



**Muni
Service Delivery
Daily Report**

Wednesday, May 13, 2008





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	Count	Time
Baseball Game Service Summary Report MAY, 13, 2009		
ATTENDANCE: 30120		
NUMBER OF PASSENGERS (appr.): 2980		
Trains pulled out - scheduled	6	
Trains pulled out - actual	4	
Pre-game inbound (IB) service		
Game started		13:05
First IB trip at Embarcadero		10:37
Last IB trip at Embarcadero		13:32
Number of special IB trips	8	
Number of regular IB trips	34	
Total pre-game trips	42	
Average IB headway		4:16
Standard deviation		3:39
Post-game outbound (OB) service		
Game ended		16:06
First OB trip at Embarcadero		15:48
Last OB trip at Embarcadero		16:30
Load completed		16:25
Trips to Castro	0	
Trips to Embarcadero	0	
J	1	
KT	6	
L	0	
M	1	
N	6	
Total post-game trips	14	
Average OB headway		3:15
Standard deviation		2:52

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Lines affected
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Runs Not Out and Late Out for Rush Hours

Morning Report		THURSDAY 05/14/09			
Cable Car	0	0	0	0	
Flynn		0	0	0	
Kirkland	1	0	1	0	28=1
Woods	0	0	0	0	
Potrero	4	0	0	0	14=2; 41=1; 30=1
Presidio	5	0	1	0	31=1; 3=1; 21=1; 1=2
Green	2	0	0	0	L=1; J=1
F line	0	0	0	0	
TOTAL	12	0	2	0	

Special Events

Emergency Equipment Demand - Reason

Division

Number of coaches

0800 HOURS

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Lines affected
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WEDNESDAY/5 13 09 /PM NOLO REPORT

Cable Car	1	0	0	0	1=59
Flynn	0	0	0	0	
Kirkland	1	0	1	0	1=10
Woods	0	0	0	0	
Potrero	4	0	0	0	1=22 1=24 1=30 1=49
Presidio	5	0	0	0	2=1 2=5 1=31
Metro	9	0	1	0	3=J 3=KT 1=L 1=M 1=N
F line	0	0	0	0	
TOTAL	20	0	1	0	

Special Events

0

Division

REPORT DATA COMPILED AS OF - 1600HRS

	Runs Missed	RDO		Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Missed Runs %
Missed Service By Division Due To No Regular Day Off (RDO)							
WEDNESDAY 5/13/2009							
Revised 2/21/09							
Cable Car one-piece	1	2		49	1	2	2.0%
Cable Car multi-piece	0						
Flynn one-piece	0	0		154	0	0	0.0%
Flynn multi-piece	0						
Kirkland one-piece	1	1		212	1	1	0.5%
Kirkland multi-piece	0						
Woods one-piece	0	0		251	0	0	0.0%
Woods multi-piece	0						
Potrero one-piece	1	1		212	3	1	1.4%
Potrero multi-piece	4						
Presidio one-piece	2	3		174	4	3	2.3%
Presidio multi-piece	4						
Metro one-piece	5	8		146	10	8	6.8%
Metro multi-piece	10						
F Line one-piece	1	4		33	2	4	6.1%
F Line multi-piece	2						
System total				1231	21	19	1.7%

Accidents

Wed May 13, 2009

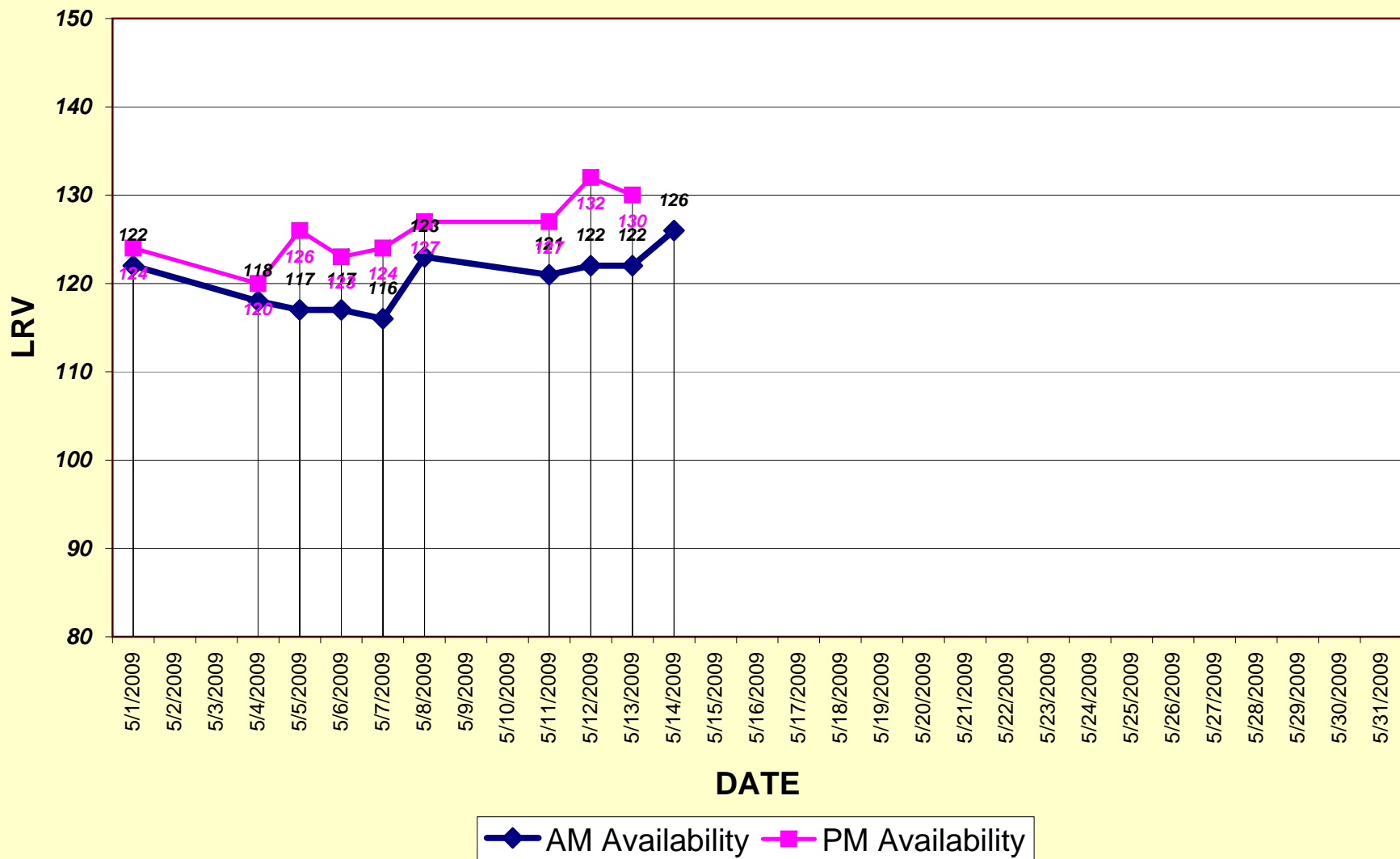
TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
17:12 05/13/09	R OPERATOR FL	12	988	489	38	6217	GEARY & ARGUELLO (IB)	JUVENILE^S FOOT CAUGHT IN DOOR WHILE DISEMBARKING COACH	IB	17:12	18:22	38
							1047843	1M4-A. ANDREWS*; CLAIMS 6A42; KING AMERICAN AMBULANCE #1; VIDEO PULLED*; INSP. J. GIANG; INSP. D. FONG TRANSPORTED A RESCUE OPERATOR FROM FLYNN DIVISION TO FINISH RUN; INSP. FONG TRANSPORTED OPERATOR FOR A POST ACCIDENT DRUG TEST; FEMALE PASSENGER EXITING CENTER DOORS WHILE CARRYING 2 CHILDREN IN HER ARMS; 3-1/2 YEAR OLD CHILD^S LEFT ANKLE WAS PINCHED BY CLOSING DOOR; KING-AMERICAN #1 TRANSPORTED CHILD TO CALIFORNIA PACIFIC MEDICAL CENTER FOR BRUISED ANKLE. VEH DELAY: 01:10				
18:36 05/13/09	T SFPD COMM. CE WO	39	1619	126	44	8124	KEITH & OAKDALE (OB)	SFPD REQUEST TO STOP COACH	OB	18:36	18:47	38
							1047855	INSP. B. NEWMAN: SFPD COMMUNICATIONS REQUESTED COACH TO STOP AT KEITH & OAKDALE TO LOCATE GRAFITTI SUSPECT. SUSPECT NOT LOCATED; COACH CLEARED BACK INTO SERVICE. VEH DELAY: 00:11				

Line Delays \geq 20 Minutes

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC

There was no delay $>$ 20 minutes.

LIGHT RAIL AM/PM Availability



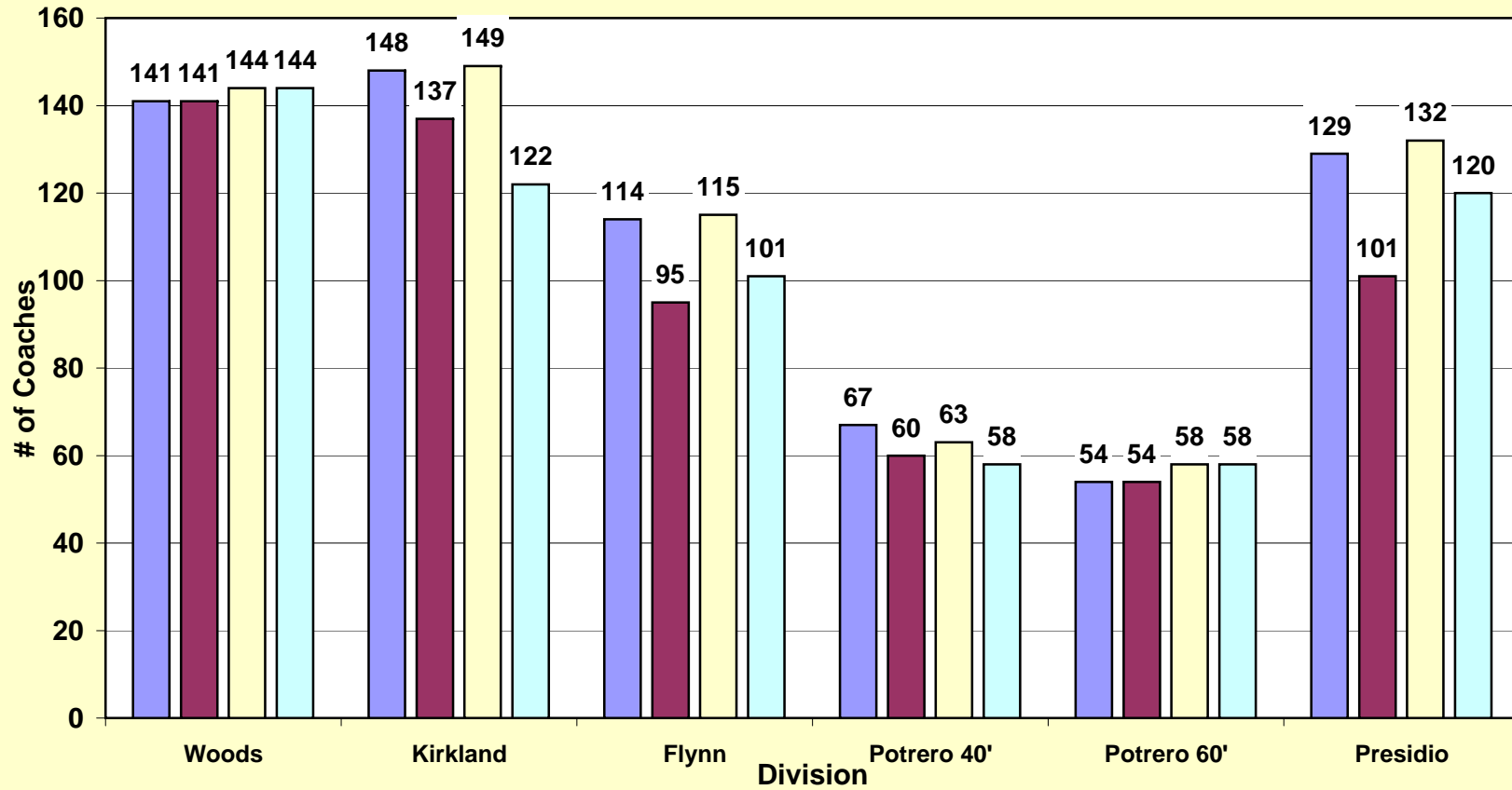
Date	Day of week	A.M.	P.M.
Light Rail Vehicles (LRVs) Availability - Peak			
May 2009			
05/01/09	FRIDAY	122	124
05/04/09	MONDAY	118	120
05/05/09	TUESDAY	117	126
05/06/09	WEDNESDAY	117	123
05/07/09	THURSDAY	116	124
05/08/09	FRIDAY	123	127
05/11/09	MONDAY	121	127
05/12/09	TUESDAY	122	132
05/13/09	WEDNESDAY	122	130
05/14/09	THURSDAY	126	
05/15/09	FRIDAY		
05/18/09	MONDAY		
05/19/09	TUESDAY		
05/20/09	WEDNESDAY		
05/21/09	THURSDAY		
05/22/09	FRIDAY		
05/25/09	MONDAY		
05/26/09	TUESDAY		
05/27/09	WEDNESDAY		
05/28/09	THURSDAY		
05/29/09	FRIDAY		

	Maintenance Holds
Green Division Daily Maintenance Morning Status Report 05/14/09 Light Rail Vehicles (LRVs) on Hold Status @ 7:30 a.m.	
Air	1
Automatic Train Control System (ATCS)	0
Brakes	1
Coupler	0
Doors / steps	2
Heating, Ventilation, Air Conditioner (HVAC)	0
Lights	0
Pantographs	0
Propulsion	2
Flats	0
PM	6
Support shop	1
Body/paint shop	10
Glass shop	0
Parts	0
Destination sign/electrical	0
Other	2
Vendor	0
Engineering	0
Total	25

	LRV2/3	PCC	Milan	Historic
Green Division Daily Maintenance				
Thursday 05/14/09				
Morning Status Report @ 7:30 a.m.				
Fleet size	151	28	10	8
Present demand	114	13	4	3
Maintenance Holds	25	17	3	4
Equipment available for service @ 7:30 a.m.	126	11	7	4

Motor & Trolley Coaches Availability
A.M. 5/14/09 & 5/13/09 P.M. Peak Time

■ Equipment available for service @ 7:45 a.m.
 ■ Final a.m. pull-out
 ■ Equipment available for service @ 5:30 p.m.
 ■ Final p.m. pull-out



	Woods	Kirkland	Flynn	Subtotal Diesel	Potrero 40'	Potrero 60'	Presidio	Subtotal Trolley	Totals
Bus Maintenance Morning Status Report									
Information Reported by Each Division									
Morning (a.m.) availability POTRERO USED 5 40' FOR 60' RUNS									
5/14/09									
Fleet size	181	155	124	460	75	74	165	314	774
Present demand	141	137	95	373	61	56	106	223	596
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	3	1	7	11	0	0	0	0	11
Campaigns / retrofits	0	0	1	1	0	0	3	3	4
Maintenance Holds	42	7	10	59	8	25	36	69	128
Awaiting parts	17	4	2	23	2	1	18	21	44
Radio	0	0	0	0	0	0	0	0	0
Farebox	0	0	0	0	0	0	0	0	0
Equipment available for service @ 7:45 a.m.	141	148	114	403	67	54	129	250	653
Final a.m. pull-out	141	137	95	373	60	54	101	215	588
Reserve fleet usage	11	0	0	11	0	5	0	5	16
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	1	1	1
Operator not outs	0	0	0	0	1	2	5	8	8
Afternoon (p.m.) availability POTRERO USED 3 40' FOR 60' RUNS									
5/13/09									
Fleet size	181	155	124	460	75	74	165	314	774
Present demand	144	122	101	367	59	59	120	238	605
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	3	1	3	7	0	0	0	0	7
Campaigns / retrofits	0	0	0	0	0	0	3	3	3
Maintenance holds	45	6	9	60	12	19	33	64	124
Awaiting parts	20	4	1	25	0	3	17	20	45
Radio	0	0	0	0	1	0	0	1	1
Farebox	0	0	0	0	0	0	0	0	0
Equipment available for service @ 5:30 p.m.	144	149	115	408	63	58	132	253	661
Final p.m. pull-out	144	122	101	367	58	58	120	236	603
Reserve fleet usage	8	0	0	8	0	3	0	3	11
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	1	1	1
Operator not outs	0	0	0	0	1	1	0	2	2

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	Scheduled	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
Full-Time Operators Absenteeism											
Day: WEDNESDAY, MAY 13, 2009											
Green	241	57	18	8	21	10	23.7	7.5	3.3	8.7	4.1
Cable Car	129	27	7	5	11	4	20.9	5.4	3.9	8.5	3.1
Potrero	259	49	20	3	15	11	18.9	7.7	1.2	5.8	4.2
Presidio	205	39	11	6	10	12	19.0	5.4	2.9	4.9	5.9
Kirkland	252	42	15	7	11	9	16.7	6.0	2.8	4.4	3.6
Woods	299	48	18	5	15	10	16.1	6.0	1.7	5.0	3.3
Flynn	204	35	10	5	14	6	17.2	4.9	2.5	6.9	2.9
Total	1589	297	99	39	97	62	18.7%	6.2%	2.5%	6.1%	3.9%
Summary For The Last 7 Days											
WEDNESDAY 5. 6	1,589	309	112	44	92	61	19%	7%	3%	6%	4
THURSDAY 5. 7.	1,615	323	107	41	109	66	20%	7%	3%	7%	4
FRIDAY 5 8	1,647	343	125	45	110	63	21%	8%	3%	7%	4
SATURDAY 5. 9.	1,124	265	106	27	83	49	24%	9%	2%	7%	4
SUNDAY 5. 10.	1,069	281	115	21	86	59	26%	11%	2%	8%	5
MONDAY 5 11	1,648	347	143	41	108	55	21%	9%	3%	7%	3
TUESDAY 5 12	1,604	305	103	43	98	61	19%	6%	3%	6%	4
<p>* Unplanned leave includes: absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...</p> <p>+ Other reasons includes: 1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.</p>											