

DAILY SERVICE DELIVERY OVERVIEW

SUNDAY, MAY 15, 2011

1. RUNS PULLED OUT- IN SERVICE:

| | SCHEDULED | % PULLED OUT IN SERVICE | OPEN RUNS | RUNS WORKED AT OVER TIME |
|--------------------|------------|-------------------------|-----------|--------------------------|
| SYSTEM WIDE | 773 | 96.8% | 25 | 140 |

2. VEHICLES AVAILABILITY – MONDAY AM

| | SCHEDULED | AVAILABLE | SPARE RATIO |
|--------------------|------------|------------|-------------|
| LRV | 114 | 112 | -2% |
| F-LINE | 18 | 25 | 39% |
| CABLE CAR | 26 | 28 | 8% |
| WOODS | 140 | 170 | 21% |
| KIRKLAND | 111 | 128 | 15% |
| FLYNN | 103 | 108 | 5% |
| POTRERO 40' | 44 | 52 | 18% |
| POTRERO 60' | 47 | 33 | -30% |
| PRESIDIO | 98 | 108 | 10% |
| TOTAL: | 701 | 754 | 8% |

3. OPERATORS' ABSENTEEISM:

| | Scheduled WF | Total Unavailable | Sick | Vacation | Unplanned Leave | Other Reasons |
|------------------|--------------|-------------------|-----------|-----------|-----------------|---------------|
| Green | 109 | 21 | 5 | 5 | 3 | 8 |
| Cable Car | 101 | 24 | 3 | 5 | 12 | 4 |
| Potrero | 162 | 38 | 7 | 4 | 17 | 10 |
| Presidio | 142 | 26 | 2 | 5 | 11 | 8 |
| Kirkland | 139 | 27 | 3 | 7 | 9 | 8 |
| Woods | 195 | 46 | 11 | 6 | 16 | 13 |
| Flynn | 156 | 36 | 8 | 6 | 11 | 11 |
| TOTAL: | 1,004 | 218 | 39 | 38 | 79 | 62 |

1. ACCIDENTS & DELAYS > 20 MINUTES:

ACCIDENTS

| TIME DATE | CALL FROM DIVISION | TO CC | OP# | RUN | LINE | VEH | LOCATION | NATURE OF OCCURRENCE ACTION TAKEN | DELAY | | | |
|-------------------|--------------------|-------|------|-----|------|---------|--|---------------------------------------|-------|-------|-------|----|
| | | | | | | | | | DI | START | END | CC |
| 22:20 05/15/11 | R OPERATOR ME | 77 | 2890 | 139 | L | 1492 | 47TH AVE. BETWEEN WAWONA & VICENTE (OB) | LRV & AUTO ACCIDENT / DUI MOTORIST | OB | 22:20 | 00:34 | 86 |
| | | | | | | 1170739 | SFFD* CAD. #407. SFFD ENGINE#18 & 23, SFPD UNIT #313E. SFPD CASE. #110-393-599. MOTORIST ARRESTED AND TRANSPORTED BY KING AMBULANCE #15 TO HOSPITAL WITH INJURY. INSP.GONAZALEZ, INSP.MCGEHEE, MRU 4S46 & 4S30 CLEARED. CLAIMS* 6-A-46, SYSTEM SAFETY. OPERATORS & PASSENGERS NOTIFIED. L-LINE TRAINS SWITCHBACK AT TARAVAL & SUNSET OB-IB. SHUTTLE BUS BRIDGE ON TARAVAL & SUNSET TO 46TH AVE. & WAWONA. RUN 563/38/6410. OPERATOR TRANSPORTED FOR POST ACCIDENT 799. INSP.PITTS*, 311 CALL CENTER*, D.PUGLISI*, J.KELLY*, J.HALEY*, M.REGINALD*, SENIOR STAFF/SAFETY/RAILS* UPAGED. SI GREEN N/R [EOR 01:09] VEH DELAY: 02:49 LINE DELAY: 02:14 | | | | | |

LINE DELAY > 20 MINUTES

| TIME DATE | CALL FROM DIVISION | To CC | OP# | RUN | LINE | VEH | LOCATION | NATURE OF OCCURRENCE ACTION TAKEN | DELAY | | | | |
|-------------------|--------------------|------------------------|-----|------|------|-----|-------------------------|--|---------------------------------------|----------------|----------------|----------------|----|
| | | | | | | | | | DI | START | END | CC | |
| 08:49 05/15/11 | R | CCO ME | 20 | | | | DUBOCE JUNCTION (IB,OB) | INTERSIG ^A^ & ^B^ STATION CONTROLLER | IB LD | 08:49 08:49 | 09:23 09:23 | 20 | |
| | | | | | | | 1170648 | LSGP*, SUBWAY PA*, J KELLY*, SIGANAL # 501 CLEARED, CCO RESET/ASSIST TO CLEAR BLOCKS. VEH DELAY: 00:34 LINE DELAY: 00:34 | | | | | |
| 08:49 05/15/11 | R | CCO ME | 20 | | | | DUBOCE JUNCTION (IB) | INTERSIG ^A^ & ^B^ STATION CONTROLLER ROLLING DELAY ^DK^, ^DH^, ^DI^, ^VN^ (DISTURBED BLOCKS) | IB LD | 08:49 08:49 | 09:23 09:23 | 20 | |
| | | | | | | | 1170649 | LSGP*, SUBWAY PA*, J KELLY*, SIGANAL # 501 CLEARED, CCO RESET/ASSIST TO CLEAR BLOCKS. VEH DELAY: 00:34 LINE DELAY: 00:34 | | | | | |
| 08:49 05/15/11 | R | CCO ME | 20 | | | | DUBOCE JUNCTION (OB) | INTERSIG ^A^ & ^B^ STATION CONTROLLER ROLLING DELAY ^DA^, ^DB^, ^DC^, ^VN^ (DISTURBED BLOCKS) | OB LD | 08:49 08:49 | 09:20 09:20 | 20 | |
| | | | | | | | 1170650 | LSGP*, SUBWAY PA*, J KELLY*, SIGANAL # 501 CLEARED, CCO RESET/ASSIST TO CLEAR BLOCKS. VEH DELAY: 00:31 LINE DELAY: 00:31 | | | | | |
| 13:31 05/15/11 | R | INSP K WILLIA GV | 29 | 2217 | 172 | F | 1077 | DON CHEE WAY & THE EMBARCADERO (OB) | POLE CAUGHT IN OVERHEAD & WIRES DOWN. | OB LD | 13:31 13:31 | 14:30 14:40 | 87 |
| | | | | | | | 1170699 | INSP K WILLIAMS, D DIAL, R MCCRAY ON SCENE, MRU 4S30 & PCC SHOP REPLACED POLE & WORE SHOE, OVERHEAD LINE TRUCK REPAIRED OVERHEAD, F-LINE SWITCHED BACK MARKET/11TH STS, 4-MOTOR COACH SHUTTLES USED FOR BUS BRIDGE, FEEDER D-26 OPENED FROM 1340-1411, SS/SAFETY & RAILS* BY PHONE & PAGE. VEH DELAY: 00:59 LINE DELAY: 01:09 | | | | | |

LINE DELAY > 20 MINUTES - CONTINUED

| | | | | | | | | | | | | | |
|-------------------|---|----------------|----|------|-----|----|------|---|---|----------|----------------|----------------|----|
| 20:41 05/15/11 | T | SFPD ME | 83 | | | J | | SAN JOSE & TINGLEY (IB) | NON MUNI ACCIDENT BLOCKING LINE | IB LD | 20:41 20:44 | 21:15 | 77 |
| | | | | | | | | 1170735 | SENIOR STAFF/RAILS* RE-ROUTED LINE (123-J-1470) OVER K LINE. INSPS CASTRO AND MCGEEHE RESP/CLEARED. LINE DELAY: 00:31 | | | | |
| 22:20 05/15/11 | R | OPERATOR ME | 77 | 2890 | 139 | L | 1492 | 47TH AVE. BETWEEN WAWONA & VICENTE (OB) | LRV & AUTO ACCIDENT / DUI MOTORIST | OB LD | 22:20 22:20 | 00:34 00:34 | 86 |
| | | | | | | | | 1170739 | SFFD* CAD. #407. SFFD ENGINE#18 & 23, SFPD UNIT #313E. SFPD CASE. #110-393-599. MOTORIST ARRESTED AND TRANSPORTED BY KING AMBULANCE #15 TO HOSPITAL WITH INJURY. INSP.GONAZALEZ, INSP.MCGEHEE, MRU 4S46 & 4S30 CLEARED. CLAIMS* 6-A-46, SYSTEM SAFETY. OPERATORS & PASSENGERS NOTIFIED. L-LINE TRAINS SWITCHBACK AT TARAVAL & SUNSET OB-IB. SHUTTLE BUS BRIDGE ON TARAVAL & SUNSET TO 46TH AVE. & WAWONA. RUN 563/38/6410. OPERATOR TRANSPORTED FOR POST ACCIDENT 799. INSP.PITTS*, 311 CALL CENTER*, D.PUGLISI*, J.KELLY*, J.HALEY*, M.REGINALD*, SENIOR STAFF/SAFETY/RAILS* UPAGED. SI GREEN N/R [EOR 01:09] VEH DELAY: 02:49 LINE DELAY: 02:14 | | | | |
| 22:23 05/15/11 | R | OPERATOR CA | 36 | 2281 | 39 | 60 | 09 | POWELL & ELLIS (OB) | STRAND ALARM / CODE 900 | OB LD | 22:23 22:23 | 01:40 01:40 | 36 |
| | | | | | | | | 1170746 | INSP S. GARNICA AND A. BEMNAT RESP. C/M* C/S TRK 655 RESP, ASST SUPT CC* 311* FOUR SHUTTLE USED NO INJURIES REPORTED S/SAFETY* DISPATCHER* FOUR RUNS BLOCKED 39/59/09, 34/60/23, .42/60/14 AND 31/59/20 LAST CAR TOWED 0140HRS NEW POWELL ROPE AT START OF SERVICE. VEH DELAY: 03:17 LINE DELAY: 03:17 | | | | |