



MUNI Service Delivery Daily Report

Friday, May 15, 2009





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| | Count | Time |
|---|-----------|--------------|
| Baseball Game Service Summary Report MAY, 15, 2009 | | |
| ATTENDANCE: 41684 | | |
| NUMBER OF PASSENGERS (appr.): 4560 | | |
| Trains pulled out - scheduled | 6 | |
| Trains pulled out - actual | 4 | |
| Pre-game inbound (IB) service | | |
| Game started | | 19:15 |
| First IB trip at Embarcadero | | 16:33 |
| Last IB trip at Embarcadero | | 20:12 |
| Number of special IB trips | 11 | |
| Number of regular IB trips | 42 | |
| Total pre-game trips | 53 | |
| Average IB headway | | 4:01 |
| Standard deviation | | 2:55 |
| Post-game outbound (OB) service | | |
| Game ended | | 22:15 |
| First OB trip at Embarcadero | | 21:55 |
| Last OB trip at Embarcadero | | 23:10 |
| Load completed | | 22:40 |
| Trips to Castro | 0 | |
| Trips to Embarcadero | 0 | |
| J | 2 | |
| KT | 5 | |
| L | 2 | |
| M | 1 | |
| N | 8 | |
| Total post-game trips | 18 | |
| Average OB headway | | 4:10 |
| Standard deviation | | 3:25 |

| | | | | |
|---------------------------------------|---------------------------------------|---|---|-----------------------|
| Not-Outs: No Operators | Not-Outs: No Equipment | Late Pull-outs: No Operators | Late Pull-outs: No Equipment | Lines affected |
|---------------------------------------|---------------------------------------|---|---|-----------------------|

Runs Not Out and Late Out for Rush Hours

| Morning Report | | SATURDAY 05 16 09 REPORT | | | |
|-----------------------|----------|---------------------------------|----------|----------|-----------------------|
| Cable Car | 0 | 0 | 0 | 0 | |
| Flynn | 0 | 0 | 1 | 0 | |
| Kirkland | 0 | 0 | 0 | 0 | |
| Woods | 0 | 0 | 0 | 0 | NO 74 EXPRESS NOT OUT |
| Potrero | 1 | 0 | 2 | 1 | 14=1 |
| Presidio | 1 | 0 | 0 | 0 | 31=1 |
| Green | 1 | 0 | 0 | 1 | KT=1 |
| F line | 0 | 0 | 0 | 0 | |
| TOTAL | 3 | 0 | 0 | 2 | |

| |
|--|
| Special Events |
| Emergency Equipment Demand - Reason |
| Division |
| Number of coaches |
| 0800 HOURS |

| Not-Outs: No Operators | Not-Outs: No Equipment | Late Pull-outs: No Operators | Late Pull-outs: No Equipment | Lines affected |
|------------------------------|------------------------------|---------------------------------|---------------------------------|----------------|
|------------------------------|------------------------------|---------------------------------|---------------------------------|----------------|

FRIDAY 5 -15-09 PM NOLO REPORT

| | | | | | |
|--------------|-----------|----------|----------|----------|------------------------|
| Cable Car | 3 | 0 | 0 | 0 | 1=59,2=60 |
| Flynn | 3 | 0 | 2 | 0 | 1=9,1=9X,1=38 |
| Kirkland | 3 | 0 | 2 | 0 | 1=2,1=28,1=38X |
| Woods | 3 | 0 | 0 | 0 | 1=30X,2=94 |
| Potrero | 5 | 0 | 1 | 0 | 1=6,1=7,1=22,2=41 |
| Presidio | 7 | 0 | 0 | 0 | 2=1,1=5,1=21,2=30,1=31 |
| Metro | 11 | 0 | 0 | 0 | 3=J,2=KT,3=L,2=M,1=N |
| F line | 1 | 0 | 0 | 0 | |
| TOTAL | 36 | 0 | 5 | 0 | 1=F |

Special Events

0

Division

REPORT DATA AS OF 2045 PM

| | Runs Missed | RDO | | Daily Runs Scheduled | Daily Runs Missed | Daily RDO | Daily Missed Runs % |
|---|-------------|-----|--|----------------------|-------------------|-----------|---------------------|
| Missed Service By Division Due To No Regular Day Off (RDO) | | | | | | | |
| FRIDAY 5/15/2009 | | | | | | | |
| Revised 2/21/09 | | | | | | | |
| Cable Car one-piece | 1 | 1 | | 49 | 3 | 1 | 6.1% |
| Cable Car multi-piece | 4 | | | | | | |
| Flynn one-piece | 1 | 0 | | 154 | 1 | 0 | 0.6% |
| Flynn multi-piece | 0 | | | | | | |
| Kirkland one-piece | 1 | 1 | | 212 | 1 | 1 | 0.5% |
| Kirkland multi-piece | 0 | | | | | | |
| Woods one-piece | 1 | 1 | | 251 | 2 | 1 | 0.8% |
| Woods multi-piece | 2 | | | | | | |
| Potrero one-piece | 2 | 3 | | 212 | 4 | 3 | 1.9% |
| Potrero multi-piece | 4 | | | | | | |
| Presidio one-piece | 4 | 4 | | 174 | 7 | 4 | 4.0% |
| Presidio multi-piece | 6 | | | | | | |
| Metro one-piece | 7 | 8 | | 146 | 12 | 8 | 8.2% |
| Metro multi-piece | 10 | | | | | | |
| F Line one-piece | 2 | 0 | | 33 | 4 | 0 | 12.1% |
| F Line multi-piece | 4 | | | | | | |
| System total | | | | 1231 | 34 | 18 | 2.8% |

Accidents

Fri May 15, 2009

| TIME DATE | CALL FROM DIVISION | TO CC | OP# | RUN | LINE | VEH | LOCATION | NATURE OF OCCURRENCE ACTION TAKEN | DELAY | | | |
|-------------------|--------------------|-------|-----|-----|------|------|----------------------------|---|-------|-------|-------|----|
| | | | | | | | | | DI | START | END | CC |
| 09:30 05/15/09 | R OPERATOR FL | 39 | 16 | 493 | 9 | 6251 | BAYSHORE & JERROLD (IB,NB) | ACCIDENT: COACH AND AUTO. | IB | 09:30 | 11:14 | 89 |
| | | | | | | | 1048028 | COACH REAR-ENDS AUTO (L-FRONT OF COACH/ R-REAR OF AUTO). SEVEN COACH PASSENGERS CLAIM INJURY; FOUR TRANSPORTED TO SFGH BY MEDICS 86/13. THREE TREATED AND RELEASED. MOTORIST DOESN'T CLAIM INJURY. INSPS B WONG, TC JOHNSON, G LAVIGNE, MGR ESPINOZA, CLAIMS-6A50, SFFD-ENG 9. SFPD-4B3D, CASE# 090-504-818. OPERATOR 799, ADDITIONAL OPERATOR FROM DIVISION PULLS-IN COACH, VIDEO*, P MEDINA*. J TRUE*. UPAGED. SI FLYNN VEH DELAY: 01:44 | | | | |
| 11:01 05/15/09 | R CHAU,A. PO | 12 | 81 | 364 | 24 | 5427 | MISSION & 30TH ST. (IB) | ACCIDENT COACH AND TRUCK (TROLLEY POLE) | IB | 11:01 | 14:00 | 11 |
| | | | | | | | 1048140 | INSP.CHAU,A.ON SCENE MGR.ANDREWS,A.*,VIDEO DEPT.*,POTRERO 094,RCS TRUCK 853 * FOR TOW EOR OPERATOR NO POST ACCIDENT TESTING SI POTRERO N/R [EOR 12:00] VEH DELAY: 00:59 | | | | |
| 13:25 05/15/09 | R OPERATOR WO | 26 | 64 | 39 | 29 | 8417 | MANSELL & BOUDIN (IB) | VEHICLE ACCIDENT COACH / AUTO | IB | 13:25 | 14:16 | 14 |
| | | | | | | | 1048135 | INSP K JOMOC; MINOR DAMAGE TO AUTO, NO INJURIES / NO 799 VEH DELAY: 00:51 | | | | |

| TIME DATE | CALL FROM DIVISION | TO CC | OP# | RUN | LINE | VEH | LOCATION | NATURE OF OCCURRENCE ACTION TAKEN | DELAY | | | |
|-------------------|--------------------|-------|-----|----------------|------|------|---|---|-------|-------|-------|----|
| | | | | | | | | | DI | START | END | CC |
| 16:27 05/15/09 | R OPERATOR PR | 7 | 8 | 96 | 5 | 5503 | MARKET & 2ND STREET (IB) | VEHICLE ACCIDENT COACH / AUTO | IB | 16:27 | | 15 |
| | | | | 1048199 | | | INSP J FLORES; VIDEO; 1-M-4*, SENIOR STAFF / SAFETY*, NO INJURIES / 799 PERFORMED ON OPERATOR SI PRESIDIO N/R [EOR 18:59] VEH DELAY: 02:32 | | | | | |
| 17:19 05/15/09 | R OPERATOR WO | 26 | 6 | 214 | 67 | 8404 | NEVADA & CORTLAND (OB) | VEHICLE ACCIDENT COACH / AUTO | OB | 17:19 | 17:55 | 15 |
| | | | | 1048110 | | | INSP B NEWMAN; MINOR DAMAGE TO AUTO, NO INJURIES / NO 799 VEH DELAY: 00:36 | | | | | |
| 18:10 05/15/09 | T INSP B. NEWMA WO | 16 | 5 | 209 | 67 | 8454 | RIPLEY & ALABAMA (IB) | VEHICLE ACCIDENT COACH / FIX OBJECT | IB | 18:10 | | 36 |
| | | | | 1048180 | | | OPERATOR TO BE INTERVEIWED AT 24TH STREET AND MISSION AT 1830 HRS. | | | | | |
| 18:35 05/15/09 | R OPERATOR ME | 85 | 5 | 961 | B/B | 1457 | THE EMBARCADERO & TOWNSEND ST (OB) | LRV/AUTO ACCIDENT (ALLEGED) | OB | 18:35 | | 74 |
| | | | | 1048206 | | | [LRV2=1463]ALLEGEDLY OVERHANG OF LRV MADE CONTACT WITH A VEHICLE (SIDE MIRROR & FENDER) THAT WAS PARKED IN BETWEEN TRACKS (MINOR DAMAGE) OP CLAIMS NO KNOWLEDGE, AND HE WAS INTERVIEWED BY INSP M MCGEEHE (4C53) CLAIMS UNIT 6-A-42* VIDEO* NO ^R^ FORM | | | | | |
| 19:18 05/15/09 | R OPERATOR KI | 36 | 3 | 743 | 28 | 8325 | 19TH AVE & JUDAH (IB) | VEHICLE ACCIDENT - HIT AND RUN COACH / AUTO | IB | 19:18 | 20:02 | 15 |
| | | | | 1048156 | | | INSP T ESPINOSA; VIDEO*, MINOR DAMAGE TO COACH, NO INJURIES / NO 799 VEH DELAY: 00:44 | | | | | |
| 21:01 05/15/09 | R OPERATOR PR | 7 | 2 | 152 | 30 | 5494 | STOCKTON & VALLEJO (OB) | VEHICLE ACCIDENT COACH / AUTO | OB | 21:01 | 21:50 | 36 |
| | | | | 1048182 | | | INSP T. ESPINOZA RESP MINOR DAMAGE TO AUTO, NO 799 VEH DELAY: 00:49 | | | | | |
| 22:30 05/15/09 | R OPERATOR WO | 16 | 4 | 232 | 34 | 8445 | PLYMOUTH & MONTANA (OB) | FALL ALIGHTING BOARDING | OB | 22:30 | 22:33 | 16 |
| | | | | 1048164 | | | VIDEO* AID REFUSED VEH DELAY: 00:03 | | | | | |

Line Delays \geq 20 Minutes

| TIME DATE | CALL FROM DIVISION | TO CC | OP# | RUN | LINE | VEH | LOCATION | NATURE OF OCCURRENCE ACTION TAKEN | DELAY | | | |
|--------------|--------------------------|----------|-----|-----|------|-----|----------|--------------------------------------|-------|-------|-----|----|
| | | | | | | | | | DI | START | END | CC |

There was no incidents $>$ 20 min.

| | Scheduled | Total Unavailable | Sick | Vacation | Unplanned Leave* | Other Reasons + | Total Unavailable | Sick | Vacation | Unplanned Leave* | Other Reasons+ |
|--|-------------|-------------------|------------|-----------|------------------|-----------------|-------------------|-------------|-------------|------------------|----------------|
| Full-Time Operators Absenteeism | | | | | | | | | | | |
| Day: FRIDAY, MAY 15, 2009 | | | | | | | | | | | |
| Green | 245 | 61 | 23 | 8 | 20 | 10 | 24.9 | 9.4 | 3.3 | 8.2 | 4.1 |
| Cable Car | 130 | 31 | 9 | 4 | 14 | 4 | 23.8 | 6.9 | 3.1 | 10.8 | 3.1 |
| Potrero | 276 | 62 | 29 | 3 | 15 | 15 | 22.5 | 10.5 | 1.1 | 5.4 | 5.4 |
| Presidio | 211 | 46 | 24 | 8 | 4 | 10 | 21.8 | 11.4 | 3.8 | 1.9 | 4.7 |
| Kirkland | 261 | 53 | 14 | 12 | 16 | 11 | 20.3 | 5.4 | 4.6 | 6.1 | 4.2 |
| Woods | 307 | 49 | 13 | 4 | 19 | 13 | 16.0 | 4.2 | 1.3 | 6.2 | 4.2 |
| Flynn | 210 | 47 | 17 | 4 | 21 | 5 | 22.4 | 8.1 | 1.9 | 10.0 | 2.4 |
| Total | 1640 | 349 | 129 | 43 | 109 | 68 | 21.3% | 7.9% | 2.6% | 6.6% | 4.1% |
| Summary For The Last 7 Days | | | | | | | | | | | |
| FRIDAY 5 8 | 1,647 | 343 | 125 | 45 | 110 | 63 | 21% | 8% | 3% | 7% | 4 |
| SATURDAY 5. 9. | 1,124 | 265 | 106 | 27 | 83 | 49 | 24% | 9% | 2% | 7% | 4 |
| SUNDAY 5. 10. | 1,069 | 281 | 115 | 21 | 86 | 59 | 26% | 11% | 2% | 8% | 5 |
| MONDAY 5 11 | 1,648 | 347 | 143 | 41 | 108 | 55 | 21% | 9% | 3% | 7% | 3 |
| TUESDAY 5 12 | 1,604 | 305 | 103 | 43 | 98 | 61 | 19% | 6% | 3% | 6% | 4 |
| WEDNESDAY 5 13 | 1,589 | 297 | 99 | 39 | 97 | 62 | 19% | 6% | 3% | 6% | 4 |
| THURSDAY 5 14 | 1,602 | 314 | 118 | 39 | 105 | 52 | 19% | 7% | 2% | 7% | 3 |
| <p>* Unplanned leave includes: absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...</p> <p>+ Other reasons includes: 1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.</p> | | | | | | | | | | | |

