



**Muni
Service Delivery
Daily Report**

Monday, May 17, 2010





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<i>Not-Outs: No Operators</i>	<i>Not-Outs: No Equipment</i>	<i>Late Pull-outs: No Operators</i>	<i>Late Pull-outs: No Equipment</i>	<i>Afected lines</i>
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05 18 10 TUESDAY AM NOLO REPORT

<i>Cable Car</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>0</i>	
<i>Flynn</i>	<i>0</i>	<i>0</i>	<i>1</i>	<i>0</i>	
<i>Kirkland</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>0</i>	
<i>Woods</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>0</i>	
<i>Potrero</i>	<i>0</i>	<i>0</i>	<i>1</i>	<i>0</i>	
<i>Presidio</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>0</i>	
<i>Metro</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>0</i>	
<i>F line</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>0</i>	
<i>TOTAL</i>	<i>0</i>	<i>0</i>	<i>2</i>	<i>0</i>	

Special Events

Emergency Equipment Demand - Reason

Division

Number of coaches

REPORT DATA COMPILED AS OF 7:45 HRS

<i>Not-Outs: No Operators</i>	<i>Not-Outs: No Equipment</i>	<i>Late Pull-outs: No Operators</i>	<i>Late Pull-outs: No Equipment</i>	<i>Afected lines</i>
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05 17 10 MONDAY PM NOLO REPORT

<i>Cable Car</i>	<i>3</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>59=3</i>
<i>Flynn</i>	<i>2</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>8X=1 38=1</i>
<i>Kirkland</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>0</i>	
<i>Woods</i>	<i>3</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>48=1 71=1 96=1</i>
<i>Potrero</i>	<i>7</i>	<i>0</i>	<i>1</i>	<i>0</i>	<i>14=5 22=1 30=1</i>
<i>Presidio</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>0</i>	
<i>Metro</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>0</i>	
<i>F line</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>0</i>	
TOTAL	15	0	1	0	

Special Events

Emergency Equipment Demand - Reason

Division

Number of coaches

REPORT DATA COMPILED AS OF 1600 HRS

	Runs Missed	RDO	Missed Runs %	Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Pulled Out Runs %
Missed Service By Division Due To No Regular Day Off (RDO)							
MONDAY, MAY 17, 2010							
SIGN UP MAY 2010							
Cable Car one-piece	1	3	4.5%	49	1	3	98.0%
Cable Car multi-piece	0		0.0%				
Flynn one-piece	0	8	0.0%	154	0	8	100.0%
Flynn multi-piece	0		0.0%				
Kirkland one-piece	0	0	0.0%	189	0	0	100.0%
Kirkland multi-piece	0		0.0%				
Woods one-piece	1	4	1.1%	262	1	4	99.6%
Woods multi-piece	0		0.0%				
Potrero one-piece	1	8	1.5%	181	4	8	97.8%
Potrero multi-piece	6		6.7%				
Presidio one-piece	0	5	0.0%	161	0	5	100.0%
Presidio multi-piece	0		0.0%				
Metro one-piece	0	2	0.0%	151	0	2	100.0%
Metro multi-piece	0		0.0%				
F Line one-piece	0	2	0.0%	32	0	2	100.0%
F Line multi-piece	0		0.0%				
System total				1179	6	32	99.5%

Accidents

Mon May 17, 2010

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
08:22 05/17/10	R OPERATOR FL	14	2857	411	38	6279	O^FARRELL & POWELL (IB)	VEHICLE ACCIDENT (COACH & AUTO), MINOR DAMAGE, NO INJURIES	IB	08:23	10:00	17
							1107533	INSP C WILCHER CLEARED, SYSTEM SAFETY*, 6-A-01*, VIDEO* VEH DELAY: 01:37				
09:14 05/17/10	R OPERATOR PR	32	0398	085	1	5534	CALIFORNIA & DIVISADERO (OB)	ACCIDENT (COACH / AUTO), NO INJURY	OB	09:14	09:40	26
							1107572	INSP B. LUM RESP, NO INJURY, NO 799, MINOR DAMAGE TO COACH & AUTO. VIDEO*, CLAIM 6A01*. VEH DELAY: 00:26				
10:23 05/17/10	R OPERATOR KI	26	1128	677	43	8211	GENEVA & 280 N FWY ENTRANCE (IB)	VEHICLE ACCIDENT (COACH & AUTO) NO INJURIES, MINOR DAMAGE TO COACH, MODERATE DAMAGE TO AUTO.	IB	10:23	11:55	17
							1107573	INSP TC JOHNSON CLEARED, SYSTEM SAFETY*, 6-A-01*, VIDEO* SI KIRKLAND N/R [EOR 11:14] VEH DELAY: 00:51				
15:29 05/17/10	R OPERATOR WO	18	2418	193	9	8408	DIVISION STREET & BRYANT STREET (OB)	SFPD REQUEST ALLEGED PASSENGER WITH KNIFE	OB	15:29	15:41	27
							1107561	INSP. L. WILSON (1T63), SFPD UNIT #3B4C VEH DELAY: 00:12				
16:14 05/17/10	R OPERATOR PR	27	0684	72	1	5602	CLAY & MONTGOMERY (IB)	ACCIDENT-COACH AND AUTOMOBILE	IB	16:14	16:53	38
							1107648	UPPER MANAGEMENT*; SYSTEM SAFETY*; CLAIMS 6A40-B. CAULEY*; VIDEO PULLED*; INSP. L. BROWN REPORTS OPERATOR FOLLOWING AUTOMOBILE WHEN COACH^S BICYCLE RACK MADE CONTACT WITH AUTOMOBILE^S REAR BUMPER; NO DAMAGE TO COACH; MINOR DAMAGE TO AUTOMOBILE; NO POST ACCIDENT TEST REQUIRED. VEH DELAY: 00:39				

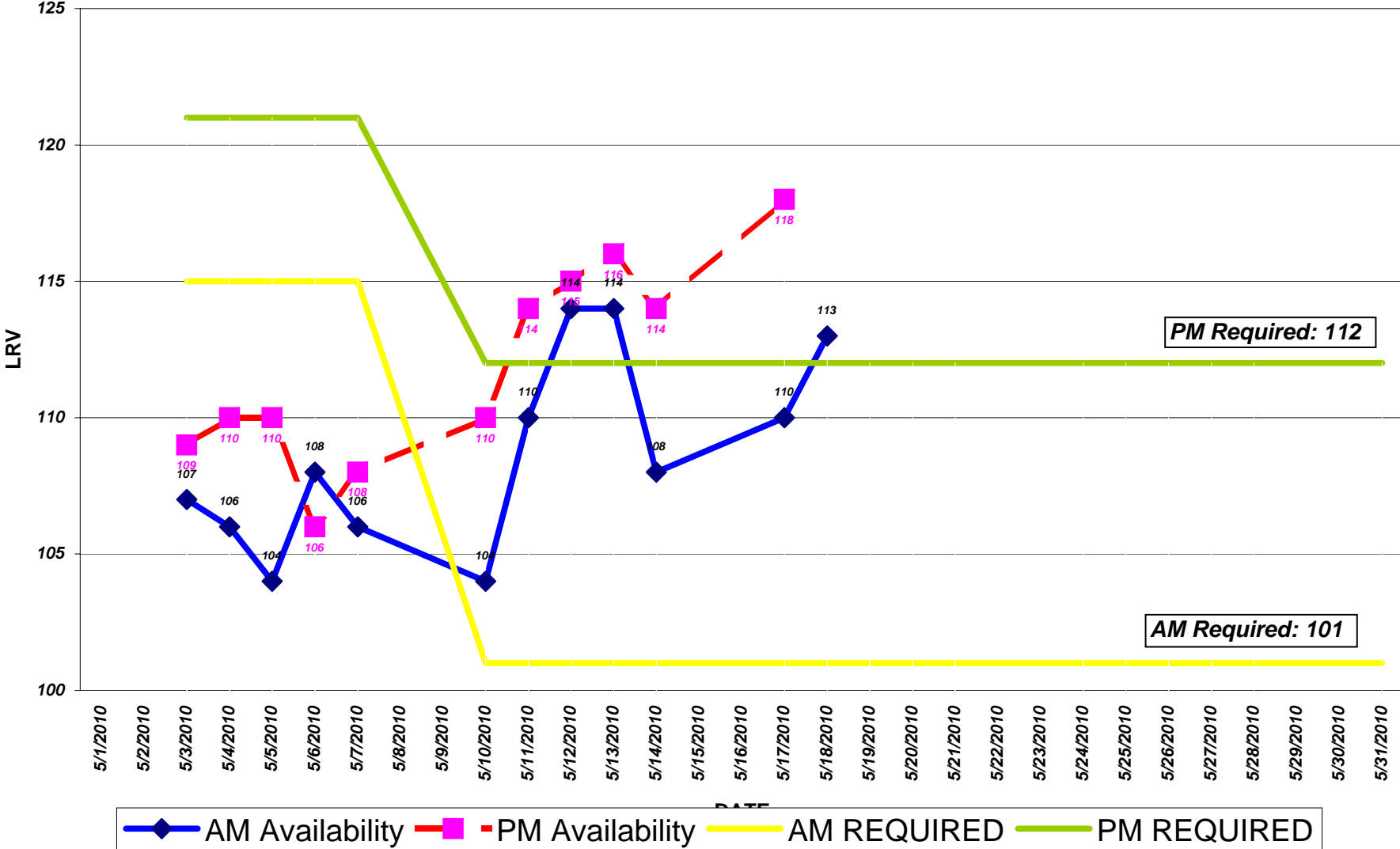
TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
18:11 05/17/10	R OPERATOR CA	27	2209	45	60	15	POWELL STREET & BUSH STREET (IB)	SLOT BLADE (NO INJURIES)	IB	18:11	18:28	27
							1107657	INSP. BARTH (8T43), CABLE MACHINERY, SHOP TRUCK #665 TOWED CAR INTO SHOP. OPERATOR OF CAR 60 PULLED THE BLADE TO AVOID HITTING A UPS TRUCK WHICH PULLED IN FRONT OF THEM. SI CABLE CAR VEH DELAY: 00:17				

Line Delays \geq 20 Minutes

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
13:21 05/17/10	R OPERATOR CA	27	1919	006	61	0054	CALIFORNIA & LEAVENWORTH (IB,OB)	NON MUNI INJURY ACCIDENT BLOCKING	IB LD	13:20 13:20	13:41 13:41	26
							1107595	INSP J. KWONG, C. ALLEN, SFPD, MEDI RESP. VEH DELAY: 00:21 LINE DELAY: 00:21				
21:16 05/17/10	R OPERATOR ME	29	2059	110	N	1456	DUBOCE PORTAL BETWEEN CHURCH & DUBOCE JUNCTION (IB)	LOOSE SANDER TUBE / LOOP 6 DOWN	IB LD	21:16 21:16	21:43 22:16	86
							1107666	[LRV2=1418]SIGNAL MAINT.#501 & 500 CLEARED. MRU 4S30 & 4S35 CLEARED. MGR.CARILLO*. 311 CALL CENTER*, J.KELLY*, F.ALEJANDRO*, W.TOM*. 4 SHUTTLES. INSP.GONZALEZ*, INSP.MCCRAY*, PA*, LSGP*, STATION HOLDS*. STATION AGENTS*.SENIOR STAFF/SAFETY/RAILS* UPAGED. VEH DELAY: 00:27 LINE DELAY: 01:00				



LIGHT RAIL VEHICLES AM/PM Required & Availability



Date	Day of week	A.M.		P.M.	
		SCHEDULED	ACTUAL	SCHEDULED	ACTUAL
Light Rail Vehicles (LRVs) Availability - Peak					
MAY 2010					
05/03/10	MONDAY	115	107	121	109
05/04/10	TUESDAY	115	106	121	110
05/05/10	WEDNESDAY	115	104	121	110
05/06/10	THURSDAY	115	108	121	106
05/07/10	FRIDAY	115	106	121	108
05/10/10	MONDAY (NEW SCHEDULE)	101	104	112	110
05/11/10	TUESDAY	101	110	112	114
05/12/10	WEDNESDAY	101	114	112	115
05/13/10	THURSDAY	101	114	112	116
05/14/10	FRIDAY	101	108	112	114
05/17/10	MONDAY	101	110	112	118
05/18/10	TUESDAY	101	113	112	
05/19/10	WEDNESDAY	101		112	
05/20/10	THURSDAY	101		112	
05/21/10	FRIDAY	101		112	
05/24/10	MONDAY	101		112	
05/25/10	TUESDAY	101		112	
05/26/10	WEDNESDAY	101		112	
05/27/10	THURSDAY	101		112	
05/28/10	FRIDAY	101		112	
05/31/10	MONDAY	101		112	

	Maintenance Holds
Green Division	
Daily Maintenance Morning Status Report	May
18, 2010	
Light Rail Vehicles (LRVs) on Hold Status @ 7:30 a.m.	

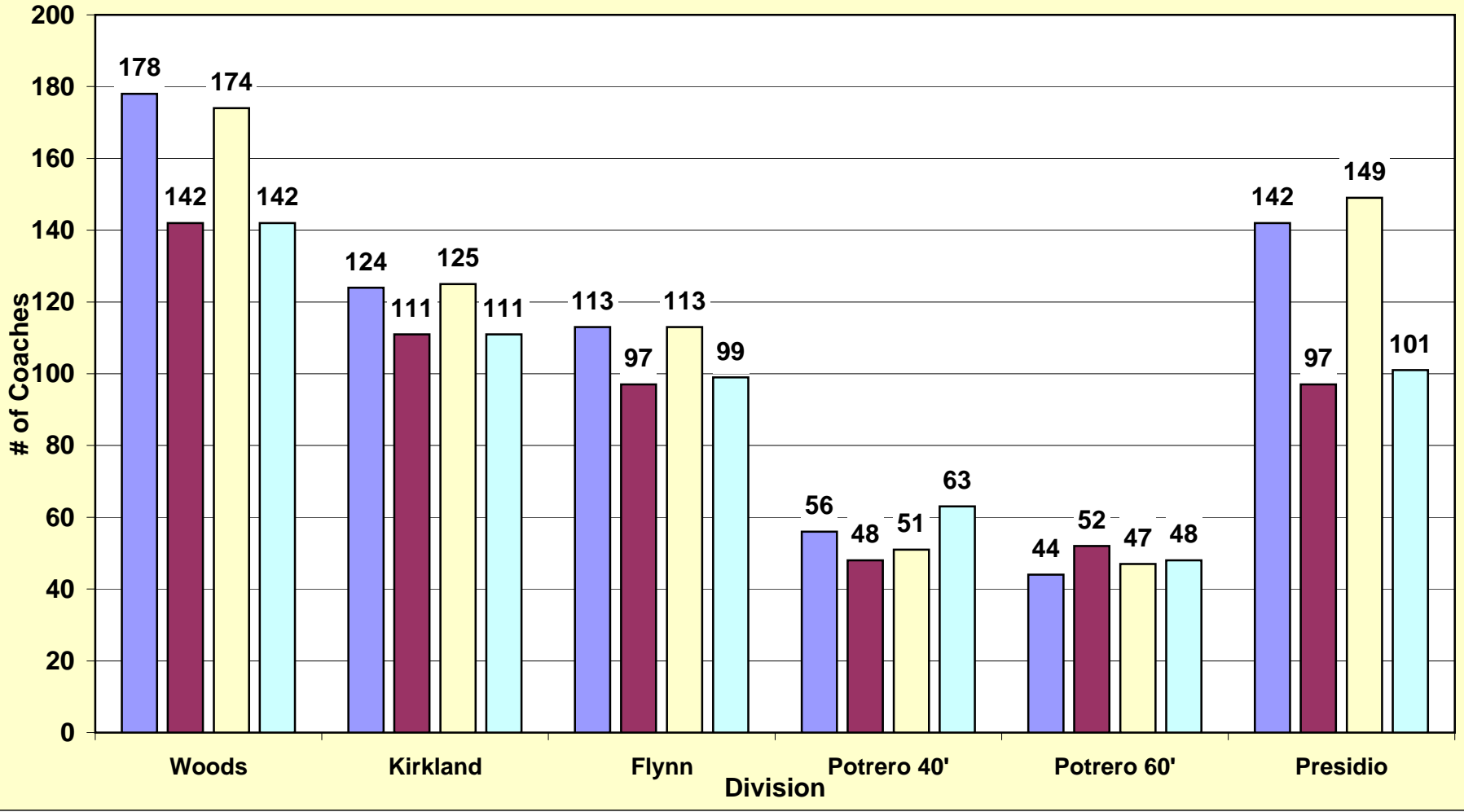
AIR SUPPLY SYSTEM	0
AUTOMATIC TRAIN CONTROL SYSTEM (ATCS)	0
BRAKE SYSTEM	0
COUPLER	0
DOORS / STEPS	3
HEATING/VENTILATION/AIR CONDITIONING (HVAC)	0
LIGHT/MIRROR/WIPER/ARTIC/UNDERCAR	0
DESTSIGN / ELECTRICAL/ELECTRONIC	0
PANTOGRAPHS	0
PROPULSION	1
TRUCK RELATED/ FLAT	0
SUPPORT SHOP	3
PREVENTIVE MAINTENANCE	8
BODY/PAINT/LEAKER	3
FLEET APPEARANCE/CLEANING	0
AWAITING PARTS	1
ACCIDENT/DERAIL/INVESTIGATION	0
BREDA / VENDOR	9
ENGR / PROJECT	0
LONG TERM HOLDS	10
QUALITY ASSURANCE	0

TOTAL **38**

	LRV2/3	PCC	Milan	Historic
Green Division Daily Maintenance				
				May
18, 2010				
Morning Status Report @ 7:30 a.m.				
Fleet size	151	21	10	8
Present demand (AM)	116	13	4	3
Maintenance Holds	38	8	7	4
Equipment available for service @ 7:30 a.m.	113	13	3	4

Motor & Trolley Coaches Availability
A.M. 5/18/10 & 5/17/10 P.M. Peak Time

■ Equipment available for service @ 7:45 a.m.
 ■ Final a.m. pull-out
 ■ Equipment available for service @ 5:30 p.m.
 ■ Final p.m. pull-out



	Woods	Kirkland	Flynn	Subtotal Diesel	Potrero 40'	Potrero 60'	Presidio	Subtotal Trolley	Totals
Bus Maintenance Morning Status Report									
Information Reported by Each Division									
Morning (a.m.) availability									
5/18/10									
Fleet size	205	135	124	464	75	73	165	313	777
Present demand	142	111	97	350	48	53	97	198	548
Extra service	14	0	0	14	N/A	N/A	N/A	N/A	14
Scheduled maintenance	5	1	4	10	0	0	2	2	12
Campaigns / retrofits	1	0	0	1	0	1	0	1	2
Maintenance Holds	27	11	11	49	19	29	23	71	120
Awaiting parts	4	0	0	4	5	10	5	20	24
Radio	0	0	0	0	0	0	1	1	1
Farebox	0	0	0	0	0	0	0	0	0
Equipment available for service @ 7:45 a.m.	178	124	113	415	56	44	142	242	657
Final a.m. pull-out	142	111	97	350	48	52	97	197	547
Reserve fleet usage	20		0	20	0	0	0	0	20
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	0	0	0
Operator not outs	0	0	0	0	0	1	0	1	1
Afternoon (p.m.) availability									
5/17/10									
Fleet size	205	135	124	464	75	73	165	313	777
Present demand	142	111	99	352	63	54	101	218	570
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	5	1	3	9	0	0	0	0	9
Campaigns / retrofits	1	0	0	1	0	0	0	0	1
Maintenance holds	31	10	11	52	24	26	16	66	118
Awaiting parts	4	0	0	4	5	10	5	20	24
Radio	0	0	1	1	0	0	0	0	1
Farebox	0	0	0	0	0	0	0	0	0
Equipment available for service @ 5:30 p.m.	174	125	113	412	51	47	149	247	659
Final p.m. pull-out	142	111	99	352	63	48	101	212	564
Reserve fleet usage	0	0	0	0	0	0	0	0	0
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	0	0	0
Operator not outs	0	0	0	0	0	5	0	5	5

	Schedul ed	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
Full-Time Operators Absenteeism											
Day: MONDAY, MAY 17, 2010											
Green	258	65	14	10	20	21	25.2	5.4	3.9	7.8	8.1
Cable Car	139	28	11	4	5	8	20.1	7.9	2.9	3.6	5.8
Potrero	230	56	19	7	15	15	24.3	8.3	3.0	6.5	6.5
Presidio	198	36	10	8	9	9	18.2	5.1	4.0	4.5	4.5
Kirkland	231	40	10	6	10	14	17.3	4.3	2.6	4.3	6.1
Woods	337	46	18	2	19	7	13.6	5.3	0.6	5.6	2.1
Flynn	194	43	17	7	13	6	22.2	8.8	3.6	6.7	3.1
Total	1,587	314	99	44	91	80	19.8%	6.2%	2.8%	5.7%	5.0%
<i>MONDAY 05 10 10</i>	1569	290	75	40	98	77	18%	5%	3%	6%	5%
<i>TUESDAY 05 11 10</i>	1549	245	63	39	89	61	16%	4%	3%	6%	4%
<i>WEDNESDAY 05 12 10</i>	1546	260	61	38	96	70	17%	4%	2%	6%	4%
<i>THURSDAY 05 13</i>	1502	257	79	36	98	54	17%	5%	2%	6%	4%
<i>FRIDAY 05 14 10</i>	1562	307	85	38	97	86	19%	5%	2%	6%	5%
<i>SATURDAY 05 15</i>	1069	258	72	31	83	72	24%	7%	3%	8%	7%
<i>SATURDAY 05 16 10</i>	1058	276	92	29	81	74	26%	9%	3%	8%	7%
<p>* Unplanned leave includes: absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...</p> <p>+ Other reasons includes: 1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.</p>											