

Edwin M. Lee | Mayor
 Tom Nolan | Chairman
 Cheryl Brinkman | Vice-Chairman
 Leona Bridges | Director
 Malcolm Heinicke | Director
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REVISIONS MADE TO #3

DAILY SERVICE DELIVERY OVERVIEW

FRIDAY, MAY 11, 2012

1. RUNS PULLED OUT- IN SERVICE

	SCHEDULED	PULLED OUT IN SERVICE	OPEN		WORKED ON DAY OFF
			AM	PM	
SYSTEM WIDE	1,218	95.7%	21	31	42

2. VEHICLES AVAILABILITY

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
LRV	114	111	-3%
F LINE	24	26	8%
CABLE CAR	27	28	4%
WOODS	154	182	18%
KIRKLAND	115	136	18%
FLYNN	103	109	6%
POTRERO 40'	49	53	8%
POTRERO 60'	40	46	15%
PRESIDIO	123	148	20%
TOTAL	749	839	12%



3. OPERATORS' ABSENTEEISM

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Cable Car	121	29	9	8	12	0
Flynn	196	35	13	6	15	1
Green	222	46	25	11	9	1
Kirkland	198	27	13	6	7	1
Potrero	232	38	17	7	12	2
Presidio	212	32	10	10	11	1
Woods	349	48	17	8	22	1
TOTAL	1,530	255	104	56	88	7

4. ACCIDENTS & DELAYS

Accidents

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
01:49 05/11/12				2500 MARIPOSA & UPPER YARD (PO)	VANDALISM (GRAFFITI)	01:49	02:28
			1230781	INSP. D.FONG, A. VELACRUZ, SFPD 3D-16E CLEARED, CASE # 121-320-187, NO ARREST, 21 COACHES ON TRACKS 30 THRU 34 WERE VANDALIZED VEH DELAY: 00:39			

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
06:38 05/11/12	38	45	5634	5TH STREET & STEVENSON (IB)	ALLEGED TROLLEY POLES STRUCK PEDSTRAIN, AID REFUSED	06:38	07:07
				1230719	INSP. HENDERSON, B. (1T61) INTERVIEWED OPERATOR, NO 799, OPERATOR BACK IN SERVICE, SYSTEMS/SAFETY*, CLAIMS 6-A-42*, VIDEO*. VEH DELAY: 00:29		
10:38 05/11/12	610	28	8007	19TH AVENUE & SLOAT (IB)	NON INJURY ACCIDENT COACH/AUTO	10:38	11:36
				1230809	INSP. JONES, R. (1T67) INTERVIEWED OPERATOR, SYSTEMS/SAFETY*, CLAIMS 6-A-42*, NO VIDEO ON COACH. VEH DELAY: 00:58		
12:14 05/11/12	120	30	5529	VAN NESS & NORTH POINT (IB)	ACCIDENT (COACH / AUTO), NO INJURY	12:14	13:00
				1230821	INSP WILSON, L (1T60) RESP. SYSTEM SAFETY*, VIDEO*, CLAIMS 6A42*. VEH DELAY: 00:46		
17:39 05/11/12	521	38	6207	MAIN BETWEEN FOLSOM & HOWARD (OB)	OP SICK ON RUN	17:37	18:47
				1230904	INSP HALEKY, C (1C1) RESP., INSP ESPINOZA, T (1T68) TRANSPORTED RESCUE OP TO PULL COACH IN. DISP*, 4M3*, PAGE SENT OUT. VEH DELAY: 01:10		
18:15 05/11/12	184	9	8116	STEUART & MISSION (OB)	OP SICK ON RUN	18:15	19:05
				1230915	INSP DENNIS, E (1T60B), & 4C55 RESP. ENGINE 13, INSP ESPINOZA, T (1T68) TRASPOTED RESCUE OP TO PULL COACH IN. NO CONTACT WITH DISP (NO ONE ANSWER THE PHONE). VEH DELAY: 00:50		
18:16 05/11/12	414	14	7131	MISSION & 6TH STREET (IB)	ACCIDENT (COACH / AUTO), NO INJURY.	18:16	19:39
				1230908	INSP PORTER, M (1T63) RESP. NO INJURY, NO 799. NO DAMAGE TO COACH, MINOR DAMAGE TO AUTO. SYSTEM SAFETY*, VIDEO*, CLAIM 6A45*. VEH DELAY: 01:23		

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
18:26 05/11/12	508	38	6243	GEARY & 28TH AVE (OB)	FALL ALIGHTING (AID REFUSED, PASS LEFT SCENE)	18:26	19:06
				1230910	INSP GEETER, A (1T62B) RESP, AID REFUSED, NO 799. SYSTEM SAFETY*, VIDEO*, CLAIMS 6A45* VEH DELAY: 00:40		
23:00 05/11/12	737	12	8215	24TH STREET & MISSION (IB)	VANDALISM (GRAFFITI)	23:00	23:26
				1230890	INSP. M. PORTER CLEARED, SFPD*, VIDEO*, END OF RUN SI KIRKLAND N/R [EOR 23:36] VEH DELAY: 00:36		

Line Delays > 20 Minutes

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
12:53 05/11/12	080	J	1410	SAN JOSE AVENUE & COTTER ST (OB)	LOW AIR PRESSURE	12:53	13:16
				1230819	SENIOR STAFF NOTIFIED. INSPECTOR^S CADELINA (4C52), CHAVEZ (4T40B) AND MRU 4S28 RESPONDED AND CLEARED. SI GREEN N/R [EOR 14:27] VEH DELAY: 01:34 LINE DELAY: 00:23		
19:38 05/11/12	133	L	1419	BROAD BETWEEN PLYMOUTH & CAPITAL (OB,PI)	BLOCKED BY POLICE ACTIVITY	19:38	20:15
				1230926	INSP.PITTS, INSP.CHAVEZ CLEARED. BLOCKED IB & OB. OPERATORS SWITCHBACK AT ST.FRANCIS CIRCLE OB-IB. 3 SHUTTLES. 311 CALL CENTER*. SENIOR STAFF/SAFETY/RAILS* UPAGED. D.PUGLISI*. LMC*, OPERATORS & PASSENGERS NOTIFIED. P. ROSE*. VEH DELAY: 00:37 LINE DELAY: 02:42		