

## DAILY SERVICE DELIVERY OVERVIEW

### SUNDAY, MAY 22, 2011

#### 1. RUNS PULLED OUT- IN SERVICE:

	SCHEDULED	% PULLED OUT IN SERVICE	OPEN RUNS		RUNS WORKED AT OVER TIME
			AM	PM	
<b>SYSTEM WIDE</b>	<b>773</b>	<b>97.0%</b>	<b>16</b>	<b>7</b>	<b>60</b>

#### 2. VEHICLES AVAILABILITY – MONDAY AM

	SCHEDULED	AVAILABLE	SPARE RATIO
<b>LRV</b>	<b>114</b>	<b>114</b>	<b>0%</b>
<b>F-LINE</b>	<b>18</b>	<b>22</b>	<b>22%</b>
<b>CABLE CAR</b>	<b>26</b>	<b>30</b>	<b>15%</b>
<b>WOODS</b>	<b>140</b>	<b>169</b>	<b>21%</b>
<b>KIRKLAND</b>	<b>111</b>	<b>121</b>	<b>9%</b>
<b>FLYNN</b>	<b>103</b>	<b>108</b>	<b>5%</b>
<b>POTRERO 40'</b>	<b>44</b>	<b>55</b>	<b>25%</b>
<b>POTRERO 60'</b>	<b>47</b>	<b>34</b>	<b>-28%</b>
<b>PRESIDIO</b>	<b>98</b>	<b>105</b>	<b>7%</b>
<b>TOTAL:</b>	<b>701</b>	<b>754</b>	<b>8%</b>

### 3. OPERATORS' ABSENTEEISM:

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
<b>Green</b>	200	41	7	7	14	13
<b>Cable Car</b>	117	23	2	4	14	3
<b>Potrero</b>	232	63	15	9	27	12
<b>Presidio</b>	205	39	10	6	12	11
<b>Kirkland</b>	220	43	13	4	16	10
<b>Woods</b>	333	90	12	9	52	17
<b>Flynn</b>	196	47	8	6	17	16
<b>TOTAL:</b>	1,503	346	67	45	152	82

### 1. ACCIDENTS & DELAYS > 20 MINUTES:

#### ACCIDENTS

There were no accidents > 20 minutes.

#### LINE DELAY > 20 MINUTES

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
10:31 05/22/11	R OPERATOR	27					SANSOME & SACRAMENTO (IB,OB)	NON-MUNI ACCIDENT BLOCKING, NON INJURY, LOMO WILL NOT MOVE	IB	10:31	10:54	18
							1171828	INSP J JIANG RESP, 1L1*, SFPD* LINE DELAY: 00:23	LD	10:31		
16:42 05/22/11	R OPERATOR ME	20	1783	061	M	1504	19TH AVE & WINSTON ST (OB)	REPORTED AS DEFECTIVE DOORS,	OB	16:42	17:03	87
							1171915	[LRV2=1477]MRU 4S44 FOUND TRAIN WITH NO POWER, LSGP REROUTE M-LINE VIA KT-LINE OUTBOUND FROM ST FRANCIS CIRCLE, ONE ADDITIONAL MOTOR COACH SHUTTLE FOR BUS BRIDGE, INSP MJ STALION ON SCENE, ADDITIONAL MRU REQUESTED FOR DEAD TOW. MRU 4S43 RESPONDED FROM CALTRAIN, RELIEF RUN 126/M TO P/O, DISPATCHER*, SS/SAFETY & RAILS* BY PHONE & PAGE. SI GREEN N/R LINE DELAY: 00:21	LD	16:42		