



**Muni
Service Delivery
Daily Report**

Wednesday, May 20, 2009





Content

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Lines affected
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Runs Not Out and Late Out for Rush Hours

Morning Report		THURSDAY 05/21/09			
Cable Car	0	0	0	0	
Flynn	0	0	0	0	
Kirkland	4	0	0	0	28=2; 43=1; 19=1
Woods	3	0	0	0	54=1; 44=2
Potrero	2	0	1	1	14=1; 41=1
Presidio		0	0	1	
Green	5	0	0	0	N=2; K=1; J=1; M=1
F line	0	0	0	0	
TOTAL	14	0	1	2	

Special Events

Emergency Equipment Demand - Reason

Division

Number of coaches

0800 HOURS

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Lines affected
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WEDNESDAY/5 20 09 /PM NOLO REPORT

Cable Car	1	0	0	0	1=61
Flynn	5	0	0	0	1=9 1=9X 3=38
Kirkland	12	0	0	0	1=2 2=10 2=12 2=19 2=28 3=47
Woods	3	0	1	0	1=27 2=44
Potrero	10	0	0	0	1=6 3=14 1=22 3=30 2=41
Presidio	0	0	0	0	
Metro	7	0	2	0	4=KT 2=M 1=N
F line	1	0	0	0	
TOTAL	39	0	3	0	

Special Events

0

Division

REPORT DATA COMPILED AS OF - 1600HRS

	Runs Missed	RDO		Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Missed Runs %
Missed Service By Division Due To No Regular Day Off (RDO)							
WEDNESDAY 5/20/2009							
Revised 2/21/09							
Cable Car one-piece	1	0		49	1	0	2.0%
Cable Car multi-piece	0						
Flynn one-piece	3	2		154	5	2	3.2%
Flynn multi-piece	4						
Kirkland one-piece	5	3		212	9	3	4.2%
Kirkland multi-piece	8						
Woods one-piece	2	2		251	5	2	2.0%
Woods multi-piece	6						
Potrero one-piece	2	4		212	6	4	2.8%
Potrero multi-piece	8						
Presidio one-piece	1	1		174	1	1	0.6%
Presidio multi-piece	0						
Metro one-piece	5	7		146	9	7	6.2%
Metro multi-piece	8						
F Line one-piece	2	7		33	2	7	6.1%
F Line multi-piece	0						
System total				1231	38	26	3.1%

Accidents

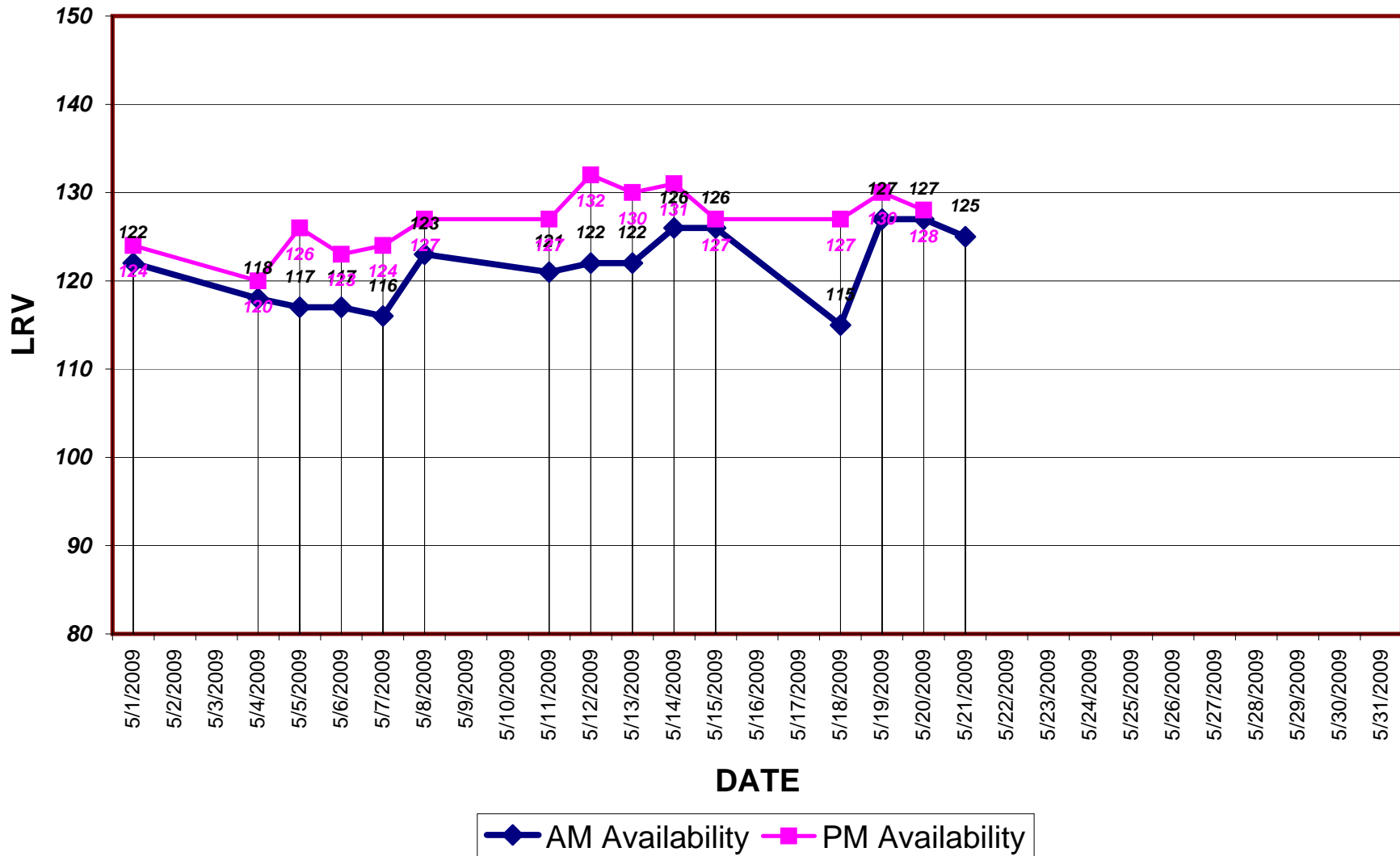
Wed May 20, 2009

TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
06:19 05/20/09	R OPERATOR WO	17		49	23	8151	TOLAND & OAKDALE (OB)	VEHICLE ACCIDENT COACH / TRUCK (HIT AND RUN)	OB	06:19		36
				1048712			OPERATOR TO BE INTERVEIWED AT SLOAT AND 47TH AVENUE BY INSP.					
06:28 05/20/09	R OPERATOR PO	35	5	311	22	5431	20TH ST & 3RD ST (IB)	BROKEN REAR WINDOW BY PEDESTRIAN	IB	06:28		35
				1048745			SI POTRERO 5431 @06:55 VEH DELAY: 00:27					
08:21 05/20/09	R OPERATOR FL	17	0	426	9X	6410	GENEVA & DELANO (IB)	ACCIDENT COACH AND AUTO	IB	08:21	09:13	11
				1048800			INSP.JOHNSON,T.C.MEDIC 91 RESPOND ONE MALE PASSENGER REFUSED AID,VIDEO DEPT.*,CLAIMS*,MGR.STEUART,J.* VEH DELAY: 00:52					
12:32 05/20/09	T LEE MOST	29				538	BRYANT BETWEEN 10TH ST & 11TH ST (SB)	TRUCK & AUTO COLLIDE(MINOR) NO 799	SB	12:32	13:16	29
				1048834			WILCHER VEH DELAY: 00:44					
14:26 05/20/09	R OPERATOR ME	74	9	089	M	1544	SAN JOSE & FARALLONES (OB)	LRV/AUTO COLLISION, MAJOR DAMAGE TO COUPLER, CONSIDERABLE DAMAGE TO AUTO, DOOR.	OB	14:28	14:44	75
				1048851			F. LUM,S. LAU, F. ALEJANDRO, SAFETY PINO MEDINA, CPUC NOTIFIED OPERATOR FOR POST ACCIDENT DRUG TESTING, SI GREEN VEH DELAY: 00:16					
14:31 05/20/09	R OPERATOR GV	74	5	175	F	1077	FERRY PLAZA (OB)	PCC AND BYCICLE COLLISION, NO INJURY	OB	14:31	15:36	75
				1048843			NO DAMAGE TO PCC, NO DAMAGE TO BYCICLE, SLIGTH CONTAC TO PCC WHEN CYCLIST LOST CONTROL OF BYCICLE AND FELL, NO LINE DELAY,CLAIMS SA40*, SYSTEM SAFETY PINO MEDINA* VEH DELAY: 01:05					

Line Delays \geq 20 Minutes

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
01:36 05/20/09	R OPERATOR PO	26	2	440	33	5468	MARKET & CLAYTON (IB,OB)	BLOCKED BY NON MUNI INJURY ACCIDENT	IB	17:36	18:12	07
							1048861	INSP, L. DAVIS, CLEARED MGR A. ANDREWS*, SFPD* VEH DELAY: 00:36 LINE DELAY: 00:36	LD	17:36	18:12	
20:31 05/20/09	R OPERATOR ME	74	3	138	M	1430	BROAD & SAN JOSE (OB)	NO POWER	OB	20:31	21:20	75
							1048889	MRO 4T41 W. GARCIA, MRU 4S35 SI GREEN 1549 @21:20 VEH DELAY: 00:49 LINE DELAY: 00:22	LD	20:31	20:53	

LIGHT RAIL AM/PM Availability



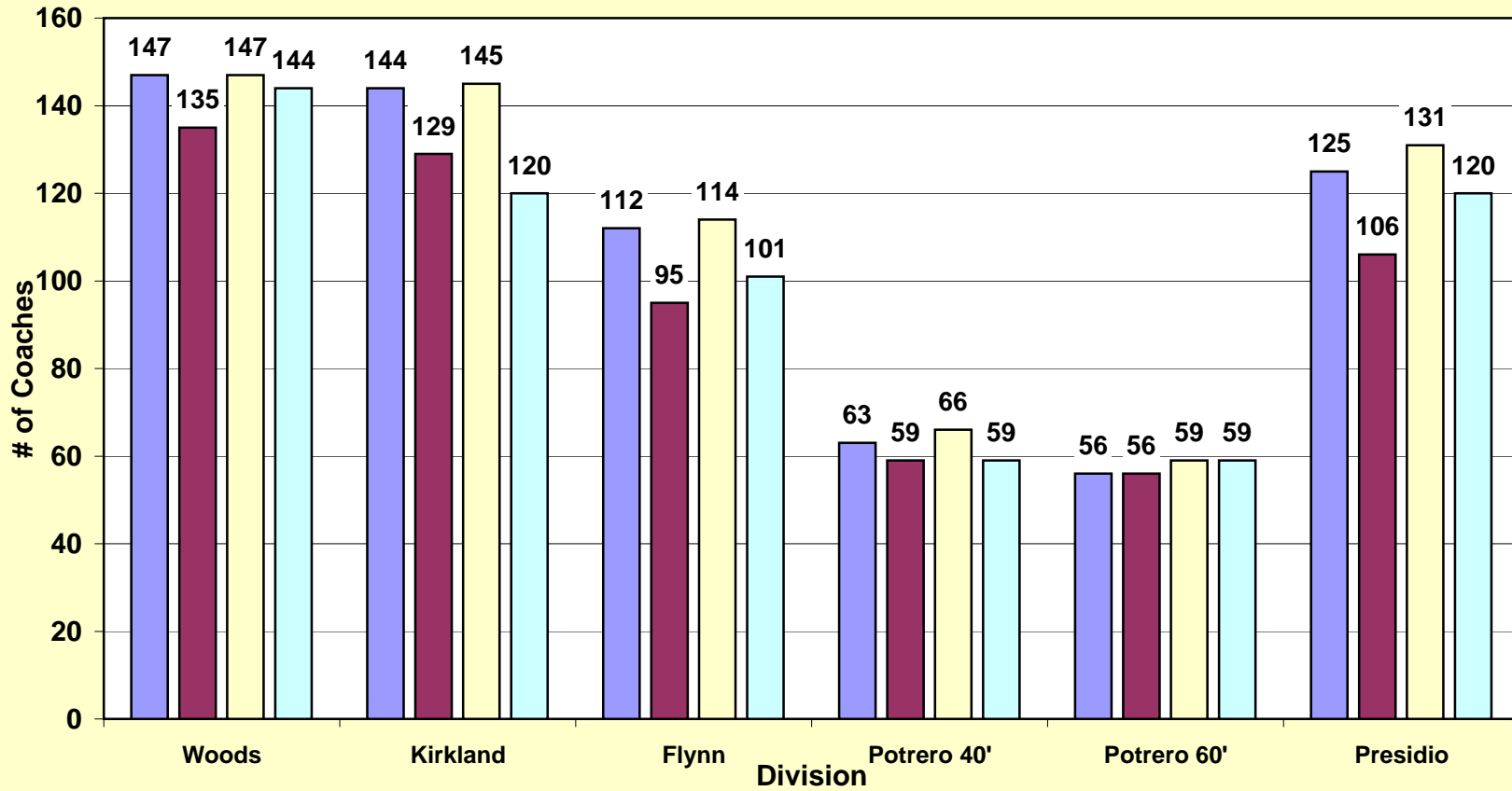
Date	Day of week	A.M.	P.M.
Light Rail Vehicles (LRVs) Availability - Peak			
May 2009			
05/01/09	FRIDAY	122	124
05/04/09	MONDAY	118	120
05/05/09	TUESDAY	117	126
05/06/09	WEDNESDAY	117	123
05/07/09	THURSDAY	116	124
05/08/09	FRIDAY	123	127
05/11/09	MONDAY	121	127
05/12/09	TUESDAY	122	132
05/13/09	WEDNESDAY	122	130
05/14/09	THURSDAY	126	131
05/15/09	FRIDAY	126	127
05/18/09	MONDAY	115	127
05/19/09	TUESDAY	127	130
05/20/09	WEDNESDAY	127	128
05/21/09	THURSDAY	125	
05/22/09	FRIDAY		
05/25/09	MONDAY		
05/26/09	TUESDAY		
05/27/09	WEDNESDAY		
05/28/09	THURSDAY		
05/29/09	FRIDAY		

	Maintenance Holds
Green Division	
Daily Maintenance Morning Status Report	
	Thursday
05/21/09	
Light Rail Vehicles (LRVs) on Hold Status @ 7:30 a.m.	
Air	0
Automatic Train Control System (ATCS)	1
Brakes	2
Coupler	0
Doors / steps	1
Heating, Ventilation, Air Conditioner (HVAC)	0
Lights	0
Pantographs	0
Propulsion	0
Flats	0
PM	4
Support shop	5
Body/paint shop	10
Glass shop	0
Parts	0
Destination sign/electrical	1
Other	2
Vendor	0
Engineering	0
Total	26

	LRV2/3	PCC	Milan	Historic
Green Division Daily Maintenance				
Thursday 05/21/09				
Morning Status Report @ 7:30 a.m.				
Fleet size	151	28	10	8
Present demand	114	13	4	3
Maintenance Holds	26	17	3	4
Equipment available for service @ 7:30 a.m.	125	11	7	4

Motor & Trolley Coaches Availability
A.M. 5/21/09 & 5/20/09 P.M. Peak Time

■ Equipment available for service @ 7:45 a.m.
 ■ Final a.m. pull-out
 ■ Equipment available for service @ 5:30 p.m.
 ■ Final p.m. pull-out



	Woods	Kirkland	Flynn	Subtotal Diesel	Potrero 40'	Potrero 60'	Presidio	Subtotal Trolley	Totals
Bus Maintenance Morning Status Report									
Information Reported by Each Division									
Morning (a.m.) availability									
5/21/09									
Fleet size	181	155	124	460	75	74	165	314	774
Present demand	141	137	95	373	61	56	106	223	596
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	4	1	5	10	1	2	3	6	16
Campaigns / retrofits	0	0	0	0	0	0	2	2	2
Maintenance Holds	31	11	9	51	13	24	40	77	128
Awaiting parts	13	5	2	20	0	0	23	23	43
Radio	0	0	0	0	0	0	1	1	1
Farebox	0	0	0	0	0	0	0	0	0
Equipment available for service @ 7:45 a.m.	147	144	112	403	63	56	125	244	647
Final a.m. pull-out	135	129	95	359	59	56	106	221	580
Reserve fleet usage	2	0	0	2	0	4	0	4	6
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	0	0	0
Operator not outs	6	3	0	9	1	2	0	3	12
Afternoon (p.m.) availability									
5/20/09									
Fleet size	181	155	124	460	75	74	165	314	774
Present demand	144	122	101	367	59	59	120	238	605
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	3	1	3	7	0	0	0	0	7
Campaigns / retrofits	0	0	0	0	0	0	3	3	3
Maintenance holds	34	10	10	54	9	24	35	68	122
Awaiting parts	16	5	0	21	0	3	23	26	47
Radio	0	0	0	0	0	0	0	0	0
Farebox	0	0	0	0	0	0	0	0	0
Equipment available for service @ 5:30 p.m.	147	145	114	406	66	59	131	256	662
Final p.m. pull-out	144	120	101	365	59	59	120	238	603
Reserve fleet usage	2	0	0	2	0	9	0	9	11
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	0	0	0
Operator not outs	0	2	0	2	0	0	2	2	4

	Scheduled	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
Full-Time Operators Absenteeism											
Day: WEDNESDAY, MAY 20, 2009											
Green	241	65	25	11	19	10	27.0	10.4	4.6	7.9	4.1
Cable Car	128	25	8	4	10	3	19.5	6.3	3.1	7.8	2.3
Potrero	262	55	24	4	14	13	21.0	9.2	1.5	5.3	5.0
Presidio	206	31	10	3	8	10	15.0	4.9	1.5	3.9	4.9
Kirkland	252	55	22	9	13	11	21.8	8.7	3.6	5.2	4.4
Woods	301	51	14	6	16	15	16.9	4.7	2.0	5.3	5.0
Flynn	203	55	20	9	20	6	27.1	9.9	4.4	9.9	3.0
Total	1593	337	123	46	100	68	21.2%	7.7%	2.9%	6.3%	4.3%
Summary For The Last 7 Days											
WEDNESDAY 5 13	1,589	297	99	39	97	62	19%	6%	3%	6%	4
THURSDAY 5 14	1,602	314	118	39	105	52	19%	7%	2%	7%	3
FRIDAY 5 15	1,640	349	129	43	109	68	21%	8%	3%	7%	4
SATURDASY 5 16	1,131	273	107	31	86	49	24%	9%	3%	8%	4
SUNDAY 5 17	1,077	283	116	29	87	51	26%	11%	3%	8%	5
MONDAY 5 18	1,653	357	140	49	100	68	22%	9%	3%	6%	4
TUESDAY 5 19	1,587	312	105	49	101	57	20%	7%	3%	6%	4
<p>* Unplanned leave includes: absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...</p> <p>+ Other reasons includes: 1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.</p>											