



**Muni
Service Delivery
Daily Report**

Thursday, May 13, 2010





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Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Lines affected
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Runs Not Out and Late Out for Rush Hours

05 14 2010 FRIDAY MORNING REPORT

Cable Car	0	0	0	0	
Flynn	0	0	1	0	
Kirkland	3	0	0	0	28=2, 43=1
Woods	2	0	4	0	48=2
Potrero	1	0	0	0	33=1
Presidio	0	0	0	1	
Green	0	0	0	0	
F line	0	0	0	0	
TOTAL	6	0	5	1	

Special Events

Emergency Equipment Demand - Reason

Division

Number of coaches

Report data compiled as of - 0745 HOURS (TIME)

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Afected lines
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05 13 10 THURSDAY PM NOLO REPORT

Cable Car	1	0	0	0	59=1
Flynn	0	0	1	0	
Kirkland	3	0	0	0	47=2 10=1
Woods	7	0	3	0	9=3 27=2 48=1 54=1
Potrero	6	0	0	0	6=1 24=1 49=4
Presidio	2	0	0	0	5=1 31=1
Metro	0	0	0	1	
F line	0	0	0	0	
TOTAL	19	0	4	1	

Special Events

Emergency Equipment Demand - Reason

Division

Number of coaches

REPORT DATA COMPILED AS OF 1600 HRS

	Runs Missed	RDO	Missed Runs %	Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Pulled Out Runs %
Missed Service By Division Due To No Regular Day Off (RDO)							
THURSDAY, MAY 13, 2010							
SIGN UP MAY 2010							
Cable Car one-piece	1	3	4.5%	49	1	3	98.0%
Cable Car multi-piece	0		0.0%				
Flynn one-piece	1	5	2.6%	154	1	5	99.4%
Flynn multi-piece	0		0.0%				
Kirkland one-piece	2	1	3.5%	189	2	1	98.9%
Kirkland multi-piece	0		0.0%				
Woods one-piece	3	8	3.4%	262	8	8	96.9%
Woods multi-piece	10		10.0%				
Potrero one-piece	2	5	3.0%	181	4	5	97.8%
Potrero multi-piece	4		4.5%				
Presidio one-piece	1	11	1.9%	161	1	11	99.4%
Presidio multi-piece	0		0.0%				
Metro one-piece	1	1	1.5%	151	1	1	99.3%
Metro multi-piece	0		0.0%				
F Line one-piece	1	3	10.0%	32	1	3	96.9%
F Line multi-piece	0		0.0%				
System total				1179	19	37	98.4%

Accidents

Thu May 13, 2010

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
15:25 05/13/10	R OPERATOR FL	11	807	416	8X	6254	STOCKTON & SACRAMENTO (OB)	VEHICLE ACCIDENT COACH / VAN	OB	15:25	16:27	36
							1107003	INSP B. WONG RESP CLAIMS 6A46* VIDEO* S/S*, NO INJURIES REPORTED, NO 799 VAN LEFT SCENE, MINOR SCRAPS TO REAR OF COACH VEH DELAY: 01:02				
17:25 05/13/10	R OPERATOR ME	20	1838	70	M	1533	WEST PORTAL & VICENTE (OB)	ACCIDENT LRV/AUTO	OB LD	17:25	17:44	88
							1107072	INSP D KINDSTEDT; INSP W GARCIA; MRU 4S51; SFPD 3-I-1-D; MODERATE DAMAGE TO BOTH VEHICLES; AUTO TOWED FROM SCENE; LRV PULLED IN BY MRU 4S51; OUTBOUND KT & M LINES REROUTED AND SWITCHED BACK AT TARAVAL & 22ND AVE; POST-ACCIDENT 799 TEST FOR OPERATOR; INSP J CASTILLO*; SYSTEM SAFETY*; CLAIMS 6A46*; J KELLY*; F ALEJANDRO*; C CARRILLO*; F LUM*; E DEL BARRIO*; VIDEO DEPT*; NO INJURIES; NO CPUC PER SYSTEM SAFETY; USED MOTOR COACH SHUTTLES ALREADY ASSIGNED TO K & M LINES. SI GREEN N/R [EOR 19:17] VEH DELAY: 01:52 LINE DELAY: 00:19				
19:52 05/13/10	R OPERATOR PO	24	1659	457	14	7046	MISSION & VALENCIA (IB)	ALLEGED VEHICLE ACCIDENT COACH / AUTO	IB	19:52	20:50	36
							1107058	INSP T. ESPINOZA RESP SFPD 3H2D RESP. VIDEO* CLAIMS 6A46* NO 799 VEH DELAY: 00:58				

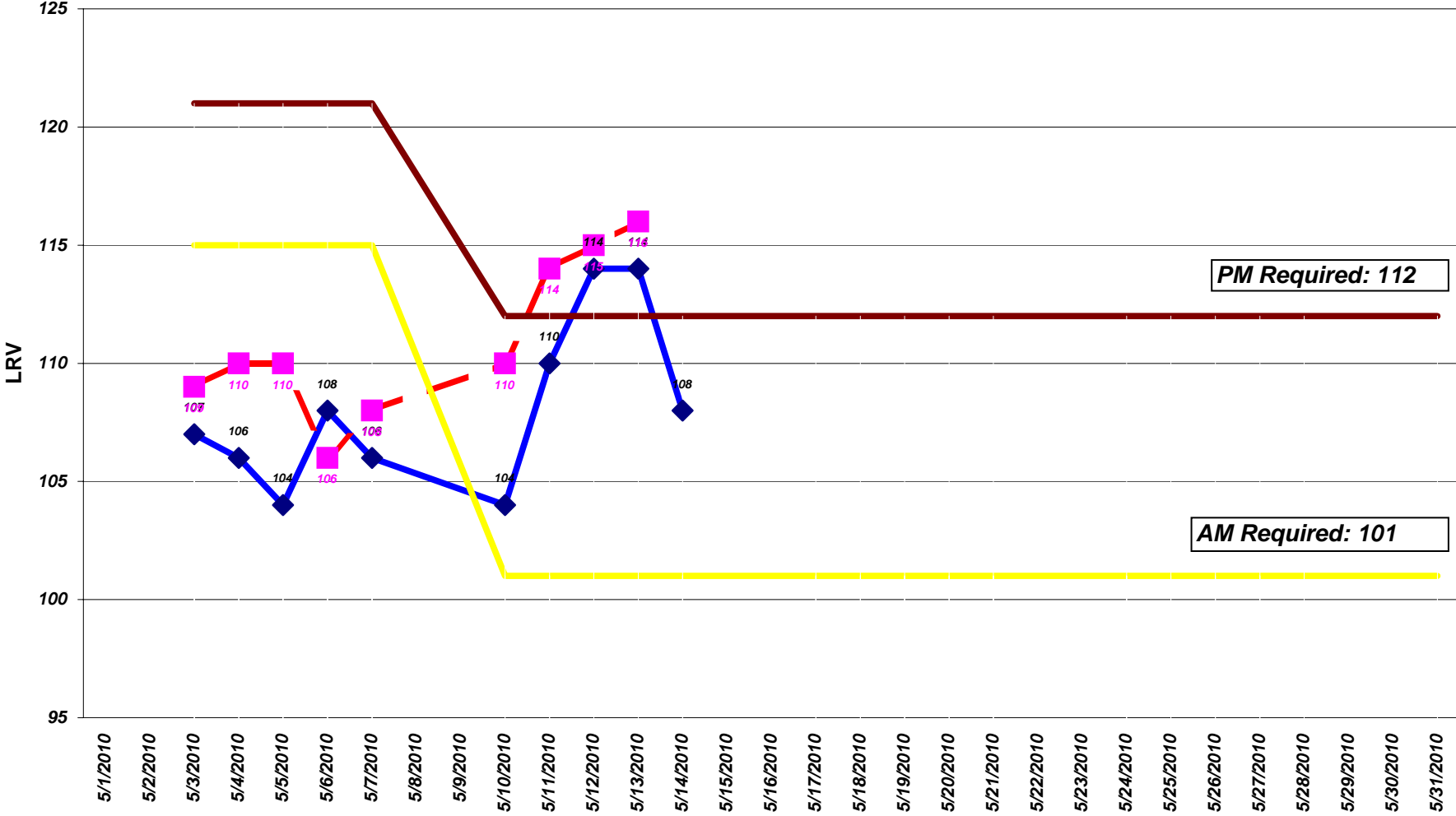
TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
19:53 05/13/10	R OPERATOR PO	24	3310	447	14	7108	MISSION & 19TH STREET (OB)	SFPD REQUEST	OB	19:53	20:00	36
							1107076	OPERATOR CLEARED SFPD 3B111 VEH DELAY: 00:07				
21:07 05/13/10	R OPERATOR GV	87	2278	177	F	1056	BEACH & MASON (OB)	ACCIDENT STREETCAR/VAN	OB	21:07	21:32	88
							1107084	INSP M MCGEHEE; MRU 4S30; MINOR DAMAGE TO VAN; MINOR PAINT SCRATCH TO PCC; LSGP; SYSTEM SAFETY K SHAH*; CPUC*; CLAIMS 6A46*; J KELLY*; F ALEJANDRO*; E DEL BARRIO*; NO 799 TEST FOR OPERATOR. VEH DELAY: 00:25 LINE DELAY: 00:25	LD	21:07	21:32	

Line Delays \geq 20 Minutes

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
11:27 05/13/10	R OPERATOR PR	12	0805	601	5596	5596	SACRAMENTO & STOCKTON (OB)	BLOCKED BY DISABLED VAN	OB	11:27	12:01	12
							1107006	INSP WILCHER. MRG. STUART*. REROUTE. L-STOCKTON, R-SUTTER, R-VAN NESS, L-SACRAMENTO TO REG. ROUTE. TWO SHUTTLES. VAN TOWED. VEH DELAY: 00:34 LINE DELAY: 01:06	LD	11:27	12:33	
16:21 05/13/10	R OPERATOR ME	87	1006	80	L	1505	WAWONA & 46TH AVENUE (IB)	ROUGH OPERATION	IB	16:21	16:52	88
							1107046	[LRV2=1549]MRU 4S24 REPAIRED; INSP W GARCIA; VEH DELAY: 00:31 LINE DELAY: 00:31	LD	16:21	16:52	

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
16:35 05/13/10	R OPERATOR ME	87	1599	122	N	1493	FERRY PORTAL (OB)	NO BRAKE RELEASE	OB	16:30	16:52	88
							1107078	[LRV2=1489]MRU 4S30 CLEARED AND DROVE BACK TO GREEN DIVISION; MRU 4S39; OFFLOADED ALL PASSENGERS AT EMBARCADERO STATION OUTBOUND; LSGP; SUBWAY PA; INSP R PARKS*; INSP E WELLS*; 311 CENTER*; J KELLY*; F ALEJANDRO*; MRU 4S27*. SI GREEN 1452 @18:43 VEH DELAY: 02:13 LINE DELAY: 00:22	LD	16:30	16:52	
16:56 05/13/10	R OPERATOR ME	20	1583	79	N	1423	FERRY PORTAL (OB)	ATCS FAILED ENTRY BLOCKED BY DISABLED TRAIN 122/N	OB	16:32	16:56	88
							1107019	[LRV2=1405]OPERATOR CLEARED VEH DELAY: 00:24 LINE DELAY: 00:24	LD	16:32	16:56	
22:30 05/13/10	R OPERATOR ME	87	2059	922	KT	1514	BAYSHORE AVE & SUNNYDALE AVE (OB)	R,T: NO PERMISSIVE SIGNAL	OB	22:30	22:55	87
							1107085	INSP E CASTRO CLRD, LSGP*, SIGNAL MAINTENANCE CREW*, SS/SAFETY & RAILS* BY PAGE. VEH DELAY: 00:25 LINE DELAY: 00:25	LD	22:30	22:55	

LIGHT RAIL VEHICLES AM/PM Required & Availability



PM Required: 112

AM Required: 101

◆ AM Availability
 ■ PM Availability
 — AM REQUIRED
 — PM REQUIRED

Date	Day of week	A.M.		P.M.	
		SCHEDULED	ACTUAL	SCHEDULED	ACTUAL
Light Rail Vehicles (LRVs) Availability - Peak					
MAY 2010					
05/03/10	MONDAY	115	107	121	109
05/04/10	TUESDAY	115	106	121	110
05/05/10	WEDNESDAY	115	104	121	110
05/06/10	THURSDAY	115	108	121	106
05/07/10	FRIDAY	115	106	121	108
05/10/10	MONDAY (NEW SIGN U	101	104	112	110
05/11/10	TUESDAY	101	110	112	114
05/12/10	WEDNESDAY	101	114	112	115
05/13/10	THURSDAY	101	114	112	116
05/14/10	FRIDAY	101	108	112	
05/17/10	MONDAY	101		112	
05/18/10	TUESDAY	101		112	
05/19/10	WEDNESDAY	101		112	
05/20/10	THURSDAY	101		112	
05/21/10	FRIDAY	101		112	
05/24/10	MONDAY	101		112	
05/25/10	TUESDAY	101		112	
05/26/10	WEDNESDAY	101		112	
05/27/10	THURSDAY	101		112	
05/28/10	FRIDAY	101		112	
05/31/10	MONDAY	101		112	

	Maintenance Holds
Green Division	
Daily Maintenance Morning Status Report	May
14, 2010	
Light Rail Vehicles (LRVs) on Hold Status @ 7:30 a.m.	

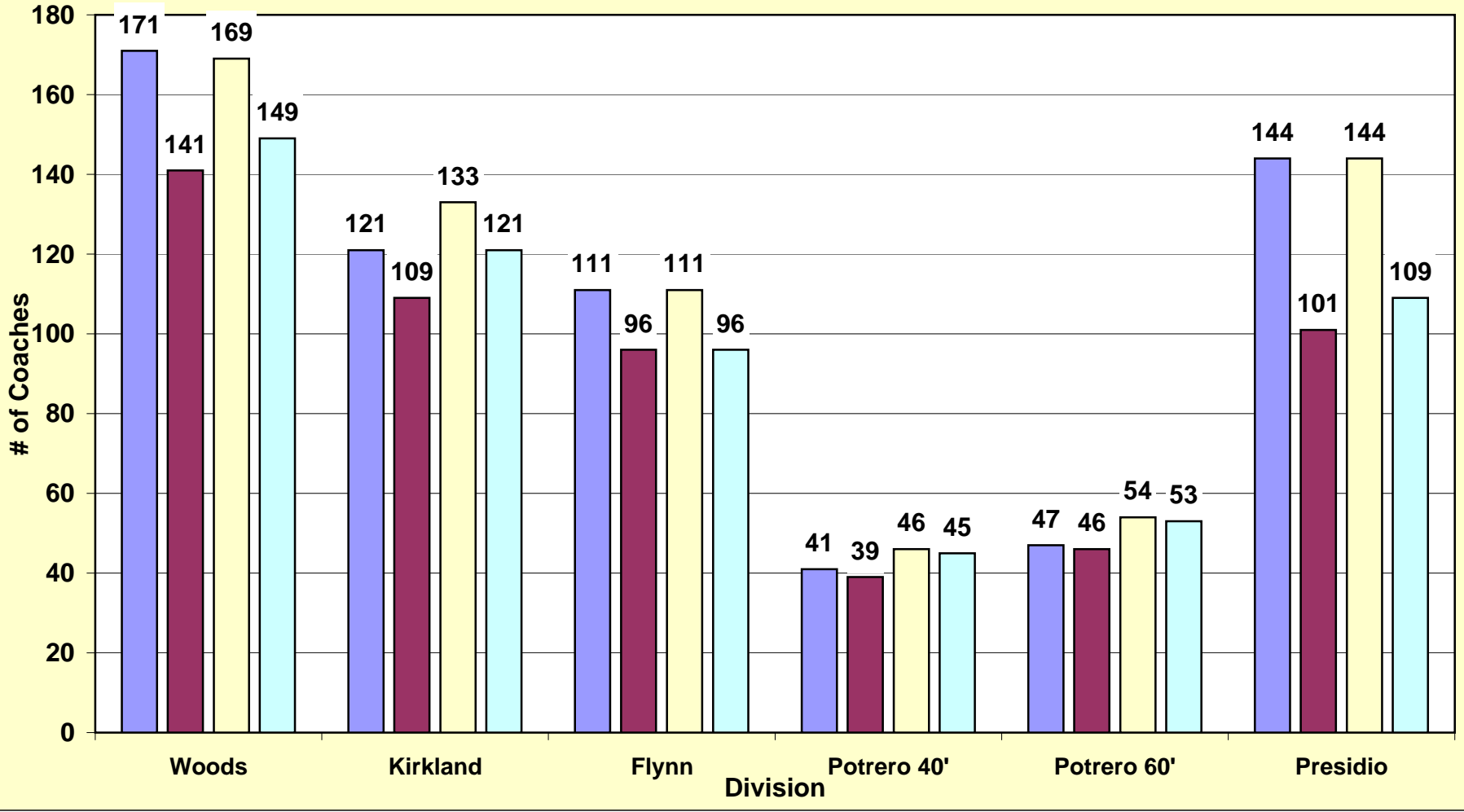
AIR SUPPLY SYSTEM	0
AUTOMATIC TRAIN CONTROL SYSTEM (ATCS)	3
BRAKE SYSTEM	0
COUPLER	1
DOORS / STEPS	0
HEATING/VENTILATION/AIR CONDITIONING (HVAC)	0
LIGHT/MIRROR/WIPER/ARTIC/UNDERCAR	0
PANTOGRAPHS	0
PROPULSION	3
TRUCK RELATED/ FLAT	0
PREVENTIVE MAINTENANCE	8
SUPPORT SHOP	3
BODY/PAINT/LEAKER	2
FLEET APPEARANCE/CLEANING	0
AWAITING PARTS	1
DESTSIGN / ELECTRICAL/ELECTRONIC	1
ACCIDENT/DERAIL/INVESTIGATION	1
BREDA / VENDOR	9
ENGR / PROJECT	1
LONG TERM HOLDS	10
QUALITY ASSURANCE	0

TOTAL **43**

	LRV2/3	PCC	Milan	Historic
Green Division Daily Maintenance				
				May
14, 2010				
Morning Status Report @ 7:30 a.m.				
Fleet size	151	21	10	8
Present demand (AM)	116	13	4	3
Maintenance Holds	43	8	6	5
Equipment available for service @ 7:30 a.m.	108	13	4	3

Motor & Trolley Coaches Availability
 A.M. 5/14/10 & 5/13/10 P.M. Peak Time

■ Equipment available for service @ 7:45 a.m.
 ■ Final a.m. pull-out
 ■ Equipment available for service @ 5:30 p.m.
 ■ Final p.m. pull-out



	Woods	Kirkland	Flynn	Subtotal Diesel	Potrero 40'	Potrero 60'	Presidio	Subtotal Trolley	Totals
Bus Maintenance Morning Status Report									
Information Reported by Each Division									
Morning (a.m.) availability									
5/14/10									
Fleet size	205	135	124	464	75	73	165	313	787
Present demand	142	111	97	350	40	47	97	186	536
Extra service	14	0	0	14	N/A	N/A	N/A	N/A	14
Scheduled maintenance	6	1	3	10	0	1	0	1	11
Campaigns / retrofits	1	0	0	1	0	0	0	0	1
Maintenance Holds	34	14	13	61	22	25	21	68	129
Awaiting parts	4	0	0	4	8	11	5	24	28
Radio	0	0	0	0	0	0	0	0	0
Farebox	0	0	0	0	1	0	0	1	1
Equipment available for service @ 7:45 a.m.	171	121	111	403	41	47	144	245	648
Final a.m. pull-out	141	109	96	346	39	46	101	189	535
Reserve fleet usage	16		0	16	0	0	0	0	16
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	0	0	0
Operator not outs	1	2	1	4	1	0	1	2	6
Afternoon (p.m.) availability									
5/13/10									
Fleet size	205	145	124	474	75	73	165	313	787
Present demand	142	121	97	360	45	53	101	218	578
Extra service	6	0	0	6	N/A	N/A	N/A	N/A	6
Scheduled maintenance	2	1	4	7	0	1	1	2	9
Campaigns / retrofits	1	0	0	1	0	0	0	0	1
Maintenance holds	36	12	13	61	24	26	21	71	132
Awaiting parts	4	1	0	5	6	11	5	22	27
Radio	0	0	0	0	0	0	0	0	0
Farebox	0	0	0	0	0	0	0	0	0
Equipment available for service @ 5:30 p.m.	169	133	111	413	46	54	144	242	655
Final p.m. pull-out	149	121	96	366	45	53	109	226	592
Reserve fleet usage	0	0	0	0	0	0	0	0	0
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	0	0	0
Operator not outs	0	0	1	1	0	0	0	0	1

	Schedul ed	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
Full-Time Operators Absenteeism											
Day: THURSDAY, MAY 13, 2010											
Green	239	53	14	9	21	19	22.2	5.9	3.8	8.8	7.9
Cable Car	129	15	6	3	3	3	11.6	4.7	2.3	2.3	2.3
Potrero	215	46	18	7	17	4	21.4	8.4	3.3	7.9	1.9
Presidio	187	31	10	6	9	6	16.6	5.3	3.2	4.8	3.2
Kirkland	220	31	10	5	11	5	14.1	4.5	2.3	5.0	2.3
Woods	324	50	12	4	21	13	15.4	3.7	1.2	6.5	4.0
Flynn	188	31	9	2	16	4	16.5	4.8	1.1	8.5	2.1
Total	1,502	257	79	36	98	54	17.1%	5.3%	2.4%	6.5%	3.6%
<i>THURSDAY 05 06 10</i>	1531	301	81	38	110	72	20%	5%	3%	7%	5%
<i>FRIDAY 05 07 10</i>	1548	334	101	44	107	82	22%	6%	3%	7%	5%
<i>SATURDAY 05 08 10</i>	1048	243	71	31	84	57	23%	7%	3%	8%	5%
<i>SUNDAY 05 09 10</i>	1019	246	67	26	83	70	24%	7%	3%	8%	7%
<i>MONDAY 05 10 10</i>	1569	290	75	40	98	77	18%	5%	3%	6%	5%
<i>TUESDAY 05 11 10</i>	1549	245	63	39	89	61	16%	4%	3%	6%	4%
<i>WEDNESDAY 05 12 10</i>	1546	260	61	38	96	70	17%	4%	2%	6%	4%

* **Unplanned leave includes:** absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...

+ **Other reasons includes:** 1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.