



**Muni
Service Delivery
Daily Report**

Wednesday, May 12, 2010





Content

• Not outs for the a.m. rush hour	3
• Not outs for the p.m. rush hour	4
• Daily not outs & RDO report	5
• Accidents & line delays > 20 minutes	6
• Vehicles availability and maintenance reports	
Light Rail Vehicles Count (chart)	9
Light Rail Maintenance Hold	10
Light Rail Maintenance Available	11
Light Rail Maintenance Count	12
Motor & Trolley Buses Pull Outs (chart)	13
Motor & Trolley Buses Pull Outs (details)	14
• Operators absenteeism report	15

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Lines affected
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Runs Not Out and Late Out for Rush Hours

05 13 10 **MORNING REPORT**

Cable Car	0	0	0	0	
Flynn	1	0	2	0	14L=1
Kirkland	0	0	0	0	
Woods	4	0	0	0	9=2; 71=1; 44=1
Potrero	0	0	1	5	
Presidio	1	0	0	0	5=1
Green	3	0	0	0	N=2; L=1
F line	0	0	0	0	
TOTAL	9	0	3	5	

Special Events
Emergency Equipment Demand - Reason
Division
Number of coaches
Report data compiled as of - (TIME)

<i>Not-Outs: No Operators</i>	<i>Not-Outs: No Equipment</i>	<i>Late Pull-outs: No Operators</i>	<i>Late Pull-outs: No Equipment</i>	<i>Afected lines</i>
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05 12 10 WEDNESDAY PM NOLO REPORT

<i>Cable Car</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>0</i>	
<i>Flynn</i>	<i>0</i>	<i>0</i>	<i>1</i>	<i>0</i>	
<i>Kirkland</i>	<i>0</i>	<i>0</i>	<i>1</i>	<i>0</i>	
<i>Woods</i>	<i>3</i>	<i>0</i>	<i>1</i>	<i>0</i>	<i>29=1 71=1 KM=1</i>
<i>Potrero</i>	<i>5</i>	<i>1</i>	<i>0</i>	<i>0</i>	<i>6=1 14=2 22=1 30=2</i>
<i>Presidio</i>	<i>1</i>	<i>0</i>	<i>1</i>	<i>0</i>	<i>41=1</i>
<i>Metro</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>0</i>	
<i>F line</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>0</i>	
<i>TOTAL</i>	<i>9</i>	<i>1</i>	<i>4</i>	<i>0</i>	

Special Events

Emergency Equipment Demand - Reason

Division

Number of coaches

REPORT DATA COMPILED AS OF 1600 HRS

	Runs Missed	RDO	Missed Runs %	Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Pulled Out Runs %
Missed Service By Division Due To No Regular Day Off (RDO)							
WEDNESDAY, MAY 12, 2010							
SIGN UP MAY 2010							
Cable Car one-piece	0	3	0.0%	49	0	3	100.0%
Cable Car multi-piece	0		0.0%				
Flynn one-piece	1	9	2.6%	154	1	9	99.4%
Flynn multi-piece	0		0.0%				
Kirkland one-piece	0	0	0.0%	189	0	0	100.0%
Kirkland multi-piece	0		0.0%				
Woods one-piece	1	4	1.1%	262	2	4	99.2%
Woods multi-piece	2		2.0%				
Potrero one-piece	3	4	4.5%	181	4	4	97.8%
Potrero multi-piece	2		2.2%				
Presidio one-piece	2	4	3.8%	161	2	4	98.8%
Presidio multi-piece	0		0.0%				
Metro one-piece	0	0	0.0%	151	0	0	100.0%
Metro multi-piece	0		0.0%				
F Line one-piece	1	0	10.0%	32	1	0	96.9%
F Line multi-piece	0		0.0%				
System total				1179	10	24	99.2%

Accidents

Wed May 12, 2010

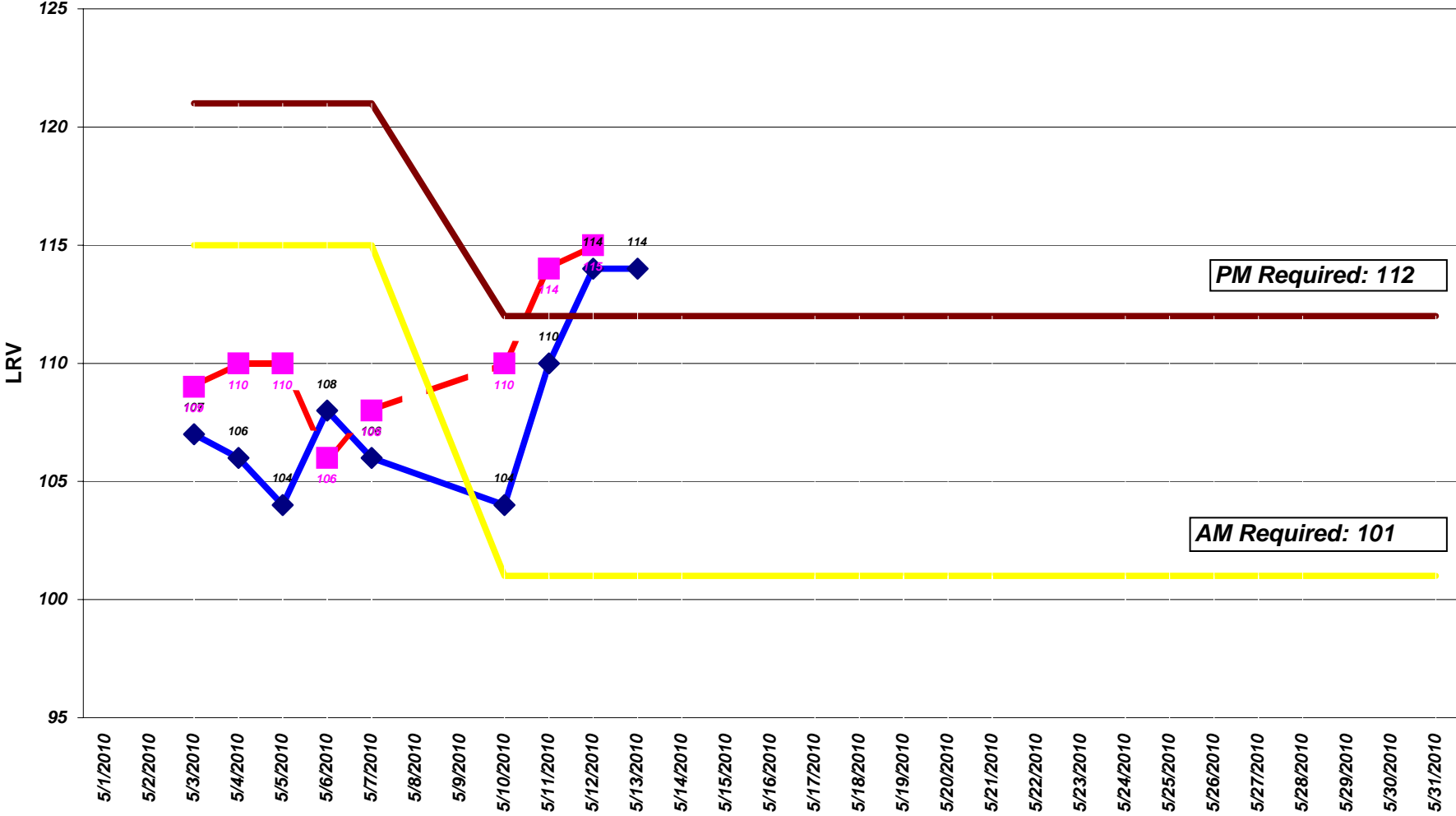
TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
00:45 05/12/10	R OPERATOR CA	25	1454	44	61	58	CALIFORNIA & HYDE (PI)	GRIPMAN REPORTS BROKEN SWITCH. CONDUCTOR SUSTAINED RIGHT KNEE INJURY. AID REFUSED.	PI	00:45	01:20	25
							1106749	INSP.ALDANA RESPONDED/CABLE MACHINERY RESPONDED TO REPAIR SWITCH, CLEARED AT 0124HRS. CABLE SHOP TRUCK RESPONDED TO PUSH CAR OVER THE HILL, CLEARED AT 0120HRS. SI CABLE CAR N/R VEH DELAY: 00:35				
10:13 05/12/10	R OPERATOR PO	12	1503	355	30	5430	3RD ST BETWEEN FOLSOM & HOWARD (OB)	ACCIDENT COACH & TREE	OB	10:13	10:54	39
							1106806	INSP L. DAVIS, POT #94, DISP*, SYSTEM SAFETY*, NO 799, MINOR DAMAGE TO RIGHT MIRROR ARM, VIDEO* VEH DELAY: 00:41				
11:53 05/12/10	R OPERATOR WO	35	3358	140	29	8192	19TH AVE & HOLLOWAY (OB)	ACCIDENT COACH / TRUCK (HIT & RUN)	OB	11:53	12:45	39
							1106792	INSP T.C. JOHNSON, SYSTEM SAFETY*, VIDEO*, MINOR DAMAGE TO LEFT FRONT SIDE TO COACH VEH DELAY: 00:52				
12:18 05/12/10	R OPERATOR KI	35	3179	727	12	8305	FOLSOM & 14TH ST (IB)	ACCIDENT COACH / AUTO	IB	12:18	12:36	39
							1106777	INSP K. JOMOC, NO DAMAGE TO COACH, NO 799, SYSTEM SAFETY* VEH DELAY: 00:18				
12:29 05/12/10	R OPERATOR KI	35	1549	623	28	8311	PARK PRESIDIO & FULTON (IB)	ACCIDENT COACH / AUTO	IB	12:29	13:12	39
							1106794	INSP T. KONG, SYSTEM SAFETY*, NO DAMAGE TO COACH, MINOR DAMAGE TO AUTO VEH DELAY: 00:43				

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
14:07 05/12/10	R OPERATOR GV	87	2196		F	1057	MARKET & NOE (OB)	ACCIDENT, PCC/AUTO (MINOR)	OB	14:07	14:20	72
						1106779	TRAINING CAR 1057 WAS REAR-ENDED BY AUTO. NO FORM R REQUIRED, PER SYSTEM SAFETY, INSP. R. PARKS, MRU-4S35 CLEARED, CLAIMS 6A48* NO INJURIES. VEH DELAY: 00:13 LINE DELAY: 00:13		LD	14:07	14:20	

Line Delays \geq 20 Minutes

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
15:02 05/12/10	R OPERATOR GV	20	2647	179	F	1818	MARKET & 8TH ST (IB)	POLE IN OVERHEAD	IB	15:02	15:24	72
							1106802	CAR-TRADED AT THE FERRY, PCC SHOP CLEARED, INSP. K. WILLIAMS. SI FERRY 1077 @15:47 VEH DELAY: 00:45 LINE DELAY: 00:22	LD	15:02	15:24	
16:08 05/12/10	R OPERATOR PR	38	2426	128	3	5591	FILLMORE & CALIFORNIA (OB)	OVERHEAD DOWN	OB	16:08	18:35	32
							1106837	INSP B. LUM, INSP J. GIANG, MRG G. LAVIGNE, SHOP TRUCK 092, O/H LINE TRUCK 817, ALL RESPONDED. MGRS* J. KELLY, D. HILL, M. TRAVIS-ALLEN, D. FRANKS. REPORT OF WIRES DOWN AND FEEDERS OPEN,(FILLMORE #12 AND MARINA #2) LINES AFFECTED WERE 3, 22, 24, 41, 45. MARINA #2 FEEDER WAS CLOSED MANUALLY AT 1632 HRS 41 / 45 LINES BACK TO REGULAR ROUTE. SHUTTLES WERE USED TO BRIDGE THE GAP IN SERVICE. TRAFFIC SIGNAL FELL DOWN ON PARKED AUTO, MINOR DAMAGES. SI PRESIDIO N/R [EOR 21:19] VEH DELAY: 05:11 LINE DELAY: 01:06	LD	16:08	17:14	
23:37 05/12/10	R OPERATOR ME	13	1559	125	L	1445	BROAD ST & PLYMOUTH AVE (OB)	FEMALE PATRON FALL ON BOARD MOVING TRAIN.	OB	23:37		87
							1106946	[LRV2=1406]INSP W GARCIA RESPONDED, MEDIC #79 TRANSPORTED FEMALE PASSENGER WITH INJURIES SUSTAINED TO RIGHT FOREHEAD, EYE & BACK OF HEAD. OPERATOR SUBMITTED TO POST ACCIDENT TESTING. SS/SAFETY & RAILS* BY PAGE. SI GREEN N/R [EOR 01:33] VEH DELAY: 01:56 LINE DELAY: 00:21	LD	23:37	23:58	

LIGHT RAIL VEHICLES AM/PM Required & Availability



◆ AM Availability
 ■ PM Availability
 — AM REQUIRED
 — PM REQUIRED

Date	Day of week	A.M.		P.M.	
		SCHEDULED	ACTUAL	SCHEDULED	ACTUAL
Light Rail Vehicles (LRVs) Availability - Peak					
MAY 2010					
05/03/10	MONDAY	115	107	121	109
05/04/10	TUESDAY	115	106	121	110
05/05/10	WEDNESDAY	115	104	121	110
05/06/10	THURSDAY	115	108	121	106
05/07/10	FRIDAY	115	106	121	108
05/10/10	MONDAY (NEW SIGN U	101	104	112	110
05/11/10	TUESDAY	101	110	112	114
05/12/10	WEDNESDAY	101	114	112	115
05/13/10	THURSDAY	101	114	112	
05/14/10	FRIDAY	101		112	
05/17/10	MONDAY	101		112	
05/18/10	TUESDAY	101		112	
05/19/10	WEDNESDAY	101		112	
05/20/10	THURSDAY	101		112	
05/21/10	FRIDAY	101		112	
05/24/10	MONDAY	101		112	
05/25/10	TUESDAY	101		112	
05/26/10	WEDNESDAY	101		112	
05/27/10	THURSDAY	101		112	
05/28/10	FRIDAY	101		112	
05/31/10	MONDAY	101		112	

	Maintenance Holds
Green Division	
Daily Maintenance Morning Status Report	May
13, 2010	
Light Rail Vehicles (LRVs) on Hold Status @ 7:30 a.m.	

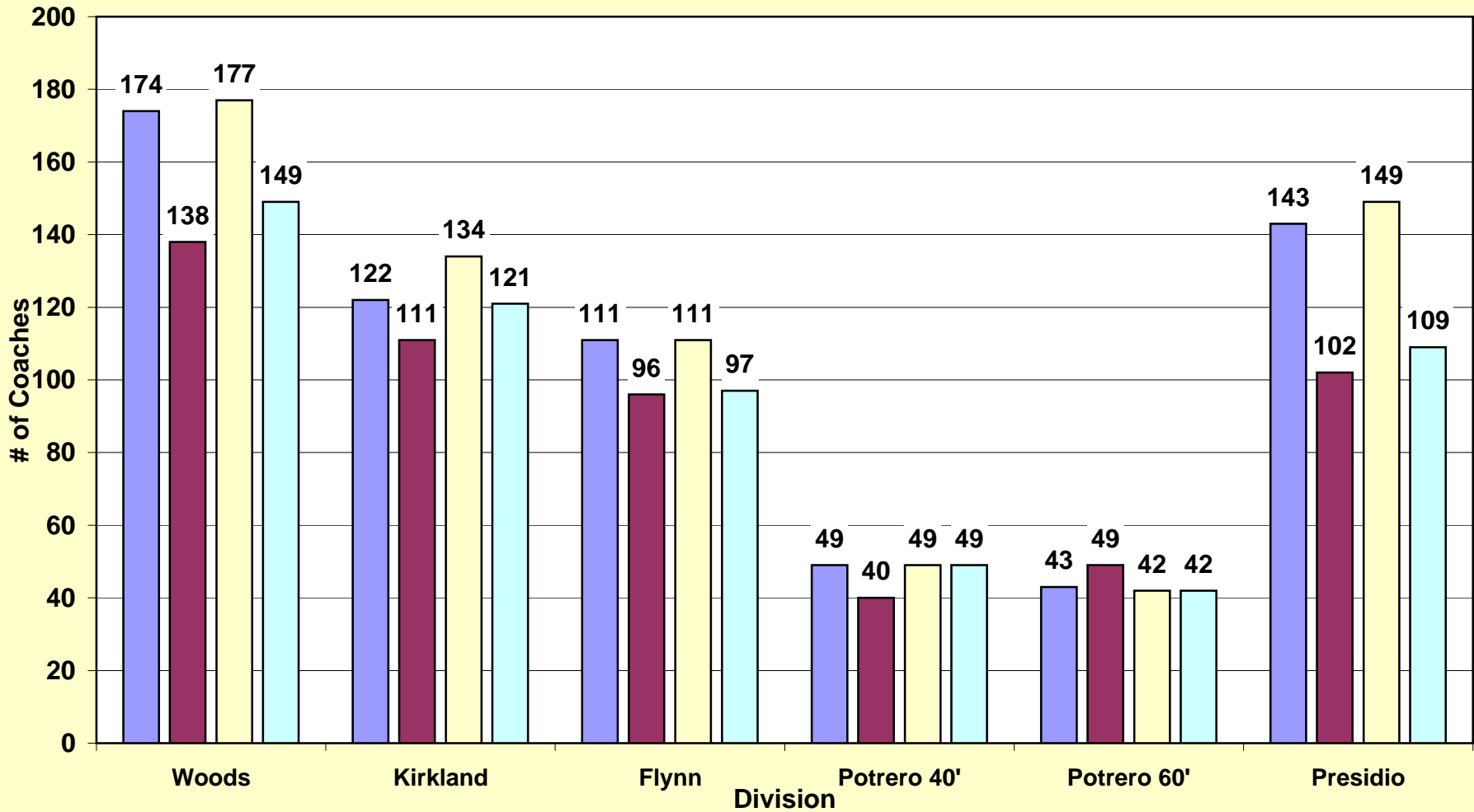
AIR SUPPLY SYSTEM	0
AUTOMATIC TRAIN CONTROL SYSTEM (ATCS)	3
BRAKE SYSTEM	2
COUPLER	0
DOORS / STEPS	0
HEATING/VENTILATION/AIR CONDITIONING (HVAC)	0
LIGHT/MIRROR/WIPER/ARTIC/UNDERCAR	0
PANTOGRAPHS	0
PROPULSION	1
TRUCK RELATED/ FLAT	0
PREVENTIVE MAINTENANCE	6
SUPPORT SHOP	1
BODY/PAINT/LEAKER	4
FLEET APPEARANCE/CLEANING	0
AWAITING PARTS	1
DESTSIGN / ELECTRICAL/ELECTRONIC	1
ACCIDENT/DERAIL/INVESTIGATION	0
BREDA / VENDOR	9
ENGR / PROJECT	0
LONG TERM HOLDS	9
QUALITY ASSURANCE	0

TOTAL **37**

	LRV2/3	PCC	Milan	Historic
Green Division Daily Maintenance				
13, 2010				May
Morning Status Report @ 7:30 a.m.				
Fleet size	151	21	10	8
Present demand (AM)	116	13	4	3
Maintenance Holds	37	8	7	4
Equipment available for service @ 7:30 a.m.	114	13	3	4

Motor & Trolley Coaches Availability
A.M. 5/13/10 & 5/12/10 P.M. Peak Time

■ Equipment available for service @ 7:45 a.m.
 ■ Final a.m. pull-out
 ■ Equipment available for service @ 5:30 p.m.
 ■ Final p.m. pull-out



	Schedul ed	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
Full-Time Operators Absenteeism											
Day: WEDNESDAY, MAY 12, 2010											
Green	242	50	10	7	19	19	20.7	4.1	2.9	7.9	7.9
Cable Car	130	23	5	3	5	10	17.7	3.8	2.3	3.8	7.7
Potrero	223	51	18	7	20	6	22.9	8.1	3.1	9.0	2.7
Presidio	197	28	7	5	9	7	14.2	3.6	2.5	4.6	3.6
Kirkland	230	35	6	6	10	13	15.2	2.6	2.6	4.3	5.7
Woods	331	43	7	5	20	11	13.0	2.1	1.5	6.0	3.3
Flynn	193	30	8	5	13	4	15.5	4.1	2.6	6.7	2.1
Total	1,546	260	61	38	96	70	16.8%	3.9%	2.5%	6.2%	4.5%
<i>WEDNESDAY 05 05 10</i>	1542	309	105	34	105	65	20%	7%	2%	7%	4%
<i>THURSDAY 05 06 10</i>	1531	301	81	38	110	72	20%	5%	3%	7%	5%
<i>FRIDAY 05 07 10</i>	1548	334	101	44	107	82	22%	6%	3%	7%	5%
<i>SATURDAY 05 08 10</i>	1048	243	71	31	84	57	23%	7%	3%	8%	5%
<i>SUNDAY 05 09 10</i>	1019	246	67	26	83	70	24%	7%	3%	8%	7%
<i>MONDAY 05 10 10</i>	1569	290	75	40	98	77	18%	5%	3%	6%	5%
<i>TUESDAY 05 11 10</i>	1549	245	63	39	89	61	16%	4%	3%	6%	4%

* **Unplanned leave includes:** absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...

+ **Other reasons includes:** 1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.