

Edwin M. Lee | Mayor  
 Tom Nolan | Chairman  
 Cheryl Brinkman | Vice-Chairman  
 Leona Bridges | Director  
 Malcolm Heinicke | Director  
 Jerry Lee | Director  
 Joél Ramos | Director  
 Edward D. Reiskin | Director of Transportation

#3 *REVISED*

**DAILY SERVICE DELIVERY OVERVIEW**

**SATURDAY, MAY 12, 2012**

**1. RUNS PULLED OUT- IN SERVICE**

	SCHEDULED	PULLED OUT IN SERVICE	OPEN AM	PM	WORKED ON DAY OFF
<b>SYSTEM WIDE</b>	<b>804</b>	<b>90.8%</b>	<b>42</b>	<b>32</b>	<b>74</b>

**2. VEHICLES AVAILABILITY**

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
<b>LRV</b>	<b>63</b>	<b>106</b>	<b>68%</b>
<b>F LINE</b>	<b>24</b>	<b>24</b>	<b>0%</b>
<b>CABLE CAR</b>	<b>25</b>	<b>30</b>	<b>20%</b>
<b>WOODS</b>	<b>84</b>	<b>182</b>	<b>117%</b>
<b>KIRKLAND</b>	<b>60</b>	<b>132</b>	<b>120%</b>
<b>FLYNN</b>	<b>82</b>	<b>110</b>	<b>34%</b>
<b>POTRERO 40'</b>	<b>42</b>	<b>68</b>	<b>62%</b>
<b>POTRERO 60'</b>	<b>39</b>	<b>49</b>	<b>26%</b>
<b>PRESIDIO</b>	<b>68</b>	<b>134</b>	<b>97%</b>
<b>TOTAL</b>	<b>487</b>	<b>835</b>	<b>71%</b>



### 3. OPERATORS' ABSENTEEISM

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
<b>Cable Car</b>	<b>93</b>	<b>16</b>	<b>5</b>	<b>7</b>	<b>4</b>	<b>0</b>
<b>Flynn</b>	<b>155</b>	<b>28</b>	<b>13</b>	<b>10</b>	<b>3</b>	<b>2</b>
<b>Green</b>	<b>134</b>	<b>28</b>	<b>14</b>	<b>9</b>	<b>5</b>	<b>0</b>
<b>Kirkland</b>	<b>124</b>	<b>22</b>	<b>11</b>	<b>6</b>	<b>4</b>	<b>1</b>
<b>Potrero</b>	<b>153</b>	<b>25</b>	<b>12</b>	<b>8</b>	<b>4</b>	<b>1</b>
<b>Presidio</b>	<b>145</b>	<b>25</b>	<b>15</b>	<b>6</b>	<b>3</b>	<b>1</b>
<b>Woods</b>	<b>158</b>	<b>23</b>	<b>10</b>	<b>8</b>	<b>5</b>	<b>0</b>
<b>TOTAL</b>	<b>962</b>	<b>167</b>	<b>80</b>	<b>54</b>	<b>28</b>	<b>5</b>

### 4. ACCIDENTS & DELAYS

#### Accidents

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
03:57 05/12/12	479	14	7112	MISSION & SAN JOSE (IB)	GRAFITTI	03:57	04:23
			<b>1230889</b>	INSP A. VELACRUZ RESP DCPD #185 RESP CASE # 120-037-03 ONE ARREST VIDEO* CLAIMS 6A45* SENIOR MGRS PAGED VEH DELAY: 00:26			

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
13:14 05/12/12	307	24	5464	3RD ST. & PALOU (IB)	NON INJURY MUNI ACCIDENT, COACH / AUTO.	13:14	14:14
					<b>1230977</b>		
14:28 05/12/12	22	60	19	HYDE & BEACH (IB)	ACCIDENT CABLE CAR/ AUTO, NO INJURY	14:28	15:05
					<b>1230991</b>		
16:03 05/12/12	49	1	5483	CLAY & STOCKTON (IB)	EMERGENCY ALARM.	16:03	16:16
					<b>1230987</b>		
16:49 05/12/12	144	31	5618	EDDY & DIVISADERO (IB)	NON INJURY MUNI ACCIDENT, COACH / PARKED AUTO.	16:49	17:37
					<b>1230895</b>		
22:30 05/12/12	436	22	5420	UNION & FILLMORE (OB)	ALLEGED VEHICLE ACCIDENT COACH / TRAFFIC POLE	23:10	23:20
					<b>1231024</b>		

### Line Delays > 20 Minutes

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End

***There were no delays over twenty minutes.***