



**Muni
Service Delivery
Daily Report**

Tuesday, May 19, 2009





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Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Lines affected
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Runs Not Out and Late Out for Rush Hours

Morning Report		WEDNESDAY 05 20 2009			
Cable Car	0	0	0	0	
Flynn	3	0	0	1	9=1, 9X=1, 14X=1
Kirkland	8	0	0	0	2=1, 10=1, 28=2, 43=3, 47=1
Woods	6	0	0	0	26=2, 27=1 48=2, 71=1
Potrero	4	0	2	2	14=1, 24=1, 30=1, 41=1
Presidio		0	0	0	
Green	2	0	0	0	M=1, KT=1
F line	0	0	0	0	
TOTAL	23	0	2	3	

Special Events
Emergency Equipment Demand - Reason
Division
Number of coaches
0745 HOURS

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Lines affected
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TUESDAY/5 19 09 /PM NOLO REPORT

Cable Car	0	0	0	0	
Flynn	1	0	0	0	1=9X
Kirkland	7	0	0	1	1=1X 1=10 1=19 2=43 2=47
Woods	1	0	0	0	1=29
Potrero	9	0	0	0	2=6 2=14 1=10 1=33 2=41 1=49
Presidio	1	0	0	0	1=3
Metro	16	0	0	0	2=J 7=KT 2=L 2=M 3=N
F line	0	0	0	0	
TOTAL	0	0	0	0	

Special Events				
0				
Division				
REPORT DATA COMPILED AS OF - 1600HRS				

	Runs Missed	RDO		Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Missed Runs %
Missed Service By Division Due To No Regular Day Off (RDO)							
TUESDAY 5/19/2009							
Revised 2/21/09							
Cable Car one-piece	1	3		49	1	3	2.0%
Cable Car multi-piece	0						
Flynn one-piece	2	4		154	3	4	1.9%
Flynn multi-piece	2						
Kirkland one-piece	3	1		212	5	1	2.4%
Kirkland multi-piece	4						
Woods one-piece	0	0		251	0	0	0.0%
Woods multi-piece	0						
Potrero one-piece	3	3		212	6	3	2.8%
Potrero multi-piece	6						
Presidio one-piece	1	4		174	1	4	0.6%
Presidio multi-piece	0						
Metro one-piece	10	9		146	14	9	9.6%
Metro multi-piece	8						
F Line one-piece	1	3		33	3	3	9.1%
F Line multi-piece	4						
System total				1231	33	27	2.7%

Accidents

Tue May 19, 2009

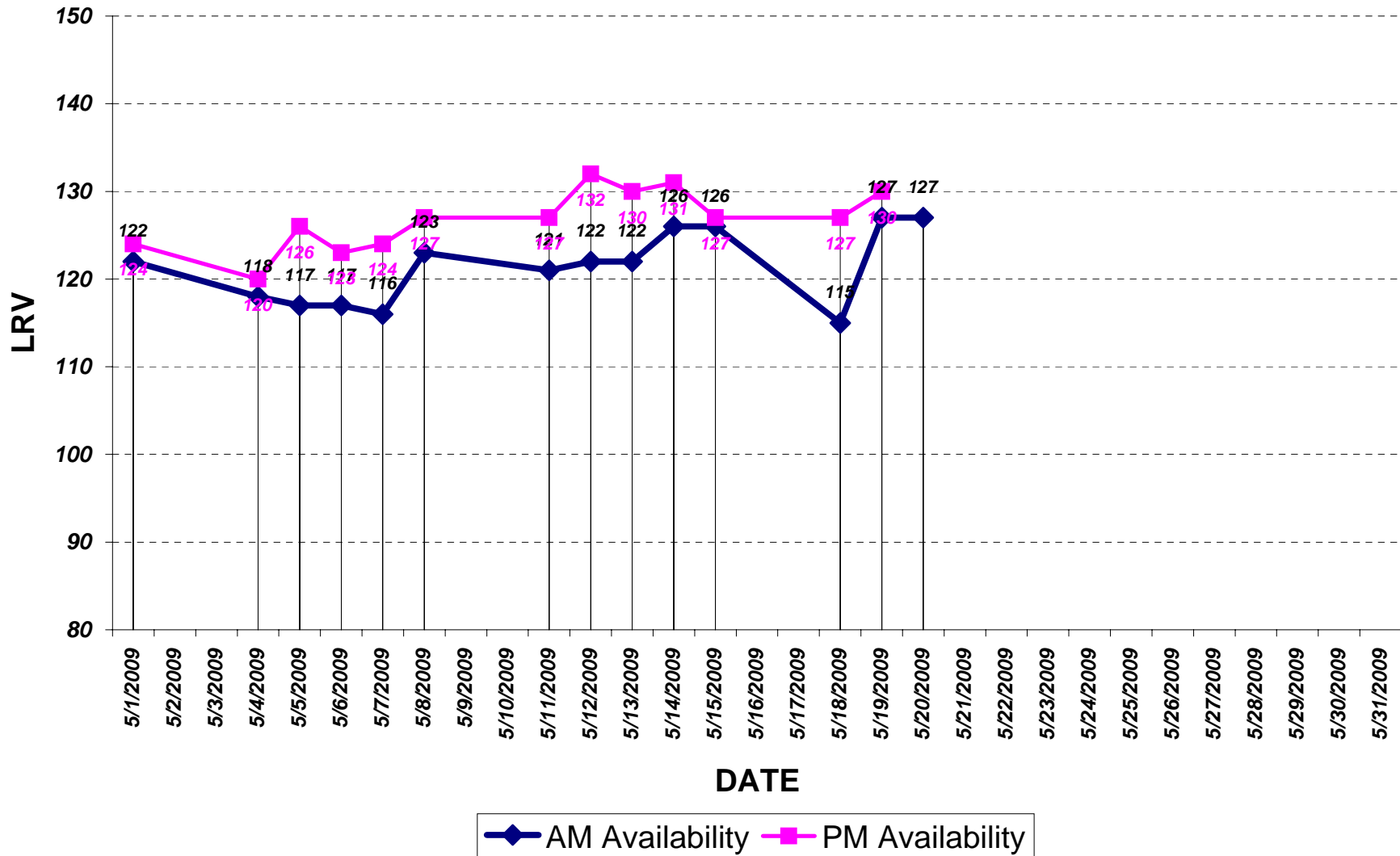
TIME DATE		CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
										DI	START	END	CC
07:49 05/19/09	R	OPERATOR KI	26	6	612	43	8038	GENNESSE & FLOOD (OB)	ACCIDENT COACH AND TRUCK (HIT AND RUN)	OB	08:35		11
								1048623	LEFT CONVEX MIRROR DAMAGED,SEE INTERVIEW TAG				
09:13 05/19/09	R	JOHNSON,T.C. KI	40		612	43	8038	GENEVA & HOWTH (OB)	ACCIDENT COACH AND AUTO	OB	07:54	08:00	11
								1048631	INSP.JOHNSON,T.C.CLEARED VEH DELAY: 00:06				
17:22 05/19/09	R	OPERATOR WO	11	9	116	48	8169	CLIPPER & GRANDVIEW (OB)	ALLEGED COACH/AUTO ACCIDENT, NO DAMAGE	OB	17:22		07
								1048652	OPERATOR CLEARED, OP TOLD BY CENTRAL CONTROL TO FILL OUT ACCIDENT REPORT AT DIVISION SI WOODS				
18:24 05/19/09	R	METRO TRAINER PO	30		452	14	7028	MISSION & GENEVA (OB)	CHILD PASSENGER LEG CAUGHT IN FRONT DOOR ALIGHTING FROM COACH. AID REFUSED	OB	18:24		07
								1048721	OP TO BE INTERVIEWED, INCIDENT OCCURED AT 1758 HRS.				
18:24 05/19/09	R	OPERATOR PO			452	14	7028	FERRY TERMINAL (OB)	INTERVIEW OP, CHILD LEG CAUGHT IN FRONT DOOR ALIGHTING FROM COACH	OB	19:22	19:26	07
								1048724	INSP E. DENNIS, CLEARED, VIDEO*, 6A42* VEH DELAY: 00:04				

Line Delays \geq 20 Minutes

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC

There was no delay > 20 minutes.

LIGHT RAIL AM/PM Availability



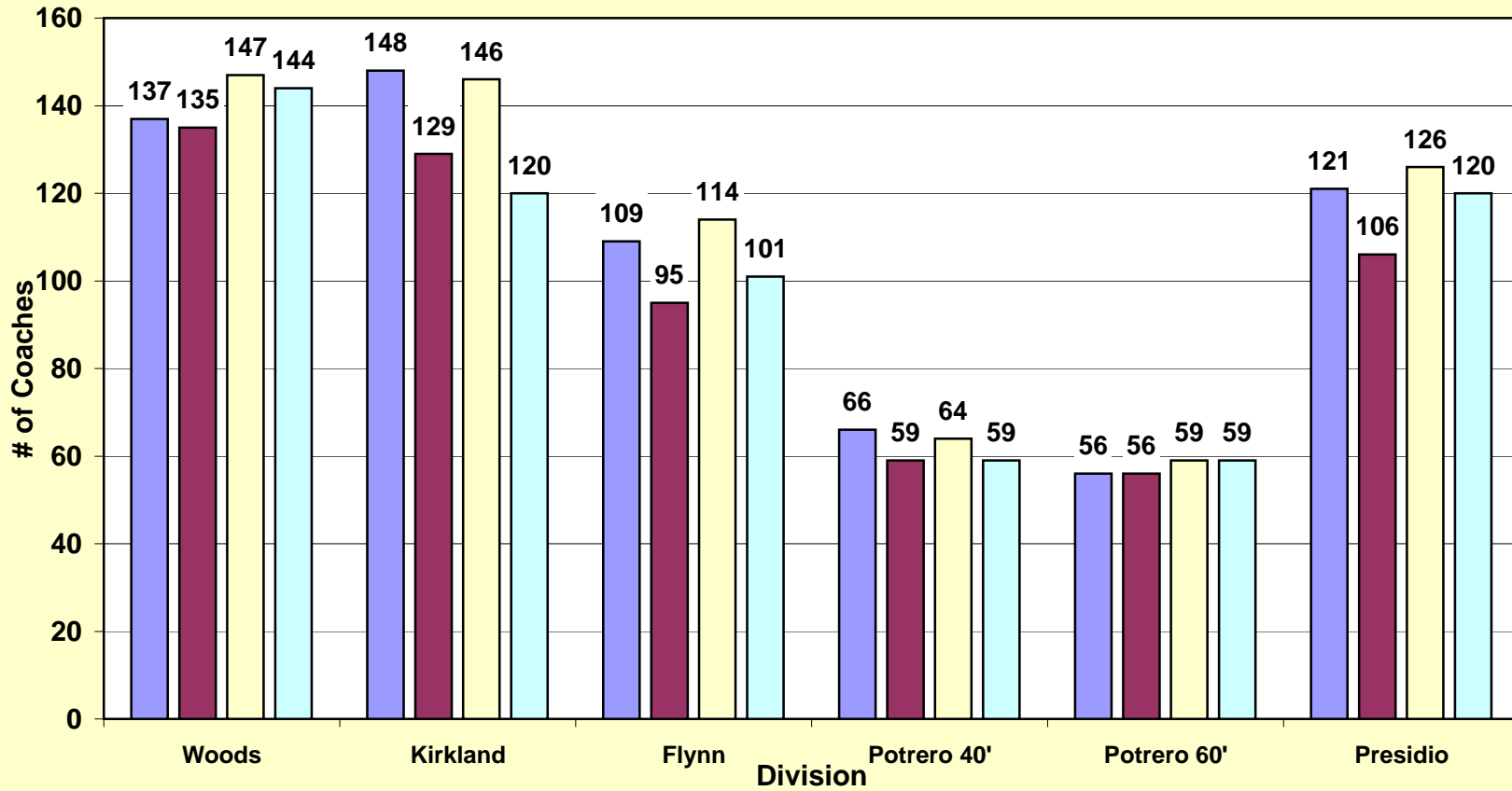
Date	Day of week	A.M.	P.M.
Light Rail Vehicles (LRVs) Availability - Peak			
May 2009			
05/01/09	FRIDAY	122	124
05/04/09	MONDAY	118	120
05/05/09	TUESDAY	117	126
05/06/09	WEDNESDAY	117	123
05/07/09	THURSDAY	116	124
05/08/09	FRIDAY	123	127
05/11/09	MONDAY	121	127
05/12/09	TUESDAY	122	132
05/13/09	WEDNESDAY	122	130
05/14/09	THURSDAY	126	131
05/15/09	FRIDAY	126	127
05/18/09	MONDAY	115	127
05/19/09	TUESDAY	127	130
05/20/09	WEDNESDAY	127	
05/21/09	THURSDAY		
05/22/09	FRIDAY		
05/25/09	MONDAY		
05/26/09	TUESDAY		
05/27/09	WEDNESDAY		
05/28/09	THURSDAY		
05/29/09	FRIDAY		

	Maintenance Holds
Green Division Daily Maintenance Morning Status Report Wednesday 05/20/09 Light Rail Vehicles (LRVs) on Hold Status @ 7:30 a.m.	
Air	0
Automatic Train Control System (ATCS)	2
Brakes	1
Coupler	0
Doors / steps	2
Heating, Ventilation, Air Conditioner (HVAC)	2
Lights	0
Pantographs	0
Propulsion	0
Flats	1
PM	5
Support shop	1
Body/paint shop	10
Glass shop	0
Parts	0
Destination sign/electrical	0
Other	0
Vendor	0
Engineering	0
Total	24

	LRV2/3	PCC	Milan	Historic
Green Division Daily Maintenance				
Wednesday 05/20/09				
Morning Status Report @ 7:30 a.m.				
Fleet size	151	28	10	8
Present demand	114	13	4	3
Maintenance Holds	24	16	3	3
Equipment available for service @ 7:30 a.m.	127	12	7	5

Motor & Trolley Coaches Availability
A.M. 5/20/09 & 5/19/09 P.M. Peak Time

■ Equipment available for service @ 7:45 a.m.
 ■ Final a.m. pull-out
 ■ Equipment available for service @ 5:30 p.m.
 ■ Final p.m. pull-out



	Woods	Kirkland	Flynn	Subtotal Diesel	Potrero 40'	Potrero 60'	Presidio	Subtotal Trolley	Totals
Bus Maintenance Morning Status Report									
Information Reported by Each Division									
Morning (a.m.) availability									
5/20/09									
Fleet size	181	155	124	460	75	74	165	314	774
Present demand	141	137	95	373	61	56	106	223	596
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	4	1	5	10	1	2	3	6	16
Campaigns / retrofits	0	0	0	0	0	0	2	2	2
Maintenance Holds	32	7	10	49	11	24	44	79	128
Awaiting parts	14	5	1	20	0	0	23	23	43
Radio	0	0	0	0	0	0	0	0	0
Farebox	0	0	0	0	0	0	0	0	0
Equipment available for service @ 7:45 a.m.	137	148	109	394	66	56	121	243	637
Final a.m. pull-out	135	129	95	359	59	56	106	221	580
Reserve fleet usage	2	0	0	2	0	4	0	4	6
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	0	0	0
Operator not outs	6	8	0	14	2	2	0	4	18
Afternoon (p.m.) availability									
5/19/09									
Fleet size	181	155	124	460	75	74	165	314	774
Present demand	144	122	101	367	59	59	120	238	605
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	3	1	5	9	0	0	0	0	9
Campaigns / retrofits	0	0	0	0	0	0	3	3	3
Maintenance holds	34	9	10	53	11	24	35	70	123
Awaiting parts	16	4	0	20	0	3	23	26	46
Radio	0	0	0	0	0	0	0	0	0
Farebox	0	0	0	0	0	0	0	0	0
Equipment available for service @ 5:30 p.m.	147	146	114	407	64	59	126	249	656
Final p.m. pull-out	144	120	101	365	59	59	120	238	603
Reserve fleet usage	11	0	0	11	0	9	0	9	20
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	0	0	0
Operator not outs	0	2	0	2	0	0	0	0	2

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	Scheduled	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
Full-Time Operators Absenteeism											
Day: TUESDAY, MAY 19, 2009											
Green	241	63	24	11	19	9	26.1	10.0	4.6	7.9	3.7
Cable Car	132	28	9	4	12	3	21.2	6.8	3.0	9.1	2.3
Potrero	262	56	22	4	16	14	21.4	8.4	1.5	6.1	5.3
Presidio	206	35	16	3	6	10	17.0	7.8	1.5	2.9	4.9
Kirkland	250	46	13	12	14	7	18.4	5.2	4.8	5.6	2.8
Woods	295	36	7	6	14	9	12.2	2.4	2.0	4.7	3.1
Flynn	201	48	14	9	20	5	23.9	7.0	4.5	10.0	2.5
Total	1587	312	105	49	101	57	19.7%	6.6%	3.1%	6.4%	3.6%
Summary For The Last 7 Days											
TUESDAY 5 12	1,604	305	103	43	98	61	19%	6%	3%	6%	4
WEDNESDAY 5 13	1,589	297	99	39	97	62	19%	6%	3%	6%	4
THURSDAY 5 14	1,602	314	118	39	105	52	19%	7%	2%	7%	3
FRIDAY 5 15	1,640	349	129	43	109	68	21%	8%	3%	7%	4
SATURDASY 5 16	1,131	273	107	31	86	49	24%	9%	3%	8%	4
SUNDAY 5 17	1,077	283	116	29	87	51	26%	11%	3%	8%	5
MONDAY 5 18	1,653	357	140	49	100	68	22%	9%	3%	6%	4
<p>* Unplanned leave includes: absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...</p> <p>+ Other reasons includes: 1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.</p>											