



**Muni  
Service Delivery  
Daily Report**

Tuesday, May 18, 2010





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<b>Not-Outs: No Operators</b>	<b>Not-Outs: No Equipment</b>	<b>Late Pull- outs: No Operators</b>	<b>Late Pull- outs: No Equipment</b>	<b>Lines affected</b>
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**Runs Not Out and Late Out for Rush Hours**

**05 19 2010 WEDNESDAY MORNING REPORT**

<b>Cable Car</b>	0	0	0	0	
<b>Flynn</b>	0	0	0	0	
<b>Kirkland</b>	0	0	0	0	
<b>Woods</b>	0	0	0	0	
<b>Potrero</b>	0	0	0	1	
<b>Presidio</b>	0	0	0	2	
<b>Green</b>	0	0	0	0	
<b>F line</b>	0	0	0	0	
<b>TOTAL</b>	0	0	0	3	

**Special Events**

**Emergency Equipment Demand - Reason**

Division

Number of coaches

**Report data compiled as of - 0740 HOURS (TIME)**

<b>Not-Outs: No Operators</b>	<b>Not-Outs: No Equipment</b>	<b>Late Pull-outs: No Operators</b>	<b>Late Pull-outs: No Equipment</b>	<b>Afected lines</b>
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**05 18 10 TUESDAY PM NOLO REPORT**

<b>Cable Car</b>	1	0	0	0	60=1
<b>Flynn</b>	0	0	0	0	
<b>Kirkland</b>	0	0	1	0	
<b>Woods</b>	1	0	1	0	48=1
<b>Potrero</b>	5	0	0	0	14=1 22=2 30=1 49=1
<b>Presidio</b>	0	0	0	0	
<b>Metro</b>	1	0	0	0	J=1
<b>F line</b>	1	0	0	0	
<b>TOTAL</b>	9	0	2	0	

**Special Events**

Emergency Equipment Demand - Reason

Division

Number of coaches

**REPORT DATA COMPILED AS OF 1600 HRS**

	Runs Missed	RDO	Missed Runs %	Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Pulled Out Runs %
<b>Missed Service By Division Due To No Regular Day Off (RDO)</b>							
TUESDAY, MAY 18, 2010							
SIGN UP MAY 2010							
<b>Cable Car one-piece</b>	1	0	4.5%	49	1	0	98.0%
<b>Cable Car multi-piece</b>	0		0.0%				
<b>Flynn one-piece</b>	0	13	0.0%	154	0	13	100.0%
<b>Flynn multi-piece</b>	0		0.0%				
<b>Kirkland one-piece</b>	0	0	0.0%	189	0	0	100.0%
<b>Kirkland multi-piece</b>	0		0.0%				
<b>Woods one-piece</b>	1	7	1.1%	262	2	7	99.4%
<b>Woods multi-piece</b>	1		1.0%				
<b>Potrero one-piece</b>	2	4	3.0%	181	4	4	97.8%
<b>Potrero multi-piece</b>	4		4.5%				
<b>Presidio one-piece</b>	0	0	0.0%	161	0	0	100.0%
<b>Presidio multi-piece</b>	0		0.0%				
<b>Metro one-piece</b>	0	5	0.0%	151	0	5	100.0%
<b>Metro multi-piece</b>	0		0.0%				
<b>F Line one-piece</b>	1	4	10.0%	32	1	4	96.9%
<b>F Line multi-piece</b>	0		0.0%				
<b>System total</b>				<b>1179</b>	<b>8</b>	<b>33</b>	<b>99.4%</b>

# Accidents

Tue May 18, 2010

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
08:34 05/18/10	R OPERATOR PO	40	2042	381	14	7018	MISSION & 22ND STREET (OB)	NON INJURY VEHICLE ACCIDENT (COACH & AUTO), MINOR DAMAGE TO AUTO, MINOR DAMAGE TO COACH.	OB	08:34	09:31	17
							1107677	INSP J CLARK CLEARED, SYSTEM SAFETY*, VIDEO*, 6-A-01* VEH DELAY: 00:57				
11:35 05/18/10	R OPERATOR WO	39	2868	092	44	8439	6TH AVENUE & CALIFORNIA (OB)	NON INJURY VEHICLE ACCIDENT, COACH & AUTO, MINOR DAMAGE TO AUTO, NO DAMAGE TO COACH. AT THE TIME OF CONTACT COACH WAS STATIONARY	OB	11:35	12:26	17
							1107712	INSP VICKERS CLEARED, MGR G LAVIGNE*, SYSTEM SAFETY*, 6-A-01*, VIDEO*, NO 799 VEH DELAY: 00:51				
14:48 05/18/10	T TRAINING INST PR	26	3712			5605	PRESIDIO YARD (PO)	ACCIDENT (COACH / PULL OUT GATE), NO INJURY.	PO	14:48	15:15	38
							1107716	INSP B. LUM RESP. 1M3- G.LAVIGNE*, MINOR DAMAGE TO RIGHT REAR BUMPER. NO DAMAGE TO GATE. NO INJURY, NO 799. VEH DELAY: 00:27				
17:22 05/18/10	R OPERATOR KI	27	3654	755	47	8203	HARRISON & 5TH STREET (IB)	SFPD ACTIVITY ONBOARD COACH	IB	17:22	17:40	38
							1107768	SFPD UNIT #3B15D; INSP. C. ARMSTRONG RESPONDED; A PASSENGER OBSERVED AN UNID. SHOPLIFTER BOARD COACH WITH CONTRABAND. PASSENGER FOLLOWED SUSPECT ON COACH AND CALLED SFPD WITH HIS CELL PHONE. OPERATOR WAS TOLD TO SECURE COACH AND WAIT FOR SFPD. 3B15D INTERCEPTED COACH. NO ARREST MADE. VEH DELAY: 00:18				

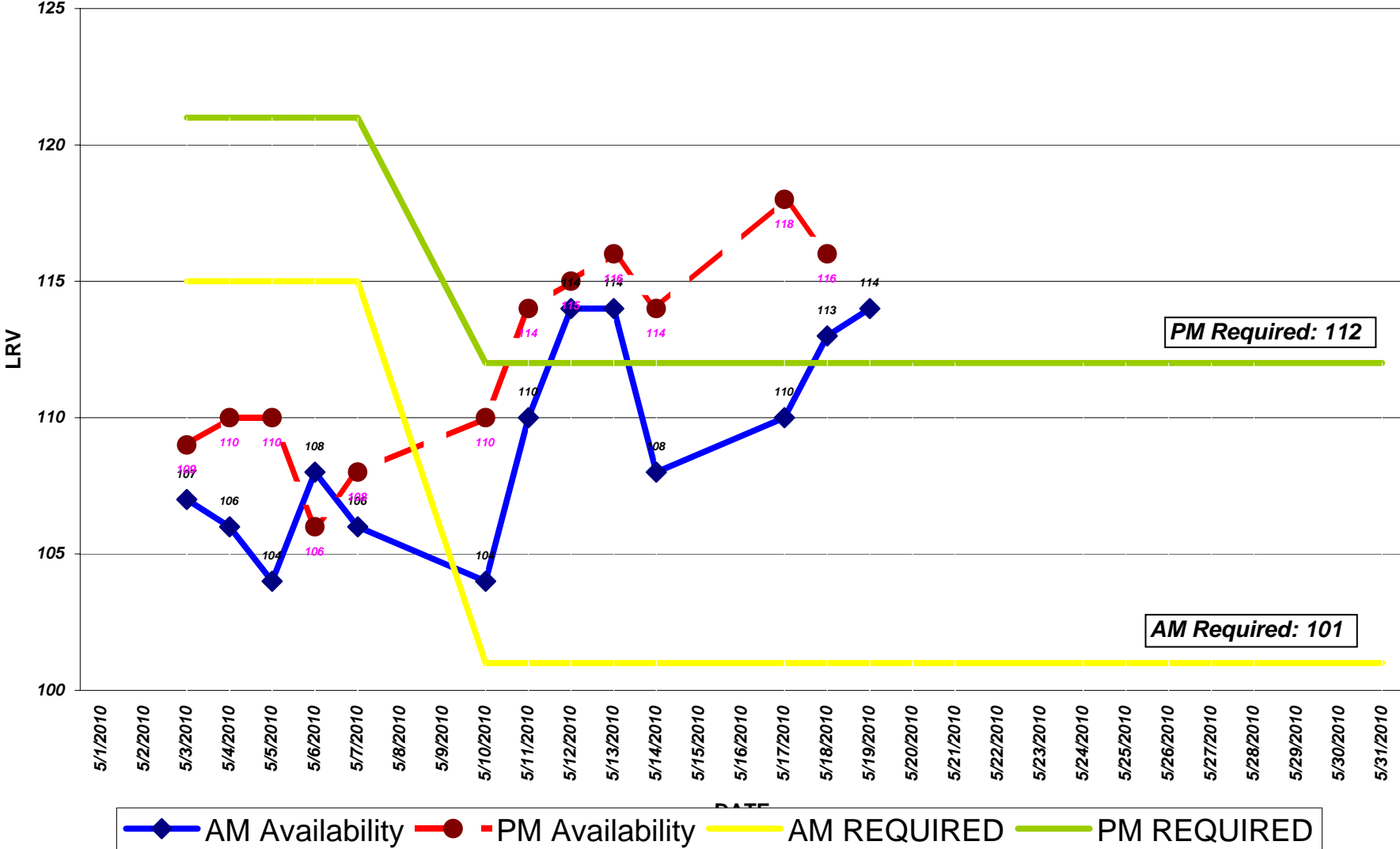
TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
17:25 05/18/10	R OPERATOR FL	15	2434	527	38L	6280	1ST STREET & MISSION (IB)	ACCIDENT-COACH AND AUTOMOBILE	IB	17:25	17:56	38
						1107785	UPPER MANAGEMENT*; SYSTEM SAFETY*; CLAIMS 6A40-B. CAULEY*; VIDEO PULLED*; INSP. L. WILSON STATES COACH AND AUTOMOBILE WERE BOTH GOING I/B ON 1ST STREET; NO DAMAGE TO COACH; MINOR DAMAGE TO AUTOMOBILE-SIDESWIPE TO LEFT DOOR AND FENDER; LIABILITY IS DISPUTED; NO POST ACCIDENT TEST REQUESTED. VEH DELAY: 00:31					

### Line Delays $\geq$ 20 Minutes

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC

**There was no delay  $>$  20 minutes.**

# LIGHT RAIL VEHICLES AM/PM Required & Availability





Date	Day of week	A.M.		P.M.	
		SCHEDULED	ACTUAL	SCHEDULED	ACTUAL
<b>Light Rail Vehicles (LRVs) Availability - Peak</b>					
MAY 2010					
05/03/10	MONDAY	115	<b>107</b>	121	<b>109</b>
05/04/10	TUESDAY	115	<b>106</b>	121	<b>110</b>
05/05/10	WEDNESDAY	115	<b>104</b>	121	<b>110</b>
05/06/10	THURSDAY	115	<b>108</b>	121	<b>106</b>
05/07/10	FRIDAY	115	<b>106</b>	121	<b>108</b>
05/10/10	MONDAY (NEW SCHEDULE)	101	<b>104</b>	112	<b>110</b>
05/11/10	TUESDAY	101	<b>110</b>	112	<b>114</b>
05/12/10	WEDNESDAY	101	<b>114</b>	112	<b>115</b>
05/13/10	THURSDAY	101	<b>114</b>	112	<b>116</b>
05/14/10	FRIDAY	101	<b>108</b>	112	<b>114</b>
05/17/10	MONDAY	101	<b>110</b>	112	<b>118</b>
05/18/10	TUESDAY	101	<b>113</b>	112	<b>116</b>
05/19/10	WEDNESDAY	101	<b>114</b>	112	
05/20/10	THURSDAY	101		112	
05/21/10	FRIDAY	101		112	
05/24/10	MONDAY	101		112	
05/25/10	TUESDAY	101		112	
05/26/10	WEDNESDAY	101		112	
05/27/10	THURSDAY	101		112	
05/28/10	FRIDAY	101		112	
05/31/10	MONDAY	101		112	

	<b>Maintenance Holds</b>
<b>Green Division</b>	
<b>Daily Maintenance Morning Status Report</b>	<b>May</b>
<b>19, 2010</b>	
Light Rail Vehicles (LRVs) on Hold Status @ 7:30 a.m.	

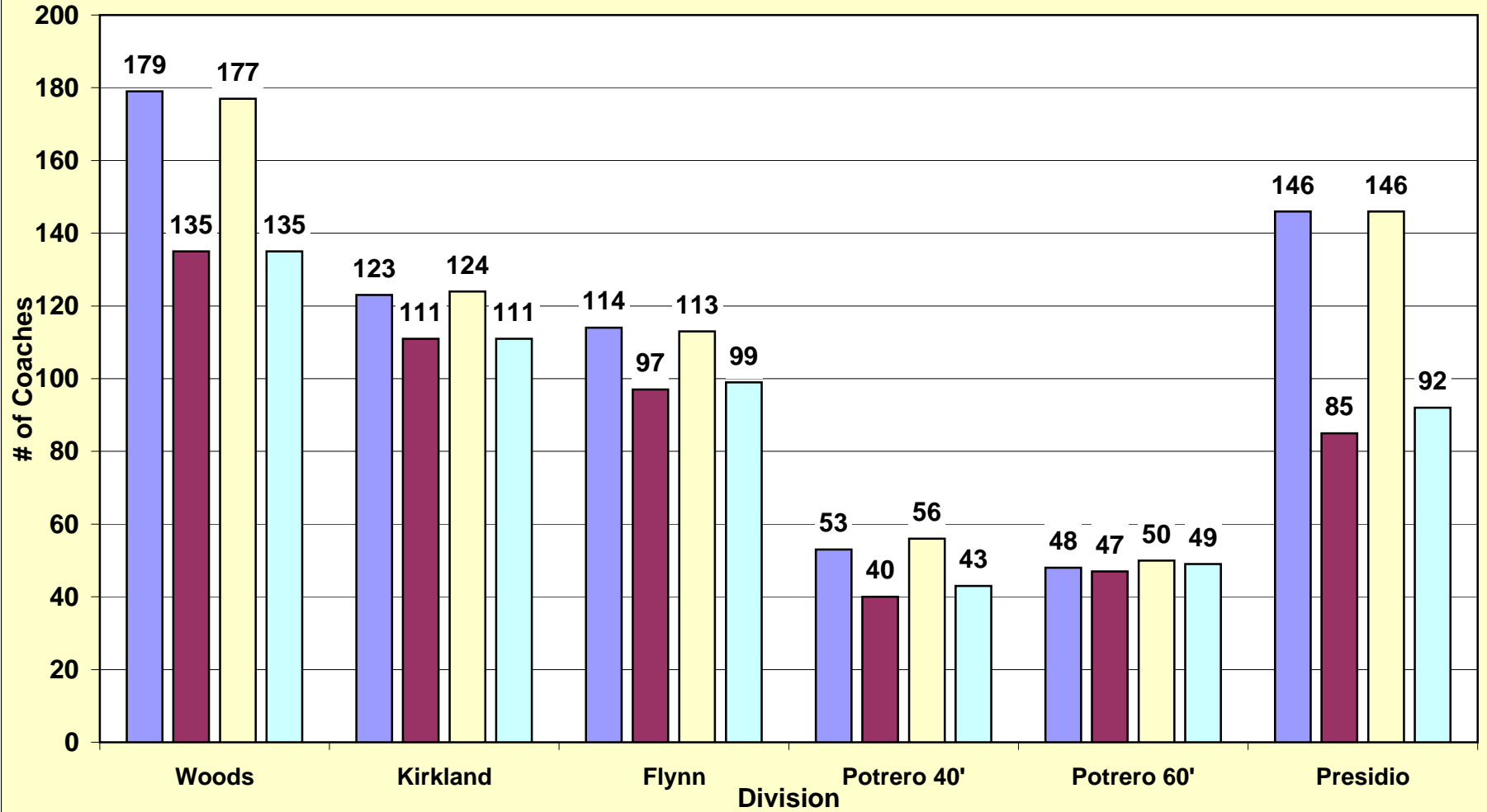
AIR SUPPLY SYSTEM	0
AUTOMATIC TRAIN CONTROL SYSTEM (ATCS)	0
BRAKE SYSTEM	1
COUPLER	0
DOORS / STEPS	1
HEATING/VENTILATION/AIR CONDITIONING (HVAC)	0
LIGHT/MIRROR/WIPER/ARTIC/UNDERCAR	0
DESTSIGN / ELECTRICAL/ELECTRONIC	0
PANTOGRAPHS	0
PROPULSION	1
TRUCK RELATED/ FLAT	0
SUPPORT SHOP	3
PREVENTIVE MAINTENANCE	6
BODY/PAINT/LEAKER	3
FLEET APPEARANCE/CLEANING	2
AWAITING PARTS	1
ACCIDENT/DERAIL/INVESTIGATION	0
BREDA / VENDOR	9
ENGR / PROJECT	0
LONG TERM HOLDS	10
QUALITY ASSURANCE	0

**TOTAL** **37**

	<b>LRV2/3</b>	<b>PCC</b>	<b>Milan</b>	<b>Historic</b>
<b>Green Division Daily Maintenance</b>				
				<b>May</b>
<b>19, 2010</b>				
Morning Status Report @ 7:30 a.m.				
<b>Fleet size</b>	151	21	10	8
<b>Present demand (AM)</b>	116	13	4	3
<b>Maintenance Holds</b>	<b>37</b>	<b>8</b>	<b>6</b>	<b>4</b>
<b>Equipment available for service @ 7:30 a.m.</b>	<b>114</b>	<b>13</b>	<b>4</b>	<b>4</b>

**Motor & Trolley Coaches Availability**  
**A.M. 5/19/10 & 5/18/10 P.M. Peak Time**

■ Equipment available for service @ 7:45 a.m.  
 ■ Final a.m. pull-out  
 ■ Equipment available for service @ 5:30 p.m.  
 ■ Final p.m. pull-out



	Woods	Kirkland	Flynn	Subtotal Diesel	Potrero 40'	Potrero 60'	Presidio	Subtotal Trolley	Totals
<b>Bus Maintenance Morning Status Report</b>									
Information Reported by Each Division									
<b>Morning (a.m.) availability</b>									
<b>5/19/10</b>									
Fleet size	205	135	124	464	75	73	165	313	777
Present demand	135	111	97	343	40	47	85	172	515
Extra service	14	0	0	14	N/A	N/A	N/A	N/A	14
Scheduled maintenance	5	1	3	9	0	0	2	2	11
Campaigns / retrofits	1	0	0	1	0	2	0	2	3
Maintenance Holds	26	12	10	48	22	25	19	66	114
Awaiting parts	3	0	0	3	5	11	5	21	24
Radio	0	0	0	0	1	1	0	2	2
Farebox	0	0	0	0	0	0	0	0	0
Equipment available for service @ 7:45 a.m.	179	123	114	416	53	48	146	247	663
Final a.m. pull-out	135	111	97	343	40	47	85	172	515
Reserve fleet usage	20		0	20	0	0	0	0	20
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	0	0	0
Operator not outs	0	0	0	0	0	0	0	0	0
<b>Afternoon (p.m.) availability</b>									
<b>5/18/10</b>									
Fleet size	205	135	124	464	75	73	165	313	777
Present demand	135	111	99	345	45	53	92	190	535
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	5	1	4	10	0	0	0	0	10
Campaigns / retrofits	1	0	0	1	0	0	0	0	1
Maintenance holds	28	11	11	50	19	23	19	61	111
Awaiting parts	3	0	0	3	5	11	6	22	25
Radio	0	0	0	0	1	1	0	2	2
Farebox	0	0	0	0	0	0	0	0	0
Equipment available for service @ 5:30 p.m.	177	124	113	414	56	50	146	252	666
Final p.m. pull-out	135	111	99	345	43	49	92	184	529
Reserve fleet usage	0	0	0	0	0	0	0	0	0
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	2	2	2
Operator not outs	0	0	0	0	2	4	0	6	6

	Schedul ed	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
<b>Full-Time Operators Absenteeism</b>											
<b>Day:TUESDAY, MAY 18, 2010</b>											
Green	248	65	14	10	23	18	26.2	5.6	4.0	9.3	7.3
Cable Car	137	20	6	3	4	7	14.6	4.4	2.2	2.9	5.1
Potrero	227	49	21	6	14	8	21.6	9.3	2.6	6.2	3.5
Presidio	199	30	7	5	9	9	15.1	3.5	2.5	4.5	4.5
Kirkland	230	38	9	4	12	13	16.5	3.9	1.7	5.2	5.7
Woods	345	52	20	3	19	10	15.1	5.8	0.9	5.5	2.9
Flynn	196	44	16	6	18	4	22.4	8.2	3.1	9.2	2.0
<b>Total</b>	<b>1,582</b>	<b>298</b>	<b>93</b>	<b>37</b>	<b>99</b>	<b>69</b>	<b>18.8%</b>	<b>5.9%</b>	<b>2.3%</b>	<b>6.3%</b>	<b>4.4%</b>
<i>TUESDAY 05 11 10</i>	1549	245	63	39	89	61	16%	4%	3%	6%	4%
<i>WEDNESDAY 05 12 10</i>	1546	260	61	38	96	70	17%	4%	2%	6%	4%
<i>THURSDAY 05 13</i>	1502	257	79	36	98	54	17%	5%	2%	6%	4%
<i>FRIDAY 05 14 10</i>	1562	307	85	38	97	86	19%	5%	2%	6%	5%
<i>SATURDAY 05 15</i>	1069	258	72	31	83	72	24%	7%	3%	8%	7%
<i>SUNDAY 05 16 10</i>	1058	276	92	29	81	74	26%	9%	3%	8%	7%
<i>MONDAY 05 17 10</i>	1587	314	99	44	91	80	19%	6%	3%	6%	5%

\* **Unplanned leave includes:** absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...

+ **Other reasons includes:**1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.