

Edwin M. Lee | Mayor
 Tom Nolan | Chairman
 Cheryl Brinkman | Vice-Chairman
 Leona Bridges | Director
 Malcolm Heinicke | Director
 Jerry Lee | Director
 Joél Ramos | Director
 Edward D. Reiskin | Director of Transportation

DAILY SERVICE DELIVERY OVERVIEW

THURSDAY, MAY 17, 2012

1. RUNS PULLED OUT- IN SERVICE

	SCHEDULED	PULLED OUT IN SERVICE	OPEN		WORKED ON DAY OFF
			AM	PM	
SYSTEM WIDE	1,247	97.6%	9	21	51

2. VEHICLES AVAILABILITY

Afternoon Peak

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
LRV	114	114	0%
F LINE	24	23	-4%
CABLE CAR	27	29	7%
WOODS	154	184	19%
KIRKLAND	115	136	18%
FLYNN	103	109	6%
POTRERO 40'	49	60	22%
POTRERO 60'	40	49	23%
PRESIDIO	123	143	16%
TOTAL	749	847	13%



3. OPERATORS' ABSENTEEISM

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Cable Car	126	22	4	5	11	2
Flynn	194	36	12	11	13	0
Green	217	38	14	10	10	4
Kirkland	201	27	8	9	10	0
Potrero	231	35	16	9	7	3
Presidio	214	35	11	11	11	2
Woods	343	40	6	10	21	3
TOTAL	1,526	233	71	65	83	14

4. ACCIDENTS & DELAYS

Accidents

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
08:42 05/17/12	116	27	8432	CHAVEZ & SHOTWELL (OB)	ACCIDENT COACH & AUTO	08:42	09:55
			1231640	INSP K JOMOC RESP. SFPD 3D4A RESP. INSP E MORRIS TRANS NEW OPERATOR TO PULL COACH IN. SYSTEM SAFETY*. CLAIMS 6A48*. VIDEO*. DISP*. MGR M ESPINOZA*. SI WOODS N/R VEH DELAY: 01:13			

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
08:43 05/17/12	409	8X	6292	PHELAN LOOP (IB)	ILL OPERATOR	08:50	10:15
			1231641	INSP A MCDANIEL RESP. MEDIC 77 TREATED & RELEASED THE OPERATOR. INSP E MORRIS TRANS NEW OPERATOR TO PULL COACH IN. DISP*. MGR M ESPINOZA*. SI FLYNN N/R [EOR 13:20] VEH DELAY: 04:30			
13:05 05/17/12	25	29	8406	HOLLOWAY & BEVERLY (OB)	ACCIDENT COACH & AUTO, NO INJURY	13:05	14:00
			1231689	INSP A MCDANIEL CLEARED. NO DAMAGE TO COACH. MINOR DAMAGE TO AUTO. NO OP 799. COACH WAS SENT IN DUE TO END OF RUN. CLAIMS 6A48*. VIDEO*. SYSTEM SAFETY*. VEH DELAY: 00:55			
13:32 05/17/12	643	28	8016	GOLDEN GATE BRIDGE (PI)	ACCIDENT COACH & TAXI, NO INJURY.	13:32	14:16
			1231695	INSP J GIANG CLEARED. NO DAMAGE TO COACH. NO OP 799. CLAIMS 6A48*. NO VIDEO. SYSTEM SAFETY*. VEH DELAY: 00:44			
13:49 05/17/12	429	38	6240	GEARY & PARK PRESIDIO (OB)	INTERVIEW FOR INCIDENT AT GEARY & VAN NESS, SEE TAG 1231709.	14:10	14:59
			1231710	INSP L BROWN RESP. SFPD 3G4A RESP. NO ARREST. CASE #120-391-975. CLAIMS A648*. SYSTEM SAFETY*. VIDEO*. VEH DELAY: 00:49			
14:36 05/17/12	88	30	5509	MASON & ELLIS (IB)	ACCIDENT COACH & AUTO, NO INJURY	14:36	16:06
			1231722	INSP R STANTON CLEARED. MINOR DAMAGE COACH. MODERATE DAMAGE TO LEFT FRONT DOORS OF AUTO. NO OP 799. COACH WAS SENT BACK IN SERVICE. CLAIMS 6A45*. VIDEO*. SYSTEM SAFETY*. VEH DELAY: 01:30			
15:44 05/17/12	737	12	8017	FOLSOM & 20TH ST (IB)	ACCIDENT COACH & AUTO, NO INJURY.	15:44	16:14
			1231747	INSP K JOMOC CLEARED. NO DAMAGE TO COACH. MINOR DAMAGE TO AUTO. NO OP 799. COACH WAS SENT BACK IN SERVICE. NO VIDEO. CLAIMS 6A45*. SYSTEM SAFETY*. VEH DELAY: 00:30			

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
16:03 05/17/12	462	38L	6282	GEARY & DIVISADERO (OB)	PASSENGER LEG CAUGHT IN REAR DOOR	16:03	17:55
			1231777	INSP M. PORTER RESP S/SAFETY* CLAIMS 6A47* VIDEO* NO 799 (INSP CLEARED OPERATOR) A.ANDREWS* MEDIC # 81 (SENT AWAY FROM SCENE BY RC#3) SI FLYNN N/R [EOR 18:11] VEH DELAY: 02:08			
19:13 05/17/12	444	22	5471	16TH STREET & KANSAS (OB)	PEDESTRAIN ACCIDENT- PATRON WALKED INTO SIDE OF COACH.	19:13 19:13	20:34 19:43
			1231798	DISPATCHED INSEPECTORS EDWARDS, MCDANIEL, SALINGER, MANAGER ANDREWS AND CLAIMS (6A1) TO SCENE. SFPD 3C4D RESPONDED. VIDEO PULL. 311* SYSTEM SAFETY* HALEY* KELLY* TRAVIS-ALLEN*. INSP.PORTER CLEARED. OPERATOR TRANSPORTED FOR POST ACCIDENT 799. OPERATOR PLACED ON NON-DRIVING STATUS AND WILL REPORT TO SUPERINTENDENT AT 0900HRS ON 05/18/12. SI POTRERO N/R [EOR 00:17] VEH DELAY: 05:04 LINE DELAY: 00:30			

Line Delays > 20 Minutes

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
10:19 05/17/12	58	N	1410	JUDAH & 19TH AVENUE (IB)	BLOWN MOTOR	10:19 10:19	10:40
			1231662	[LRV2=1519]LSGP*, ADGP*, EOR, DISP*, 311*, LMC*, (1) SHUTTLE USED, D PUGLISI*, INSP R GUZMAN*, INSP R NORWOOD*, INSP R AREVALO*, INSP R DONALDSON, MRU 4-S-24, MRU4-S-31, MUR 4-S-48, SI MME N/R [EOR 10:29] VEH DELAY: 00:10 LINE DELAY: 00:21			
12:13 05/17/12	176	F	1895	EMBARCADERO & GREEN (IB)	PROPULSION	12:13 12:13	12:36 12:36
			1231583	LSGP*, ADGP*, D PUGLISI*, LMC*, 311*, MRU 4-S-50, PCC SHOP CLEARED. BACK TO GENEVA YARD AT 1515HRS. SI FERRY VEH DELAY: 00:23 LINE DELAY: 00:23			

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
17:06 05/17/12	105	N	1512	IRVING & 3RD AVE. (IB,DH)	STEPS / NO STEP HIGH CONFIRMATION	17:06 17:06	17:27 17:27
			1231800	INSP.CHAVEZ & MRU 4S49 CLEARED. BANKED TRAIN AT THE MINT YARD AND CAR TRADED WITH PULL-IN RUN 69. 311 CALL CENTER*, LMC*, SENIOR STAFF/SAFETY/RAILS* UPAGED. SI MINT YARD 1539<>1544 @18:06 VEH DELAY: 01:00 LINE DELAY: 00:21			
19:13 05/17/12	444	22	5471	16TH STREET & KANSAS (OB)	PEDESTRAIN ACCIDENT- PATRON WALKED INTO SIDE OF COACH.	19:13 19:13	20:34 19:43
			1231798	DISPATCHED INSEPECTORS EDWARDS, MCDANIEL, SALINGER, MANAGER ANDREWS AND CLAIMS (6A1) TO SCENE. SFPD 3C4D RESPONDED. VIDEO PULL. 311* SYSTEM SAFETY* HALEY* KELLY* TRAVIS-ALLEN*. INSP.PORTER CLEARED. OPERATOR TRANSPORTED FOR POST ACCIDENT 799. OPERATOR PLACED ON NON-DRIVING STATUS AND WILL REPORT TO SUPERINTENDENT AT 0900HRS ON 05/18/12. SI POTRERO N/R [EOR 00:17] VEH DELAY: 05:04 LINE DELAY: 00:30			