



**Muni  
Service Delivery  
Daily Report**

Thursday, May 20, 2010





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Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Lines affected
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**Runs Not Out and Late Out for Rush Hours**

**05 21 2010 FRIDAY MORNING REPORT**

Cable Car	0	0	0	0	
Flynn	0	0	0	0	
Kirkland	0	0	0	0	
Woods	2	0	1	2	29=2
Potrero	0	0	2	2	
Presidio	0	0	0	0	
Green	0	0	0	0	
F line	1	0	0	0	F=1
<b>TOTAL</b>	3	0	3	4	

**Special Events**

**Emergency Equipment Demand - Reason**

Division

Number of coaches

Report data compiled as of - 0740 HOURS (TIME)

<b>Not-Outs: No Operators</b>	<b>Not-Outs: No Equipment</b>	<b>Late Pull-outs: No Operators</b>	<b>Late Pull-outs: No Equipment</b>	<b>Afected lines</b>
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**05 20 10 THURSDAY PM NOLO REPORT**

<b>Cable Car</b>	0	0	0	0	
<b>Flynn</b>	0	0	0	0	
<b>Kirkland</b>	1	0	0	0	2=1
<b>Woods</b>	3	0	0	0	18=1 27=1 29=1
<b>Potrero</b>	1	0	1	0	30=1
<b>Presidio</b>	0	0	0	0	
<b>Metro</b>	0	0	0	0	
<b>F line</b>	0	0	0	0	
<b>TOTAL</b>	<b>5</b>	<b>0</b>	<b>1</b>	<b>0</b>	

**Special Events**

Emergency Equipment Demand - Reason

Division

Number of coaches

**REPORT DATA COMPILED AS OF 1600 HRS**

	Runs Missed	RDO	Missed Runs %	Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Pulled Out Runs %
<b>Missed Service By Division Due To No Regular Day Off (RDO)</b>							
THURSDAY, MAY 20, 2010							
SIGN UP MAY 2010							
<b>Cable Car one-piece</b>	1	5	4.5%	49	1	5	98.0%
<b>Cable Car multi-piece</b>	0		0.0%				
<b>Flynn one-piece</b>	0	3	0.0%	154	0	3	100.0%
<b>Flynn multi-piece</b>	0		0.0%				
<b>Kirkland one-piece</b>	0	0	0.0%	189	0	0	100.0%
<b>Kirkland multi-piece</b>	0		0.0%				
<b>Woods one-piece</b>	2	6	2.3%	262	6	6	97.7%
<b>Woods multi-piece</b>	8		8.0%				
<b>Potrero one-piece</b>	1	5	1.5%	181	1	5	99.4%
<b>Potrero multi-piece</b>	0		0.0%				
<b>Presidio one-piece</b>	0	0	0.0%	161	0	0	100.0%
<b>Presidio multi-piece</b>	0		0.0%				
<b>Metro one-piece</b>	2	8	3.0%	151	2	8	98.7%
<b>Metro multi-piece</b>	0		0.0%				
<b>F Line one-piece</b>	0	1	0.0%	32	0	1	100.0%
<b>F Line multi-piece</b>	0		0.0%				
<b>System total</b>				<b>1179</b>	<b>10</b>	<b>28</b>	<b>99.2%</b>

# Accidents

Thu May 20, 2010

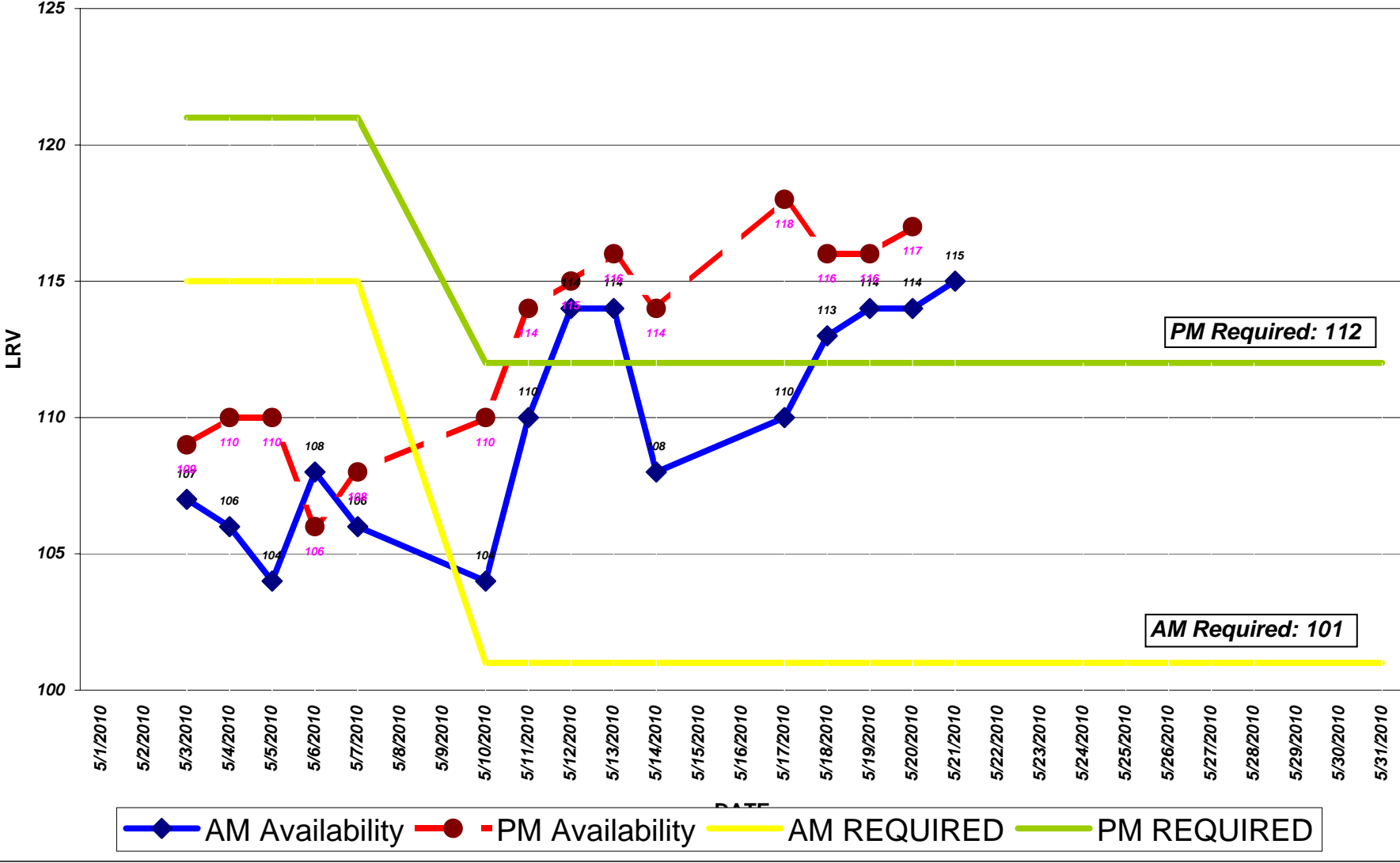
TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY				
									DI	START	END	CC	
07:58 05/20/10	R	INSP. JOHNSON FL	30	1703	408	38L	6286	GEARY BLVD & PARK PRESIDIO (IB)	ACCIDENT, COACH AND AUTO	IB	07:55	08:42	27
<p style="text-align: center;"><b>1107989</b></p> <p>MGR. LAVIGNE (1M3)*, INSP. B. JOHNSON (1T64), SYSTEM SAFETY*, VIDEO*, 6A01*, NO 799. MINOR DAMAGE TO COACH. TRAINEE OPERATOR ID # 3458, TRAINER ID #1703. <b>VEH DELAY: 00:47</b></p>													
08:50 05/20/10	T	OPERATOR ME	74	1613	011	N	1487	JUDAH ST & 14TH AVENUE (OB)	LRV/PARATRANSIT VAN (INJURY ACCIDENT)	OB LD	08:50 08:50	10:15 10:15	74
<p style="text-align: center;"><b>1107998</b></p> <p>[LRV2=1532]SENIOR STAFF/SYSTEM SAFETY; 311 CENTER* LSGP; MRU 4S48 &amp; INSP R DONALDSON RESPONDED; 8 INJURIES WERE TRANSPORTED TO DIFFERENT FACILITIES (UC DAVIS; ST MARY^S) BY MEDIS 93, 67 &amp; 4 WITH MINOR INJURIES; CLAIMS UNIT 6-A-1 RESPONDED; SFPD UNIT 3A-62, CASE# 100467621; MGR 4M2 (MRS BRITT) RESPONDED. INSP R GUZMAN &amp; C DEBONO ASSISTED. ^N^ LINE WAS SWITCHED BACK OB TO IB @ CARL ST &amp; HILLWAY; 5 M/C SHUTTLES USED. ^R^ FORM INCLUDED; POST ACCIDENT 799 AS WELL; VIDEO* CARS WERE BANKED @ THE MINT YARD. MODERATE DAMAGE TO OTHER VEHICLE; MODERATE DAMAGE TO FRONT COUPLER OF LRV (1487) MOTORIST CITED. SI MINT YARD <b>VEH DELAY: 01:25 LINE DELAY: 01:25</b></p>													
09:13 05/20/10	R	OPERATOR PR	35	3606	55	5	5615	MARKET & 8TH ST (IB)	ACCIDENT NON REVENUE VEHICLE / AUTO /TRUCK	IB	09:13	10:00	12
<p style="text-align: center;"><b>1108010</b></p> <p>MGR LAVIGNE. SFPD* VIDEO. INSP WILCHER PULLING POLES WHEN A AUTO (VW) MADE CONTACT WITH INSP TRUCK (556) &amp; A TRUCK MADE CONTACT WITH THE AUTO. NO INJURY. MINOR DAMAGE. NO 799 <b>VEH DELAY: 00:47</b></p>													

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
14:53 05/20/10	R OPERATOR KI	18	1361	666	12	8307	SANSOME & JACKSON	ACCIDENT (COACH / AUTO) NO INJURIES		14:53	15:53	32
							1108085	INSP L. BROWN RESPONDED, MGRS* J. KELLY, M. TRAVIS-ALLEN, S/SAFETY*, CLAIMS*, VIDEO* MINOR DAMAGE TO AUTO, NO DAMAGE TO COACH. SI KIRKLAND 8217 @16:27 VEH DELAY: 01:34				

### Line Delays $\geq$ 20 Minutes

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
08:13 05/20/10	R INSP L HAYNES GV	74			F		MARKET ST & 8TH ST (IB)	OVERHEAD LINE DEFECT, BROKEN RUNNER.	IB	08:13		87
							1108007	OVERHEAD LINE TRUCK #820 REPAIRED, F-LINE SWITCH BACK FERRY LOOP & MARKET/11TH STS. LINE DELAY: 01:17	LD	08:13	09:30	
08:50 05/20/10	T OPERATOR ME	74	1613	011	N	1487	JUDAH ST & 14TH AVENUE (OB)	LRV/PARATRANSIT VAN (INJURY ACCIDENT)	OB	08:50	10:15	74
							1107998	[LRV2=1532]SENIOR STAFF/SYSTEM SAFETY; 311 CENTER* LSGP; MRU 4S48 & INSP R DONALDSON RESPONDED; 8 INJURIES WERE TRANSPORTED TO DIFFERENT FACILITIES ( UC DAVIS; ST MARY^S) BY MEDIS 93, 67 & 4 WITH MINOR INJURIES; CLAIMS UNIT 6-A-1 RESPONDED; SFPD UNIT 3A-62, CASE# 100467621; MGR 4M2 (MRS BRITT) RESPONDED. INSP R GUZMAN & C DEBONO ASSISTED. ^N^ LINE WAS SWITCHED BACK OB TO IB @ CARL ST & HILLWAY; 5 M/C SHUTTLES USED. ^R^ FORM INCLUDED; POST ACCIDENT 799 AS WELL; VIDEO* CARS WERE BANKED @ THE MINT YARD. MODERATE DAMAGE TO OTHER VEHICLE; MODERATE DAMAGE TO FRONT COUPLER OF LRV (1487) MOTORIST CITED. SI MINT YARD VEH DELAY: 01:25 LINE DELAY: 01:25	LD	08:50	10:15	

# LIGHT RAIL VEHICLES AM/PM Required & Availability





Date	Day of week	A.M.		P.M.	
		SCHEDULED	ACTUAL	SCHEDULED	ACTUAL
<b>Light Rail Vehicles (LRVs) Availability - Peak</b>					
MAY 2010					
05/03/10	MONDAY	115	<b>107</b>	121	<b>109</b>
05/04/10	TUESDAY	115	<b>106</b>	121	<b>110</b>
05/05/10	WEDNESDAY	115	<b>104</b>	121	<b>110</b>
05/06/10	THURSDAY	115	<b>108</b>	121	<b>106</b>
05/07/10	FRIDAY	115	<b>106</b>	121	<b>108</b>
05/10/10	MONDAY (NEW SCHEDULE)	101	<b>104</b>	112	<b>110</b>
05/11/10	TUESDAY	101	<b>110</b>	112	<b>114</b>
05/12/10	WEDNESDAY	101	<b>114</b>	112	<b>115</b>
05/13/10	THURSDAY	101	<b>114</b>	112	<b>116</b>
05/14/10	FRIDAY	101	<b>108</b>	112	<b>114</b>
05/17/10	MONDAY	101	<b>110</b>	112	<b>118</b>
05/18/10	TUESDAY	101	<b>113</b>	112	<b>116</b>
05/19/10	WEDNESDAY	101	<b>114</b>	112	<b>116</b>
05/20/10	THURSDAY	101	<b>114</b>	112	<b>117</b>
05/21/10	FRIDAY	101	<b>115</b>	112	
05/24/10	MONDAY	101		112	
05/25/10	TUESDAY	101		112	
05/26/10	WEDNESDAY	101		112	
05/27/10	THURSDAY	101		112	
05/28/10	FRIDAY	101		112	
05/31/10	MONDAY	101		112	

	<b>Maintenance Holds</b>
<b>Green Division</b>	
<b>Daily Maintenance Morning Status Report</b>	<b>May</b>
<b>21, 2010</b>	
Light Rail Vehicles (LRVs) on Hold Status @ 7:30 a.m.	

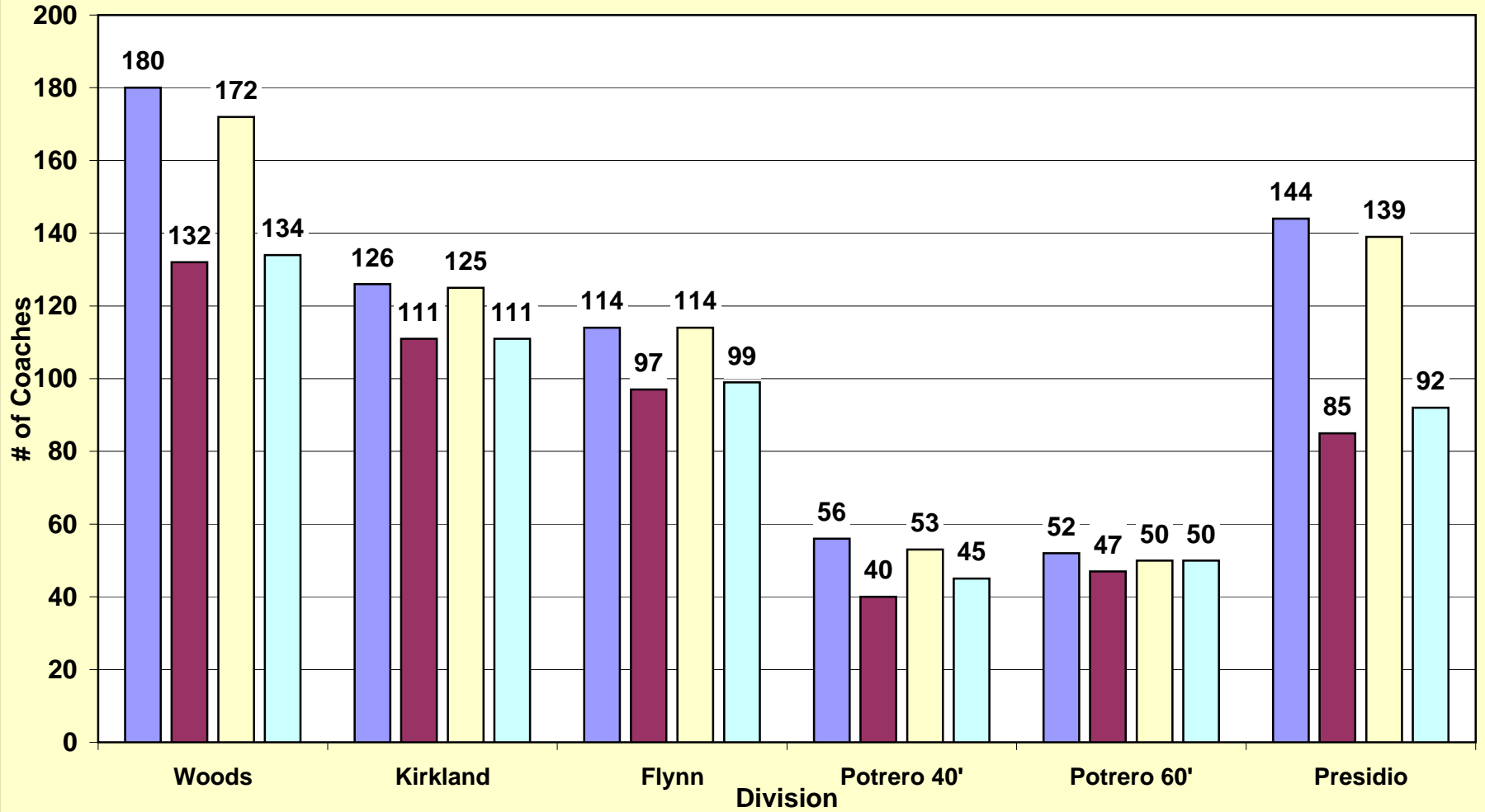
AIR SUPPLY SYSTEM	0
AUTOMATIC TRAIN CONTROL SYSTEM (ATCS)	1
BRAKE SYSTEM	1
COUPLER	0
DOORS / STEPS	1
HEATING/VENTILATION/AIR CONDITIONING (HVAC)	1
LIGHT/MIRROR/WIPER/ARTIC/UNDERCAR	0
DESTSIGN / ELECTRICAL/ELECTRONIC	0
PANTOGRAPHS	0
PROPULSION	1
TRUCK RELATED/ FLAT	0
SUPPORT SHOP	3
PREVENTIVE MAINTENANCE	6
BODY/PAINT/LEAKER	3
FLEET APPEARANCE/CLEANING	0
AWAITING PARTS	0
ACCIDENT/DERAIL/INVESTIGATION	0
BREDA / VENDOR	9
ENGR / PROJECT	0
LONG TERM HOLDS	10
QUALITY ASSURANCE	0

**TOTAL** **36**

	LRV2/3	PCC	Milan	Historic
<b>Green Division Daily Maintenance</b>				
				<b>May</b>
<b>21, 2010</b>				
Morning Status Report @ 7:30 a.m.				
<b>Fleet size</b>	151	21	10	8
<b>Present demand (AM)</b>	116	13	4	3
<b>Maintenance Holds</b>	<b>36</b>	<b>7</b>	<b>6</b>	<b>4</b>
<b>Equipment available for service @ 7:30 a.m.</b>	<b>115</b>	<b>14</b>	<b>4</b>	<b>4</b>

**Motor & Trolley Coaches Availability**  
**A.M. 5/21/10 & 5/20/10 P.M. Peak Time**

■ Equipment available for service @ 7:45 a.m.  
 ■ Final a.m. pull-out  
 ■ Equipment available for service @ 5:30 p.m.  
 ■ Final p.m. pull-out



	Woods	Kirkland	Flynn	Subtotal Diesel	Potrero 40'	Potrero 60'	Presidio	Subtotal Trolley	Totals
<b>Bus Maintenance Morning Status Report</b>									
Information Reported by Each Division									
<b>Morning (a.m.) availability</b>									
<b>5/21/10</b>									
Fleet size	205	135	124	464	75	73	165	313	777
Present demand	135	111	97	343	40	47	85	172	515
Extra service	14	0	0	14	N/A	N/A	N/A	N/A	14
Scheduled maintenance	5	1	3	9	2	0	2	4	13
Campaigns / retrofits	3	0	0	3	0	0	0	0	3
Maintenance Holds	25	9	10	44	19	21	21	61	105
Awaiting parts	2	0	0	2	5	11	5	21	23
Radio	0	0	0	0	0	0	0	0	0
Farebox	0	0	0	0	0	0	0	0	0
Equipment available for service @ 7:45 a.m.	180	126	114	420	56	52	144	252	672
Final a.m. pull-out	132	111	97	340	40	47	85	172	512
Reserve fleet usage	20		0	20	0	0	0	0	20
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	0	0	0
Operator not outs	3	0	0	3	0	0	0	0	3
<b>Afternoon (p.m.) availability</b>									
<b>5/20/10</b>									
Fleet size	205	135	124	464	75	73	165	313	777
Present demand	135	111	99	345	45	53	92	190	535
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	5	1	3	9	0	0	0	0	9
Campaigns / retrofits	2	0	0	2	0	0	0	0	2
Maintenance holds	33	10	10	53	22	23	26	71	124
Awaiting parts	2	0	0	2	5	11	5	21	23
Radio	0	0	0	0	0	1	0	1	1
Farebox	0	0	0	0	0	0	0	0	0
Equipment available for service @ 5:30 p.m.	172	125	114	411	53	50	139	242	653
Final p.m. pull-out	134	111	99	344	45	50	92	190	534
Reserve fleet usage	0	0	0	0	0	0	0	0	0
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	0	0	0
Operator not outs	1	0	0	1	0	0	0	0	1

	Schedul ed	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
<b>Full-Time Operators Absenteeism</b>											
<b>Day: THURSDAY, MAY 20, 2010</b>											
Green	248	66	11	9	25	21	26.6	4.4	3.6	10.1	8.5
Cable Car	131	22	8	2	5	7	16.8	6.1	1.5	3.8	5.3
Potrero	226	52	19	8	15	10	23.0	8.4	3.5	6.6	4.4
Presidio	197	26	5	6	11	4	13.2	2.5	3.0	5.6	2.0
Kirkland	227	37	7	5	14	11	16.3	3.1	2.2	6.2	4.8
Woods	335	55	15	3	23	14	16.4	4.5	0.9	6.9	4.2
Flynn	188	30	7	2	17	4	16.0	3.7	1.1	9.0	2.1
<b>Total</b>	<b>1,552</b>	<b>288</b>	<b>72</b>	<b>35</b>	<b>110</b>	<b>71</b>	<b>18.6%</b>	<b>4.6%</b>	<b>2.3%</b>	<b>7.1%</b>	<b>4.6%</b>
<i>THURSDAY 05 13</i>	1502	257	79	36	98	54	17%	5%	2%	6%	4%
<i>FRIDAY 05 14 10</i>	1562	307	85	38	97	86	19%	5%	2%	6%	5%
<i>SATURDAY 05 15</i>	1069	258	72	31	83	72	24%	7%	3%	8%	7%
<i>SUNDAY 05 16 10</i>	1058	276	92	29	81	74	26%	9%	3%	8%	7%
<i>MONDAY 05 17 10</i>	1587	314	99	44	91	80	19%	6%	3%	6%	5%
<i>TUESDAY 05 18 10</i>	1582	298	93	37	99	69	19%	6%	3%	6%	4%
<i>WEDNESDAY 05 19 10</i>	1569	305	81	38	102	84	19%	5%	2%	6%	5%

\* **Unplanned leave includes:** absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...

+ **Other reasons includes:** 1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.