	361	130	51	113	67	22%	8%	3%	7%	4
TUESDAY 5. 5	1,581	328	126	47	99	56	21%	8%	3%	6%	4
WEDNESDAY 5. 6	1,589	309	112	44	92	61	19%	7%	3%	6%	4
THURSDAY 5. 7.	1,615	323	107	41	109	66	20%	7%	3%	7%	4
FRIDAY 5. 8	1,647	343	125	45	110	63	21%	8%	3%	7%	4
SATURDAY 5. 9.	1,124	265	106	27	83	49	24%	9%	2%	7%	4
SUNDAY 5. 10.	1,069	281	115	21	86	59	26%	11%	2%	8%	5
<p>* <b>Unplanned leave includes:</b> absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...</p> <p>+ <b>Other reasons includes:</b> 1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.</p>											