



MUNI

Service Delivery

Daily Report

FRIDAY, May 14, 2010





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Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Afected lines
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05 15 10 SATURDAY AM NOLO REPORT

Cable Car	0	0	0	0	
Flynn	0	0	0	0	
Kirkland	0	0	0	1	
Woods	0	0	1	0	
Potrero	2	0	0	0	14=1, 22=1
Presidio	0	0	1	0	
Metro	1	0	0	0	kt=1
F line	0	0	0	0	
TOTAL	3	0	2	1	

Special Events

Emergency Equipment Demand - Reason

Division

Number of coaches

REPORT DATA COMPILED AS OF 7:40 HRS

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Afected lines
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5-14-10 - FRIDAY PM NOLO REPORT

Cable Car	0	0	0	0	
Flynn	1	0	0	0	14X=1
Kirkland	2	0	0	0	10=1 1X=1
Woods	4	0	0	0	9=1 23=1 54=1 37=1
Potrero	5	0	0	0	24=1 30=1 49=1 22=2
Presidio	1	0	0	0	5=1
Metro	0	0	0	0	
F line	0	0	0	0	
TOTAL	13	0	0	0	

Special Events

Emergency Equipment Demand - Reason

Division

Number of coaches

REPORT DATA COMPILED AS OF 1600 HRS

	Runs Missed	RDO	Missed Runs %	Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Pulled Out Runs %
Missed Service By Division Due To No Regular Day Off (RDO)							
FRIDAY, MAY 14, 2010							
SIGN UP MAY 2010							
Cable Car one-piece	1	0	4.5%	49	1	0	98.0%
Cable Car multi-piece	0		0.0%				
Flynn one-piece	0	6	0.0%	154	0	6	100.0%
Flynn multi-piece	0		0.0%				
Kirkland one-piece	2	2	3.5%	189	2	2	98.9%
Kirkland multi-piece	0		0.0%				
Woods one-piece	3	10	3.4%	262	5	10	98.1%
Woods multi-piece	4		4.0%				
Potrero one-piece	3	3	4.5%	181	5	3	97.2%
Potrero multi-piece	4		4.5%				
Presidio one-piece	1	7	1.9%	161	1	7	99.4%
Presidio multi-piece	0		0.0%				
Metro one-piece	0	9	0.0%	151	0	9	100.0%
Metro multi-piece	0		0.0%				
F Line one-piece	0	1	0.0%	32	0	1	100.0%
F Line multi-piece	0		0.0%				
System total				1179	14	38	98.8%

Accidents

Fri May 14, 2010

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
09:56 05/14/10	R OPERATOR PO	14	1356	381	14	7120	3RD ST & MISSION (OB)	ALLEGED ACCIDENT COACH & COACH WITH 397/30/5409, NO INJURY. SEE TAG ID #1107153.	OB	09:56	10:10	30
							1107166	INSP L DAVIS RESP. NO MERIT, NO CONTACT WAS MADE. RUN WAS SENT BACK IN SERVICE. MGR J STUART*. VEH DELAY: 00:14				
12:49 05/14/10	R OPERATOR WO	35	3602	72	9	8437	POTRERO BETWEEN 15TH ST & 16TH ST. (OB)	NON INJURY ACCIDENT, COACH / AUTO.	OB	12:49	14:10	24
							1107133	INSP JOMOC K, 1M3 TRANSPORT RESCUE OPERATOR, VIDEO*, CLAIMS #6A42*, DISP*, 799, MINOR. SI WOODS N/R VEH DELAY: 01:21				
15:45 05/14/10	R OPERATOR ME	29	1894	031	J	1469	24TH ST & CHURCH ST (IB)	LRV & AUTO ACCIDENT, HIT & RUN BY AUTO	IB LD	15:45 15:45	15:53 15:53	87
							1107208	METRO DISPATCHER* FOR RELIEF 112/J TO P/O, INSP R MCCRAY INTERVIEWED OPERATOR, INSP J CHAVEZ & E CASTRO*, 6A48*, VIDEO* VEH DELAY: 00:08 LINE DELAY: 00:08				
17:21 05/14/10	R OPERATOR PR	32	3315	131	21	5548	HAYES & SCOTT (IB)	NON INJURY ACCIDENT, COACH / POLE, BROKEN MIRROR ARM.	IB	17:21	18:32	24
							1107199	INSP ESPIOZA T, SHOP TRUCK #092, VIDEO*, S/S*, 799, SHOP MAN PULLED IN COACH. SI PRESIDIO N/R [EOR 21:20] VEH DELAY: 03:59				
18:38 05/14/10	R MRU 4S39	86					MONTGOMERY STATION (IB)	SFPD ACTIVITY (POSIBLE INTRUDER)	IB LD	18:38 18:38	18:55 18:55	74
							1107246	SENIOR STAFF/SYSTEM SAFETY; LSGP; SUBWAY P/A; 311 CENTER* STATION OPERATIONS SUPERVISOR* PORTAL HOLDS; PORTAL INSPECTORS* SFPD UNITS 3B-2C, 3B-14D, 3B-13D & 3B-2D. LOOKING FOR A POSSIBLE INTRUDER. MRU 4S39 & INSP E WELLS RESPONDED, AND ASSISTED; RUN 104-N-1471/1501 SWEPT. NO MERIT. VEH DELAY: 00:17 LINE DELAY: 00:17				

Line Delays \geq 20 Minutes

TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
21:55 05/14/10	R OPERATOR CA	36	2447	47	61	59	CALIFORNIA & HYDE (OB)	SLOT BLADE	OB	21:55	22:17	36
					1107267		NO CABLE INSP. METRO INSP J. CASTILLO RESP C/S 665 TOWED TO BARN (BROKEN TRACK BRAKE) C/M RESP. NO INJURIES REPORTED SI CABLE CAR 16 @23:33 VEH DELAY: 01:38 LINE DELAY: 00:22		LD	21:55	22:17	

	Schedul ed	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
Full-Time Operators Absenteeism											
Day:FRIDAY, MAY 14, 2010											
Green	258	63	12	10	21	19	24.4	4.7	3.9	8.1	7.4
Cable Car	137	16	7	2	3	4	11.7	5.1	1.5	2.2	2.9
Potrero	220	49	16	8	15	10	22.3	7.3	3.6	6.8	4.5
Presidio	194	38	11	6	8	13	19.6	5.7	3.1	4.1	6.7
Kirkland	227	48	12	5	13	18	21.1	5.3	2.2	5.7	7.9
Woods	337	55	15	4	21	15	16.3	4.5	1.2	6.2	4.5
Flynn	189	38	12	3	16	7	20.1	6.3	1.6	8.5	3.7
Total	1,562	307	85	38	97	86	19.7%	5.4%	2.4%	6.2%	5.5%
<i>FRIDAY 05 07 10</i>	1548	334	101	44	107	82	22%	6%	3%	7%	5%
<i>SATURDAY 05 08 10</i>	1048	243	71	31	84	57	23%	7%	3%	8%	5%
<i>SUNDAY 05 09 10</i>	1019	246	67	26	83	70	24%	7%	3%	8%	7%
<i>MONDAY 05 10 10</i>	1569	290	75	40	98	77	18%	5%	3%	6%	5%
<i>TUESDAY 05 11 10</i>	1549	245	63	39	89	61	16%	4%	3%	6%	4%
<i>WEDNESDAY 05 12 10</i>	1546	260	61	38	96	70	17%	4%	2%	6%	4%
<i>THURSDAY 05 13</i>	1502	257	79	36	98	54	17%	5%	2%	6%	4%
<p>* Unplanned leave includes: absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...</p> <p>+ Other reasons includes:1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.</p>											