



MUNI

Service Delivery

Daily Report

FRIDAY, May 21, 2010





CONTENT

- *NOT OUTS FOR THE AM RUSH HOUR* 3
- *NOT OUTS FOR THE PM RUSH HOUR* 4
- *DAILY NOT OUTS & RDO REPORT* 5
- *ACCIDENTS & LINE DELAYS > 20 MINUTES* 6
- *OPERATORS ABSENTEEISM REPORT* 8

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull- outs: No Operators	Late Pull- outs: No Equipment	Lines affected
---------------------------------------	---------------------------------------	--	--	-----------------------

Runs Not Out and Late Out for Rush Hours

05 22 10 MORNING REPORT

Cable Car	0	0	0	0	
Flynn	0	0	1	0	
Kirkland	0	0	0	0	
Woods	0	0	0	0	
Potrero	0	0	0	0	
Presidio	0	0	0	0	
Green	1	0	0	0	kt=1
F line	0	0	0	0	
TOTAL	1	0	1	0	

Special Events

Emergency Equipment Demand - Reason

Division

Number of coaches

Report data compiled as of - 7:35

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Afected lines
-------------------------------	-------------------------------	-------------------------------------	-------------------------------------	----------------------

05 21 10 FRIDAY PM NOLO REPORT

Cable Car	1	0	0	0	61=1
Flynn	0	0	0	0	
Kirkland	0	0	0	0	
Woods	2	0	1	0	54=1 29=1
Potrero	8	0	0	0	6=2 22=2 24=2 33=1 49=1
Presidio	0	0	1	0	
Metro	5	0	0	0	L=2 N=1 K/B=2
F line	1	0	0	0	
TOTAL	17	0	2	0	

Special Events

Emergency Equipment Demand - Reason

Division

Number of coaches

REPORT DATA COMPILED AS OF 1600 HRS

	Runs Missed	RDO	Missed Runs %	Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Pulled Out Runs %
Missed Service By Division Due To No Regular Day Off (RDO)							
FRIDAY, MAY 21, 2010							
SIGN UP MAY 2010							
Cable Car one-piece	1	1	4.5%	49	1	1	98.0%
Cable Car multi-piece	0		0.0%				
Flynn one-piece	0	4	0.0%	154	0	4	100.0%
Flynn multi-piece	0		0.0%				
Kirkland one-piece	1	2	1.8%	189	1	2	99.5%
Kirkland multi-piece	0		0.0%				
Woods one-piece	1	5	1.1%	262	4	5	98.5%
Woods multi-piece	6		6.0%				
Potrero one-piece	3	6	4.5%	181	3	6	98.3%
Potrero multi-piece	0		0.0%				
Presidio one-piece	1	5	1.9%	161	1	5	99.4%
Presidio multi-piece	0		0.0%				
Metro one-piece	3	9	4.5%	151	5	9	96.7%
Metro multi-piece	4		8.2%				
F Line one-piece	2	1	20.0%	32	2	1	93.8%
F Line multi-piece	0		0.0%				
System total				1179	17	33	98.6%

Accidents

Fri May 21, 2010

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
09:04 05/21/10	R OPERATOR WO	14	1944	266	96	2823	OCEAN & JUNIPERO SERRA (OB)	ACCIDENT COACH/AUTO MINOR	OB	09:04	10:13	12
							1108186	INSP JONES. SS*. VIDEO*. CLAIMS 6A01*. NO 799. VEH DELAY: 01:09				
09:50 05/21/10	T INSPECTOR RAM PO	12				5403	BRYANT & 17TH ST	ACCIDENT COACH & PARKED VEHICLE		08:25	09:50	12
							1108035	INSP RAMOS. MGR STUART* POTRERO SHOP MAN MOVING COACH MADE RIGHT TURN TO 17TH ST MADE CONTACT WITH PARKED VEHICLE. NO 799 VEH DELAY: 01:25				
15:17 05/21/10	R OPERATOR PR	32	3270	35	21	5606	HAYES & FRANKLIN (OB)	ACCIDENT COACH/AUTO, NO INJURY	OB	15:17	16:00	18
							1108241	INSP B LUM CLEARED, VIDEO*, S/S*, CLAIMS*, NO 799, NO DAMAGE TO COACH, MODERATE DAMAGE TO AUTO VEH DELAY: 00:43				
16:45 05/21/10	R OPERATOR PO	27	3388	368	49	5440	MISSION & 24TH STREET (IB)	GRAFFITTI (ONE ARRESTED)	IB	16:45		18
							1108248	SFPD 4K109 RESP, CASE # 100 472 501, VIDEO*, OPERATOR CLEARED				

TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
17:37 05/21/10	R OPERATOR WO	32	3073	166	9	8182	SAN BRUNO & SILVER (IB)	ACCIDENT COACH/ AUTO , NO INJURY	IB	17:37	18:16	18
							1108288	INSP B NEWMAN RESP, VIDEO*, CLAIMS 6A 40*, S/S* SI WOODS 8371 @19:00 VEH DELAY: 01:23				
22:28 05/21/10	R OPERATOR PO	27	3619	478	14	7115	MISSION & RICHLAND (IB)	ACCIDENT, COACH / AUTO	IB	22:28	01:04	16
							1108322	INSP. VELACRUZ, NO INJURIES, MODERATE DAMAGE TO COACHES REAR DOOR / STAIRS, MODERATE DAMAGE TO AUTO, OPERATOR (799) AND PLACED ON NON DRIVING STATUS, VIDEO*, SHOP TRUCK 094 CLEARED COACH TO PULL-IN, RESCUE OPERATOR PULLED COACH IN SI POTRERO N/R [EOR 05:24] VEH DELAY: 06:56				

Line Delays \geq 20 Minutes

TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
04:03 05/21/10	R OPERATOR ME	72	0931	3	KT	1469	SAN JOSE & MONTEREY (IB,PO)	AUTO ON TRACKWAY	IB	04:03	04:41	72
							1108150	INSP. C. DEBONO, MRU-4S31, 4S49, 4S23, CLEARED, SFPD, INSP. G. GUZMAN* R. DONALDSON* J. HICKEY* MGR. M. ESPINOSA* VEH DELAY: 00:38 LINE DELAY: 00:38	LD	04:03	04:41	

	Schedul ed	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
Full-Time Operators Absenteeism											
Day:FRIDAY, MAY 21, 2010											
Green	257	71	17	9	28	17	27.6	6.6	3.5	10.9	6.6
Cable Car	136	20	8	2	4	6	14.7	5.9	1.5	2.9	4.4
Potrero	226	58	21	8	14	15	25.7	9.3	3.5	6.2	6.6
Presidio	196	38	14	8	7	9	19.4	7.1	4.1	3.6	4.6
Kirkland	231	47	11	5	14	17	20.3	4.8	2.2	6.1	7.4
Woods	344	59	17	3	23	16	17.2	4.9	0.9	6.7	4.7
Flynn	190	40	12	5	17	6	21.1	6.3	2.6	8.9	3.2
Total	1,580	333	100	40	107	86	21.1%	6.3%	2.5%	6.8%	5.4%
<i>FRIDAY 05 14 10</i>	1562	307	85	38	97	86	19%	5%	2%	6%	5%
<i>SATURDAY 05 15</i>	1069	258	72	31	83	72	24%	7%	3%	8%	7%
<i>SUNDAY 05 16 10</i>	1058	276	92	29	81	74	26%	9%	3%	8%	7%
<i>MONDAY 05 17 10</i>	1587	314	99	44	91	80	19%	6%	3%	6%	5%
<i>TUESDAY 05 18 10</i>	1582	298	93	37	99	69	19%	6%	3%	6%	4%
<i>WEDNESDAY 05 19 10</i>	1569	305	81	38	102	84	19%	5%	2%	6%	5%
<i>THURSDAY 05 20 10</i>	1552	288	72	35	110	71	19%	5%	2%	7%	5%

* **Unplanned leave includes:** absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...

+ **Other reasons includes:**1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.